

# C2K Monthly Report

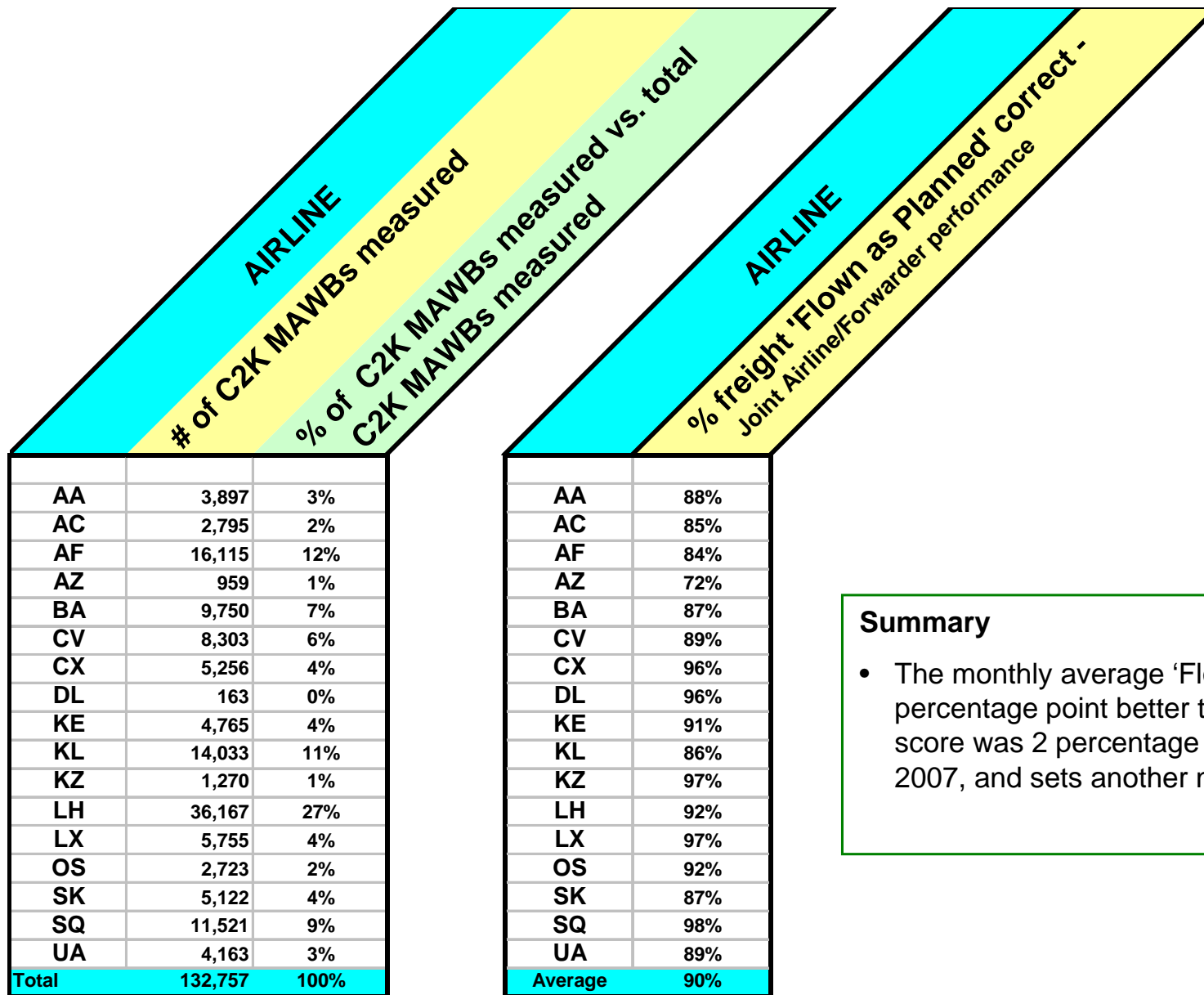
## C2K Monthly Report May 2008



SYSTEM WIDE	Actual Month	Difference to previous year
. Number of Lane Segments measured	113,692	44,203
. Number of Route Maps created	974,386	438,228
Phase 1	Actual Month	Difference to previous year
. Number of shipments measured	132,757	+ 10,990
. Number of Lane Segments measured	28,084	+ 142
. Flown as Planned	90%	+ 2 %
. FWB% Correct - Booking quality level & Accuracy of electronic data	92%	+ 2 %
. % On Time Notification of Freight and Documents Availability	85%	+ 9 %

