

# C2K Monthly Report

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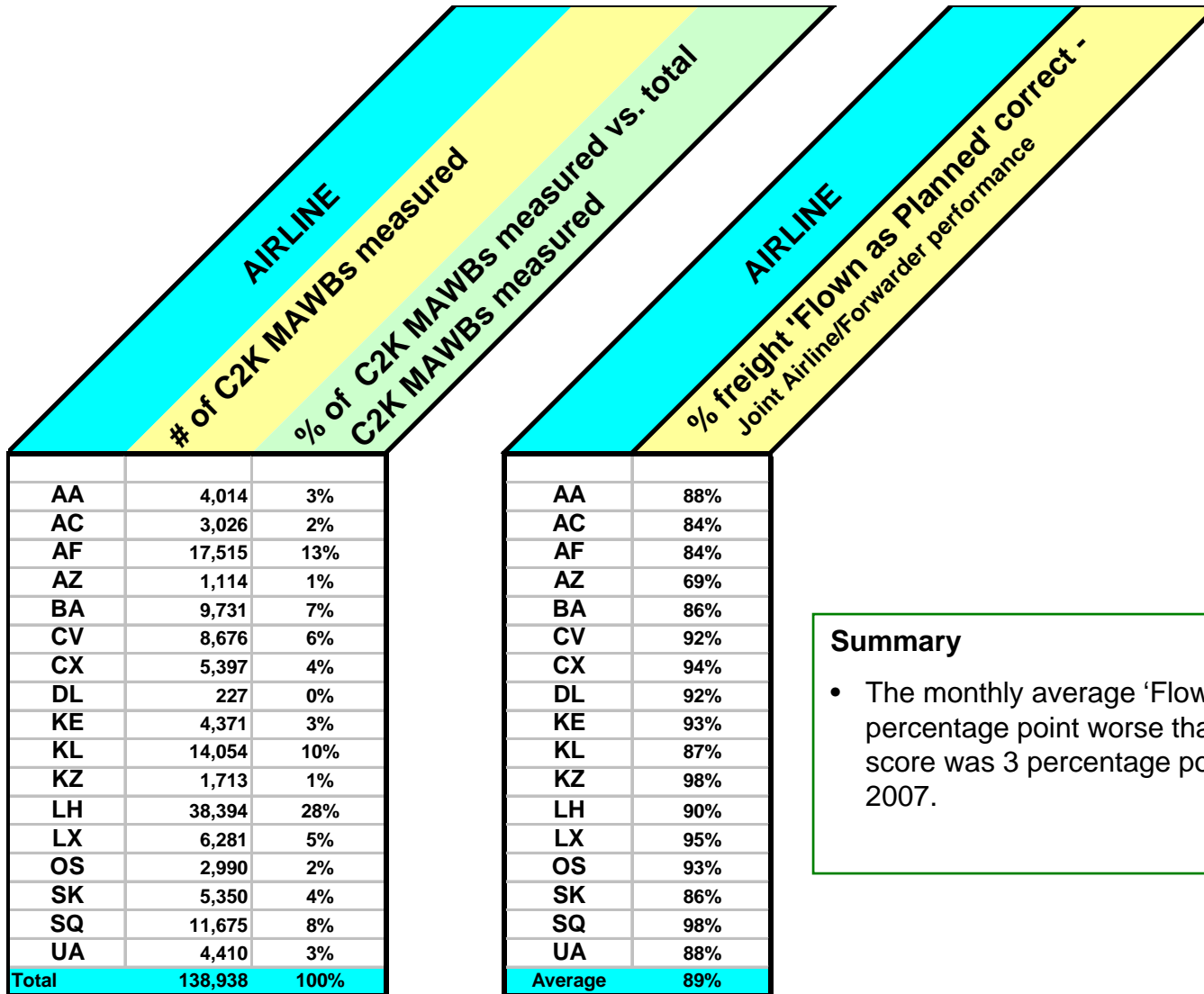
June 2008



