



Giovanni Bisignani
Director General & CEO

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Mr. Greg Russell
Chief Executive Officer
Airservices Australia
GPO Box 367
Canberra ACT 2601
Australia

Dear Greg,

Thank you for your letter of 30 July informing me that Airservices will hold prices at their current levels until June 2011. I appreciate you updating me personally on this matter.

I am pleased to note that Airservices Australia is taking appropriate steps in response to the harsh economic environment that faces all of us in the aviation industry. I know that airlines will appreciate your pricing commitments for the next two years. The economic outlook continues to be very uncertain, so it is vital to maintain a sharp focus on additional cost reduction opportunities.

We are hopeful that the discussions on pricing models and service charter will result in industry leading outputs. Our collective aim should be to develop International Best Practice frameworks that ensure cost-effective performance by Airservices and can also be used by other air navigation providers. IATA will continue working with you and your team to ensure that these objectives are met. Please do not hesitate to contact any of the IATA team if we can be of any assistance in this regard.

Sincerely, *all the best*

Giovanni Bisignani

TW/jp

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International Air Transport Association

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