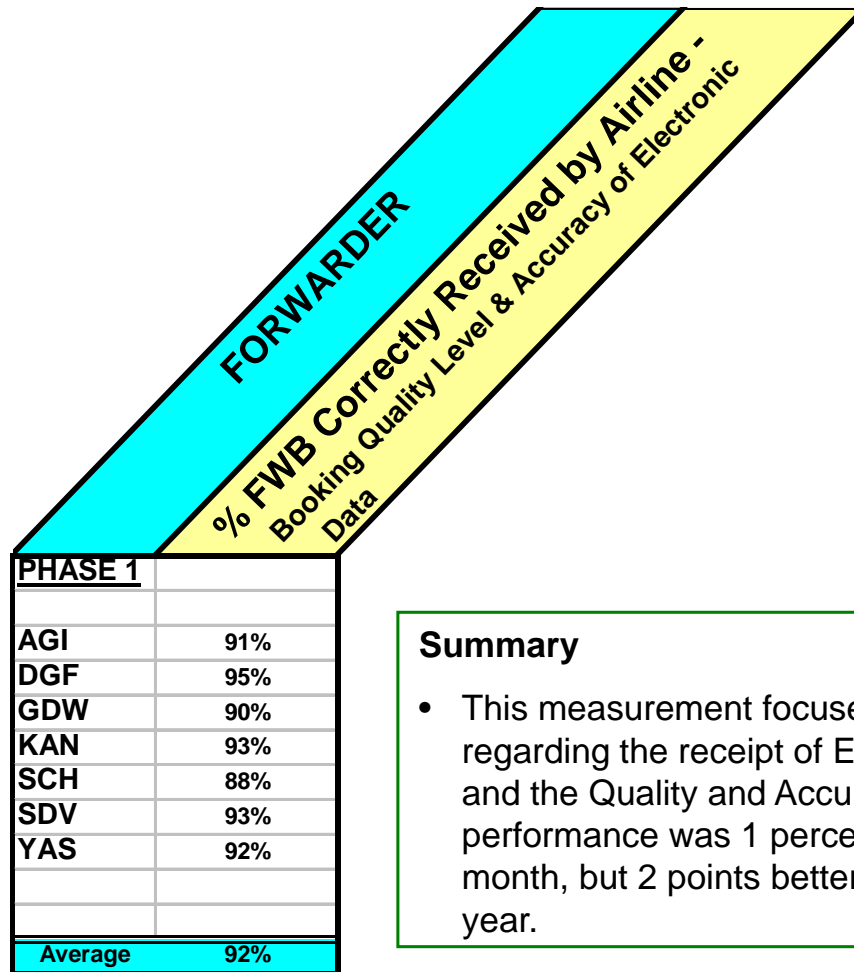
May saw a drop in shipments measured compared to April reflecting the overall economic slowdown that is currently taking place. Quality measures continued to show improvement with the exception of FWB which declined one point from last month. All measures continued to show year on year improvements.

**MEDIA ENQUIRIES** All media enquires about this Management Report or Cargo 2000 in general should be directed to:  
Jamie Roche T: +44 1753 621 666 E: [jamie@jamierochepr.co.uk](mailto:jamie@jamierochepr.co.uk)



**Summary**

- The monthly average 'Flown as Planned' was 1 percentage point better than last month. The 90% score was 2 percentage points better than May 2007, and sets another new 12 month high.



### Summary

- This measurement focuses on the 'joint' performance regarding the receipt of Electronic Master Air waybill and the Quality and Accuracy of these data. Average performance was 1 percentage point worse than last month, but 2 points better compared to this month last year.



