

IATA WORLD PASSENGER SYMPOSIUM

Chicago, USA
25-26 October 2023

#IATAWPS

Co-host Airlines

 AIRPORTUGAL

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Assistance Dogs for persons with disabilities in aviation

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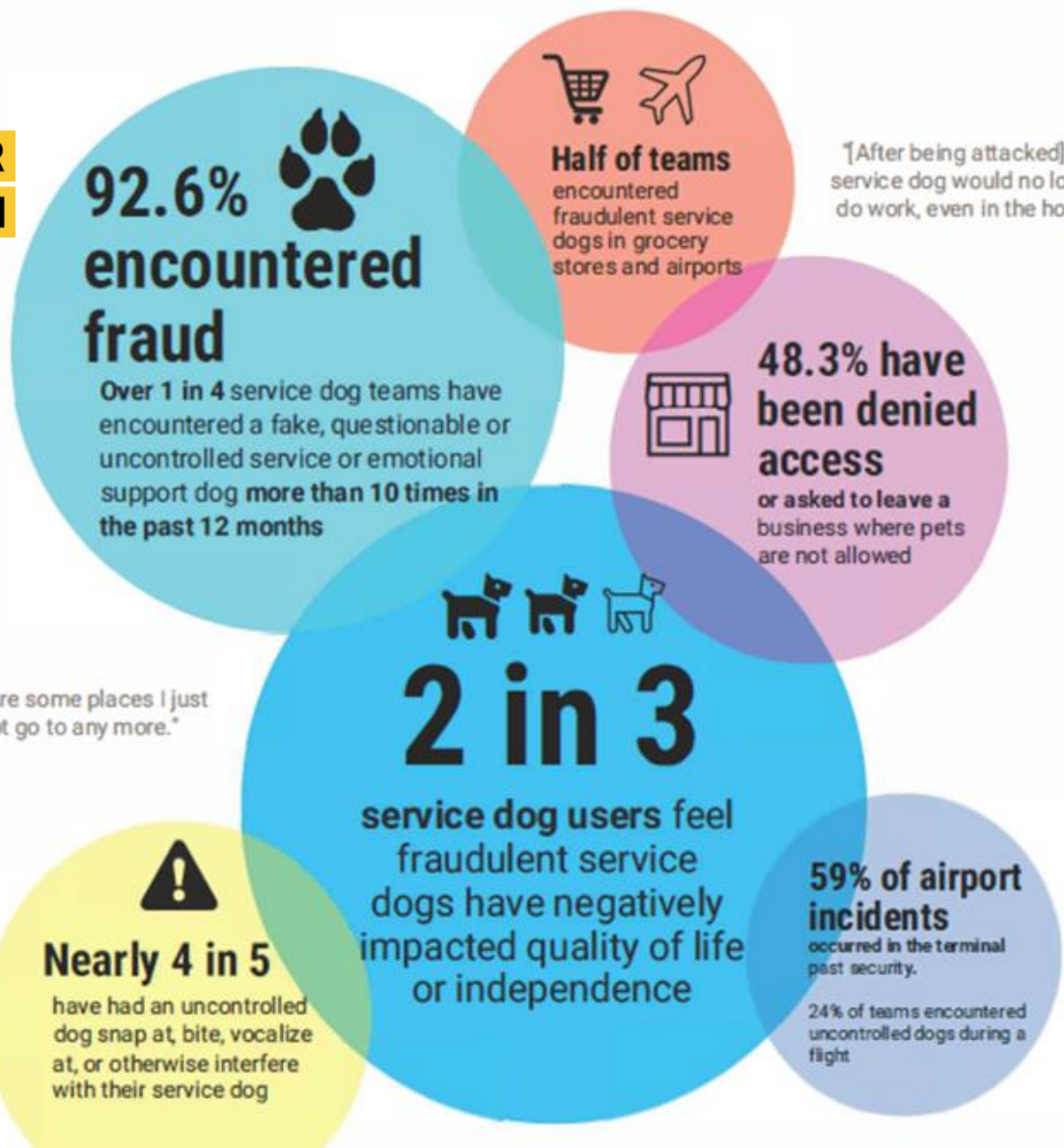


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Nightmare Interruption





- 1,292 encountered fraud
- 1,100 had an uncontrolled encounter
- 943 negatively impacted
- 39 respondents reported needing to retire a dog from working role
- Dozens no longer comfortable bringing their service dog in public, instead only using the dog in home



