

# C2K Monthly Report

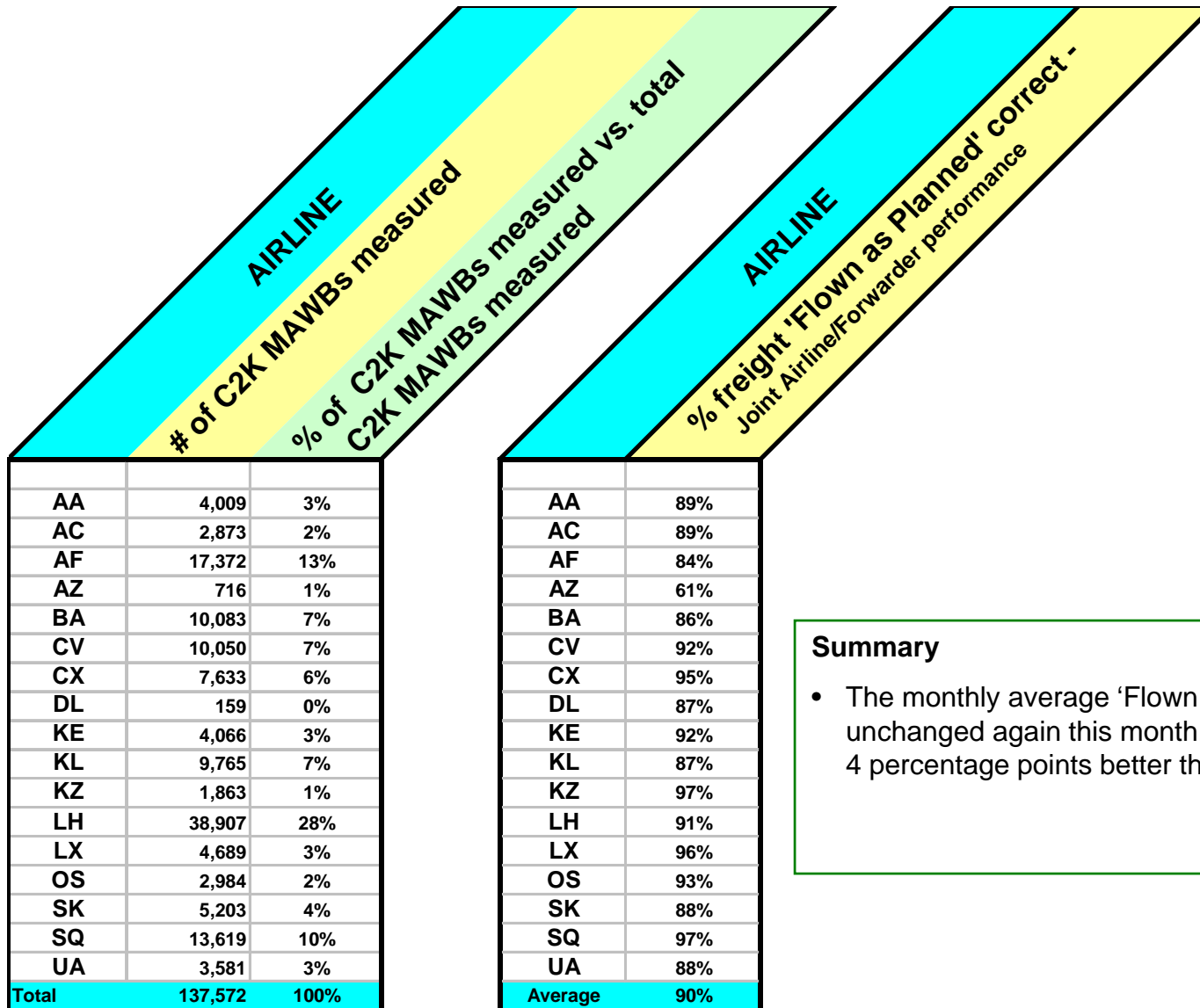
## C2K Monthly Report October 2008



SYSTEM WIDE	Actual Month	Difference to previous year
. Number of Lane Segments measured	125,738	+ 20,679
. Number of Route Maps created	1,023,508	+ 202,560
Phase 1	Actual Month	Difference to previous year
. Number of shipments measured	137,572	+ 1,941
. Number of Lane Segments measured	29,163	+ 2,671
. Flown as Planned	90%	+ 4 %
. FWB% Correct - Booking quality level & Accuracy of electronic data	89%	- 2 %
. % On Time "Notification of Freight and Documents Availability	86%	+ 9 %