SYSTEM WIDE	Actual Month	Difference to previous year
. Number of Lane Segments measured	124,364	55,509
. Number of Route Maps created	1,046,605	506,519
Phase 1	Actual Month	Difference to previous year
. Number of shipments measured	138,938	+ 22,424
. Number of Lane Segments measured	28,704	+ 4,724
. Flown as Planned	89%	+ 3 %
. FWB% Correct - Booking quality level & Accuracy of electronic data	92%	+ 2 %
. % On Time Notification of Freight and Documents Availability	86%	+ 12 %

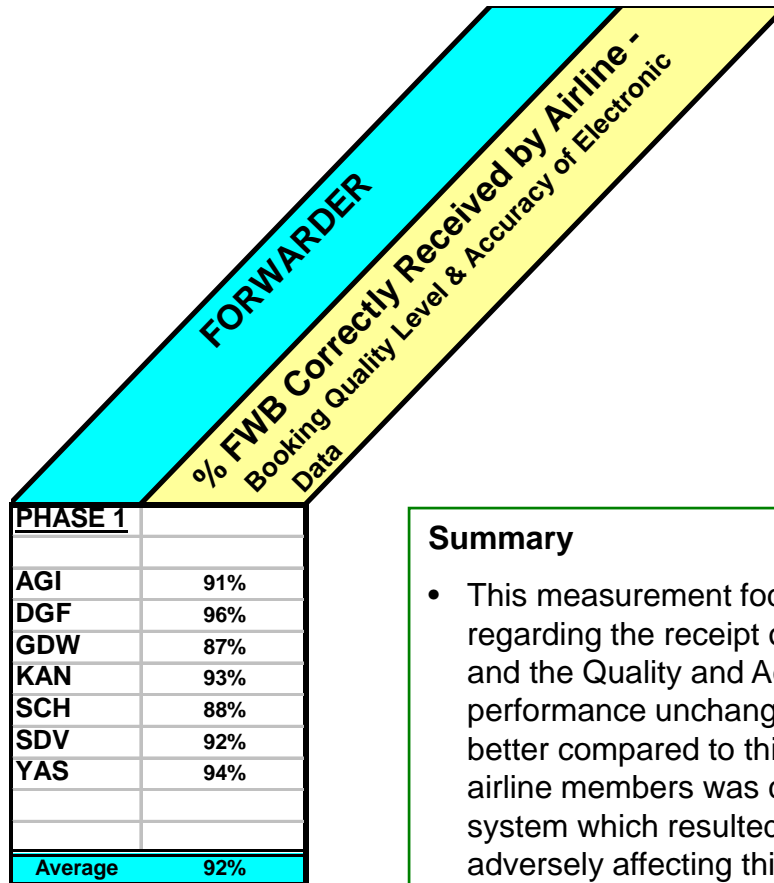
June saw an unexpected increase in shipments, breaking the **1 Million Route Maps measured** for the first time ever. Quality measures remained mostly stable, although a number of systems issues were encountered this month which may have adversely affected FWB and NFD measures.

