

CARGO 2000: MONTHLY REPORT September 2009



Performance Data Summary

SYSTEMWIDE	Actual Month	Difference to previous month	Difference to previous year
Number of Lane Segments measured	140,733	- 3,445 (- 2%)	+ 14,664 (+ 12%)
Number of Route Maps created	1,110,082	- 34,631 (- 3%)	+ 87,272 (+ 9%)
Phase 1 C2K Shipments			
Actual Month	Difference to previous month	Difference to previous year	
Number of shipments measured	139,643	- 2,067 (- 1%)	+ 7,181 (+ 5%)
Number of Lane Segments measured	30,857	- 40 (+ 0%)	+ 2,432 (+ 9%)
Flown as Planned	90%	- 1 %	+ 0 %
FWB% Correct - Booking quality level & Accuracy of electronic data	93%	+ 1 %	+ 1 %
% On Time "Notification of Freight and Documents" Availability	85%	- 1 %	+ 0 %
Phase 1 Network Shipments			
Actual Month	Difference to previous month	Difference to previous year	
Flown as Planned	90%	+ 2 %	+ 3 %
% On Time "Notification of Freight and Documents" Availability	83%	+ 0 %	+ 1 %

Although September shows a 3% decline over August volumes this is partly accounted for by a change in the calculation of non Cargo 2000 shipments to exclude direct truck pick-up or delivery by the airlines.

Without this change August to September volumes would have remained flat.

Year on year performance showed a 9% volume increase of both systemwide and Phase 1 shipments.

C2K Quality showed a 1% point improvement in Phase 1 FWB, but FAP & NFD fell by 1% point.

Network Flown as Planned gained 2% points on last month.

MEDIA ENQUIRIES All media enquires about this Management Report or Cargo 2000 in general should be directed to: **Jamie Roche** T: +44 1753 621 666 E: jamie@jamierochepr.co.uk

Performance Data - Shipments

AIRLINE	Network Shipments		C2K Shipments	
	No. of MAWBs Measured	% of Total MAWB's	No. of C2K Phase 1 MAWBs Measured	% of Total C2K Phase 1 MAWB's
American Airlines	23,693	3%	4,120	3%
Air Canada	17,889	2%	2,985	2%
Air France Cargo	54,978	7%	14,948	11%
Alitalia				
British Airways World Cargo	48,435	6%	10,368	7%
Cargolux	24,055	3%	7,616	5%
Cathay Pacific Cargo	126,864	17%	10,051	7%
Delta	17,003	2%	2,722	2%
Etihad	616	0.1%	529	0.4%
Korean Air	73,572	10%	8,870	6%
KLM	56,670	7%	8,263	6%
Lufthansa Cargo	138,051	18%	36,848	26%
Swiss	37,293	5%	5,439	4%
Austrian Airlines	15,338	2%	2,297	2%
SAS Cargo	19,939	3%	5,162	4%
Singapore Airlines Cargo	78,496	10%	15,022	11%
United Airlines	23,029	3%	4,403	3%
Total	755,921	100%	139,643	100%