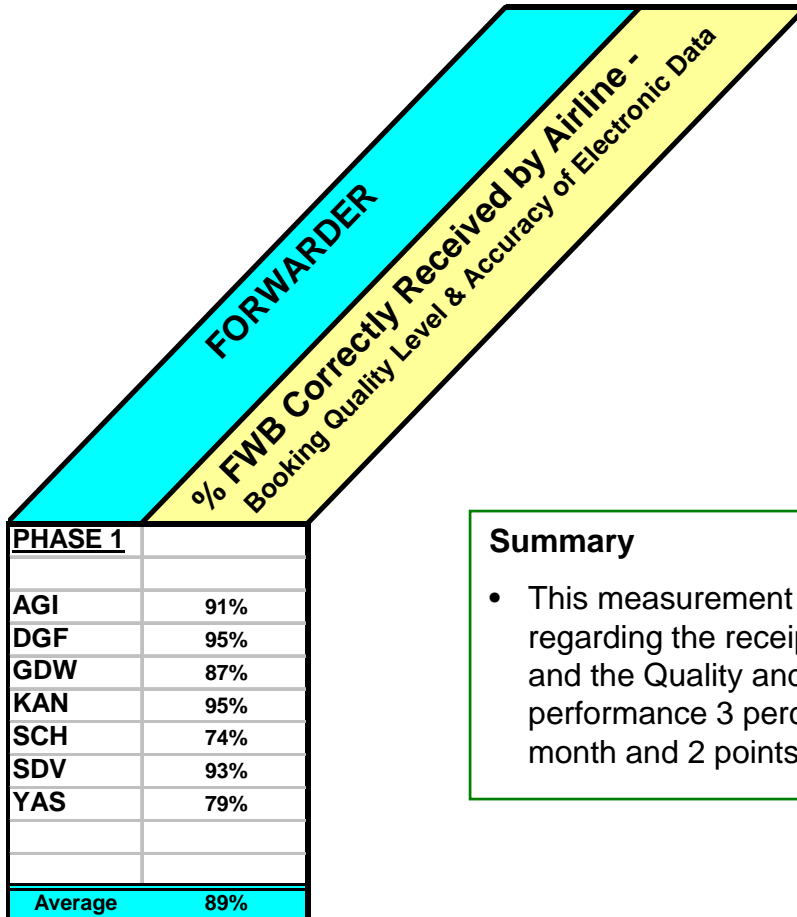
October saw a small increase in volumes over September reflecting the slowing market conditions. However, this meant that once again we quality controlled more than one million shipments in the Cargo 2000 system. Quality was mixed with FWB down three points, FAP unchanged and NFD up a point from last month. The FWB figure was potentially impacted by system changes at some of our Members and should improve again next month.

**MEDIA ENQUIRIES** All media enquires about this Management Report or Cargo 2000 in general should be directed to:  
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**Summary**

- The monthly average 'Flown as Planned' was unchanged again this month. The 90% score was 4 percentage points better than October 2007.



### Summary

- This measurement focuses on the 'joint' performance regarding the receipt of Electronic Master Air waybill and the Quality and Accuracy of these data. Average performance 3 percentage points worse than last month and 2 points worse than this month last year.