**MEDIA ENQUIRIES** All media enquires about this Management Report or Cargo 2000 in general should be directed to:  
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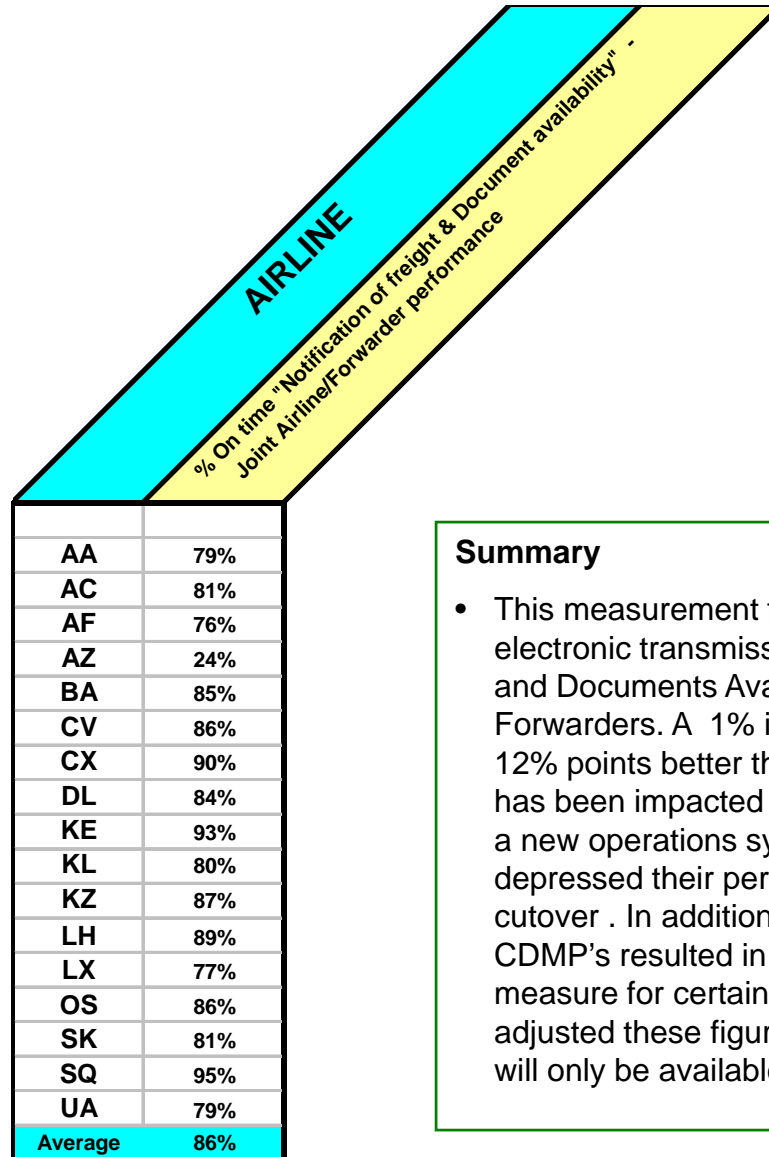
**Summary**

- The monthly average 'Flown as Planned' was 1 percentage point worse than last month. The 89% score was 3 percentage points better than June 2007.



### Summary

- This measurement focuses on the 'joint' performance regarding the receipt of Electronic Master Air waybill and the Quality and Accuracy of these data. Average performance unchanged from last month, but 2 points better compared to this month last year. One of our airline members was cutting over to a new operational system which resulted in some message delays adversely affecting this measurement.

