

# CARGO 2000: MONTHLY REPORT June 2009



## Performance Data Summary

<b>SYSTEM WIDE</b>	<b>Actual Month</b>	<b>Difference to previous month</b>	<b>Difference to previous year</b>
Number of Lane Segments measured	156,705	- 2,116 (- 1%)	+ 32,341 (+ 26%)
Number of Route Maps created	1,194,669	+ 20,297 (+ 2%)	+ 148,064 (+ 14%)
<b>Phase 1 C2K Shipments</b>			
<b>Phase 1 C2K Shipments</b>	<b>Actual Month</b>	<b>Difference to previous month</b>	<b>Difference to previous year</b>
Number of shipments measured	139,125	+ 1,920 (+ 1%)	+ 187 (+ 0%)
Number of Lane Segments measured	32,141	+ 392 (+ 1%)	+ 3,363 (+ 12%)
Flown as Planned	90%	- 1 %	+ 1 %
FWB% Correct - Booking quality level & Accuracy of electronic data	92%	+ 0 %	+ 0 %
% On Time "Notification of Freight and Documents" Availability	85%	- 2 %	- 1 %
<b>Phase 1 Network Shipments</b>			
<b>Phase 1 Network Shipments</b>	<b>Actual Month</b>	<b>Difference to previous month</b>	<b>Difference to previous year</b>
Flown as Planned	89%	- 1 %	n/a
% On Time "Notification of Freight and Documents" Availability	82%	- 1 %	n/a

June showed a further slight gain in volumes over May with a 2% month on month increase recorded.

Alitalia remains suspended from reporting during reorganization.

Year on year performance showed a 14% volume increase systemwide, with an underlying 0% increase for Phase 1 shipments.

Quality was mostly down this month with Phase 1 Flown as Planned losing 1% point and NFD losing 2% points.

Network Flown as Planned and NFD both lost 1% point on last month.

**MEDIA ENQUIRIES** All media enquires about this Management Report or Cargo 2000 in general should be directed to: **Jamie Roche** T: +44 1753 621 666 E: [jamie@jamierochepr.co.uk](mailto:jamie@jamierochepr.co.uk)

June 2009/1

## Performance Data - Shipments

AIRLINE	Network Shipments		C2K Shipments	
	No. of MAWBs Measured	% of Total MAWB's	No. of C2K Phase 1 MAWBs Measured	% of Total C2K Phase 1 MAWB's
American Airlines	27,989	4%	4,229	3%
Air Canada	25,624	3%	2,713	2%
Air France Cargo	61,767	8%	15,983	11%
Alitalia				
British Airways World Cargo	49,965	6%	10,453	8%
Cargolux	28,635	4%	8,085	6%
Cathay Pacific Cargo	139,745	18%	7,878	6%
Delta	21,028	3%	3,249	2%
Etihad	475	0.1%	418	0.3%
Korean Air	69,711	9%	8,441	6%
KLM	57,343	7%	10,217	7%
Lufthansa Cargo	143,030	18%	36,462	26%
Swiss	30,518	4%	5,577	4%
Austrian Airlines	14,797	2%	2,272	2%
SAS Cargo	22,149	3%	4,763	3%
Singapore Airlines Cargo	79,785	10%	14,639	11%
United Airlines	21,264	3%	3,746	3%
<b>Total</b>	<b>793,825</b>	<b>100%</b>	<b>139,125</b>	<b>100%</b>

