

CARGO 2000: MONTHLY REPORT August 2009



Performance Data Summary

SYSTEMWIDE	Actual Month	Difference to previous month	Difference to previous year
Number of Lane Segments measured	144,927	- 4,218 (- 3%)	+ 20,475 (+ 16%)
Number of Route Maps created	1,150,084	- 62,832 (- 5%)	+ 157,819 (+ 16%)
Phase 1 C2K Shipments			
Actual Month	Difference to previous month	Difference to previous year	
Number of shipments measured	137,213	- 11,593 (- 8%)	+ 9,173 (+ 7%)
Number of Lane Segments measured	30,146	- 1,835 (- 6%)	+ 1,442 (+ 5%)
Flown as Planned	90%	+ 1 %	+ 0 %
FWB% Correct - Booking quality level & Accuracy of electronic data	92%	- 1 %	+ 0 %
% On Time "Notification of Freight and Documents" Availability	86%	+ 1 %	+ 1 %
Phase 1 Network Shipments			
Actual Month	Difference to previous month	Difference to previous year	
Flown as Planned	87%	- 1 %	+ 1 %
% On Time "Notification of Freight and Documents" Availability	82%	+ 0 %	+ 0 %

August reflected the traditional summer slowdown with month on month systemwide volumes falling by 5%.

Alitalia remains suspended from reporting during reorganization.

Year on year performance showed a 16% volume increase systemwide mostly driven by the increased reporting of non C2K shipments by airlines.

C2K Quality showed a 1% point improvement in Phase 1 Flown as Planned and NFD, but FWB fell by 1% point.

Network Flown as Planned lost a further 1% point on last month with NFD unchanged.

MEDIA ENQUIRIES All media enquires about this Management Report or Cargo 2000 in general should be directed to: **Jamie Roche** T: +44 1753 621 666 E: jamie@jamierochepr.co.uk

Aug. 2009/1

Performance Data - Shipments

AIRLINE	Network Shipments		C2K Shipments	
	No. of MAWBs Measured	% of Total MAWB's	No. of C2K Phase 1 MAWBs Measured	% of Total C2K Phase 1 MAWB's
American Airlines	26,609	3%	4,206	3%
Air Canada	20,809	3%	3,024	2%
Air France Cargo	58,917	7%	14,892	11%
Alitalia				
British Airways World Cargo	47,815	6%	10,336	8%
Cargolux	25,462	3%	8,010	6%
Cathay Pacific Cargo	150,677	19%	5,207	4%
Delta	21,930	3%	3,141	2%
Etihad	464	0.1%	415	0.3%
Korean Air	67,519	8%	8,533	6%
KLM	57,451	7%	10,986	8%
Lufthansa Cargo	139,930	18%	37,065	27%
Swiss	35,392	4%	5,287	4%
Austrian Airlines	15,473	2%	2,230	2%
SAS Cargo	21,339	3%	4,390	3%
Singapore Airlines Cargo	81,814	10%	15,157	11%
United Airlines	22,862	3%	4,334	3%
Total	796,158	100%	137,213	100%

