



## 2009 IATA PNG Travel Agent Workshop in Sydney

IATA is inviting you to participate in a one-day course which has been developed to enhance your knowledge on the Passenger Agency Program and Billing and Settlement Plan (BSP) operational procedures. The workshop will specifically cover the following areas:

- 1) Passenger Agency Program Session
  - Defaults and irregularities
  - Annual Financial Reviews
- 2) Billing and Settlement Plan (BSP) operational procedures session
  - BSP Procedure*
  - BSPlink functions

Please contact the IATA (Australia) through our website [ww.iata.org/australia](http://ww.iata.org/australia) for more information and to secure your place on the forthcoming BSP training sessions, numbers are limited so apply early to avoid disappointment

**Where:** IATA Sydney Office: Level 4, 83 York St., Sydney, Australia

**When:** One Day Workshops will be Held in November

3 <sup>rd</sup> November 2009	Tuesday	Available! <a href="#">BOOK NOW!</a>
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### One Day Workshops Fees

\$488.00 PGK per person

*Equivalent to \$225.00 AUD (NO GST) per person*

Refreshments and lunch are provided

**Booking forms must be returned to IATA by 30<sup>th</sup> September (Wednesday)**

# IATA Travel Agent Workshop in Sydney

## (PNG Agents) Booking Form 2009

**Where: IATA Sydney Office: Level 4, 83 York St., Sydney**

<b>Training Date</b>	<b>3<sup>rd</sup> November 2009 , Tuesday</b>
<b>Agency</b>	
<b>IATA Agent code</b>	
<b>Attendee's Name</b>	
<b>Contact Phone No.</b>	
<b>Contact E-mail address</b>	

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In addition, on-site BSP training for **groups of 15** or more participants can be tailored to suit your office needs. Please contact the [IATA Australia](http://www.iata.org/australia) for quotes and times.

**Please submit your booking form through [www.iata.org/australia](http://www.iata.org/australia)**

By clicking on this logo  Or Fax to 6129299 6027

*\*\* NB - Course fee is non-refundable for cancellations less than 14 days prior to the workshop.*