



Issue e-tickets! 100% e-ticketing by 31 May 2008

Standard Traffic Document Audit – 2008

Agents are requested to check the quantities of their **UNUSED** ticket stock at the close of business on **29 February 2008** and complete the **Annual STD Audit Form (MOge193XXXXX_20080214_stock08.doc)**. Please return the form to the BSP office by fax (**852 2520-0329**) or by email (**cschg@iata.org**) within **01-07 March 2008**.

BSP Training (BSP0801C)

A full-day BSP training will be held on **26 March 2008 (Wednesday)**. New BSP functions such as **ACM/ADM request, credit card refund via GDS/BSPlink**, etc will also be covered in this course.

An enrolment form is enclosed (file name: **MOge193XXXXX_20080214_form.pdf**). The course fee is MOP 250.00 per person. All attendants are required to sit for a test at the end of the course. A certificate of accomplishment will be awarded to those who have passed the test. A certificate of distinction will be awarded to those who have achieved very high scores.

Course Number:	BSP0801C
Course Title:	BSP Training
Date:	26 March 2008 (Wednesday)
Time:	0930 – 1300 hrs and 1400 – 1730 hrs
Language:	Cantonese (course materials and test papers will be in English)
Venue:	HK Travel & Tourism Training Centre Ltd (HKTT) 1/F, 13 Pennington Street Causeway Bay Hong Kong 香港旅遊專業培訓中心 - 香港銅鑼灣邊寧頓街13號 集貴中心1樓

CX & KA – Waiver of Submission of Supporting Documents

Please be reminded again that, with effect from **16-31 January 2008**, agents are no longer required to submit the following supporting documents of **Cathay Pacific Airways (CX)** and **Dragonair (KA)** at period-end:

1. Auto refund mask plus e-ticket image
2. Auto refund mask plus Paper ticket
3. Auto refund mask plus Auto MCO coupon
4. Ticket reissued into ticket
5. Auto MCO reissued into ticket

Certificate of Accreditation & Citibank Deposit Slip

Agents are reminded to bring your **company chop** to pick up the 2008 edition of **Travel Agent's Handbook Resolution 810** and **Citibank Deposit Slip** no later than **29 February 2008**.

BSP Quick Reference

Update **BSP Quick Reference** (file name: **MOge193XXXXX_20080214_qref.xls**) is attached. Please note that an electronic version is available in Abacus, Amadeus, Galileo and Worldspan (TicTas).

E-Ticket – Implementation Status

Please refer to the attached Excel file (file name: **MOge193XXXXX_20080214_etstatus.xls**) for latest information on ET implementation.



Thank You for Your Attention.