### Reporting Policy

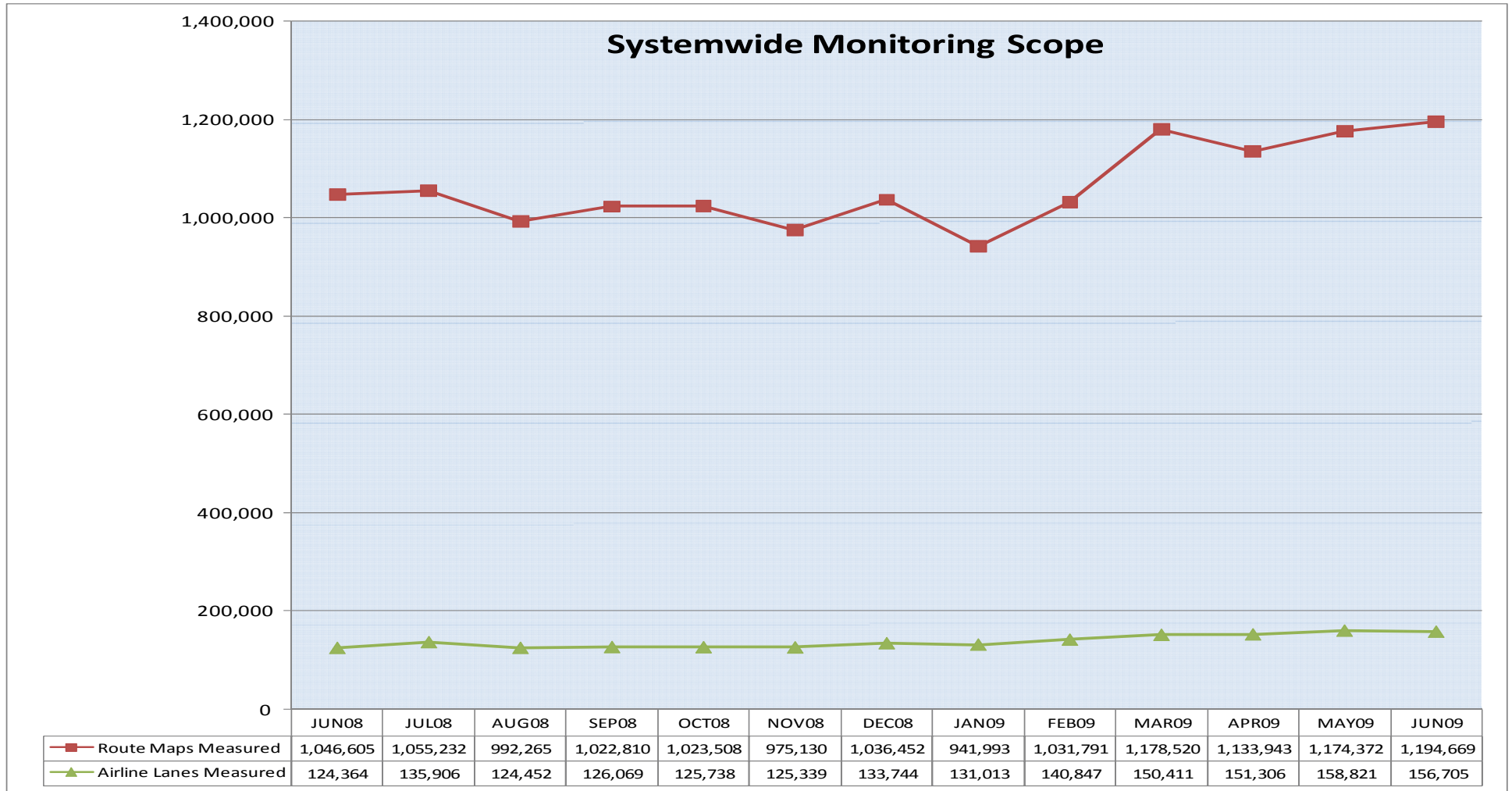
The figures in the table show the number of Master Air Waybills carried by Member Airlines on their Network and those carried on behalf of C2K Member Forwarders over agreed lane segments . (C2K Shipments)

Cargo 2000 is committed to the global implementation of its quality processes and where members do not reach the minimum threshold of network wide reporting their individual performance scores are withheld to allow for realistic comparison of quality performance