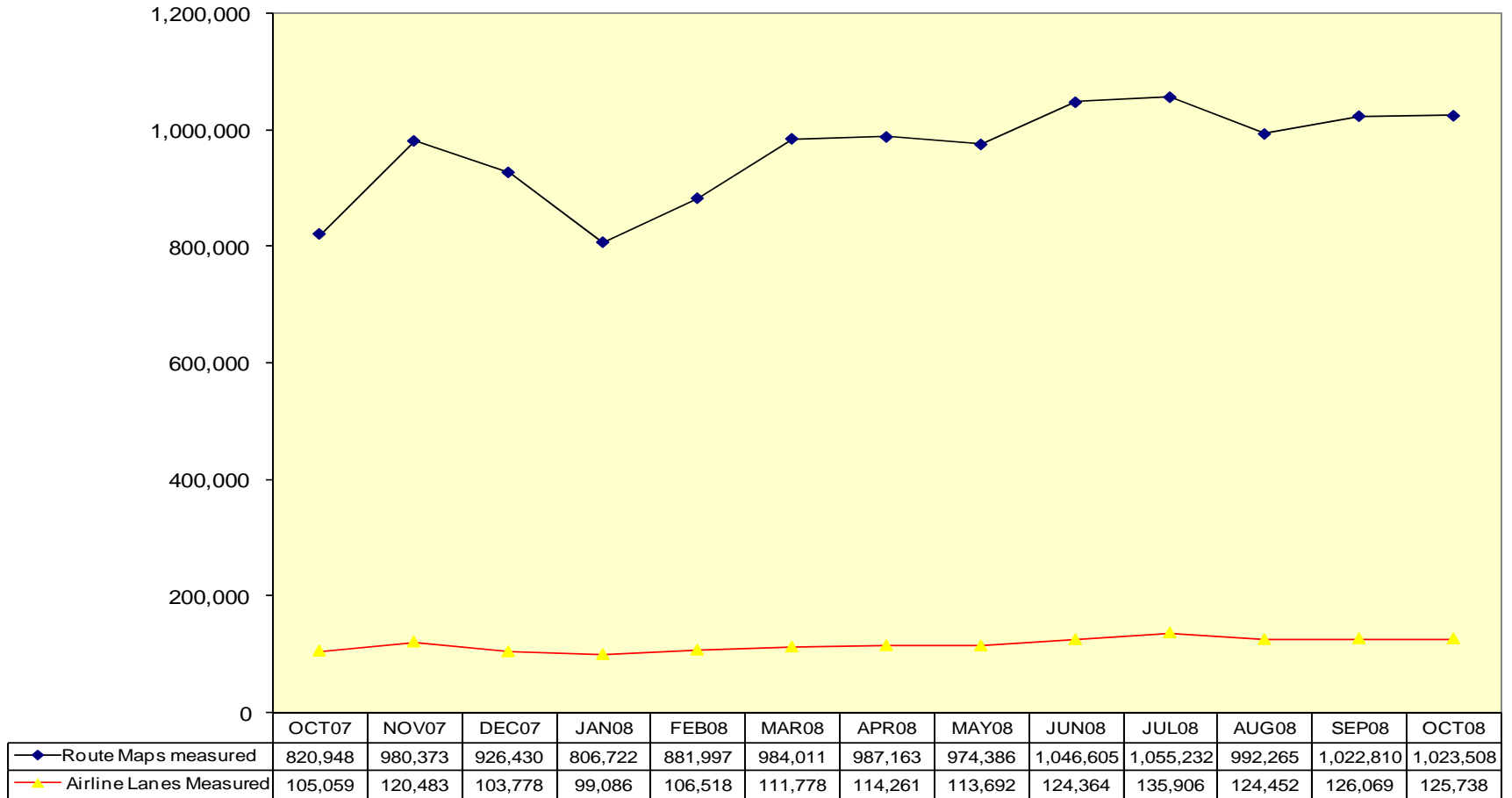
<b>AIRLINE</b>	
% On time "Notification of freight & Document availability" - Joint Airline/Forwarder performance	
AA	81%
AC	87%
AF	78%
AZ	21%
BA	86%
CV	83%
CX	92%
DL	64%
KE	92%
KL	79%
KZ	89%
LH	90%
LX	75%
OS	88%
SK	83%
SQ	95%
UA	79%
<b>Average</b>	<b>86%</b>

### Summary

- This measurement focuses on the on time electronic transmission of the "Notification of Freight and Documents Availability" sent by Airlines to Forwarders. One percentage point better than last month, and 9% points better than October 2007.
- Note: We are currently looking at some potential technical issues with this measure, and these individual figures should be considered indicative rather than absolute at this time.