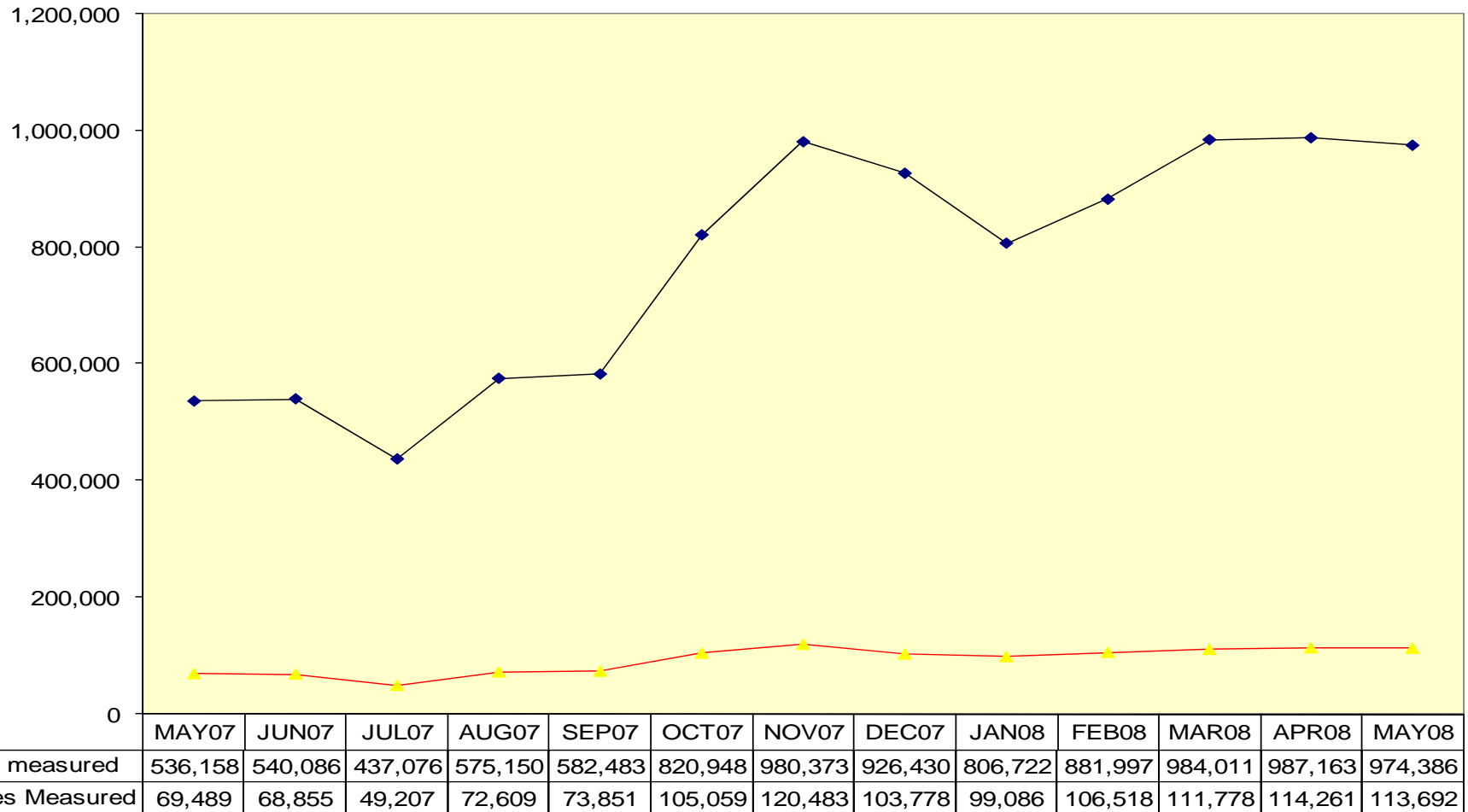
<b>AIRLINE</b>	
% On time "Notification of freight & Document availability" - Joint Airline/Forwarder performance	
AA	75%
AC	83%
AF	75%
AZ	32%
BA	86%
CV	83%
CX	94%
DL	82%
KE	91%
KL	78%
KZ	89%
LH	90%
LX	84%
OS	80%
SK	77%
SQ	94%
UA	82%
<b>Average</b>	<b>85%</b>

### Summary

- This measurement focuses on the on time electronic transmission of the "Notification of Freight and Documents Availability" sent by Airlines to Forwarders. A 1% increase over last month, and 9% points better than May 2007, this is another new 12 month high.