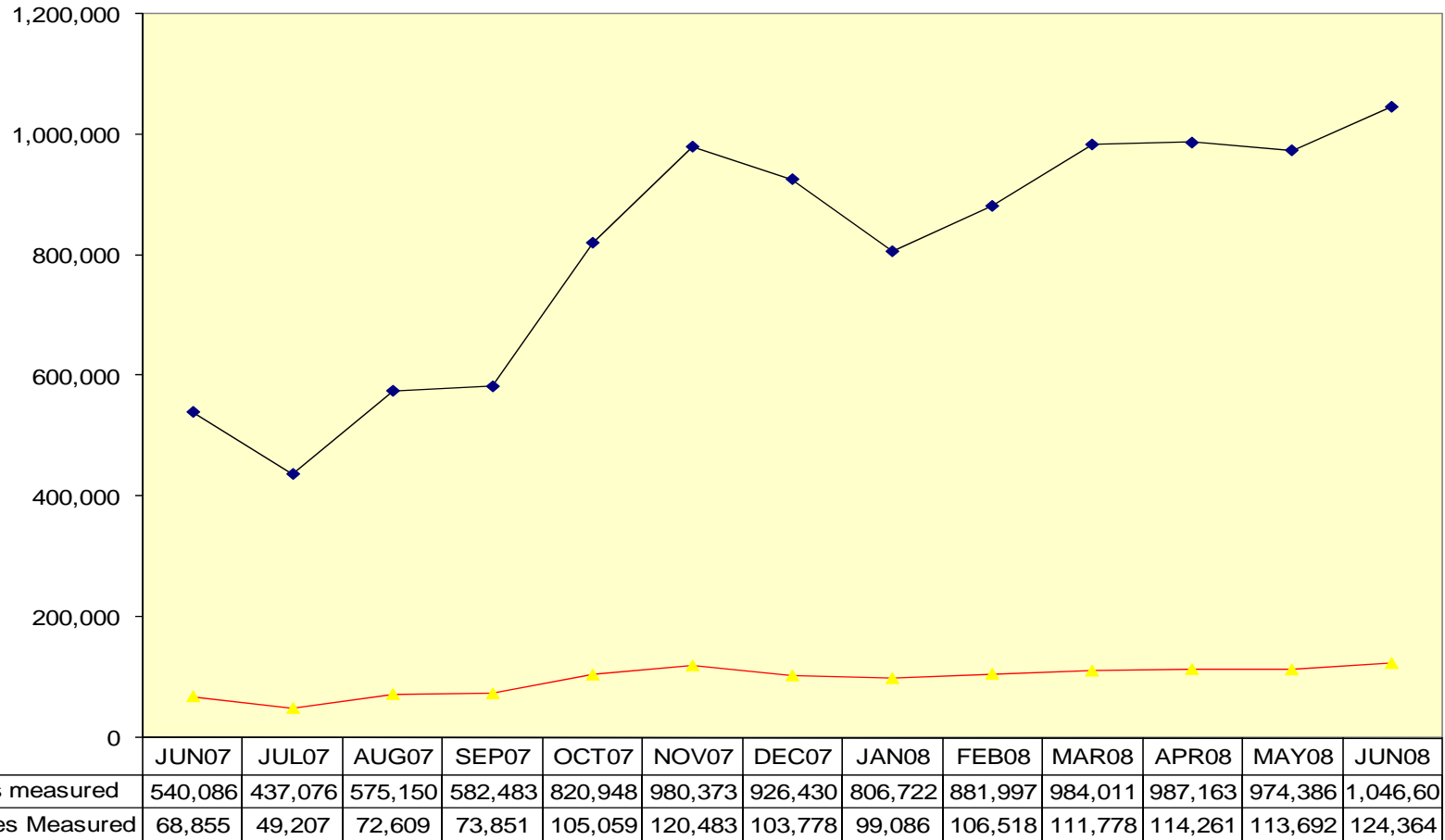


### Summary

- This measurement focuses on the on time electronic transmission of the "Notification of Freight and Documents Availability" sent by Airlines to Forwarders. A 1% increase over last month, and 12% points better than June 2007. This measure has been impacted this month by the introduction of a new operations system at Swiss, which notably depressed their performance measures during cutover . In addition, a software fix at one of our CDMP's resulted in the overstatement of this measure for certain airlines. We have manually adjusted these figures to compensate, but true data will only be available again next month.