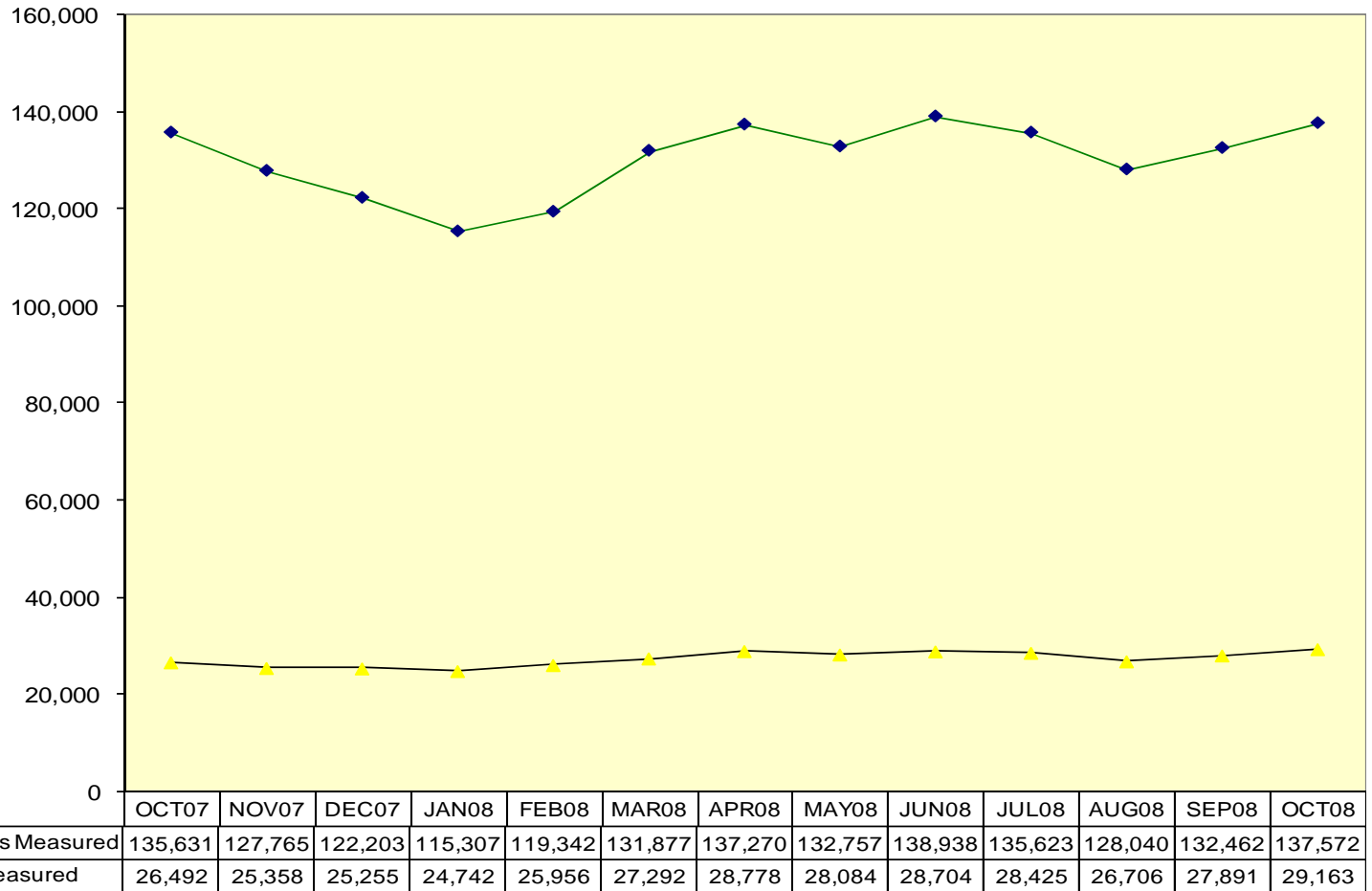
## System-wide Monitoring Scope



**Shipments show an 0.1% month on month increase and a 