

CARGO 2000: MONTHLY REPORT APRIL 2009



Performance Data Summary

SYSTEM WIDE	Actual Month	Difference to previous month	Difference to previous year
Number of Lane Segments measured	151,306	+ 895 (+ 1%)	+ 37,045 (+ 32%)
Number of Route Maps created	1,133,943	- 44,577 (- 4%)	+ 146,780 (+ 15%)
Phase 1 C2K Shipments			
Phase 1 C2K Shipments	Actual Month	Difference to previous month	Difference to previous year
Number of shipments measured	131,728	- 10,239 (- 7%)	- 5,542 (- 4%)
Number of Lane Segments measured	31,541	- 300 (- 1%)	+ 5,585 (+ 22%)
Flown as Planned	91%	+ 0 %	+ 2 %
FWB% Correct - Booking quality level & Accuracy of electronic data	91%	+ 1 %	- 2 %
% On Time "Notification of Freight and Documents" Availability	87%	+ 0 %	+ 3 %
Phase 1 Network Shipments			
Phase 1 Network Shipments	Actual Month	Difference to previous month	Difference to previous year
Flown as Planned	90%	+ 0 %	n/a
% On Time "Notification of Freight and Documents" Availability	83%	+ 0 %	n/a

The recent rebound in reported volumes seemed to stumble in April as we recorded an overall month on month decrease of 4 percent.

Alitalia remains temporarily suspended from reporting at the moment during their reorganization.

Year on year performance showed a 15% increase systemwide, with an underlying decrease of 4% for phase 1 shipments.

Quality was mostly unchanged with only a 1% point increase in FWB performance. This figure continued to reflect the tail end of the system problem at KE which should work its way out of the figures next month.

MEDIA ENQUIRIES All media enquires about this Management Report or Cargo 2000 in general should be directed to: **Jamie Roche** T: +44 1753 621 666 E: jamie@jamierochepr.co.uk

Performance Data - Shipments

AIRLINE	No. of C2K Phase 1 MAWBs Measured	% of Total C2K Phase 1 MAWB's
American Airlines	3,599	3%
Air Canada	2,870	2%
Air France Cargo	16,772	13%
Alitalia	0	0%
British Airways World Cargo	9,841	7%
Cargolux	7,560	6%
Cathay Pacific Cargo	7,533	6%
Delta	2,745	2%
Etihad	225	0.2%
Korean Air	8,324	6%
KLM	9,720	7%
Nippon Cargo Airlines	1,854	1%
Lufthansa Cargo	32,035	24%
Swiss	4,840	4%
Austrian Airlines	2,202	2%
SAS Cargo	4,608	3%
Singapore Airlines Cargo	13,351	10%
United Airlines	3,649	3%
Total	131,728	100%