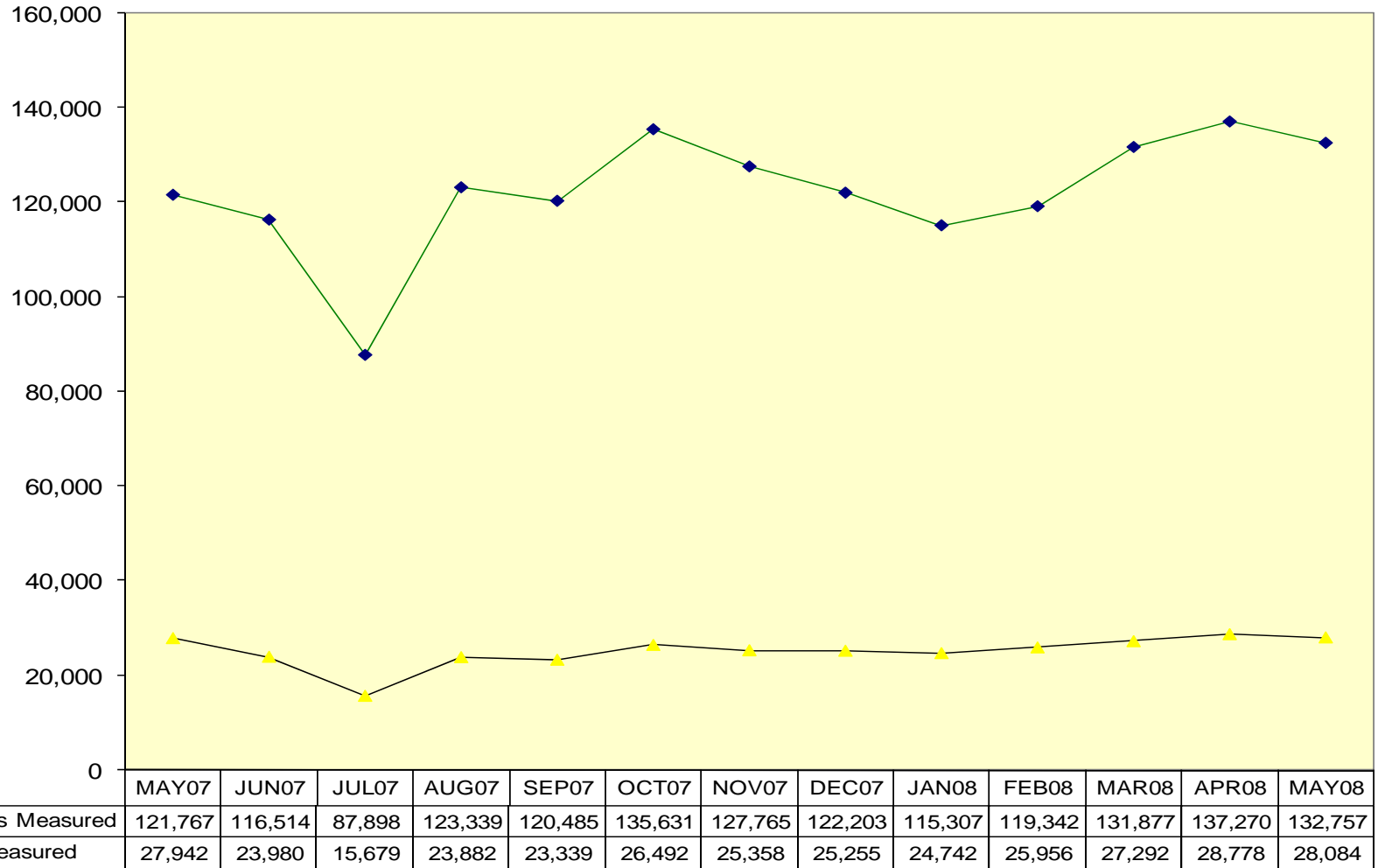
## System-wide Monitoring Scope



**May volumes showed a 1% decrease over last month which reflects the general slowing of the global airfreight market .**