Reporting Policy

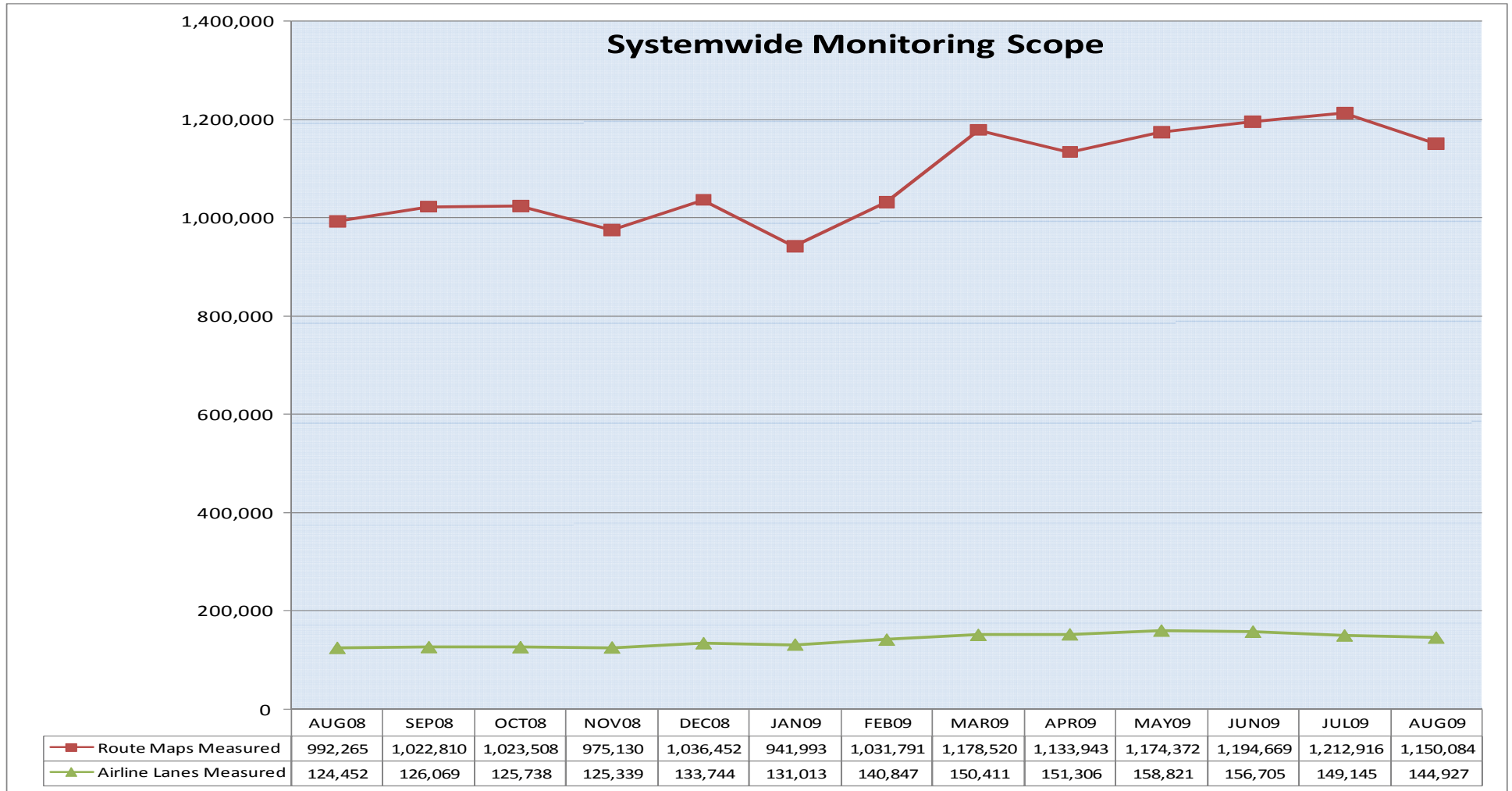
The figures in the table show the number of Master Air Waybills carried by Member Airlines on their Network and those carried on behalf of C2K Member Forwarders over agreed lane segments . (C2K Shipments)

Cargo 2000 is committed to the global implementation of its quality processes and where members do not reach the minimum threshold of network wide reporting their individual performance scores are withheld to allow for realistic comparison of quality performance

