



**BSPlink for AGENT offers:
FEATURES**

	BASIC	ENHANCED
REFUND APPLICATIONS		
Refund Application (RA) Issue		◆
Refund Application Query		◆
Refund Application By Reporting Period		◆
Refund Application Issue Pending Authorization		◆
Refund Application Supervise		◆
Refund Application Airline Permission		◆
REFUND NOTICES Not Applicable Canada/Bermuda		
Refund Notice (RN) Issue		◆
Refund Notice Query		◆
Refund Notice By Reporting Period		◆
Refund Notice Pending Authorisation		◆
Refund Notice Supervise		◆
Refund Notice Airline Permissions		◆
ADM/ACM		
ADM/ACM Request		
ADM/ACM Query		◆
MAN Debit/Credit Not applicable in Canada/Bermuda	◆	◆
ADM/ACM Request	◆	◆
ADM/ACM by Number	◆	◆
ADM/ACM to be billed in the current period	◆	◆
ADM/ACM Pending Settlement	◆	◆
ADM/ACM Deactivated		◆
ADM/ACMs per reporting period		◆
Deleted ADM/ACM Query	◆	◆
Disputed ADM	◆	◆
Charging Query		◆
MINOR ADJUSTMENT NOTICE – MAN N/A in CA/BM	◆	◆

VIRTUAL MPD		
Issue MPD	◆	◆
Query & Reports	◆	◆
Configuration	◆	◆
Maximum values	◆	◆
V-MPD Airline Permission	◆	◆
SALES TRANSMITTAL		
Enter Sales Transmittal	◆	◆
Modify Sales Transmittal	◆	◆
Query Sales Transmittal	◆	◆
OTHER SERVICES		
Sales Summary		◆
Ticketing Authority Query		◆
GDS Query		◆
FILES		
Download	◆	◆
Upload Refund Notice Files		◆
GENERAL QUERIES		
Airlines		◆
On-Line Billing Statement		◆
On-Line Billing Analysis		◆
DOCUMENT QUERIES		
Document Enquiry		◆
Last Supplies		◆
Net Remit Documents		◆
Rejected Documents		◆
Stock Inventory		◆
Credit Cards		◆
LOGIN AND PASSWORD		
Change Login and Password	◆	◆
Change Mail	◆	◆
IP address configuration	◆	◆
SUB-USERS MANAGEMENT		
Sub-Users Query	◆	◆
Query All Sub-Users	◆	◆
Sub-Users Maintenance	◆	◆
Access Permissions	◆	◆
ADD AGENT GROUP		
		◆

E-Mail Alert		
E-Mail Alert Maintenance		◆
Address Maintenance		
Query Address		◆
Modify Address		◆
Address Maintenance		◆