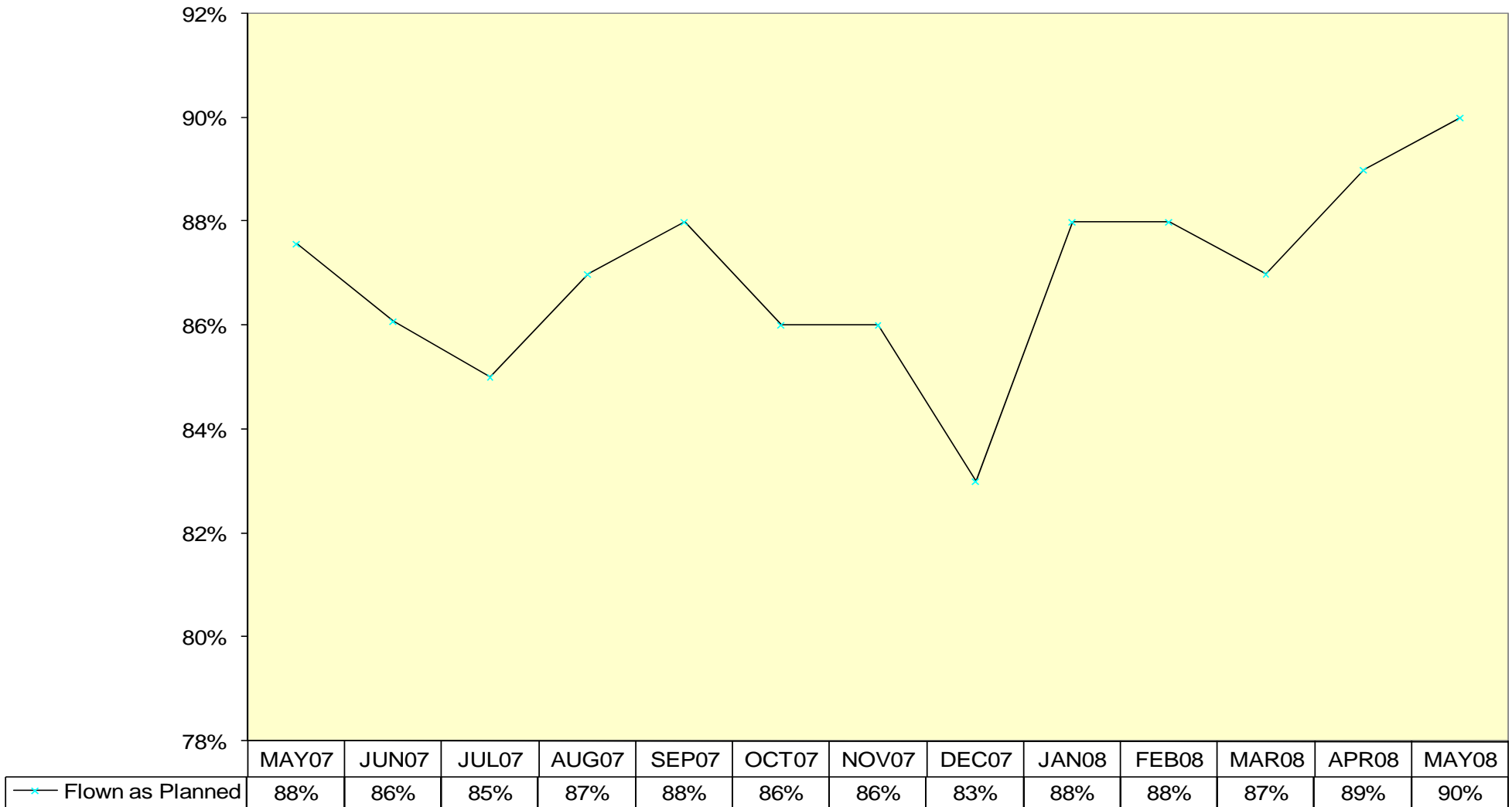
## Phase 1 - Monitoring Scope



**Month on Month Phase 1 Shipments measured declined