Reporting Policy

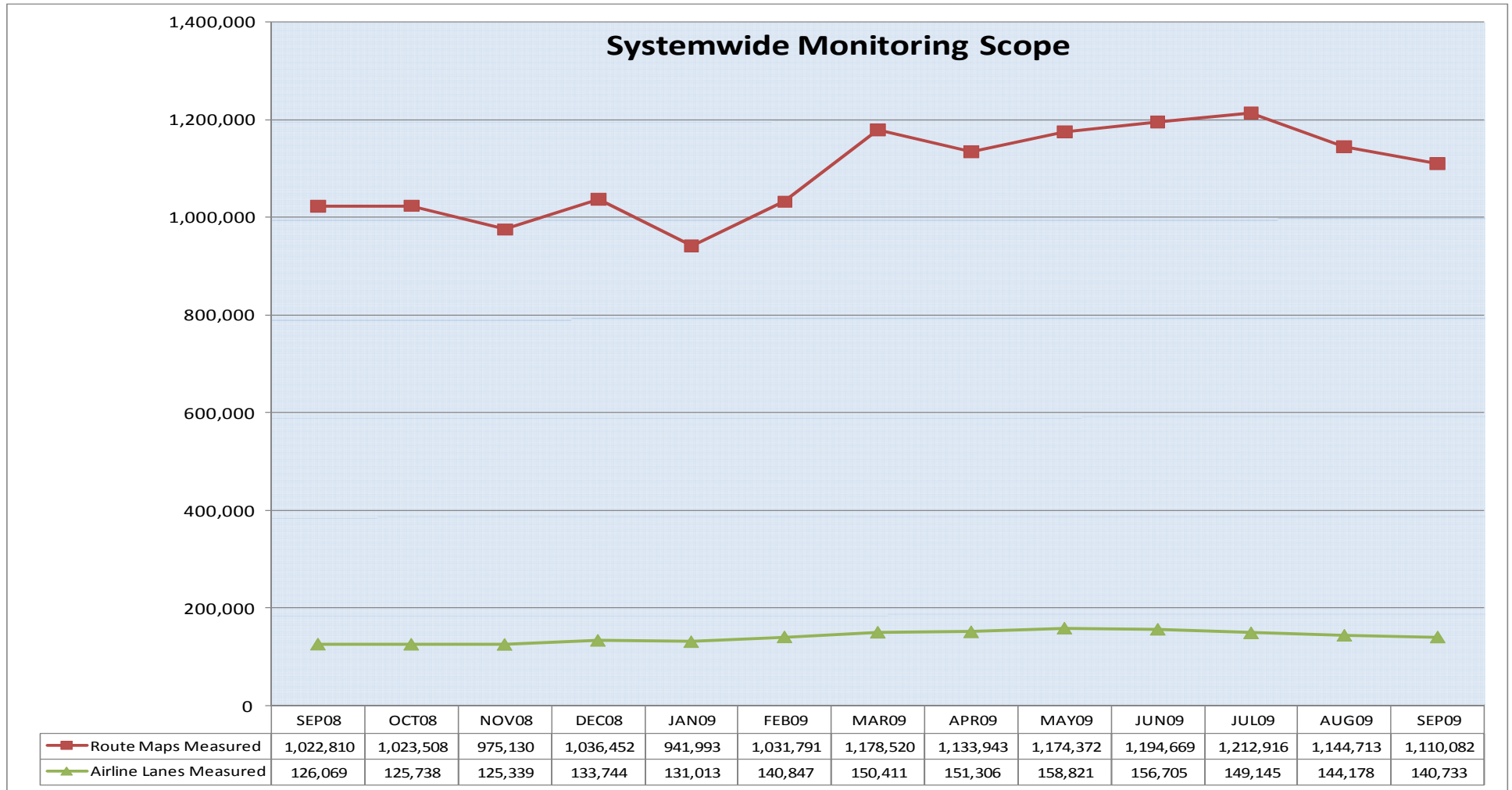
The figures in the table show the number of Master Air Waybills carried by Member Airlines on their Network and those carried on behalf of C2K Member Forwarders over agreed lane segments . (C2K Shipments)

Cargo 2000 is committed to the global implementation of its quality processes and where members do not reach the minimum threshold of network wide reporting their individual performance scores are withheld to allow for realistic comparison of quality performance