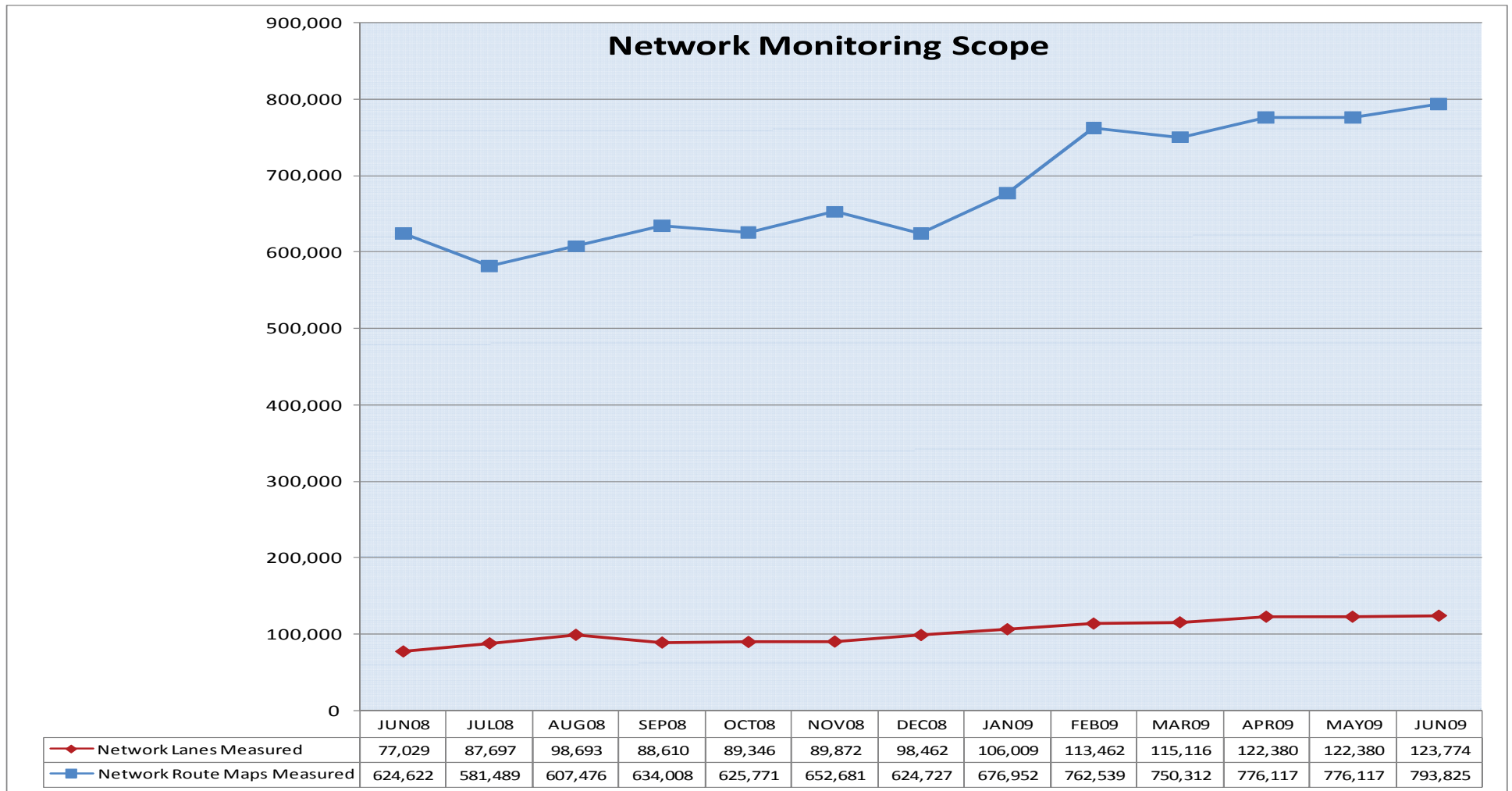
### Notes:

As a result of their ongoing restructuring Alitalia were unable to submit data for this month.