as did the number of lanes measured**



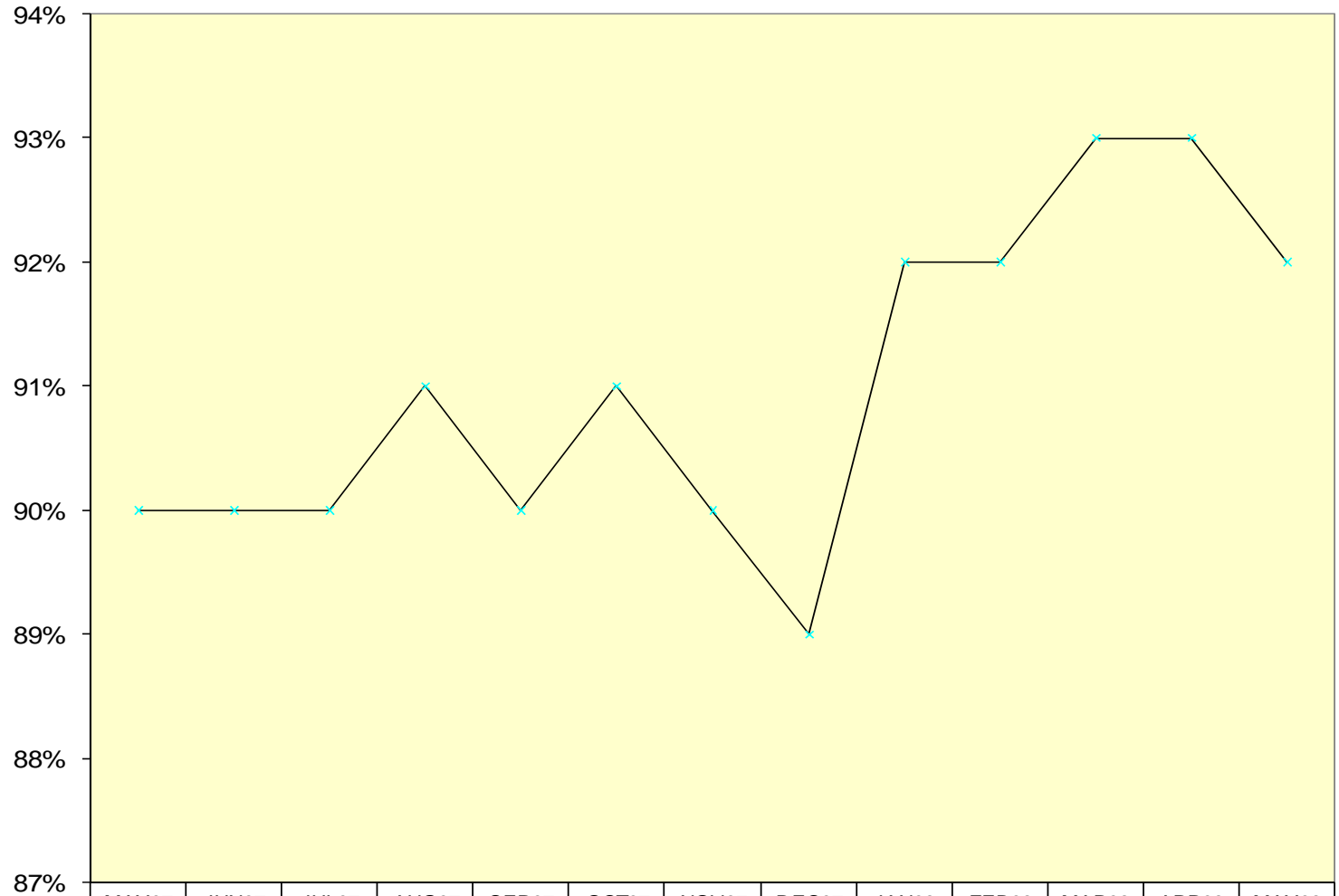
## Phase 1- Airline "Flown As Planned"