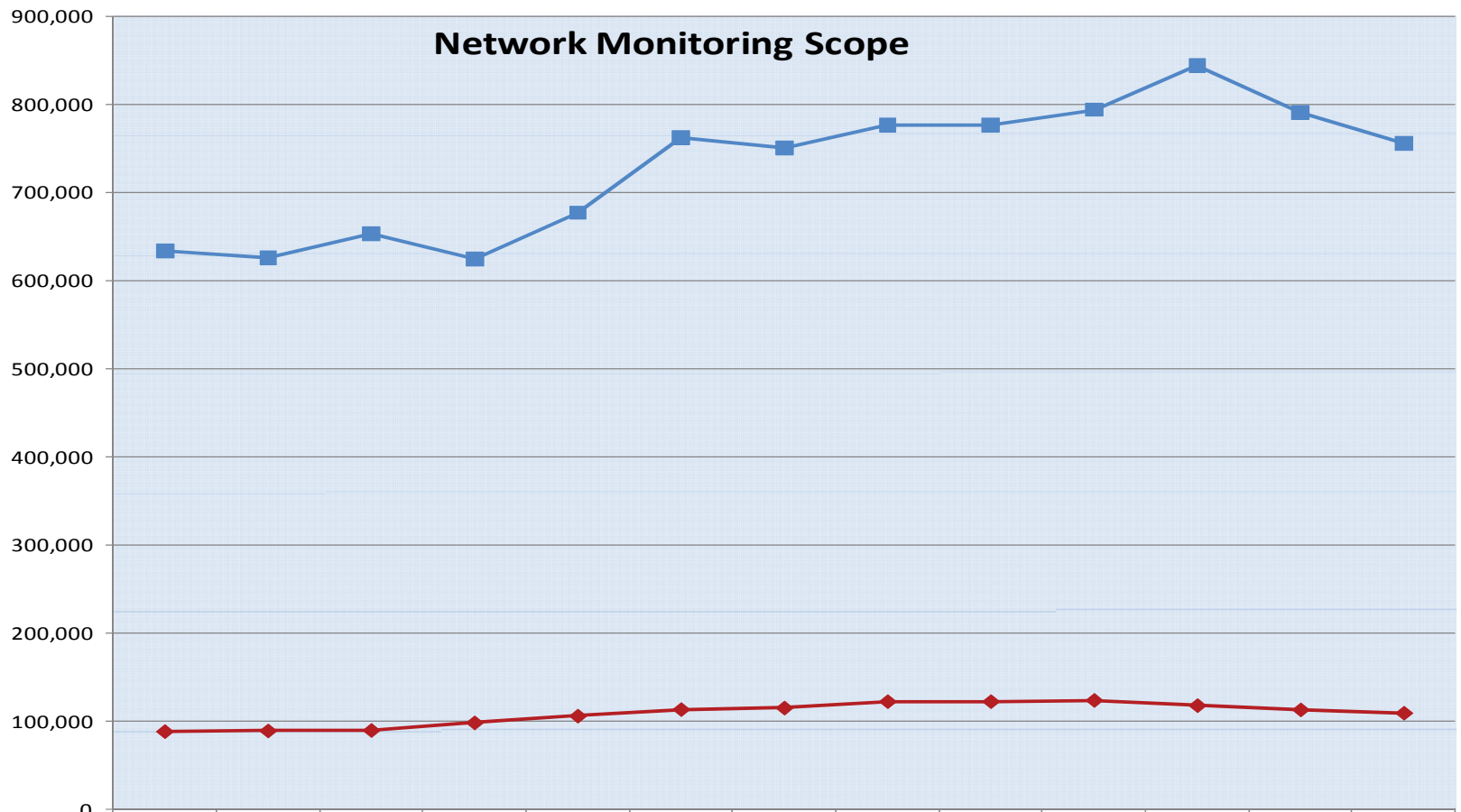
Notes:

As a result of their ongoing restructuring Alitalia were unable to submit data for this month.

Performance Data - Systemwide (Phase 1 & 2)