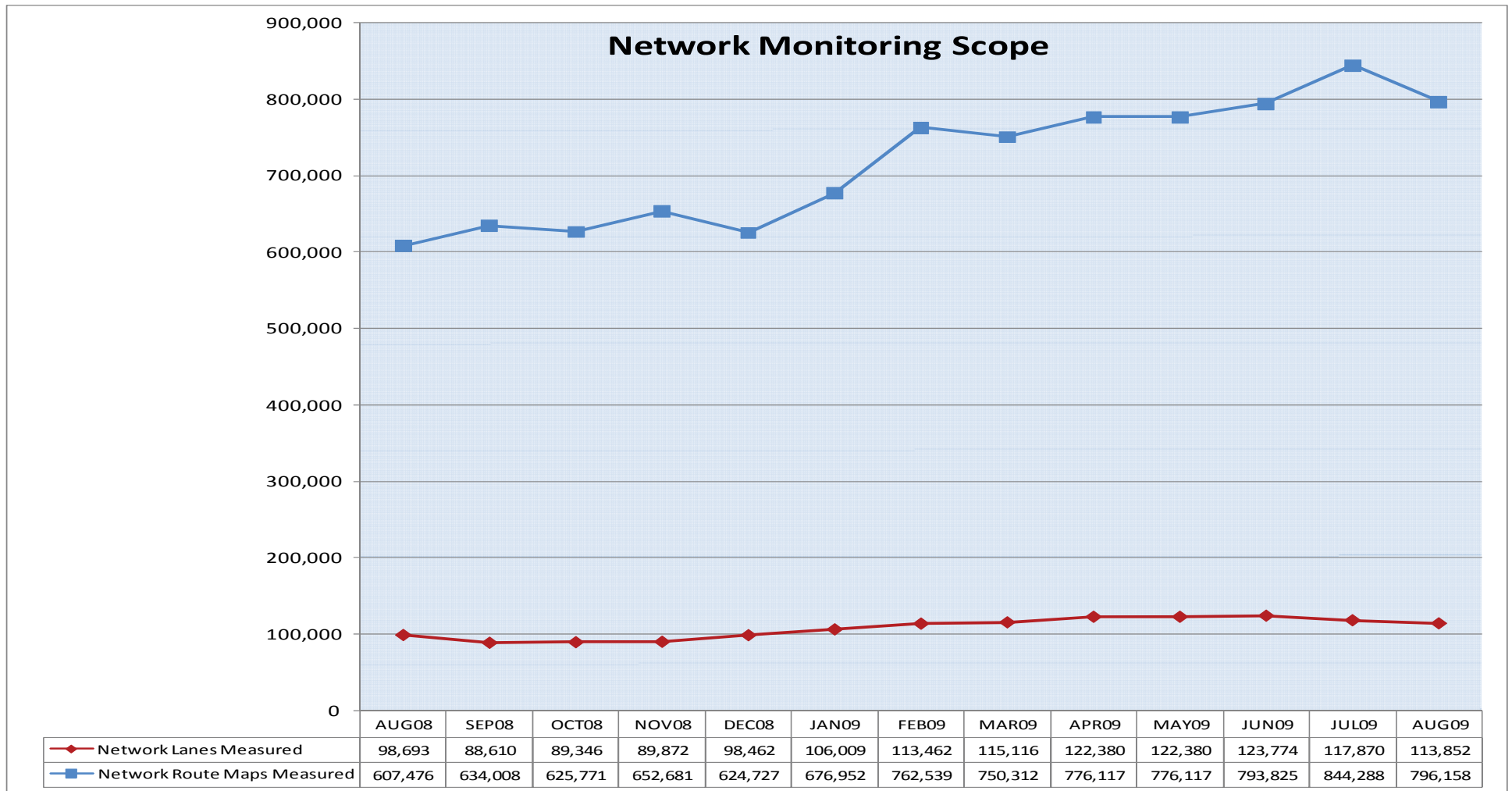
Notes:

As a result of their ongoing restructuring Alitalia were unable to submit data for this month.