25% increase on October 2007**



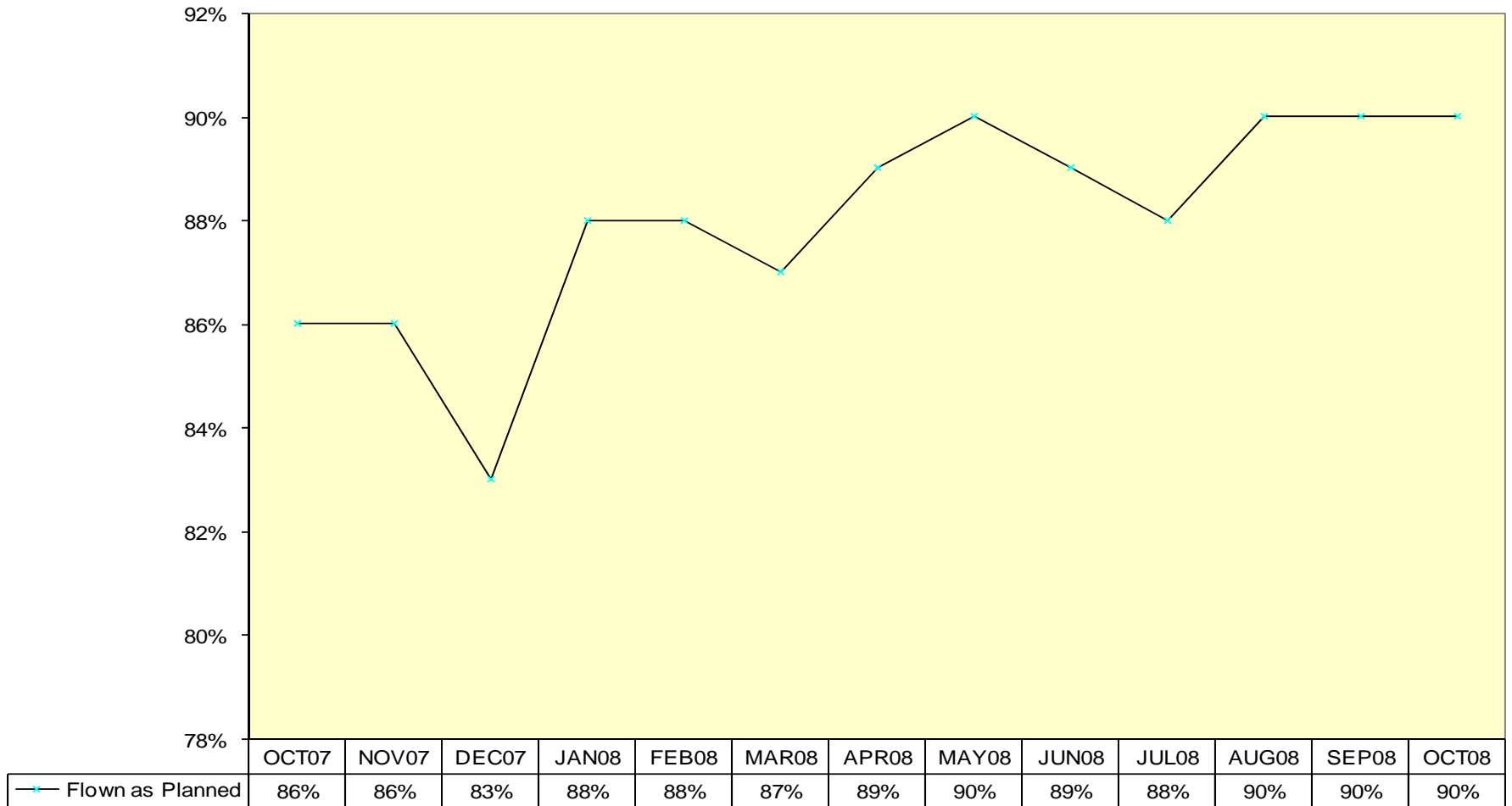
## Phase 1 - Monitoring Scope



**Phase 1 Shipments