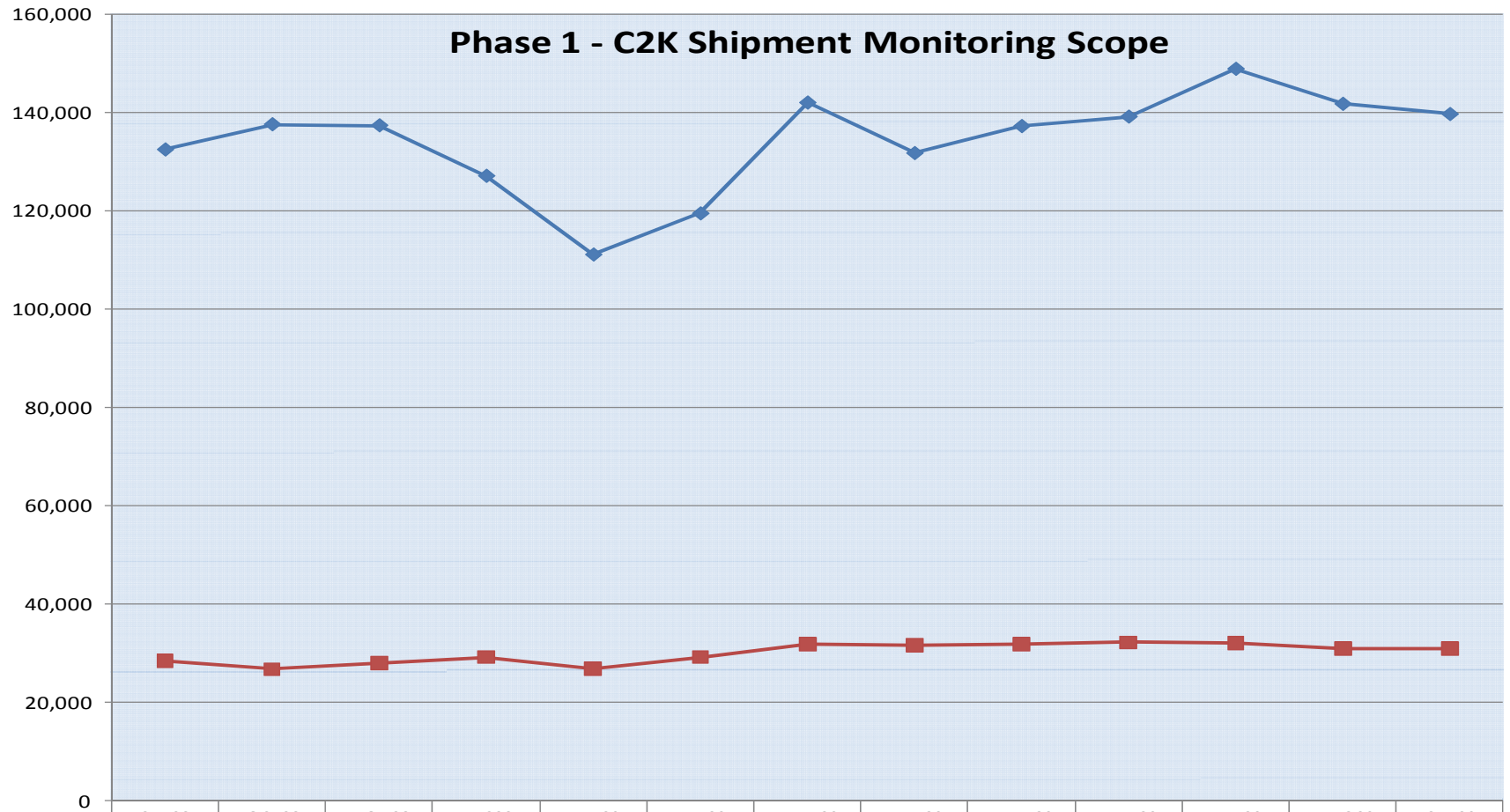


Performance Data - Phase 1 Network Shipments



	SEP08	OCT08	NOV08	DEC08	JAN09	FEB09	MAR09	APR09	MAY09	JUN09	JUL09	AUG09	SEP09
Network Lanes Measured	88,610	89,346	89,872	98,462	106,009	113,462	115,116	122,380	122,380	123,774	117,870	113,103	109,380
Network Route Maps Measured	634,008	625,771	652,681	624,727	676,952	762,539	750,312	776,117	776,117	793,825	844,288	790,787	755,921

Performance Data - Phase 1 C2K Shipments



	SEP08	OCT08	NOV08	DEC08	JAN09	FEB09	MAR09	APR09	MAY09	JUN09	JUL09	AUG09	SEP09
Phase 1 Airline Shipments	132,462	137,572	137,353	127,123	111,175	119,512	141,967	131,728	137,205	139,125	148,806	141,710	139,643
Phase 1 Airline Lanes	28,425	26,706	27,891	29,163	26,770	29,161	31,841	31,541	31,749	32,141	31,981	30,897	30,857