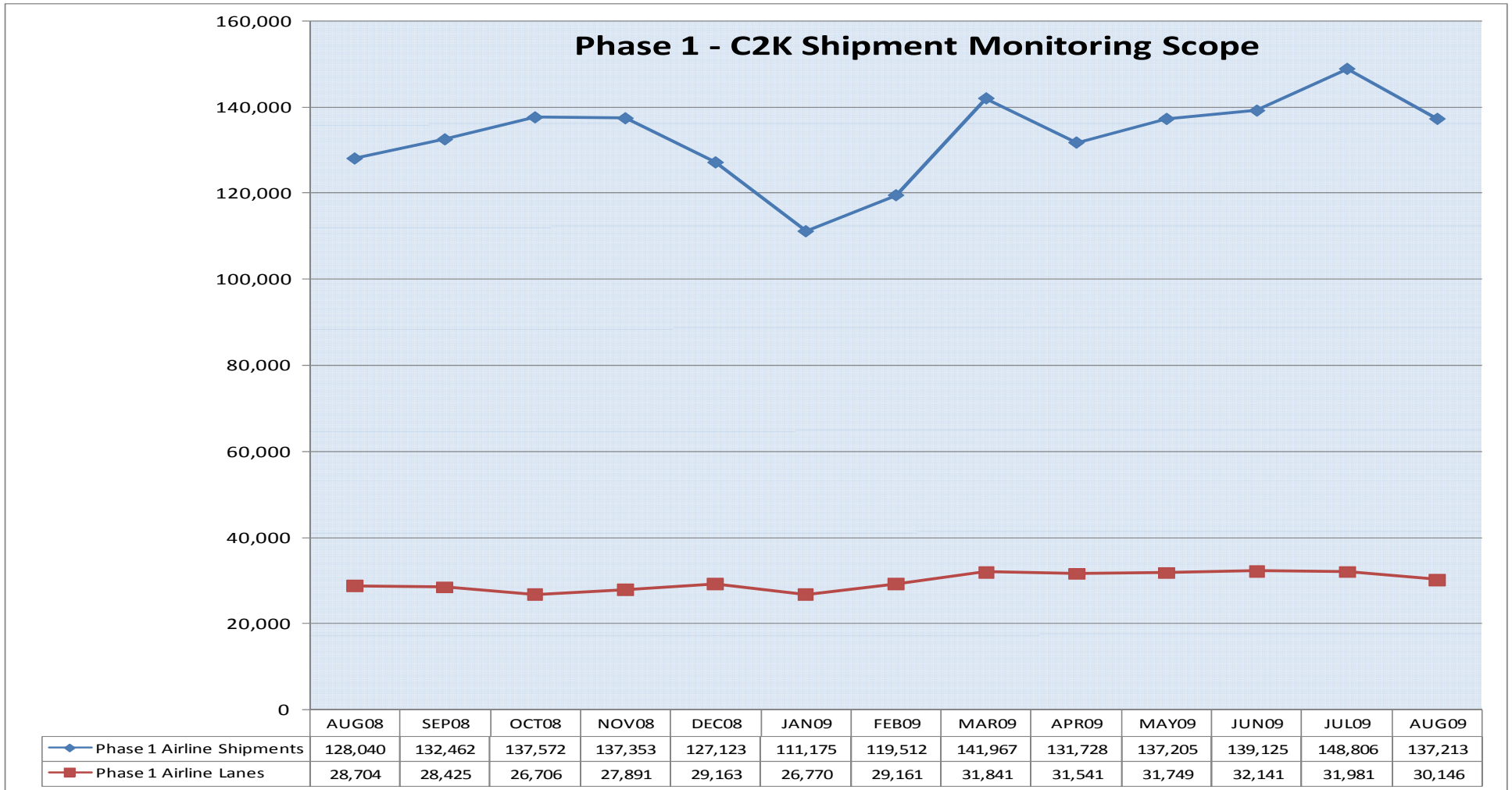
Performance Data - Systemwide (Phase 1 & 2)



