

C2K Monthly Report

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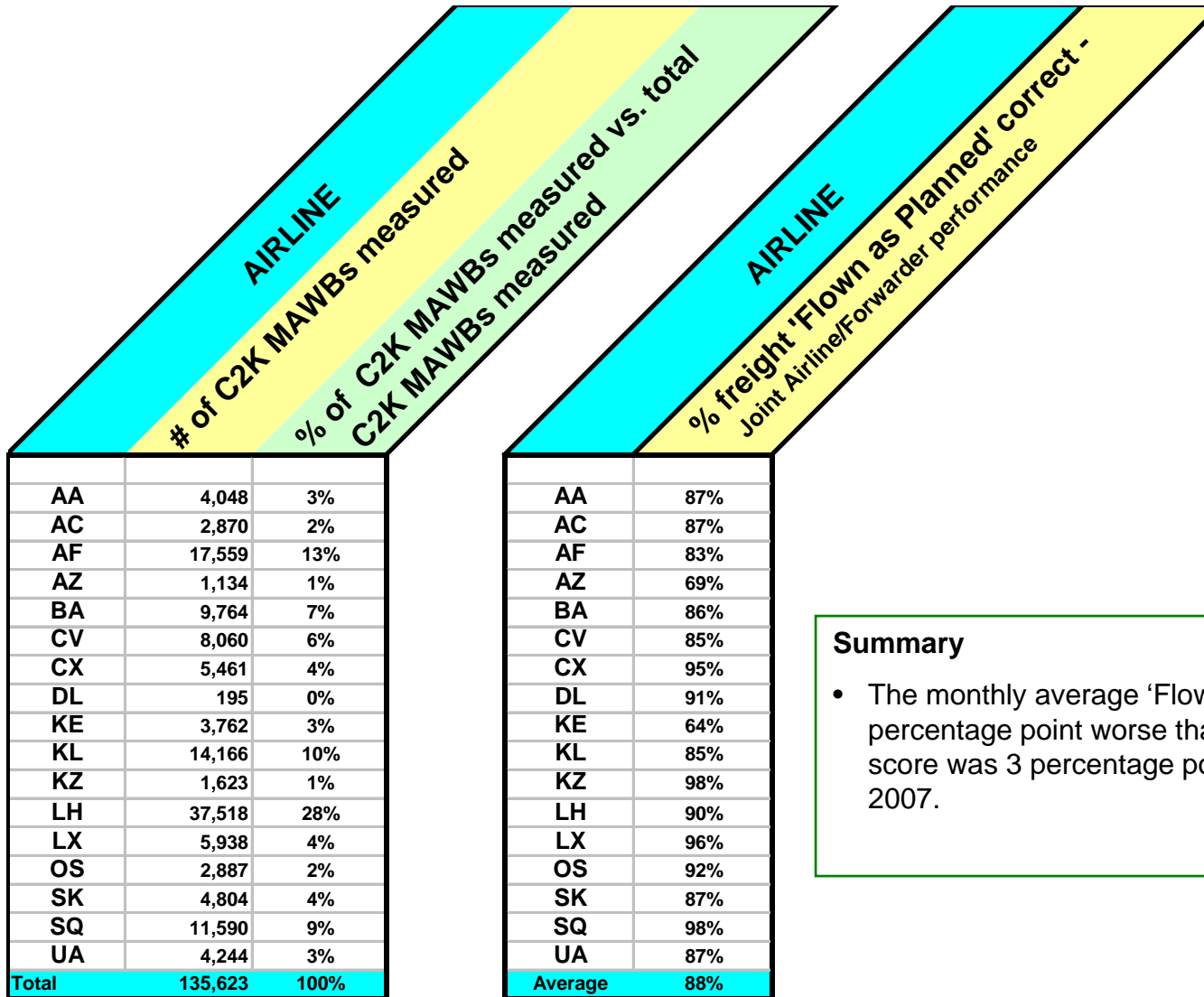
July 2008