Reporting Policy

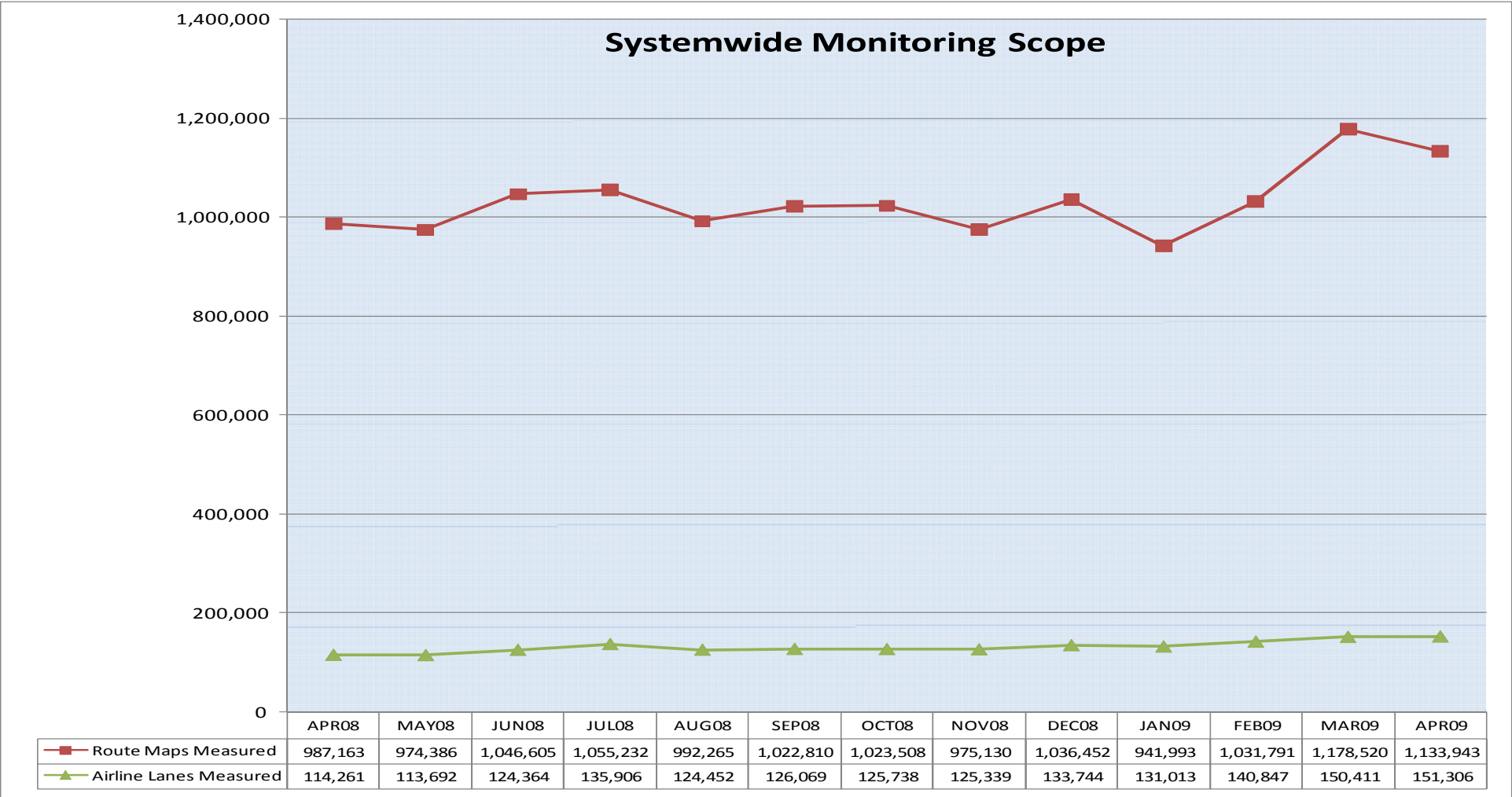
The figures in the table show the number of Master Air Waybills carried by Member Airlines on behalf of Member Forwarders over agreed Lane Segments. (C2K Shipments)

Cargo 2000 is committed to the global implementation of its quality processes and where members do not reach the minimum threshold of network wide reporting their individual performance scores have been withheld to allow for realistic comparison of quality performance.