Performance Data - Phase 1 Network Shipments



Performance Data - Phase 1 C2K Shipments



Performance Data - Network Shipments Flown As Planned

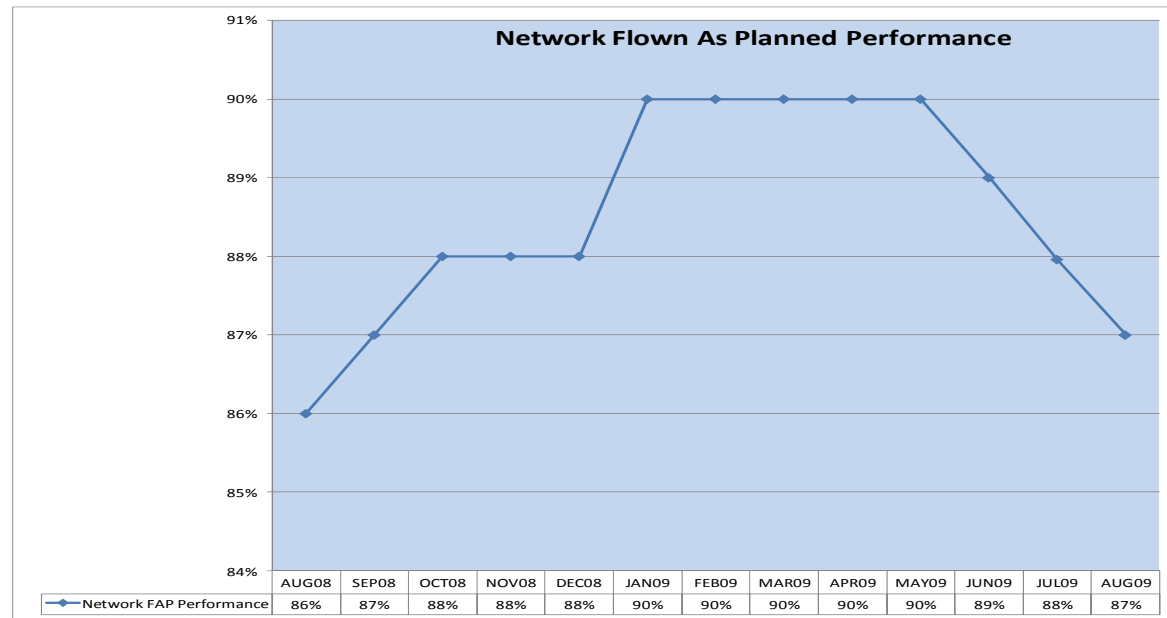
AIRLINE	% Freight 'Flown as Planned' correct
American Airlines	91%
Air Canada	91%
Air France Cargo	83%
Alitalia	
British Airways World Cargo	86%
Cargolux	76%
Cathay Pacific Cargo	78%
Delta	78%
Etihad	
Korean Air	96%
KLM	89%
Lufthansa Cargo	91%
Swiss	96%
Austrian Airlines	93%
SAS Cargo	88%
Singapore Airlines Cargo	92%
United Airlines	89%
Average	87%

Flown As Planned

The figures in the table show the % of Network Shipments that were flown As Planned. This measure represents the joint quality performance of All Forwarders and the C2K Airline.

Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
- Currently in Implementation Stage



Average Network Flown As Planned performance fell by a further percentage point.

