



Current Overview:

11,000+ employees (crewmembers)

53 locations including support centers

30%+ Growth last 6 years

Payables – 10 people in the department

2 purchasing systems, inadequate imaging system

Why Implement Electronic Invoicing?

- Reduce payables cycle time
 - Instant receipt of invoices vs. 4-8 days through the mail and payables dept.
- Labor Savings
 - No longer handle mail & paper
 - Eliminate need for data entry
 - PO match is automated and not manual, vendor immediately aware of PO discrepancies and reconciles instead of payables
- Vendor Self Service
 - Vendors have ability to login and view status or payment information of invoices without calling or emailing
- Overall better customer service & accountability

Why InvoiceWorks?

- Offers both electronic invoicing and imaging workflow
 - Not all vendor A/R departments are aware of electronic invoicing or are not ready to change their processes.
- Proven Technology
 - InvoiceWorks electronic invoicing and imaging system has been used for extended time
- Outsourced
 - Specialized support, not a system for IT to learn and support
- Cost
 - 15 suppliers in our RFP search, most cost effective system for our needs

Experience So Far with InvoiceWorks

- Professional & knowledgeable
- Responsive
- Expectations have been met to date
- No Surprises!

Future Expectations

- Late November pilot launch, fully utilize in January
- Immediate efficiencies
 - outsourced mail processing and scanning
 - electronic invoice submission by JetBlue vendors already using InvoiceWorks
- Improved customer service internally & externally