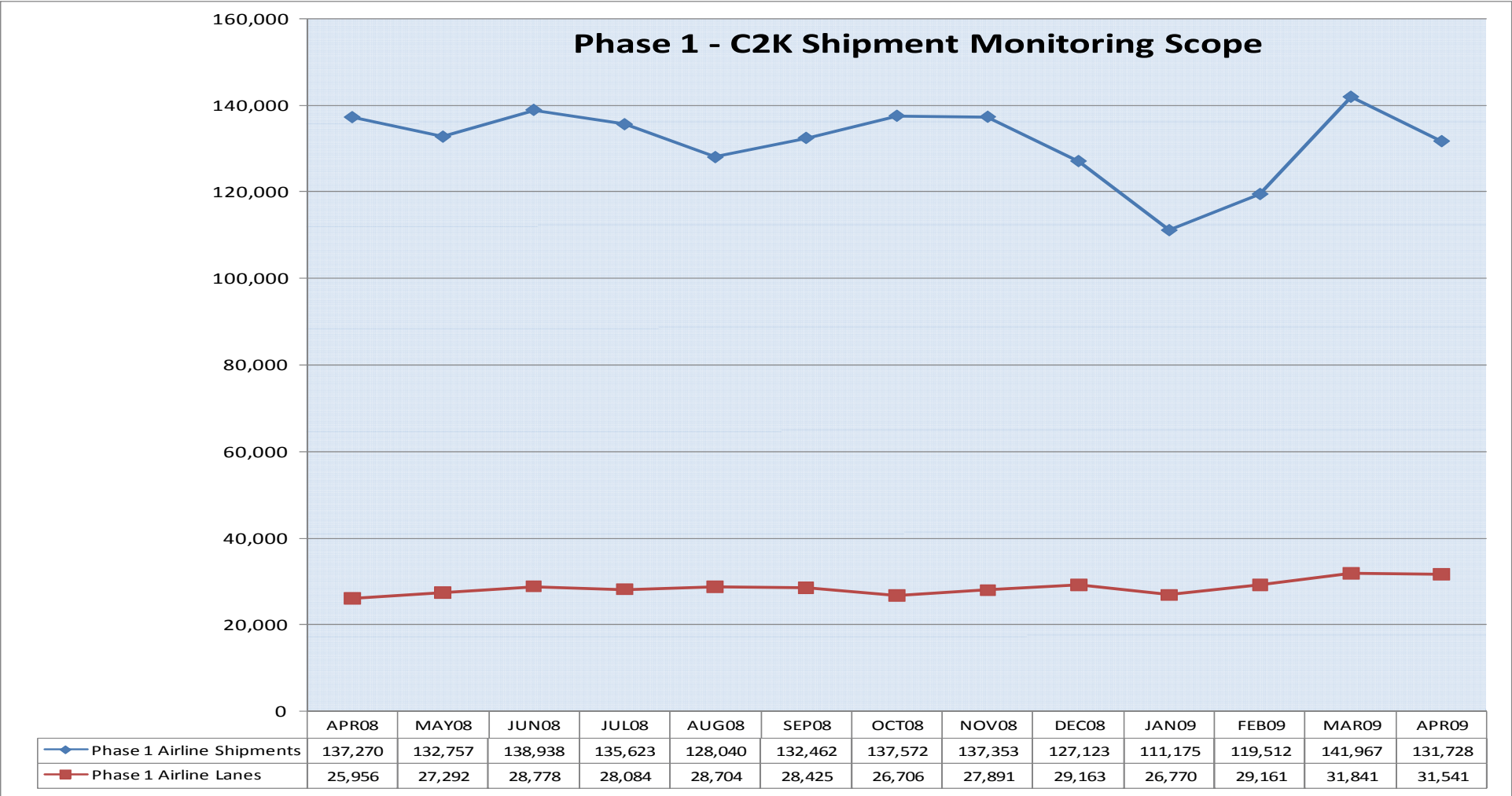
Notes:

As a result of their ongoing restructuring Alitalia were unable to submit data for this month.

Performance Data - Monitoring Scope



Performance Data - Monitoring Scope



Performance Data - Flown As Planned

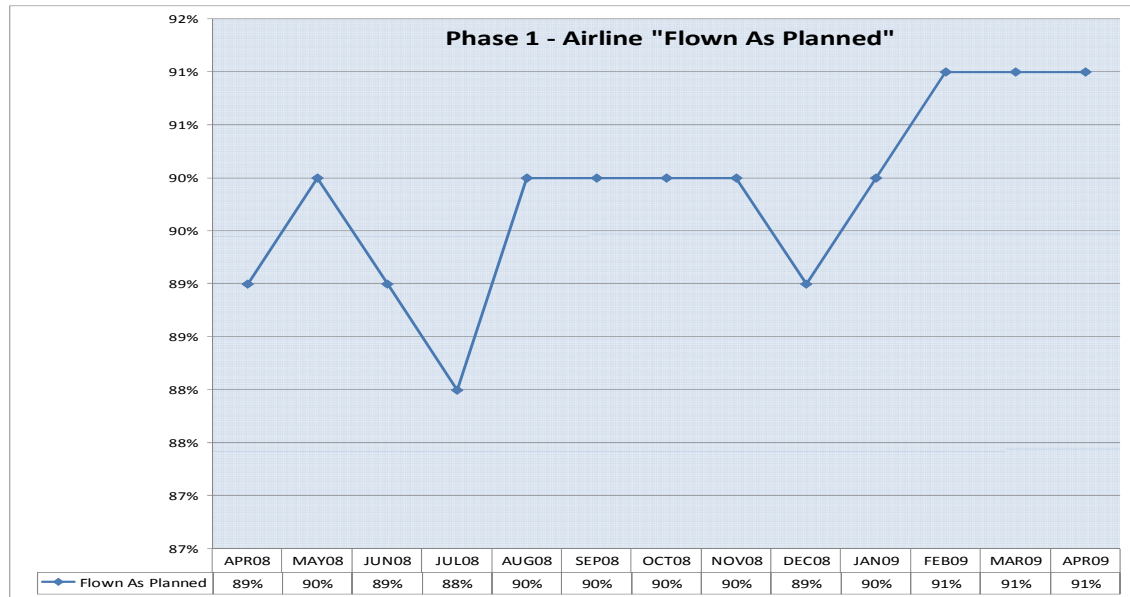
AIRLINE	% Freight 'Flown as Planned' correct
American Airlines	90%
Air Canada	89%
Air France Cargo	87%
Alitalia	
British Airways World Cargo	88%
Cargolux	89%
Cathay Pacific Cargo	96%
Delta	91%
Etihad	
Korean Air	94%
KLM	90%
Nippon Cargo Airlines	
Lufthansa Cargo	92%
Swiss	97%
Austrian Airlines	93%
SAS Cargo	89%
Singapore Airlines Cargo	95%
United Airlines	90%
Average	91%

