

News Bulletins IATA Nordic & Baltic 2006 July - December

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Ticket Stock Inventory Sunday December 31, 2006, 18th Dec 2006

Next scheduled physical Ticket Stock Inventory will be held Sunday 31st of December 2006 after closing business. The Ticket Stock Inventory applies to all Travel Agent with ticket stock. [Read more here.](#)

IATA Nordic & Baltic has lifted the Suspension of Airline Varig (RG-042), 5th Dec 2006

The suspension of Airline Varig (RG-042) has been lifted by IATA Nordic & Baltic. Varig has decided to continue to participate in DK, NO and SE. Detailed information has been sent to the travel agents via BSPLink.

Outstanding refunds according to the procedures communicated to the Travel Agents after suspension of Varig will be handled by Varig before 31st Dec 2006, with billing 15th Jan 2007. Varig will check if the refunds are refundable according to the rules for these refunds. The security deposit held by IATA should cover the global demand for these refunds.

Passengers that have questions regarding outstanding refunds due to the suspension should contact their Travel Agency for further information.

IATA are lifting the Suspension of Airline Varig (RG-042), 27th Nov 2006

The suspension of Airline Varig (RG-042) will be lifted from most BSP markets including BSP Nordic & Baltic. Detailed information on procedures (primarily to Travel Agents) will be provided within short.

Updated information regarding refunds procedures for Varig (RG-042), 31st AUG 2006

Updated information regarding the refund procedures post Varig (RG-042) suspension has been sent on BSPLink to the Travel Agents in DK, IS, NO and SE.

Suspension of Airline Varig (RG-042) as from the 18th Aug, Updated 25th AUG 2006

Effective 18th August Varig has been suspended from IATA's Billing and Settlement Plans (BSP) in all countries except Brazil. The IATA Billing and Settlement Plan is the system by which IATA manages the transfer of money between travel agents and airlines

The reduction of Varig operations over recent months has resulted in a large number of passenger requests for refunds from their travel agents. On August 17, 2006 Varig advised IATA that it was unable to provide the money needed to settle these refunds leading to the suspension.

IATA has BSP guidelines that minimise the risk to other airlines, IATA accredited travel agents and, by extension, consumers. IATA is holding a security deposit that was provided by Varig upon its entry into bankruptcy protection. The deposit is designed to settle refunds to passengers through their IATA agents.

Passengers holding a Varig ticket issued by an IATA accredited travel agent who wish to use it for travel should check with their agent to ensure it is still valid. Passengers holding a Varig ticket issued by an IATA accredited travel agent who wish to obtain a refund should request it from their IATA Agent who will then apply to IATA for the money. After analysis and compilation of all requests for refunds and discussions with and authorization from Varig, IATA will process the refunds to the extent of available funds.

IATA Agents has received further instructions on BSPlink.

Update! Processing Problem - Issues 24 July - Final resolution 8 AUG 3.10 PM

All affected Reports, both Agent and Airline will be replaced with correct ones during the night and will be ready for download by the astart of business day tomorrow Wednesday 9 AUG.

Agents and Airlines who already downloaded the reports will need to delete current ones and download new correct reports tomorrow.

The airline report of daily HOT for the 8th AUG will include all transactions from 24JUL. Those will have DYRI marked as F to denote those are the last transactions of P2 July.

The Credit Card transactions are included in CSI files for 8th AUG and so will airline Daily Crdit Card Reports show them

Update! Processing Problem - Issues 24th July 8AUG 12:10

The source of the problem is now found. BSP will re-process whole period and provide new files to both agents and Airlines. Please note that Sweden is not affected by this problem. Swedish Reports are final.

We will revert shortly with time schedule of the re-process and delivery of the new reports.

Info Flash! Processing Problem - Issues from 24 July. 8AUG06 10:30AM

Agents using Amadeus Central Ticketing are subject to a processing error. A number of transactions issued on 24th July are currently not processed and therefore not included in the BSP Billing Analysis for Period 2 July 06. We are currently investigating the problem and will revert with further information once it is available. Possible solution might involve re-processing whole period and re-distribution of the BSP Reports later this week.