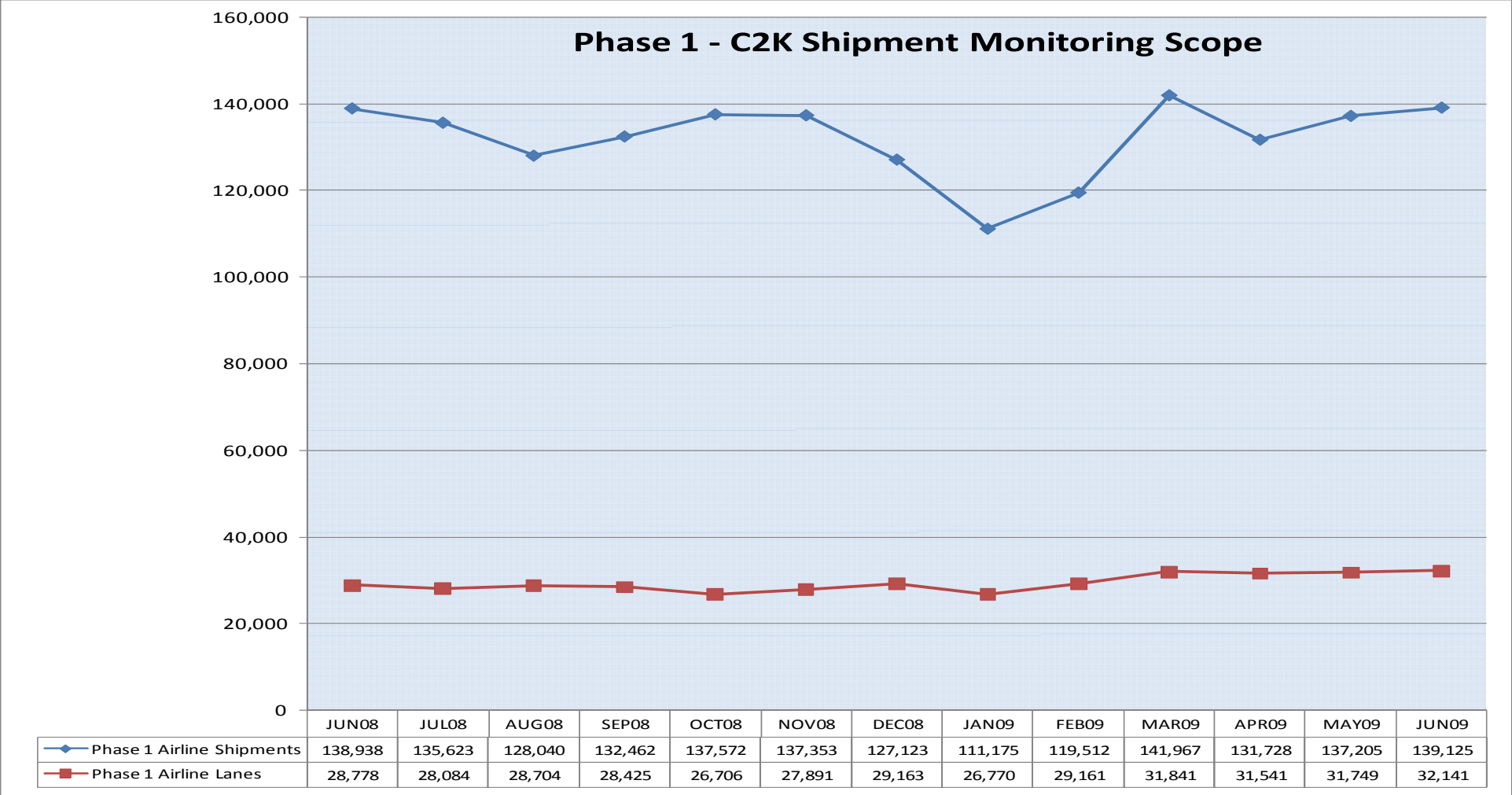
# Performance Data - Systemwide (Phase 1 & 2)