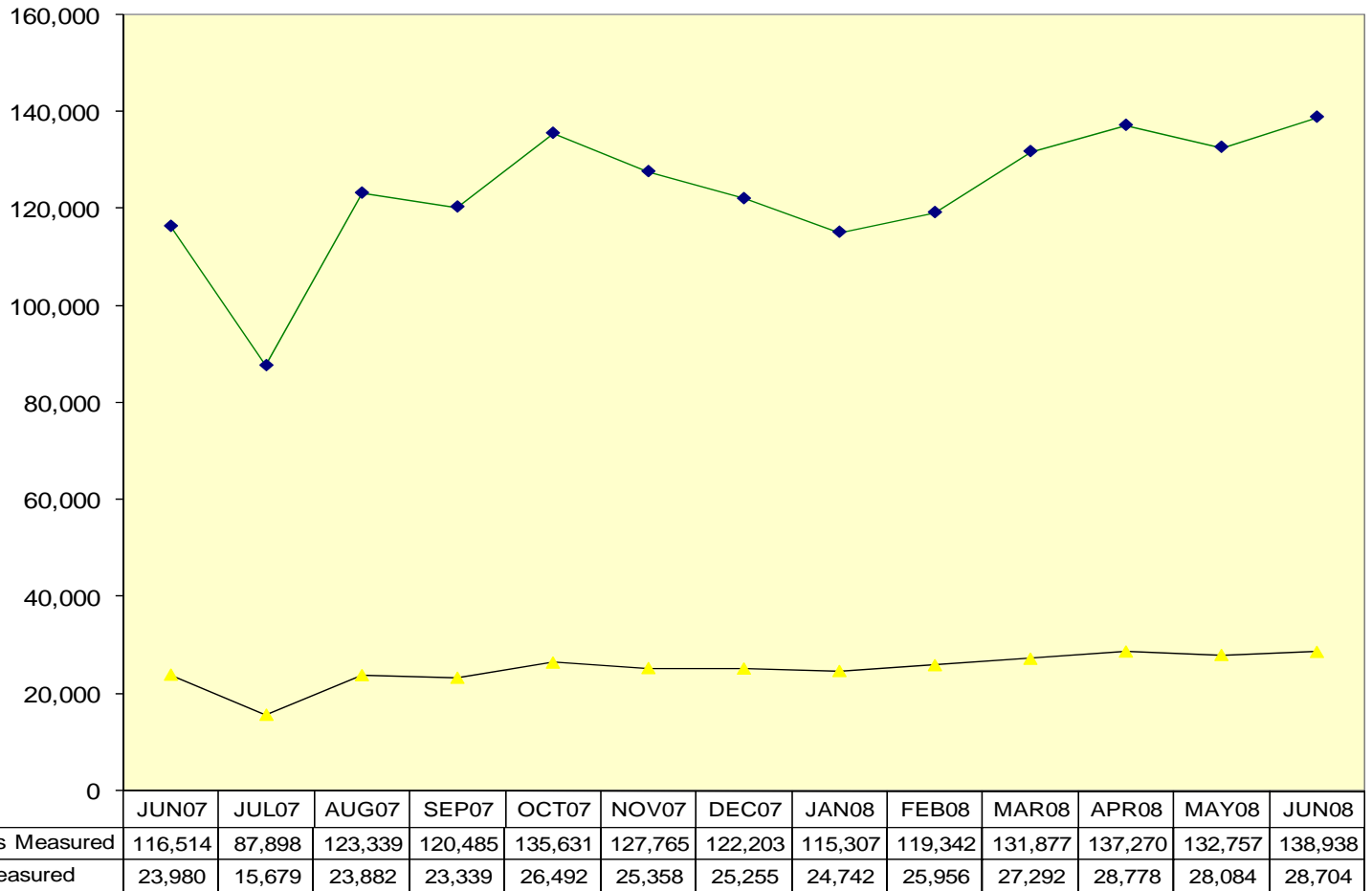
## System-wide Monitoring Scope



**One Million Shipments measured!!