Performance Data - C2K Shipments Flown As Planned

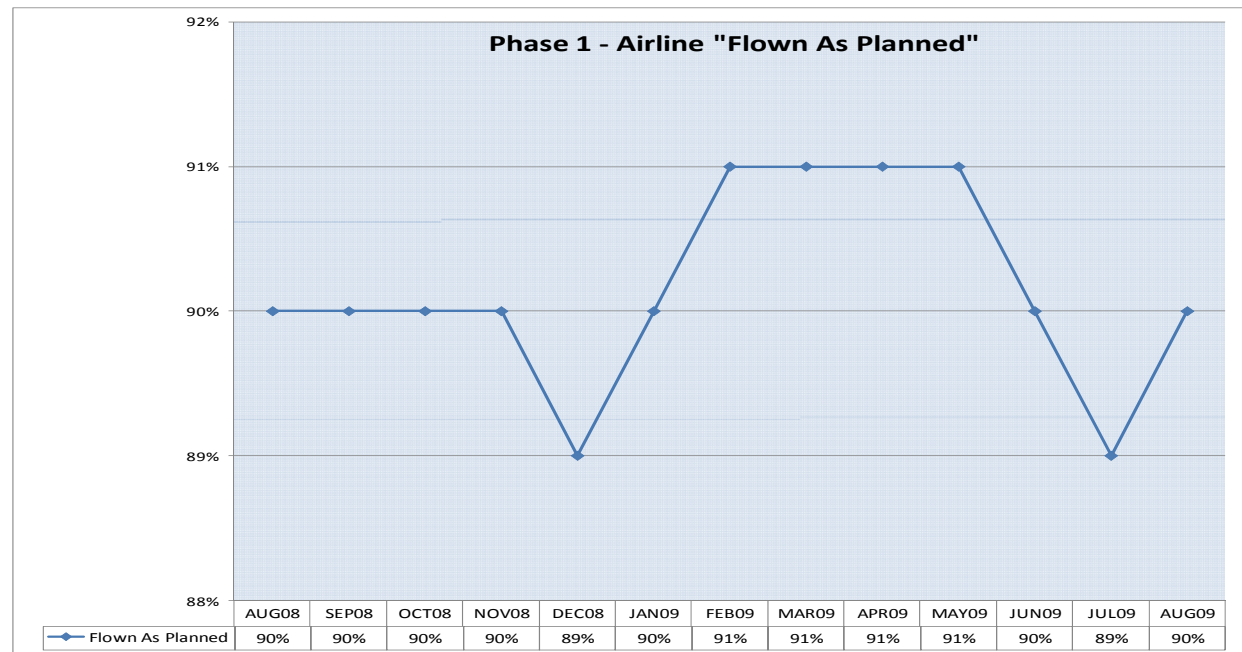
AIRLINE	% Freight 'Flown as Planned' correct
American Airlines	92%
Air Canada	92%
Air France Cargo	84%
Alitalia	
British Airways World Cargo	87%
Cargolux	87%
Cathay Pacific Cargo	95%
Delta	84%
Etihad	
Korean Air	96%
KLM	88%
Lufthansa Cargo	91%
Swiss	97%
Austrian Airlines	94%
SAS Cargo	91%
Singapore Airlines Cargo	93%
United Airlines	91%
Average	90%

Flown As Planned

The figures in the table show the % of C2K Shipments that were flown As Planned. This measure represents the joint quality performance of the C2K Forwarder and the C2K Airline.

Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
- Currently in Implementation Stage



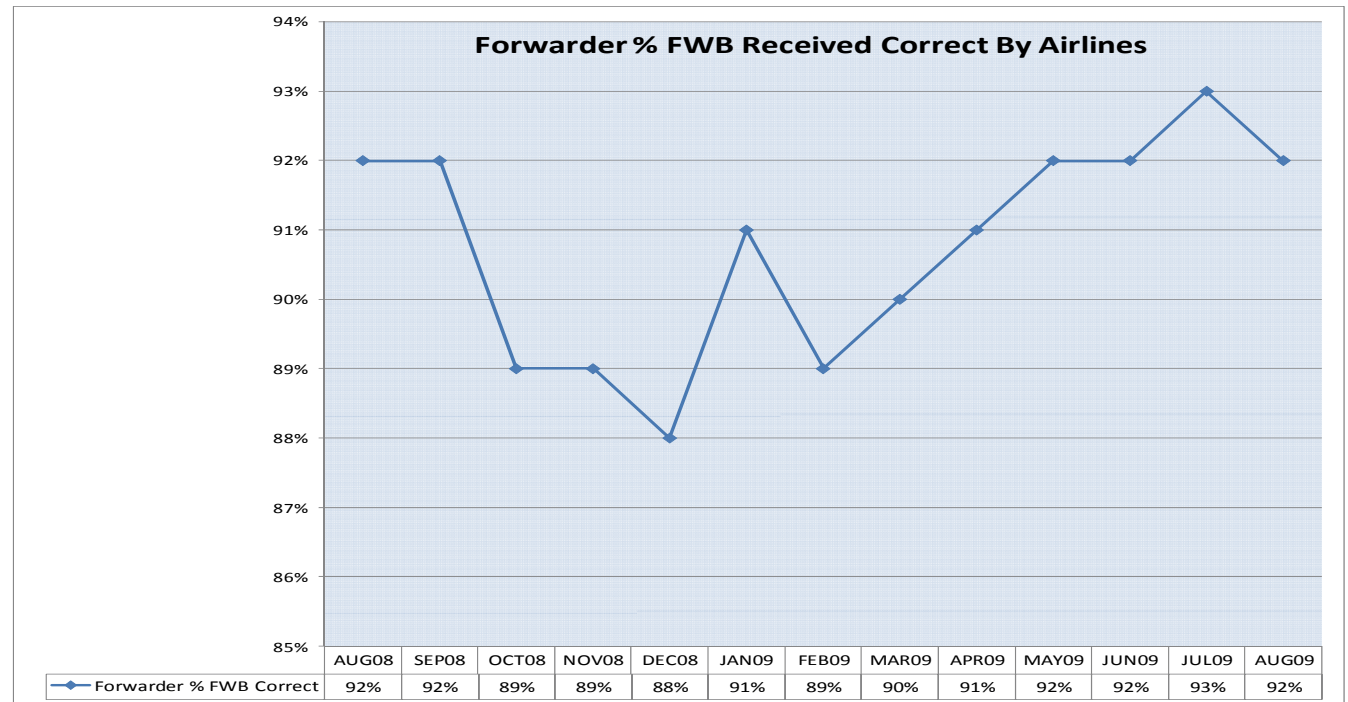
Average C2K Flown As Planned performance improved by one percentage point.