measured showed a 4% increase over last month**



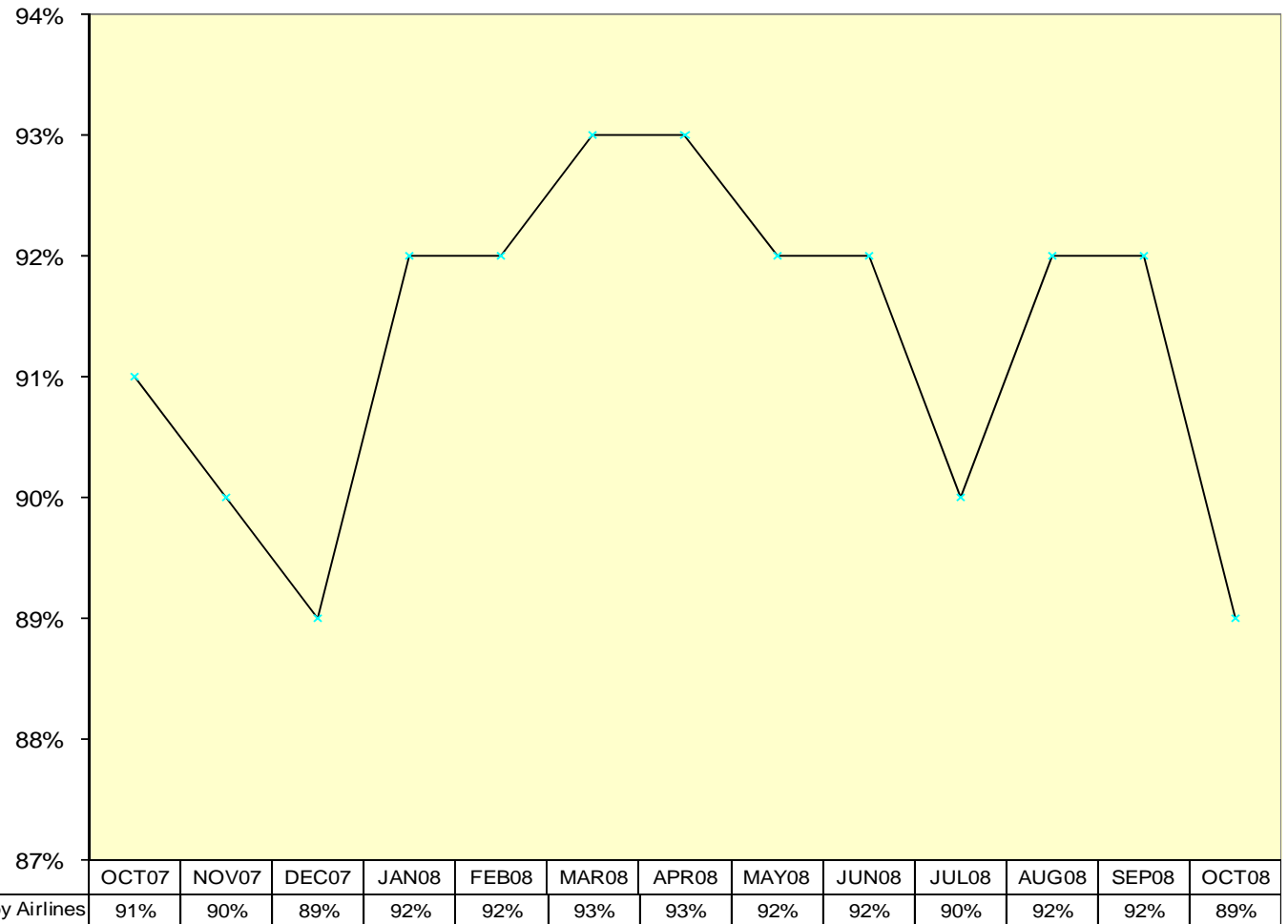
## Phase 1- Airline "Flown As Planned"