Many Disabilities like PTSD, Hearing Loss, Seizures & Diabetes May Be Non-Apparent



A Vest Does Not Make a Service Dog



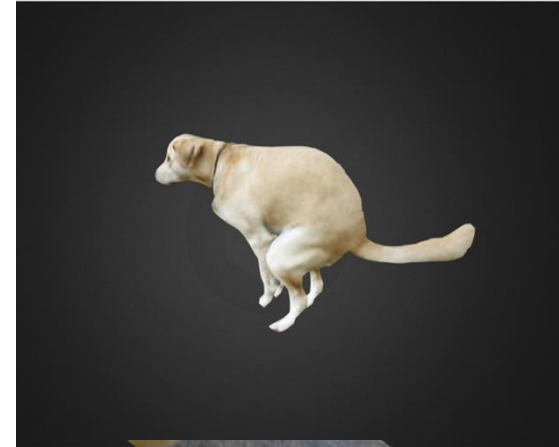
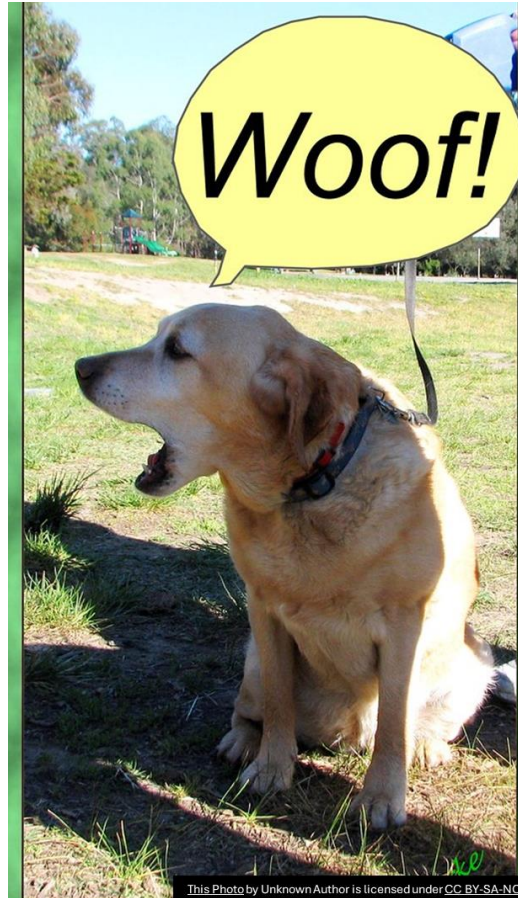
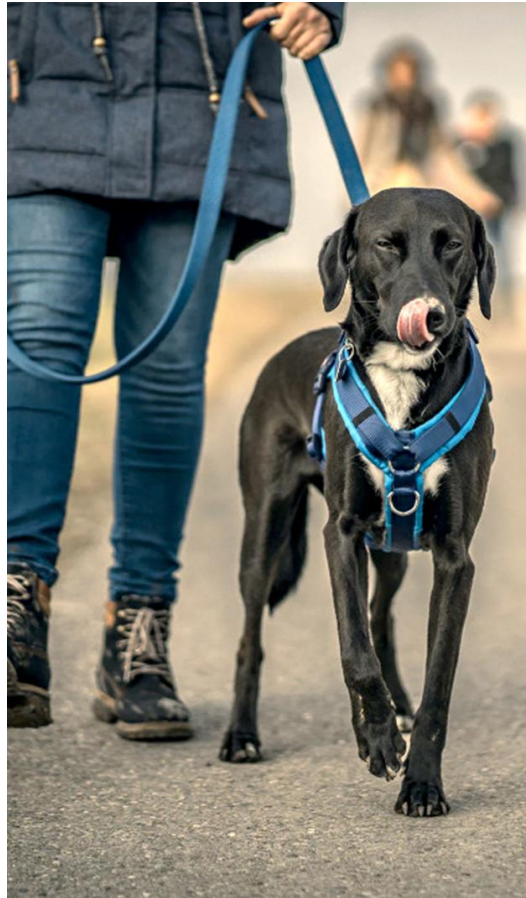
Breed Does Not Matter



Size Does Not Matter



Observe The Behavior



The ADI Digital ID

ADI Accredited Member Logo

Client's Name

Name of the Program

Program's Phone Number

Assistance Dog's Name

Photo of the Client w/dog

Card Expiration Date

QR Code – Program's Website



Questions?



Photo courtesy of:

