

## **News Bulletins IATA Nordic & Baltic 2006 January - June**

This document is intended as a reference document to see when information was uploaded on the IATA Nordic & Baltic website. We can not guarantee that links to other websites and documents are still active. In case of any queries on old News Bulletins, please log your case to IATA Nordic & Baltic from the [Customer Service Portal](#) for Europe

### **June 14, 2006 Ticket stock inventory per June 30, 2006**

151 Travel agents have been choosed to preform a ticket stock inventory per 30 June 2006. The concerned agents have got a letter uploaded on their BSPLink accounts.

A complete list over the agents could be found here:

[Agentslist](#)

### **Tickets stock inventory 30th June 2006, 14th June 2006**

IATA Nordic & Baltic will do a Ticket stock inventory at a sample of 151 travel agents per 30 June 2006. The concerned travel agents have received a letter via BSPLink. More information could be found under Useful Information/ Distrubution.

### **New Notice of Liability Limitation, 14th June 2006**

There is a new Notice of Liability Limitation. This is a mandatory ticket notice. This means that ALL travel agents are responsible for providing their customers with the new document when issuing a ticket.

The new Notice of Liability could be found here:

[Notice of Liability](#)

What to do?

#### **Paper tickets:**

Use your current ticket covers and add a print out of the new Notice of Liability.

#### **E-tickets:**

Distribute the new Conditions of Contract and other important Notices to the passenger. A PDF-file in English for distribution could be found here:

[Conditions of Contract](#)

NB: Please download the document for redistribution. Do not distribute the above link to your passengers.

### **New address to BSP Sorting Centre, 17th May 2006**

IATA Nordic and Baltic have changed address to our Sorting Centre. The new address is:

IATA Nordic & Baltic  
Sorting Centre  
P O Box 1528  
171 29 SOLNA  
Sweden

We have sent out 24 address stickers for relabeling of the Reporting Envelopes to all agents. These should be delivered latest 29th May. If you need more please order here: [Orderform](#)

Write in the description field how many address stickers you need.

The new P. O. Box is already open. The old P. O. Box will be closed 23rd of June 2006. All Reporting Envelopes sent to the old P. O. Box after this date will be returned to sender and you risk a notice of irregularity due to late reporting.

#### **Termination of IATA/BSP membership for Cubana (CU-136), 2nd May 2006**

As of 1st of May 2006 Cubane (CU-136) has terminated its membership of IATA/BSP. This means that Cubana (CU-136) tickets issued on or after the 1st May 2006 are invalid and will not be honoured.

#### **New Airlines in Nordic and Baltic, 11th April 2006**

Several new carriers join our BSP recently. As of today new German carrier Cirrus Air has join BSP Operations in Denmark. From 1 April Thai Airways expanded their Operations to Latvia and Lithuania. Italian carrier Air One has joined BSP from 1 of April in Sweden, Norway and Denmark. Danish airline D.A.T has also joined BSP. They participate in Denmark, Sweden, Lithuania and Norway.

#### **Termination of IATA/BSP membership for Maersk Air (DM-349), 23rd March 2006**

As of 1st of April 2006 Maersk Air (DM-349) has terminated its membership of IATA/BSP. This means that Maersk Air (DM-349) tickets issued on or after the 1st April 2006 are invalid and will not be honoured.

Request for refund of Maersk Air (DM-349) tickets sold before 1st April 2006 can be effected by downloading a "Request for refund form" from the web address:

<http://www.sterling.dk/>

You will find the refund instructions on the form which may be downloaded as per 31st March 2006.

Please remember to return DM CIP Plates immediately after 1st April 06 to:

Palle Eshington  
Legal Affairs  
Sterling Airlines A/S - Sterling Blue  
Copenhagen Airport South  
DK-2791 Dragoer

Phone: +45 32 31 41 38

Fax: +45 32 31 41 94

WWW: <http://www.sterling.dk/>  
<mailto:palle.eshington@sterling.dk>

#### **Air Gabon (GN-185) in Suspension, 2nd March 2006**

Referring to Resolution 850f, please be advised that the Carrier Air Gabon (GN-185) has been put into suspension by IATA until further notice. This means that Ticketing is closed with immediate effect in DK and NO and IATA is holding all funds for the Airline in question. BSP Remittances for Agents should be completed in full and IATA will initiate discussions with the official liquidator when such has been assigned. For further information at this stage, please contact us at [info.se@iata.org](mailto:info.se@iata.org)

#### **BSPlink accounts unavailable for Nordic & Baltic countries, 27th Feb 2006**

There is currently a technical problem for all Nordic & Baltic countries that can cause your BSPlink account to be unavailable and an error message saying "INACTIVE LOGIN. Please contact your BSP" will appear when trying to log in. We expect that all users will be activated again no later than 16:00 CET today, Monday 27:th. If you are not able to log in after 16:00 then please [log your case](#) from our customer service portal and we will manually reactivate your account.

#### **Reporting Error Affecting Agents and Airlines in Denmark, 25th Jan 2006**

Please be informed that IATA Nordic & Baltic data processing has failed to properly load a file from Ticketing System PAS/TICS containing transactions from the 12th January from Danish Travel Agents. Consequently, these transactions are missing from all BSP Reports for period 01JAN. Transactions issued this date have now been loaded on the 25th January and will thus be included in period 02JAN instead. Airlines and Agents are requested not to take any corrective actions like ADMs and Refund Applications until reviewing the BSP reports for period 02JAN.

More information will be uploaded on BSPlink. For further queries at this point please log your case on our customer service portal: [www.iata.org/europe/enquiry](http://www.iata.org/europe/enquiry)

#### **Travel Agents Handbook to be distributed from end of January, 19th January 2006**

Please be informed that the distribution of 2006 Travel Agents Handbook is slightly delayed and IATA head office in Montreal estimate to start the distribution by end of January.

Some highlights of resolution changes can be found from "[Travel Agent Home](#)" and you can also send an application to receive TAH in electronic format from this site.