

IATA

WORLD CARGO

SYMPOSIUM

Istanbul, Türkiye
25-27 April 2023

**CBTA CENTER
CONFERENCE**



IATA**CBTA Center Conference****WORLD CARGO****Monday, 24 April****SYMPOSIUM**

Time	Session Information
09:00 - 09:05	Opening Remarks Brendan Sullivan, Global Head Cargo, IATA
09:05 - 09:20	Overview of the certification programs - review the successes and challenges, to address the industry feedback and priorities for the coming year. Yaniv Sorany, Head Certifications, IATA
09:20 - 09:50	Dangerous Goods market outlook and regulation changes Martial COSSET, SAFA Inspector & DG Expert, CAA of France
09:50 - 10:30	Panel Discussion: The benefits of competency-based training to the employers and employees from airline, GHA, and freight forwarder perspective, and how it helps to improve the safety and workforce performance. Berta Neto, Head of Training, groundforce Portugal Steve Clark, Head of Global Training, dnata Jack Maina, KQ Academy Coordinator & Academy Manager, Kenya Airways Moderator: James Wyatt, General Manager, aeroconcept
10:30 - 11:00	Networking Break - WCS Exhibition Hall
11:00 - 11:40	Panel Discussion: Experience sharing and lessons learned from CBTA Providers on the transition from traditional training to competency-based training and how it helps to improve the training effectiveness and level of service to students. Pauline Tok, Executive Director, Singapore Aircargo Agents Association (SAAA) Olivier Collard, Training Developer, Aviato Academy Patrick Schoenmaker, Operations Manager/DGSA/Trainer, SCS Training & Consultancy B.V Moderator: Eric Tan, Manager Training and Development, HazPak



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Time	Session Information
11:40 - 12:00	Overview of the CBTA Center – new developments and initiatives to expand the certification to other subject areas. Onur Unat, Project Manager CBTA Center Certification, IATA
12:00 – 12:30	CBTA Center Recognition Awards Ceremony Brendan Sullivan, Global Head Cargo, IATA Yaniv Sorany, Head Certifications, IATA
12:30 – 12:35	Closing Remarks
12:35 - 14:00	Networking Lunch - WCS Exhibition Hall
14:00 – 17:00	CBTA Centers are invited to join IATA Certification Workshop .