Performance Data - Network Shipments Flown As Planned

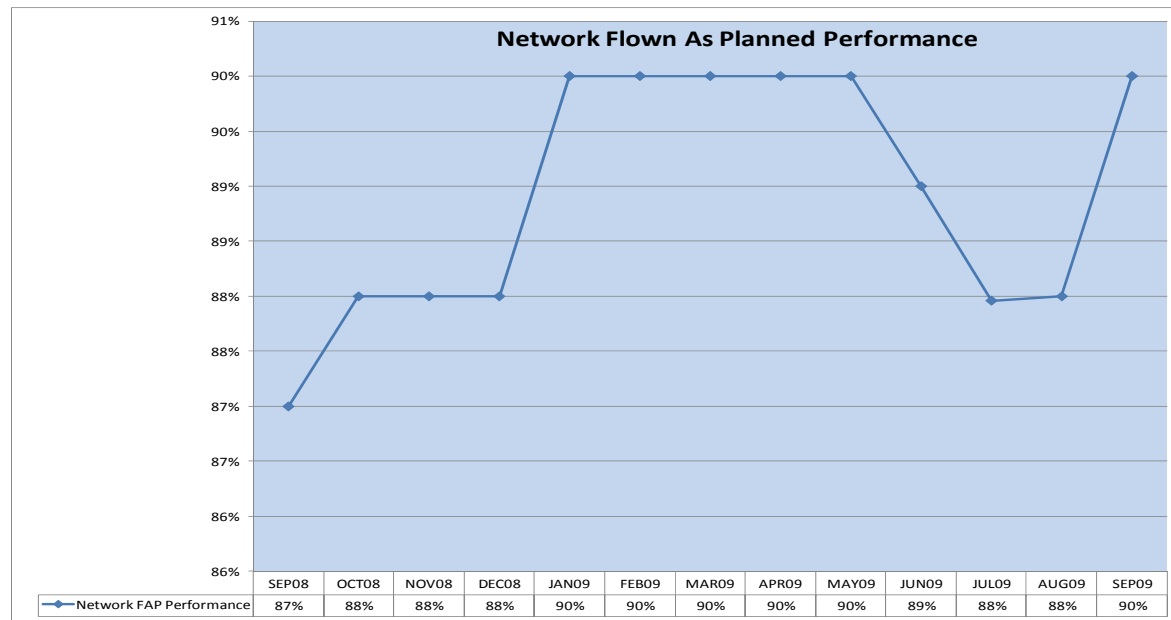
AIRLINE	% Freight 'Flown as Planned' correct
American Airlines	91%
Air Canada	92%
Air France Cargo	84%
Alitalia	
British Airways World Cargo	86%
Cargolux	82%
Cathay Pacific Cargo	88%
Delta	82%
Etihad	
Korean Air	94%
KLM	89%
Lufthansa Cargo	91%
Swiss	96%
Austrian Airlines	93%
SAS Cargo	88%
Singapore Airlines Cargo	92%
United Airlines	88%
Average	90%

Flown As Planned

The figures in the table show the % of Network Shipments that were flown As Planned. This measure represents the joint quality performance of All Forwarders and the C2K Airline.

Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
- Currently in Implementation Stage



Average Network Flown As Planned performance gained 2% points to return to a 12 month high of 90%.