**



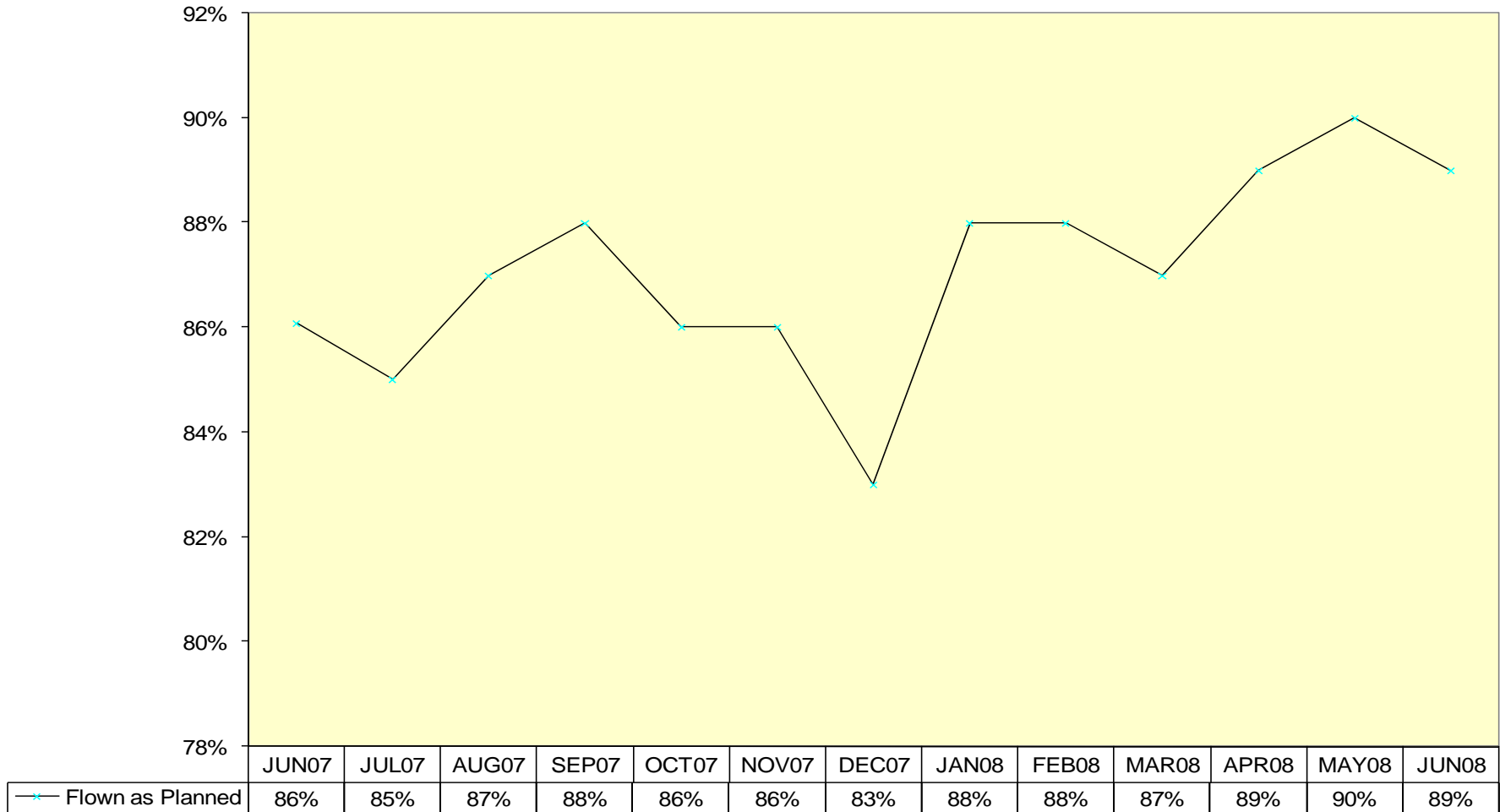
## Phase 1 - Monitoring Scope



**Phase 1 Shipments measured showed a 