# Performance Data - Phase 1 Network Shipments



# Performance Data - Phase 1 C2K Shipments



# Performance Data - Network Shipments Flown As Planned

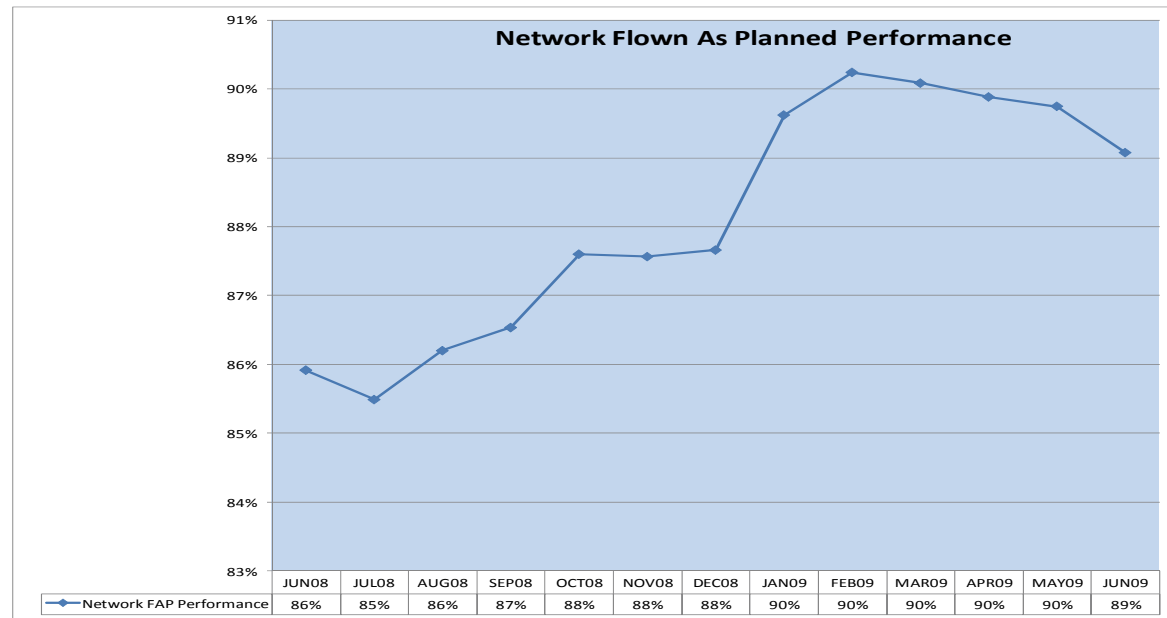
AIRLINE	% Freight 'Flown as Planned' correct
American Airlines	89%
Air Canada	92%
Air France Cargo	83%
Alitalia	
British Airways World Cargo	85%
Cargolux	83%
Cathay Pacific Cargo	83%
Delta	95%
Etihad	
Korean Air	96%
KLM	89%
Lufthansa Cargo	90%
Swiss	96%
Austrian Airlines	93%
SAS Cargo	91%
Singapore Airlines Cargo	93%
United Airlines	96%
<b>Average</b>	<b>89%</b>

## Flown As Planned

The figures in the table show the % of Network Shipments that were flown As Planned. This measure represents the joint quality performance of All Forwarders and the C2K Airline.

### Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
- Currently in Implementation Stage



Average Network Flown As Planned performance fell by one percentage point.