Performance Data - C2K Shipments Flown As Planned

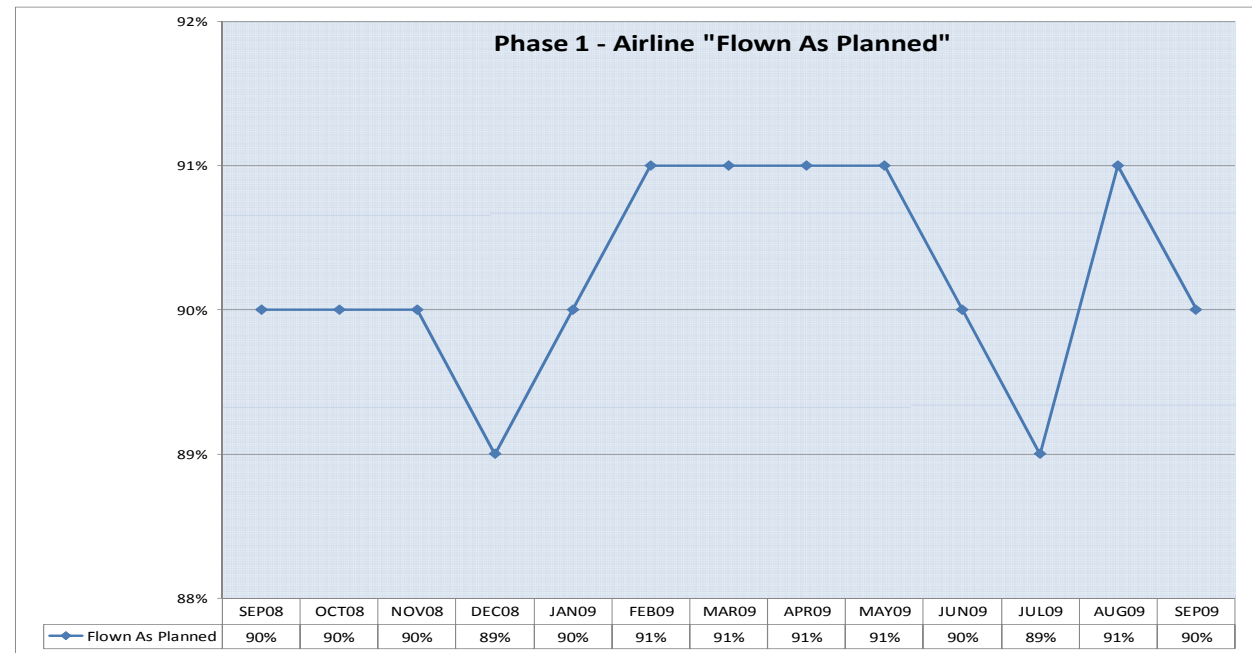
AIRLINE	% Freight 'Flown as Planned' correct
American Airlines	91%
Air Canada	93%
Air France Cargo	85%
Alitalia	
British Airways World Cargo	86%
Cargolux	90%
Cathay Pacific Cargo	95%
Delta	89%
Etihad	
Korean Air	94%
KLM	88%
Lufthansa Cargo	91%
Swiss	96%
Austrian Airlines	95%
SAS Cargo	90%
Singapore Airlines Cargo	92%
United Airlines	89%
Average	90%

Flown As Planned

The figures in the table show the % of C2K Shipments that were flown As Planned. This measure represents the joint quality performance of the C2K Forwarder and the C2K Airline.

Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
- Currently in Implementation Stage



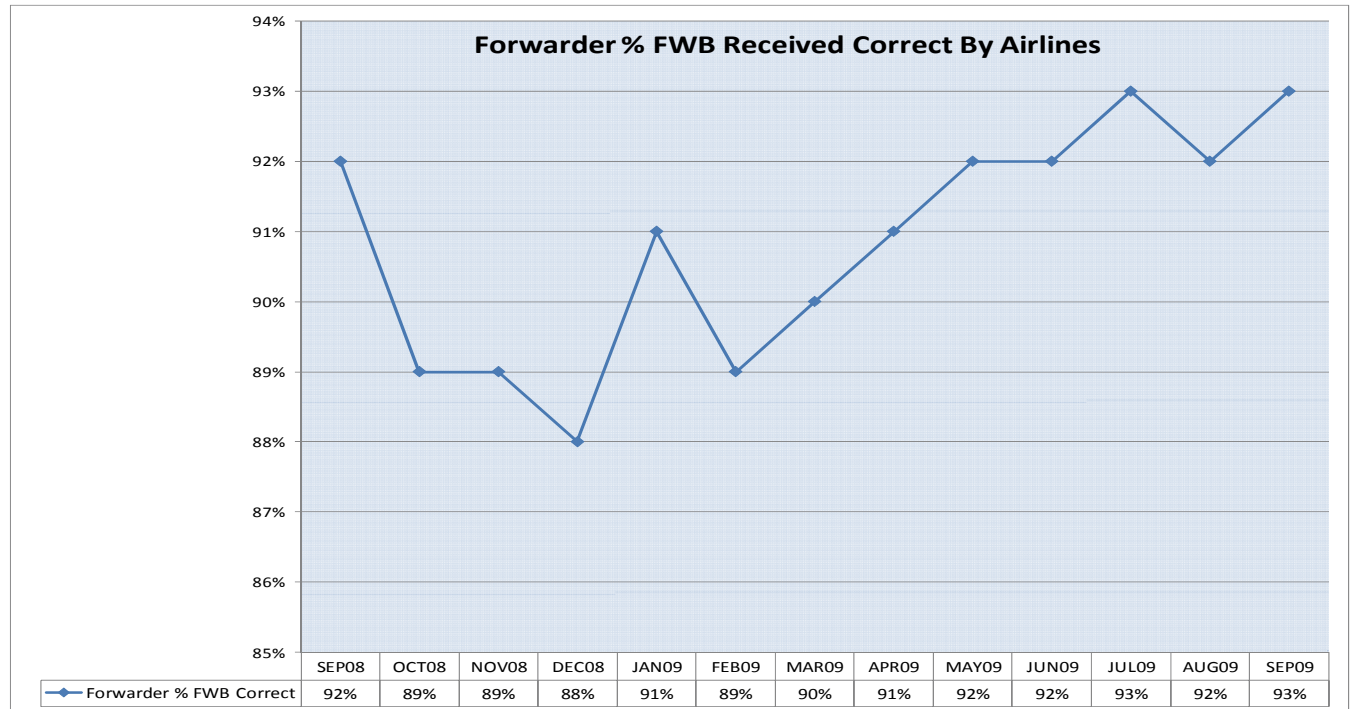
Average C2K Flown As Planned performance fell back by one percentage point.

