



# ISSA Operator Alert 11

Issue date: 30-NOV-2021

## ISSM ORG Section Re-structure

Effective date: 30-NOV-2021

### 1. Reason for Issue

With the release of ISSM Part I - Aeroplanes Edition 4, the ORG section will be re-structured. IATA would like to inform all operators about this upcoming change.

### 2. New ORG Structure

The re-structure has been done in an effort to group requirements more logically and to remove redundancies. While the structure will be revised, technical requirements will mostly be retained or remain unchanged. In other words, the new structure will not have an impact on the policies, systems, processes and procedures that an operator is required to have in place.

Besides the new structure, a few other changes will be introduced with Edition 4 as well. These will be outlined in the description of changes as in any new edition.

In order to facilitate the change to the new structure, IATA will publish a mapping table (cross-reference list), linking old and new ISARP numbers with each other. That way requirements can easily be identified in the new structure, and operators' internal cross-reference lists can be easily updated. This list will be included in the ISSM, once ISSM Edition 4 has been published.

On the following page of this Alert, an outline of the draft structure with the proposed chapters can be found.

### 3. Actions for Operators

Operators are invited to study the new structure and identify affected documents or systems that might require updating, to ensure sufficient time can be planned for any required changes.

For any questions or concerns, please do not hesitate to contact us at [issa@iata.org](mailto:issa@iata.org)

*Simitcioglu*

Simitcioglu (Nov 30, 2021 11:44 EST)

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Head, IOSA



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### **ISM Section 1 – Organization and Management System (ORG)**

#### **ORG 1 – Management and Control**

- 1.1 Management System Overview
- 1.2 Management Commitment
- 1.3 Roles & Responsibilities
- 1.4 Safety Performance
- 1.5 Resource Management
- 1.6 Outsourcing Management
- 1.7 Emergency Response

#### **ORG 2 – Assurance, Monitoring and Documentation Control**

- 2.1 Quality Assurance
- 2.2 External Monitoring
- 2.3 – 2.4 (intentionally open)
- 2.5 Documentation System
- 2.6 Records System

#### **ORG 3 – Risk Management**

- 3.1 Hazard Identification
- 3.2 Risk Assessment & Mitigation
- 3.3 Flight Data Analysis
- 3.4 (intentionally open)
- 3.5 Occurrence Handling

#### **ORG 4 – Improvement and Promotion, Training**

- 4.1 Management Review
- 4.2 Safety Communication
- 4.3 Training

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Final Audit Report

2021-11-30

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