Chicago, USA 25-26 October 2023

Co-host Airlines

PAIR PORTUGAL









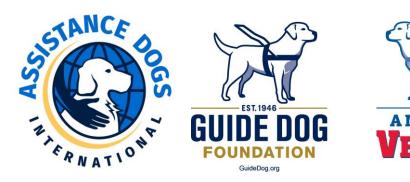
Assistance Dogs for persons with disabilities in aviation





Sheila O'Brien

Vice Chair, Assistance Dogs International Director, External Relations, Guide Dog Foundation & America's VetDogs

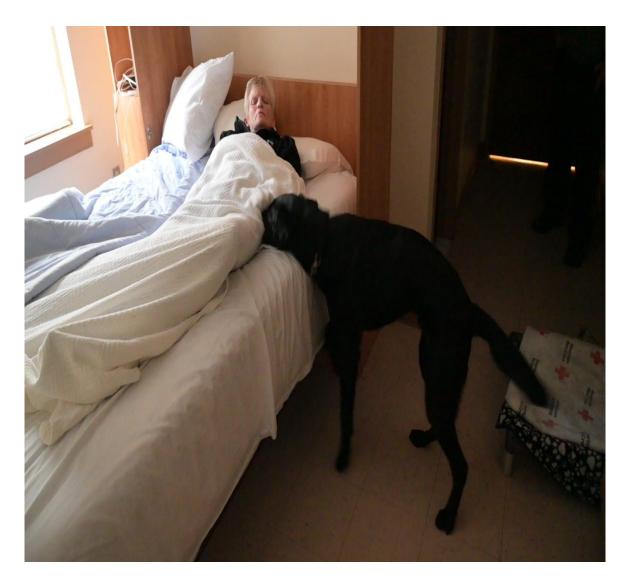








Nightmare Interruption





92.6% **Second Second** encountered fraud

Over 1 in 4 service dog teams have encountered a fake, questionable or uncontrolled service or emotional support dog more than 10 times in the past 12 months

"There are some places I just do not go to any more."



have had an uncontrolled dog snap at, bite, vocalize at, or otherwise interfere with their service dog



Half of teams encountered fraudulent service dogs in grocery stores and airports

"[After being attacked] my service dog would no longer do work, even in the home."

48.3% have been denied access or asked to leave a business where pets are not allowed

2 in 3 service dog users feel

fraudulent service dogs have negatively impacted quality of life or independence

59% of airport incidents occurred in the terminal past ecurity.

24% of teams encountered uncontrolled dogs during a flight

- 1,292 encountered fraud
- 1,100 had an uncontrolled

encounter

- 943 negatively impacted
- 39 respondents reported needing to retire a dog from working role
- Dozens no longer comfortable bringing their service dog in public, instead only using the dog in home





Many Disabilities like PTSD, Hearing Loss, Seizures & Diabetes May Be Non-Apparent







A Vest Does Not Make a Service Dog

















Observe The Behavior







The ADI Digital ID

ADI Accredited Member Logo Client's Name Name of the Program Program's Phone Number Assistance Dog's Name Photo of the Client w/dog Card Expiration Date QR Code – Program's Website







Questions?