**A 1% point increase in performance month on month delivers another new 12 month high score.**



### Forwarder FWB % Correct Received by Airline"

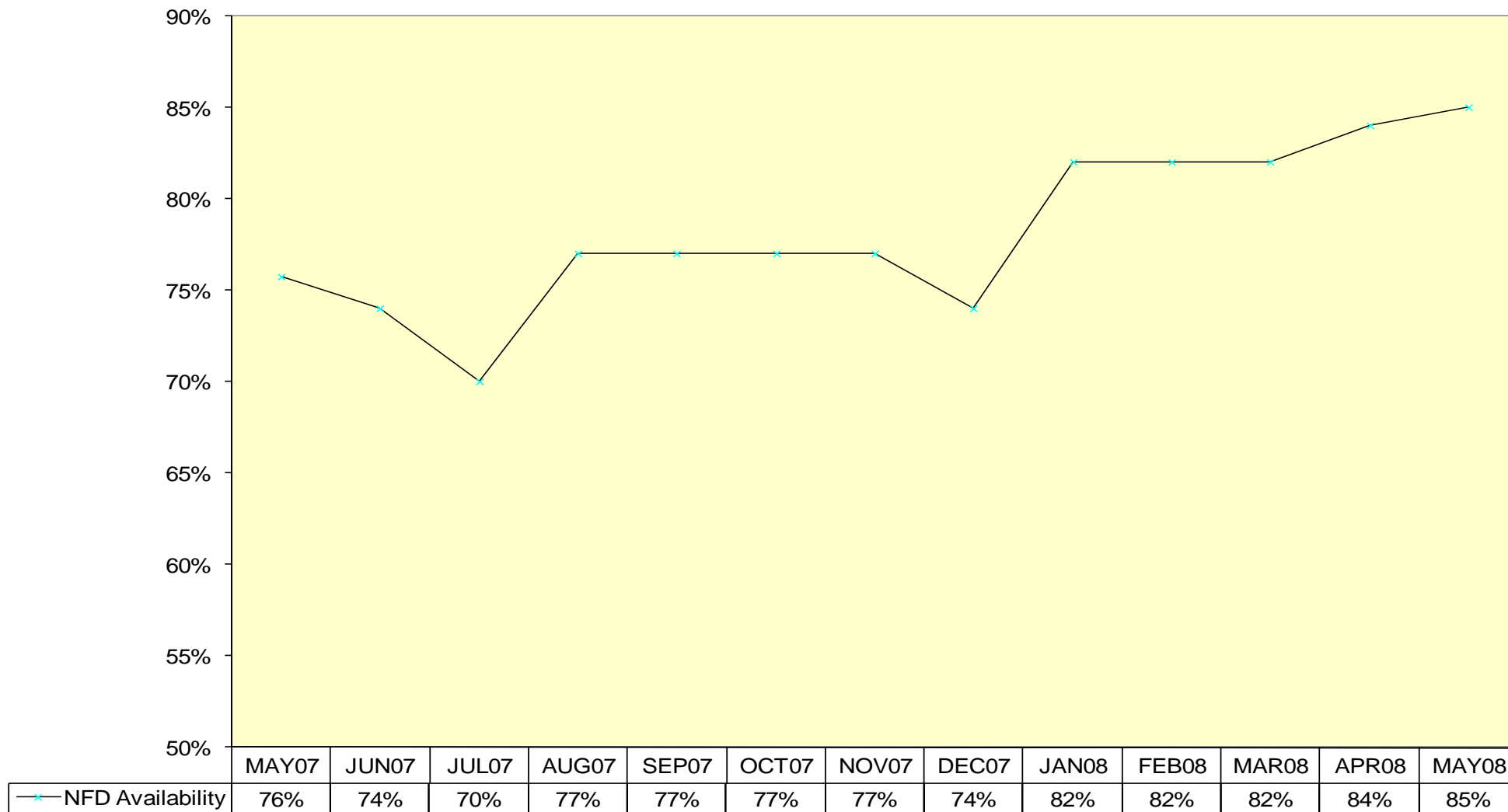


—x— Forwarder FWB% Correct Received by Airlines	MAY07	JUN07	JUL07	AUG07	SEP07	OCT07	NOV07	DEC07	JAN08	FEB08	MAR08	APR08	MAY08
	90%	90%	90%	91%	90%	91%	90%	89%	92%	92%	93%	93%	92%

**A 1% point decline over last months figure.**



## Phase 1- Airline on time "Notification of Freight and Documents" availability"



**A 1 % point increase on last months performance, setting another new 12 month high of 85%.**