Flown As Planned

The figures in the table show the % of C2K Shipments that were flown as planned. This measure represents the joint quality performance of the C2K Forwarder and the C2K Airline.

Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting level
- Currently in implementation stage



Average Flown as Planned remained unchanged this month at a 12 month high.

Performance Data - FWB Received Correct

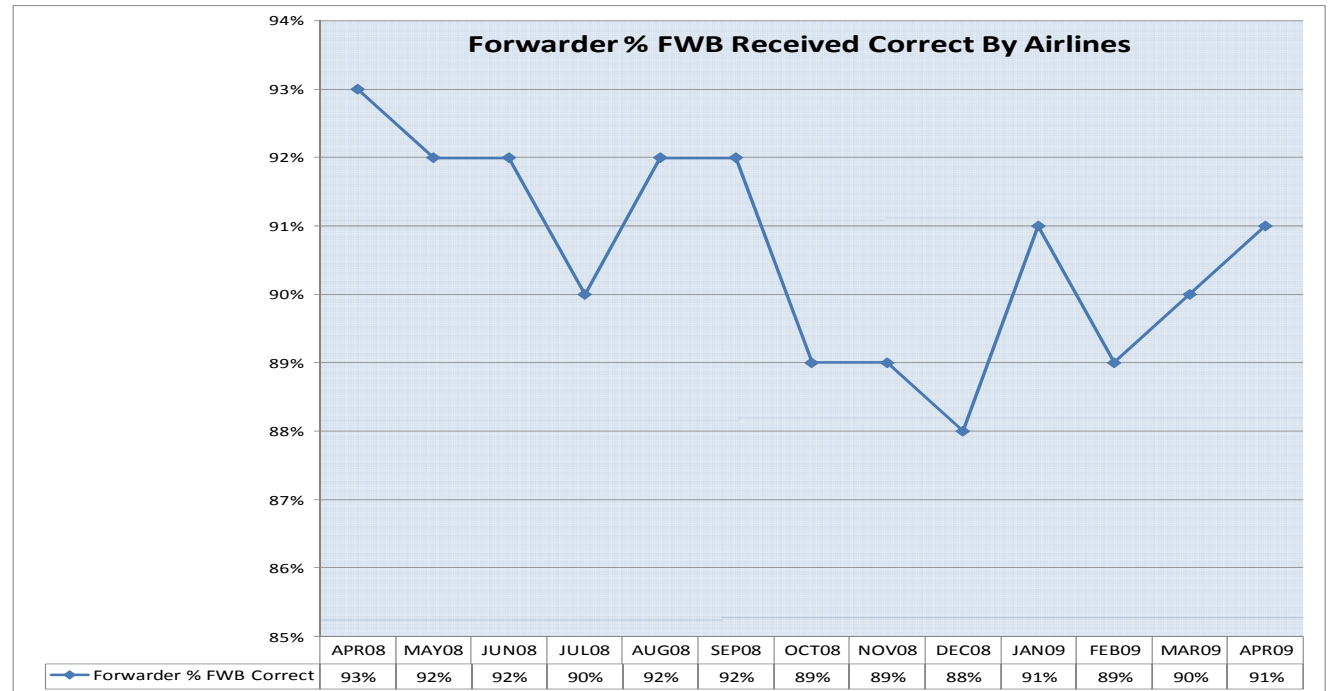
Forwarder	% FWB correctly received by Airline
Agility Logistics	90%
DHL Global Forwarding	93%
Geodis Wilson	90%
Kuehne + Nagel	93%
Schenker	88%
SDV	92%
Yusen Air & Sea Service	84%
Average	91%