4% increase over last month**



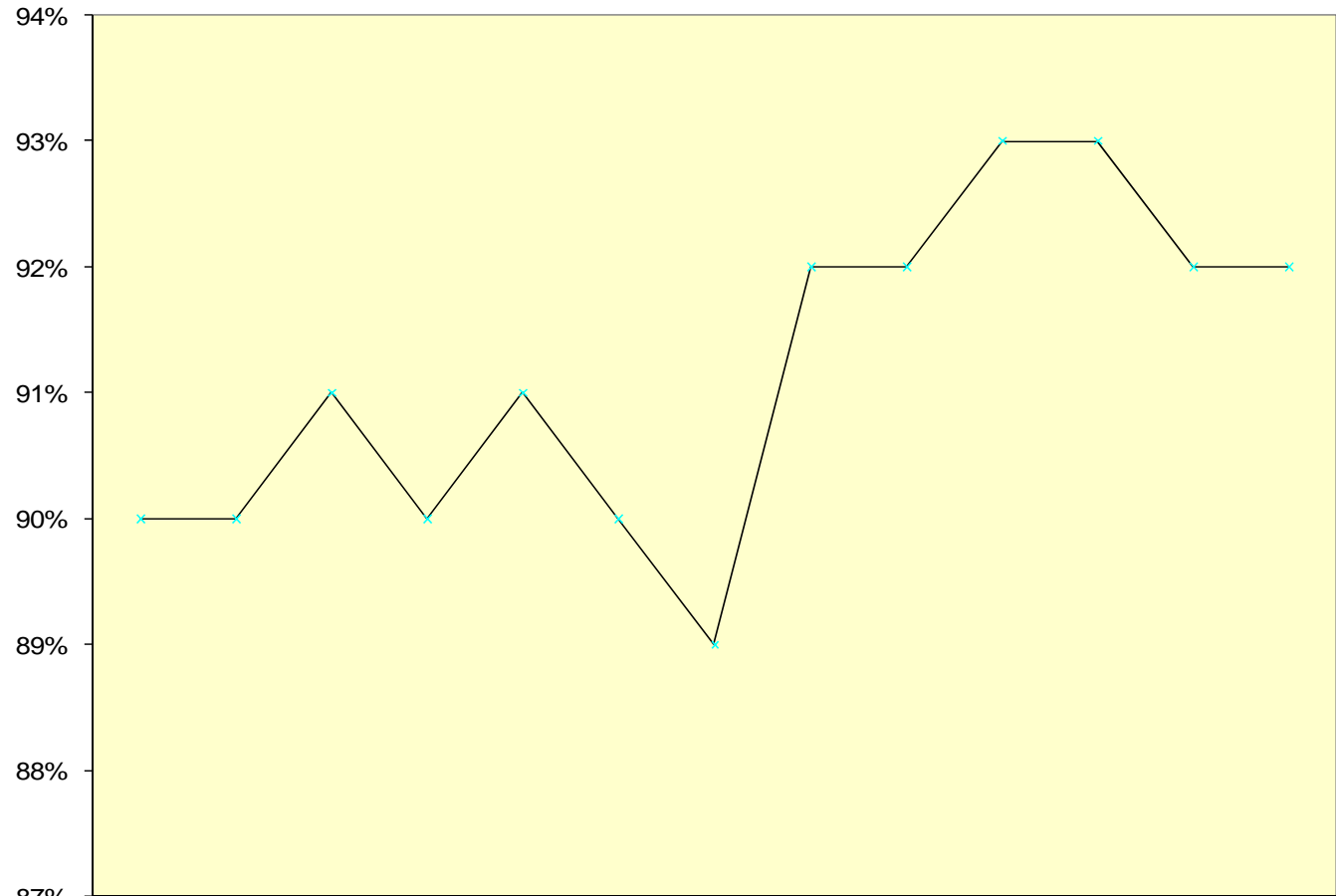
## Phase 1- Airline "Flown As Planned"