Performance Data - C2K Shipments FWB Received Correct

Forwarder	% FWB correctly received by Airline
Agility Logistics	90%
DHL Global Forwarding	95%
Geodis Wilson	90%
Kuehne + Nagel	94%
Schenker	89%
SDV	90%
Yusen Air & Sea Service	86%
Average	92%

FWB Received Correct

The figures in the table show the % of FWB messages that were received correctly by the Airline. This measurement focuses on 'joint' performance (Forwarder initiation and Airline receipt) for the timely receipt of the Electronic Master Air waybill and the quality and accuracy of agreed process control data.



Average performance fell by a percentage point this month although no significant system problems were reported.

Performance Data - Network Shipments On-Time NFD

AIRLINE	% on-time NFD Notification
American Airlines	81%
Air Canada	76%
Air France Cargo	75%
Alitalia	
British Airways World Cargo	83%
Cargolux	59%
Cathay Pacific Cargo	83%
Delta	65%
Etihad	
Korean Air	87%
KLM	82%
Lufthansa Cargo	89%
Swiss	81%
Austrian Airlines	77%
SAS Cargo	64%
Singapore Airlines Cargo	90%
United Airlines	77%
Average	82%

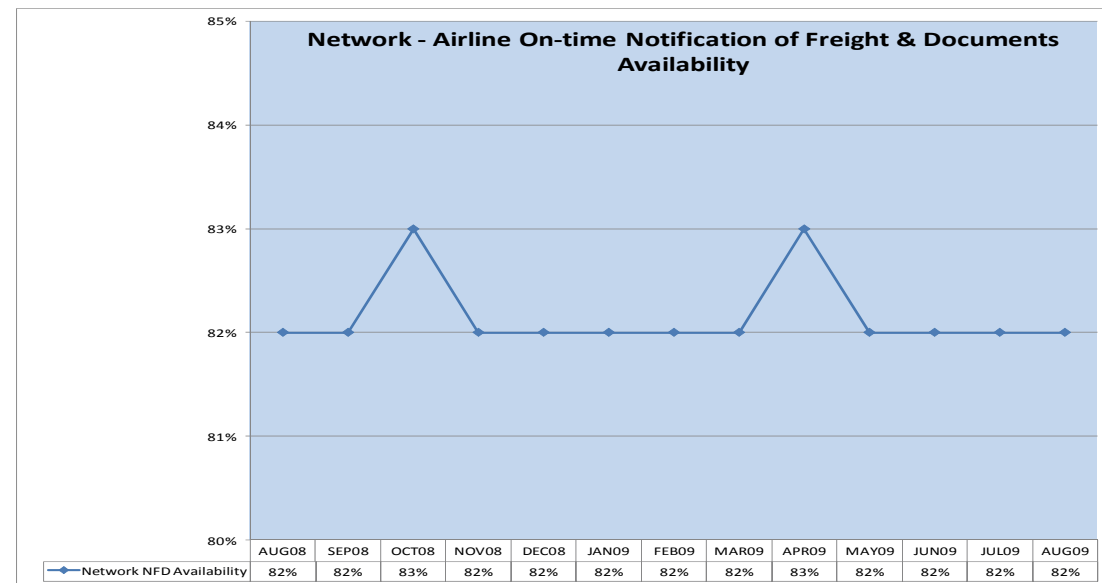
On-time Notification of Freight & Documents Availability