**Flown as Planned was unchanged again this month, still at a 12 month high.**



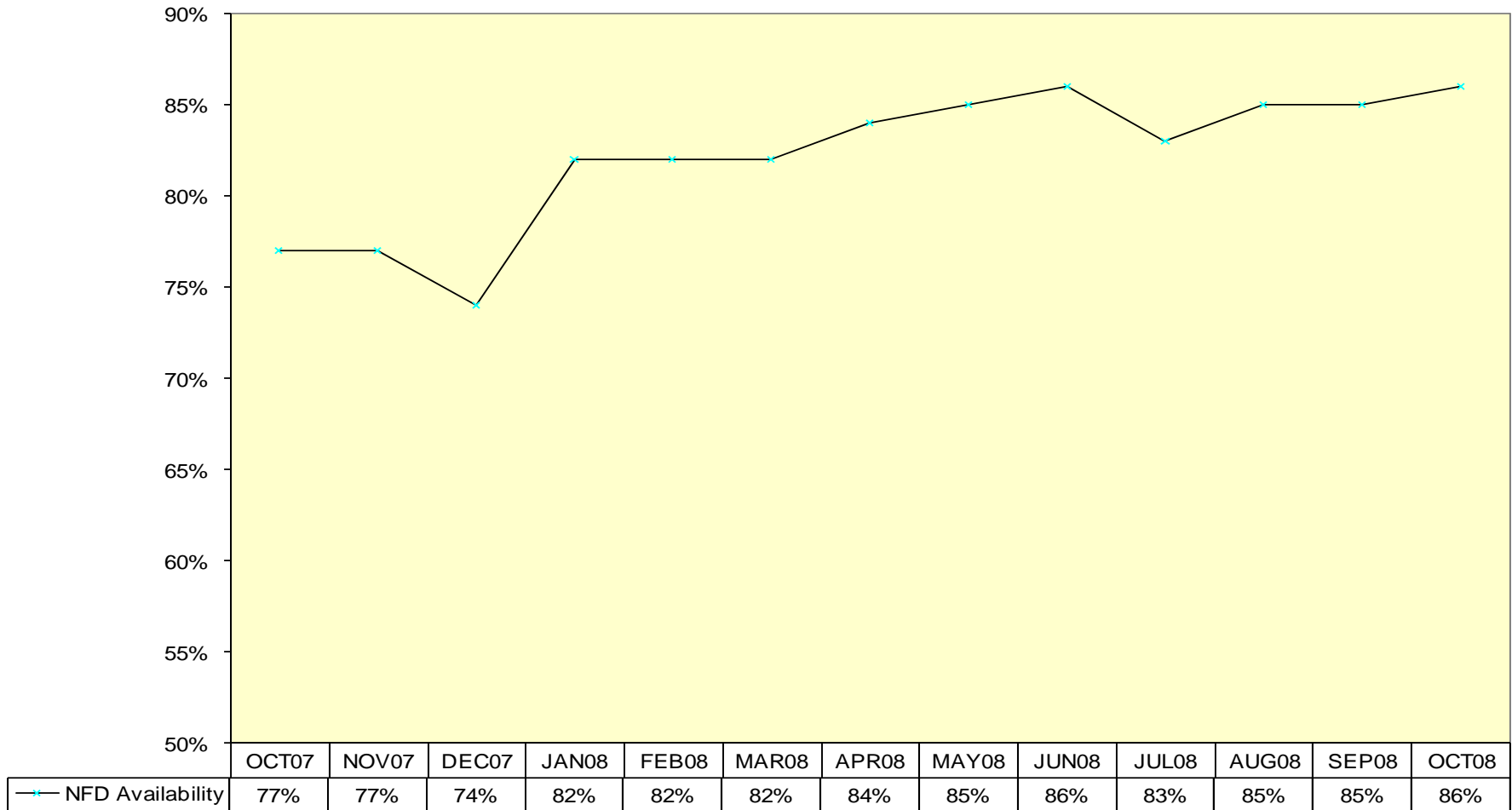
### Forwarder FWB % Correct Received by Airline"



**A 3 point fall over last month – largely due to system issues. November should see a more indicative result.**



## Phase 1- Airline on time "Notification of Freight and Documents' availability"



**A 1 point improvement over last month taking us to a new 12 month high.**