



Future of **Baggage**

Revolutionizing the Airline Baggage Industry with technology

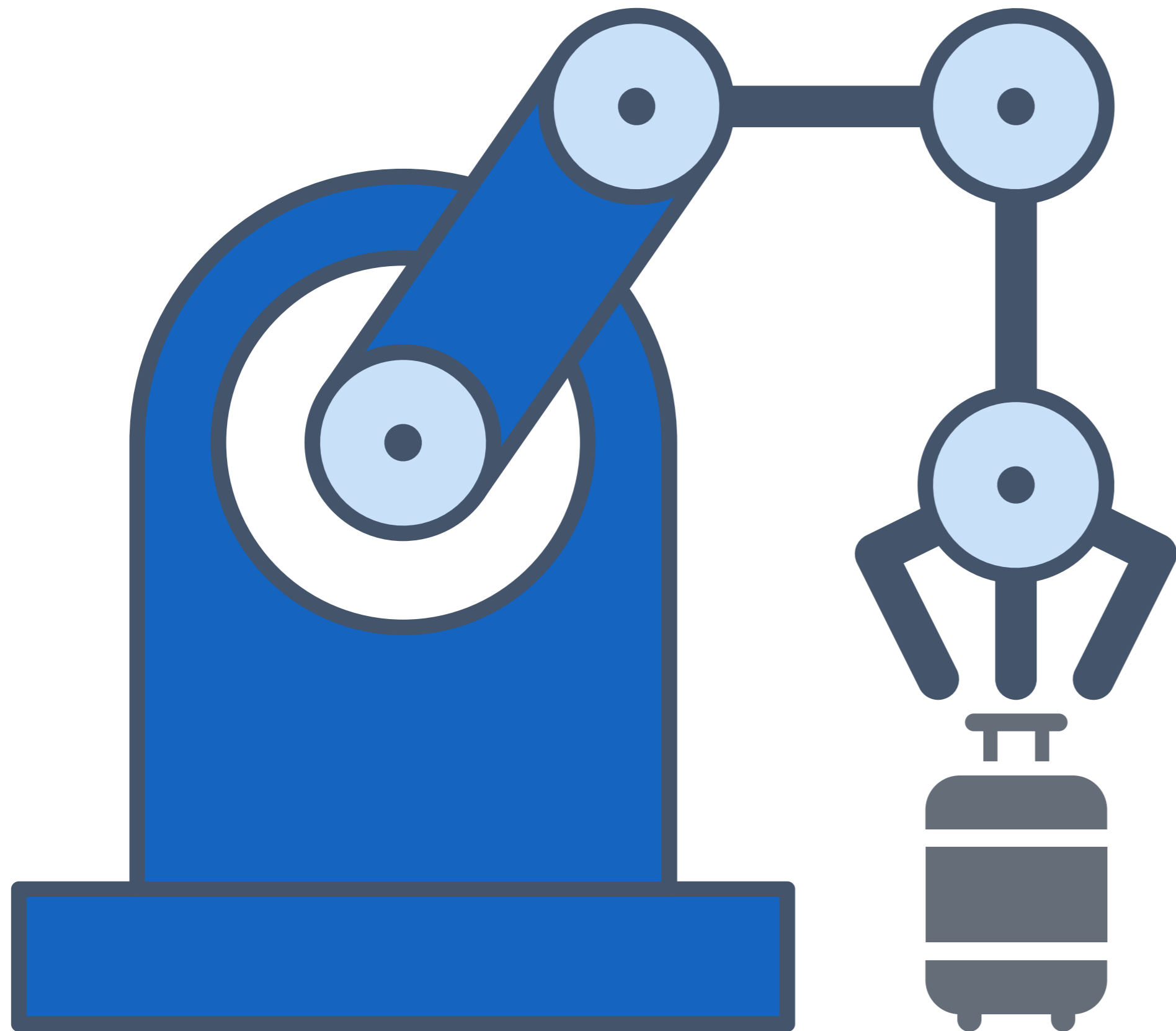
Envision a future where the baggage **operation** is driven by **technology**

Supporting our frontline employees with advanced technologies to elevate their on-the-job experience.