# Performance Data - C2K Shipments Flown As Planned

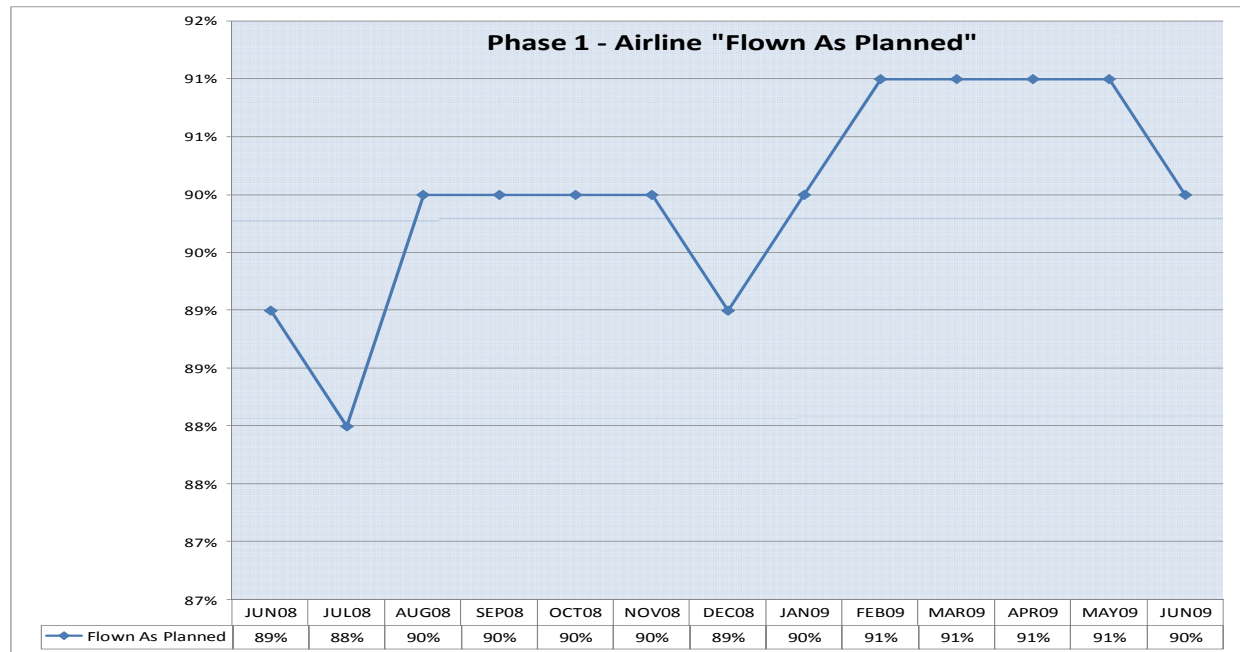
AIRLINE	% Freight 'Flown as Planned' correct
American Airlines	90%
Air Canada	91%
Air France Cargo	84%
Alitalia	
British Airways World Cargo	86%
Cargolux	90%
Cathay Pacific Cargo	94%
Delta	88%
Etihad	
Korean Air	95%
KLM	88%
Lufthansa Cargo	90%
Swiss	97%
Austrian Airlines	93%
SAS Cargo	89%
Singapore Airlines Cargo	93%
United Airlines	89%
<b>Average</b>	<b>90%</b>

## Flown As Planned

The figures in the table show the % of C2K Shipments that were flown As Planned. This measure represents the joint quality performance of the C2K Forwarder and the C2K Airline.

### Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
- Currently in Implementation Stage



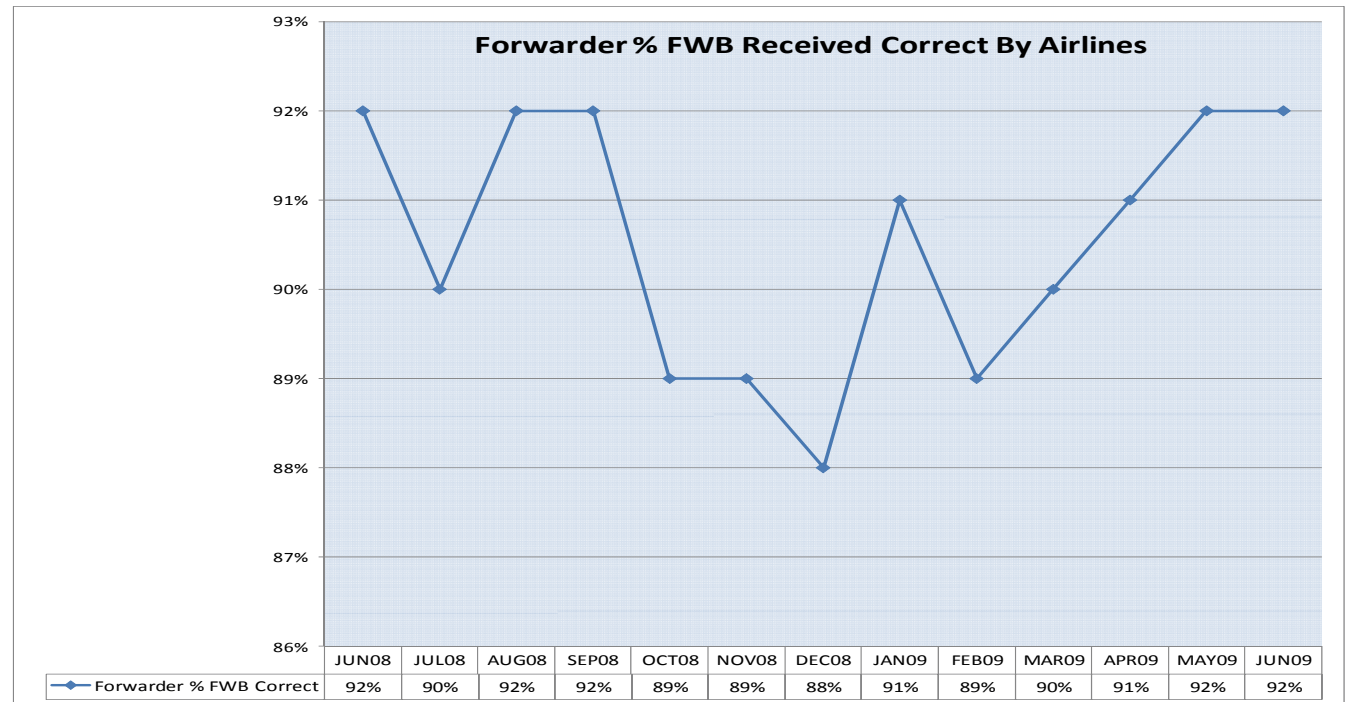
Average Flown As Planned performance fell by one percentage point.

