



# American Airlines

**Caribbean and Latin America  
Invoice Processing initiative**



I've seen too much of this in my time!



- **AA Caribbean and Latin America consists of 29 countries with 29 disbursements locations. This situation was driven by different laws, different currencies and tradition.**
- **Why scanning? Electronic invoicing has not taken off in our region. The primary reason is the complication of IVA. As electronic invoicing takes off, we'll change. For now, we're moving forward.**
- **AA's goal is to implement InvoiceWorks in each country and then to begin a consolidation process in one location. Mexico, with nine American Airlines cities and seven American Eagle cities, will be the first implementation site.**
- **Working with our scanning vendor, BearingPoint and our bank, AA intends to provide local disbursements from a remote location as consolidation gains momentum.**

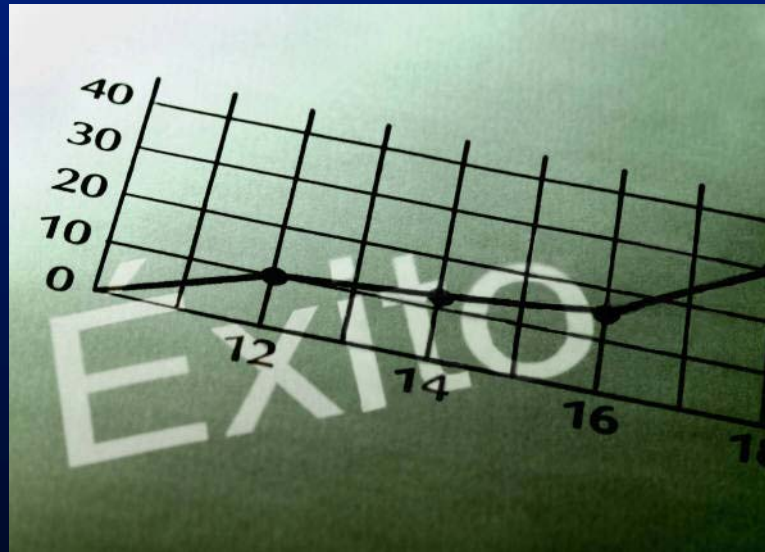


- **Employees are AA's greatest strength as a company. What will we do with those who no longer process invoices?**
- **Most importantly, those who remain in disbursements will have time to focus entirely on audits and recoveries from vendors.**





- Other retained positions will be challenged with higher value work in vendor management where performance goals in vendor contracts can be enhanced, vendor performance can be more vigorously tracked and penalties will be recovered from vendors.
- Regular re-bidding and vendor consolidation can be more actively pursued.





**We'll leave the papers to the professionals to scan and to file.**