- ✓ Autonomous Vehicles and Robotics
- ✓ Artificial Intelligence and Machine Learning
- ✓ End User App development

Future of **Baggage**

Autonomous Vehicles and Robotics



Baggage Make Up

- Container / cart build up
- Early baggage processing
- Maximizing space (ULD)
- Segregating baggage by commodity

Aircraft Onload / Offload

- Self-loading and offloading devices
- Advanced baggage segregation
- Full tracking of baggage on/off

Terminating Baggage

- Baggage delivery and dispense
- Autonomous delivery
- Robotic dispense support
- Differentiates handling type (transfer bag vs terminating)
- 100% tracking of delivered bags

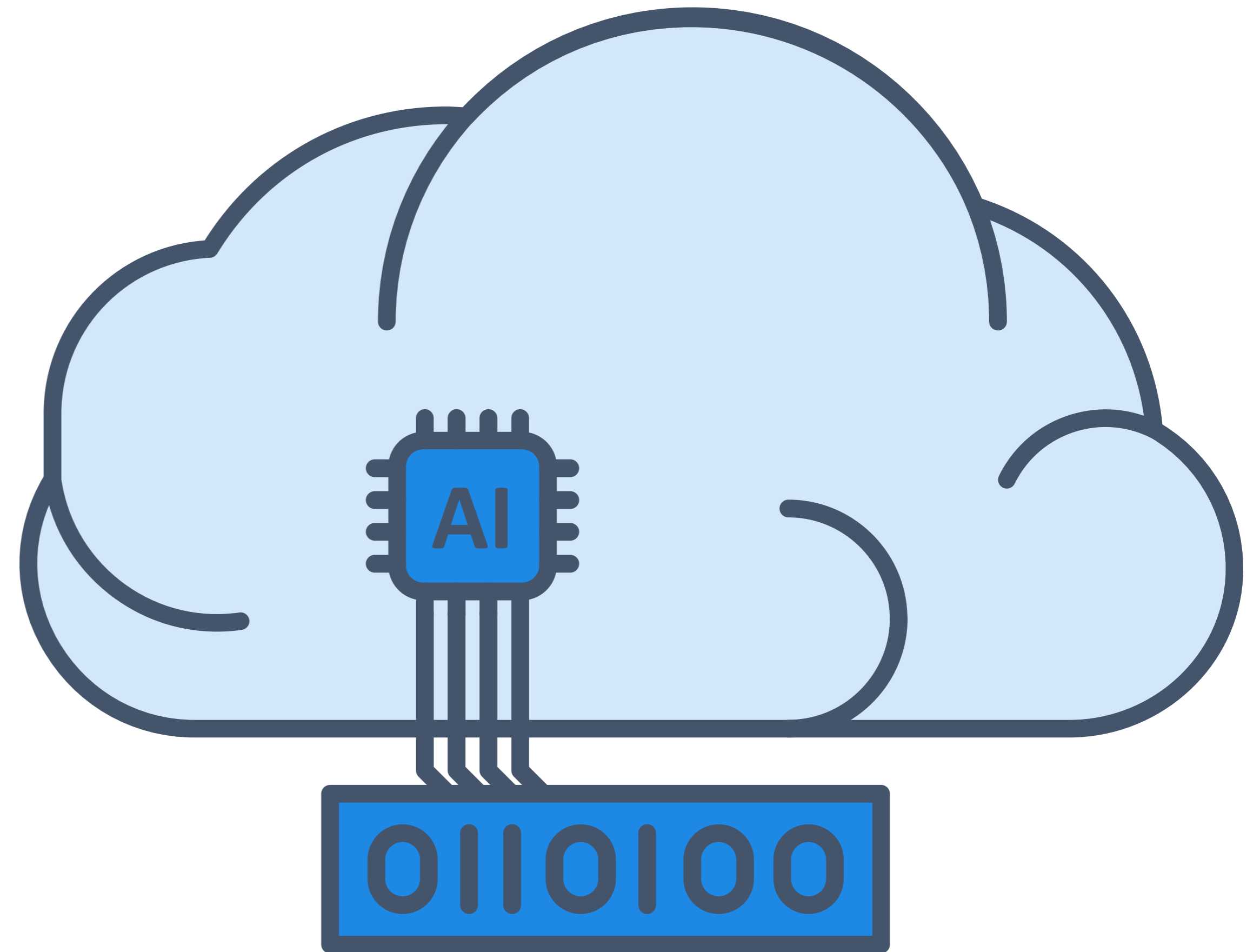
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Artificial Intelligent and Machine Learning

Artificial Intelligence is rapidly growing and is ready for ***take-off*** for Airline and Airport **operations**

