

# How to log an enquiry

## Step 1

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- > [Regional Newsletter](#)
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[Home](#) » [IATA by Region](#) » [Asia Pacific](#) » [Australia](#)

### Welcome to IATA Australia

The IATA Australia site will keep you posted on all the latest news on our Billing & Settlement Plan (BSP) and Cargo Accounts Settlement Systems (CASS) activities. Its objective is to assist you in your BSP and CASS reporting, provide useful information on products and services, help you contact IATA's Customer Services and give you information on other activities from across IATA that are of interest to the local market.

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