# Performance Data - C2K Shipments FWB Received Correct

Forwarder	% FWB correctly received by Airline
Agility Logistics	90%
DHL Global Forwarding	94%
Geodis Wilson	89%
Kuehne + Nagel	92%
Schenker	88%
SDV	90%
Yusen Air & Sea Service	93%
<b>Average</b>	<b>92%</b>

## FWB Received Correct

The figures in the table show the % of FWB messages that were received correctly by the Airline. This measurement focuses on 'joint' performance (Forwarder initiation and Airline receipt) for the timely receipt of the Electronic Master Air waybill and the quality and accuracy of agreed process control data.



Average performance was unchanged this month, remaining at a 12 month high figure.

No significant system problems impacting this measure were reported this month.

# Performance Data - Network Shipments On-Time NFD

## On-time Notification of Freight & Documents Availability

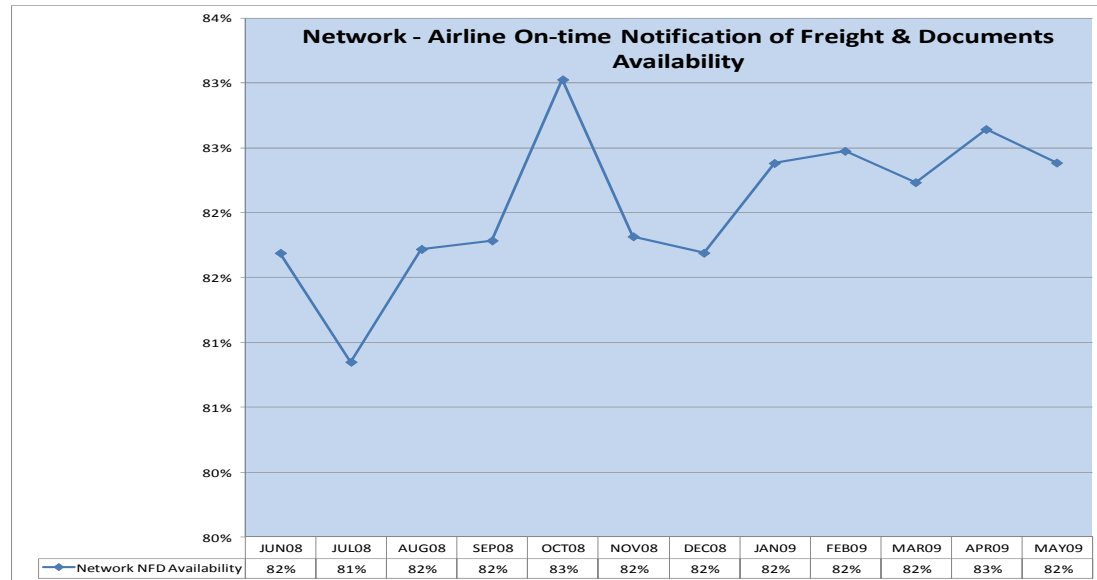
The figures in the table show the % on time electronic transmission of the “Notification of Freight and Documents Availability” sent by Airlines to Forwarders.

### Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
- Currently in Implementation Stage

**Note:** We continue to address some technical issues with this measure, and these individual figures should be considered indicative rather than absolute at this time.

AIRLINE	%on-time NFD Notification
American Airlines	80%
Air Canada	77%
Air France Cargo	78%
Alitalia	
British Airways World Cargo	78%
Cargolux	59%
Cathay Pacific Cargo	88%
Delta	67%
Etihad	25%
Korean Air	83%
KLM	83%
Lufthansa Cargo	88%
Swiss	78%
Austrian Airlines	77%
SAS Cargo	65%
Singapore Airlines Cargo	92%
United Airlines	40%
<b>Average</b>	<b>82%</b>



Average Network NFD performance fell by one percentage point.

# Performance Data - C2K Shipments On-Time NFD

## On-time Notification of Freight & Documents Availability

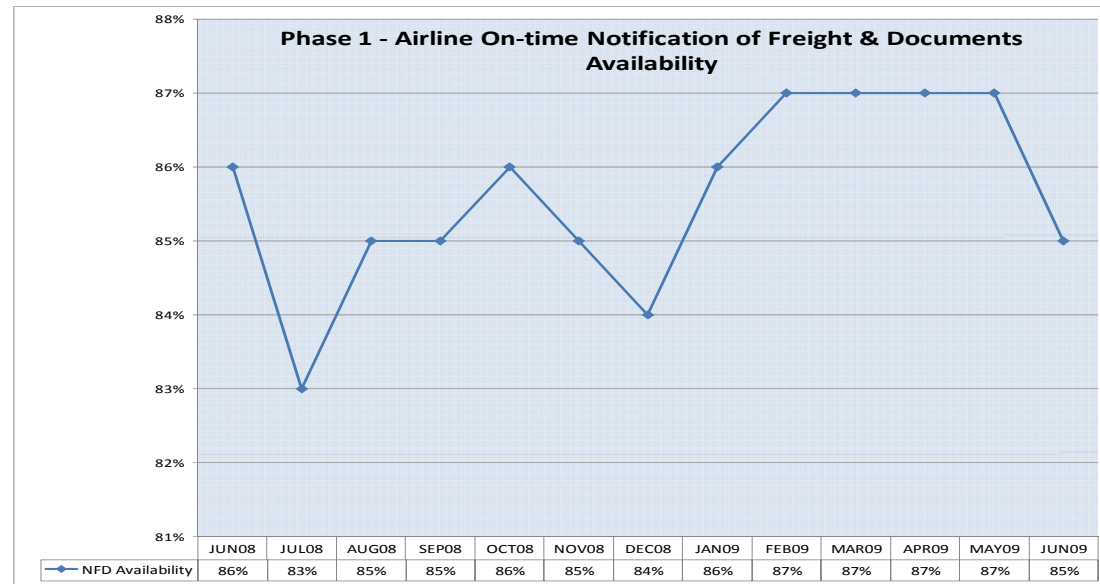
The figures in the table show the % on time electronic transmission of the “Notification of Freight and Documents Availability” sent by C2K Airlines to C2K Forwarders.

### Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting Level
- Currently in Implementation Stage

**Note:** We continue to address some technical issues with this measure, and these individual figures should be considered indicative rather than absolute at this time.

AIRLINE	%on-time NFD Notification
American Airlines	86%
Air Canada	84%
Air France Cargo	81%
Alitalia	
British Airways World Cargo	84%
Cargolux	82%
Cathay Pacific Cargo	91%
Delta	75%
Etihad	
Korean Air	86%
KLM	83%
Lufthansa Cargo	88%
Swiss	83%
Austrian Airlines	87%
SAS Cargo	78%
Singapore Airlines Cargo	92%
United Airlines	79%
<b>Average</b>	<b>85%</b>



A 2 percentage point fall from last months performance.