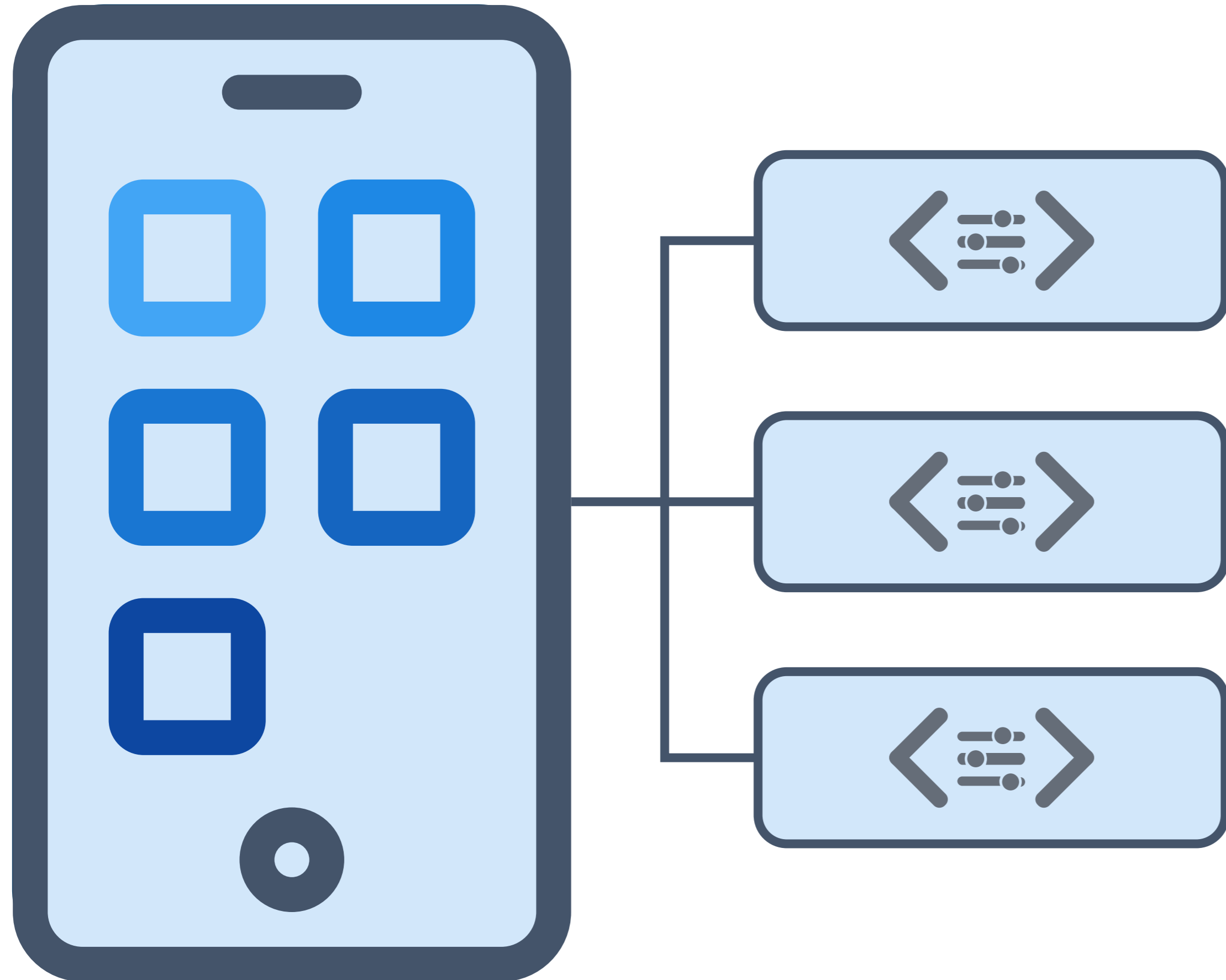
AI will drive better decision making in day-to-day baggage operations

- ✓ Predictive planning
- ✓ Improved baggage recovery
- ✓ Passenger communication and awareness



Future of **Baggage**

End User Application Development



Developing applications to **enable** front line employees to excel in their day-to-day tasks focused on their **needs**.

Employee focused tools which will support everyday tasks, made easy

- ✓ Reduced training demands
- ✓ Drives efficiency and productivity
- ✓ Fun and engaging