Performance Data - C2K Shipments FWB Received Correct

Forwarder	% FWB correctly received by Airline
Agility Logistics	91%
DHL Global Forwarding	94%
Geodis Wilson	90%
Kuehne + Nagel	96%
Schenker	92%
SDV	88%
Yusen Air & Sea Service	90%
Average	93%

FWB Received Correct

The figures in the table show the % of FWB messages that were received correctly by the Airline. This measurement focuses on 'joint' performance (Forwarder initiation and Airline receipt) for the timely receipt of the Electronic Master Air waybill and the quality and accuracy of agreed process control data.



Average performance rose by 1 % point this month back to a 12 month high.

Only one messaging issue was notified this month concerning transmissions between SDV and Air France only.

Performance Data - Network Shipments On-Time NFD

AIRLINE	% on-time NFD Notification
American Airlines	81%
Air Canada	81%
Air France Cargo	77%
Alitalia	
British Airways World Cargo	82%
Cargolux	64%
Cathay Pacific Cargo	91%
Delta	54%
Etihad	
Korean Air	85%
KLM	82%
Lufthansa Cargo	89%
Swiss	82%
Austrian Airlines	76%
SAS Cargo	63%
Singapore Airlines Cargo	88%
United Airlines	73%
Average	83%

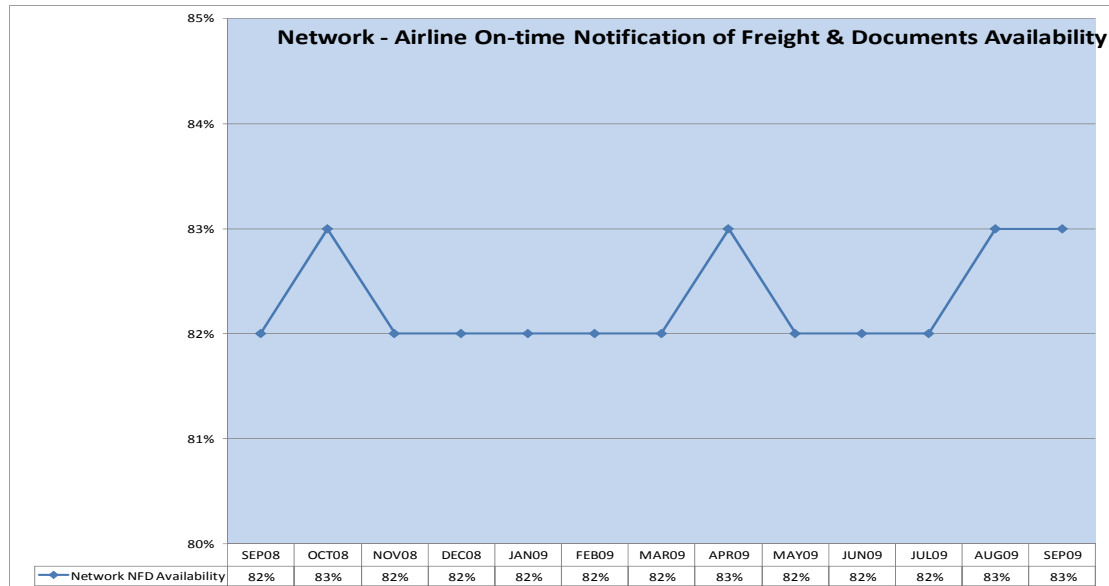
On-time Notification of Freight & Documents Availability