FWB Received Correct

The figures in the table show the % of FWB messages that were received correctly by the Airline. This measurement focuses on the 'joint' performance regarding the timely receipt of the Electronic Master Air waybill and the quality and accuracy of agreed process control data.

Average performance gained a further percentage point this month, but remained 2 percentage points below this month last year.

System problems at Korean Air which have impacted the above figures continued to do so during April. Individual figures shown above are consequently understated by up to 7 percentage points.



Performance Data - On-Time NFD

AIRLINE	% on-time NFD Notification
American Airlines	87%
Air Canada	85%
Air France Cargo	82%
Alitalia	
British Airways World Cargo	87%
Cargolux	80%
Cathay Pacific Cargo	92%
Delta	65%
Etihad	
Korean Air	93%
KLM	84%
Nippon Cargo Airlines	
Lufthansa Cargo	90%
Swiss	83%
Austrian Airlines	87%
SAS Cargo	79%
Singapore Airlines Cargo	93%
United Airlines	84%
Average	87%

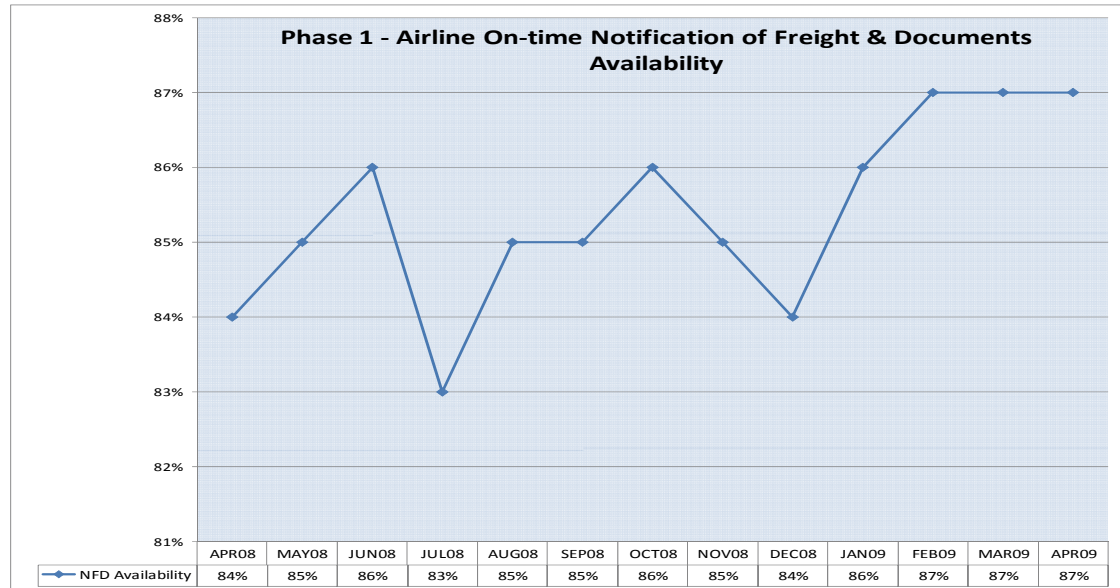
On-time Notification of Freight & Documents Availability

The figures in the table show the % on time electronic transmission of the “Notification of Freight and Documents Availability” sent by Airlines to Forwarders.

Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting level
- Currently in implementation stage

Note: We continue to address some technical issues with this measure, and these individual figures should be considered indicative rather than absolute at this time.



Unchanged from last month, 3% points better than April 2008.