The figures in the table show the % on time electronic transmission of the “Notification of Freight and Documents Availability” sent by Airlines to Forwarders.

Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
- Currently in Implementation Stage

Note: We continue to address some technical issues with this measure, and these individual figures should be considered indicative rather than absolute at this time.



Average Network NFD performance remained unchanged.

Performance Data - C2K Shipments On-Time NFD

AIRLINE	% on-time NFD Notification
American Airlines	87%
Air Canada	83%
Air France Cargo	81%
Alitalia	
British Airways World Cargo	85%
Cargolux	79%
Cathay Pacific Cargo	90%
Delta	68%
Etihad	
Korean Air	90%
KLM	83%
Lufthansa Cargo	89%
Swiss	86%
Austrian Airlines	87%
SAS Cargo	76%
Singapore Airlines Cargo	90%
United Airlines	83%
Average	86%

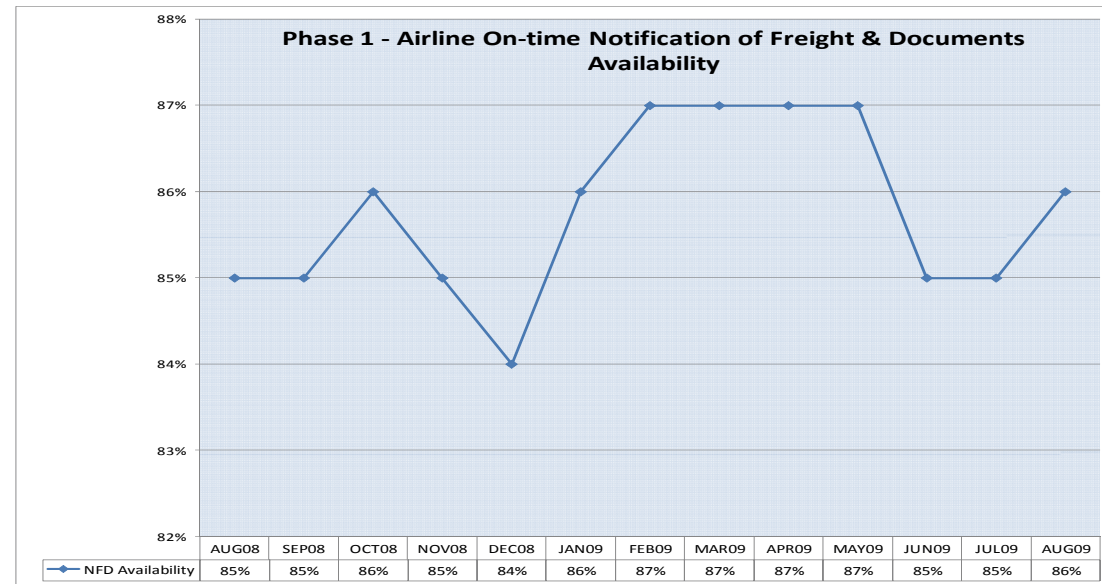
On-time Notification of Freight & Documents Availability

The figures in the table show the % on time electronic transmission of the “Notification of Freight and Documents Availability” sent by C2K Airlines to C2K Forwarders.

Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
- Currently in Implementation Stage

Note: We continue to address some technical issues with this measure, and these individual figures should be considered indicative rather than absolute at this time.



C2K NFD performance improved by 1 percentage point over last month.