The figures in the table show the % on time electronic transmission of the “Notification of Freight and Documents Availability” sent by Airlines to Forwarders.

Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
- Currently in Implementation Stage

Note: We continue to address some technical issues with this measure, and these individual figures should be considered indicative rather than absolute at this time.



Average Network NFD performance remained unchanged.

Performance Data - C2K Shipments On-Time NFD

AIRLINE	% on-time NFD Notification
American Airlines	87%
Air Canada	85%
Air France Cargo	81%
Alitalia	
British Airways World Cargo	83%
Cargolux	80%
Cathay Pacific Cargo	91%
Delta	72%
Etihad	
Korean Air	88%
KLM	82%
Lufthansa Cargo	90%
Swiss	83%
Austrian Airlines	86%
SAS Cargo	74%
Singapore Airlines Cargo	88%
United Airlines	72%
Average	85%

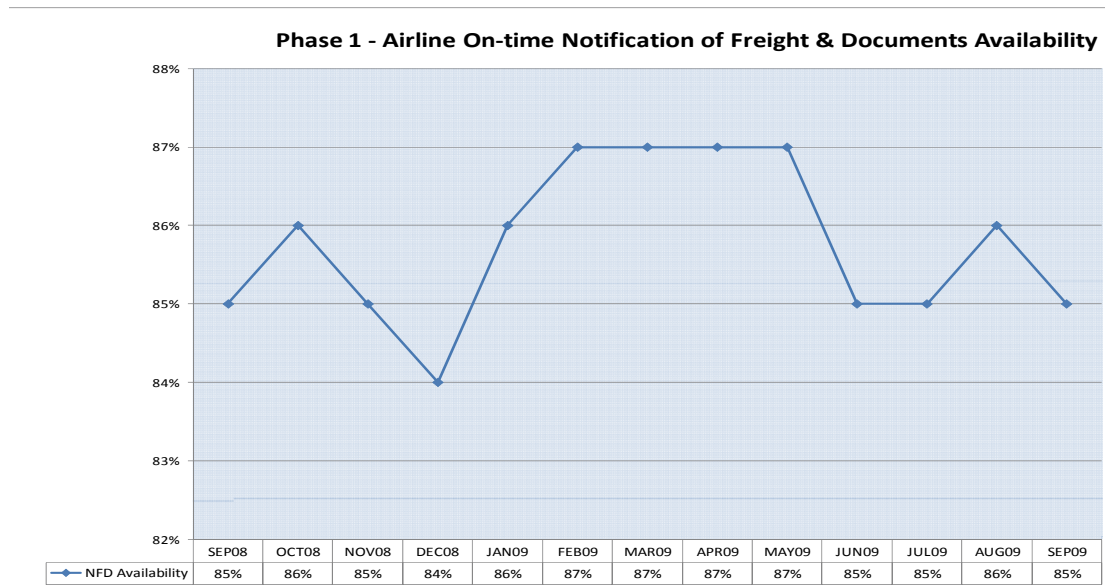
On-time Notification of Freight & Documents Availability

The figures in the table show the % on time electronic transmission of the “Notification of Freight and Documents Availability” sent by C2K Airlines to C2K Forwarders.

Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
- Currently in Implementation Stage

Note: We continue to address some technical issues with this measure, and these individual figures should be considered indicative rather than absolute at this time.



C2K NFD performance fell by 1 percentage point over last month.