**Flown as Planned slipped back 1 percentage point from its 12 month high**



### Forwarder FWB % Correct Received by Airline"

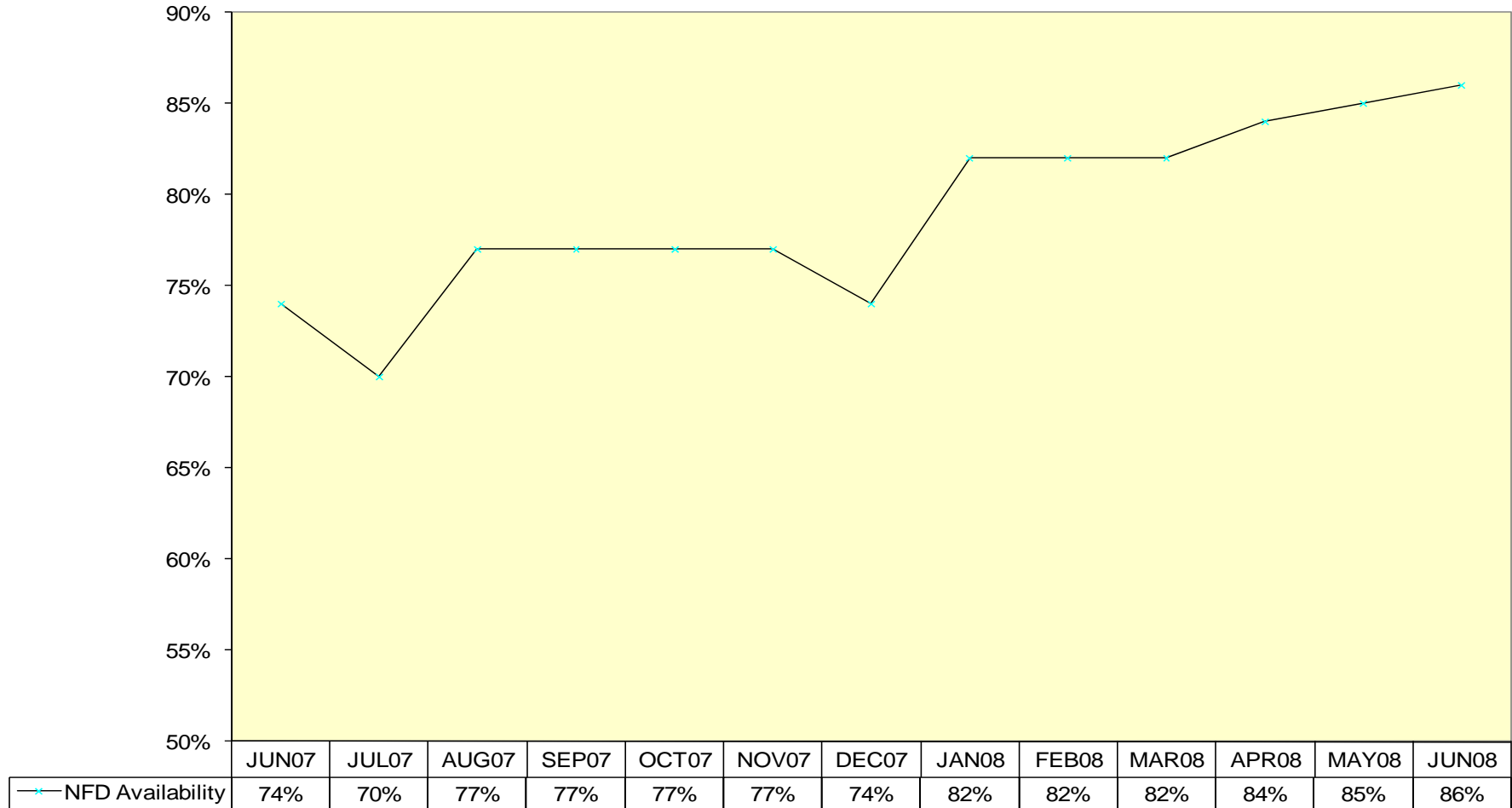


	JUN07	JUL07	AUG07	SEP07	OCT07	NOV07	DEC07	JAN08	FEB08	MAR08	APR08	MAY08	JUN08
—x— Forwarder FWB% Correct Received by Airlines	90%	90%	91%	90%	91%	90%	89%	92%	92%	93%	93%	92%	92%

**No Change, but messaging delays have impacted this measure this month**



## Phase 1- Airline on time "Notification of Freight and Documents' availability"



**A 1 % point increase on last months performance, but some figures have been estimated this month as a result of a software problem. This has now been corrected.**