SYSTEM WIDE	Actual Month	Difference to previous year
. Number of Lane Segments measured	135,906	86,699
. Number of Route Maps created	1,055,232	618,156
Phase 1	Actual Month	Difference to previous year
. Number of shipments measured	135,623	+ 47,725
. Number of Lane Segments measured	28,425	+ 12,746
. Flown as Planned	88%	+ 3 %
. FWB% Correct - Booking quality level & Accuracy of electronic data	90%	=
. % On Time Notification of Freight and Documents Availability	83%	+ 13 %

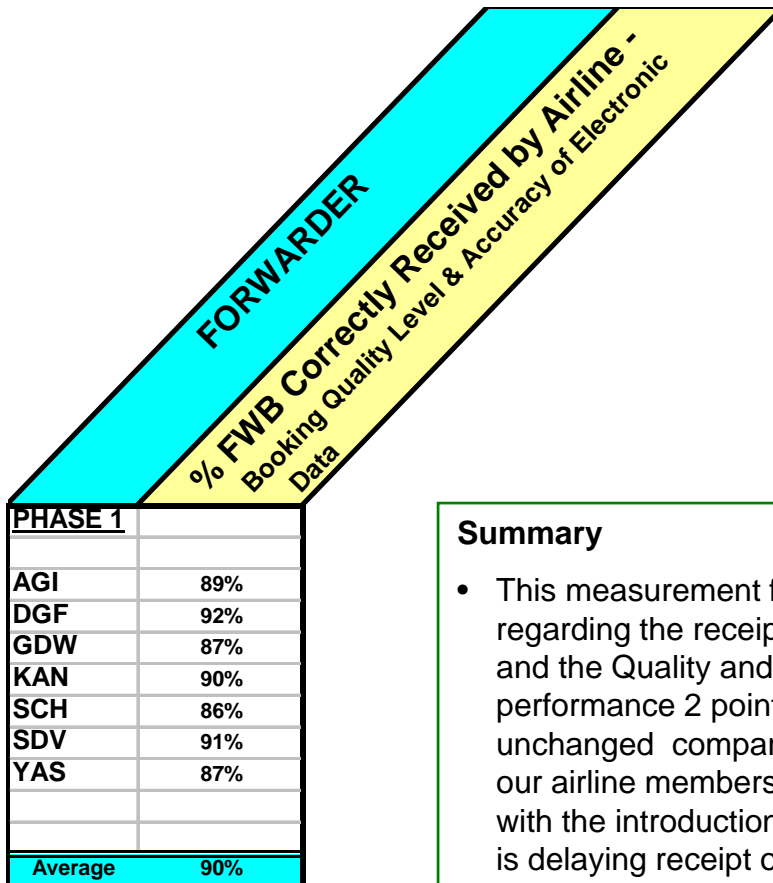
July saw a slight fall in total Phase 1 shipments measured, but Forwarders more than offset this with an increase in Phase 2 shipments measured resulting in a second consecutive month of more than **1 Million Route Maps measured**. Quality measures all slipped however with FAP losing a point, FWB losing 2 points and NFD losing 3 points. Ongoing airline system issues were largely to blame for the FWB & NFD declines and work continues to rectify the problems.

MEDIA ENQUIRIES All media enquires about this Management Report or Cargo 2000 in general should be directed to: **Jamie Roche** T: +44 1753 621 666 E: jamie@jamierochepr.co.uk



Summary

- The monthly average 'Flown as Planned' was 1 percentage point worse than last month. The 88% score was 3 percentage points better than July 2007.



Summary

- This measurement focuses on the 'joint' performance regarding the receipt of Electronic Master Air waybill and the Quality and Accuracy of these data. Average performance 2 points worse than last month and unchanged compared to this month last year. One of our airline members is experiencing technical problems with the introduction of a new operational system which is delaying receipt of messages and adversely affecting this measurement.



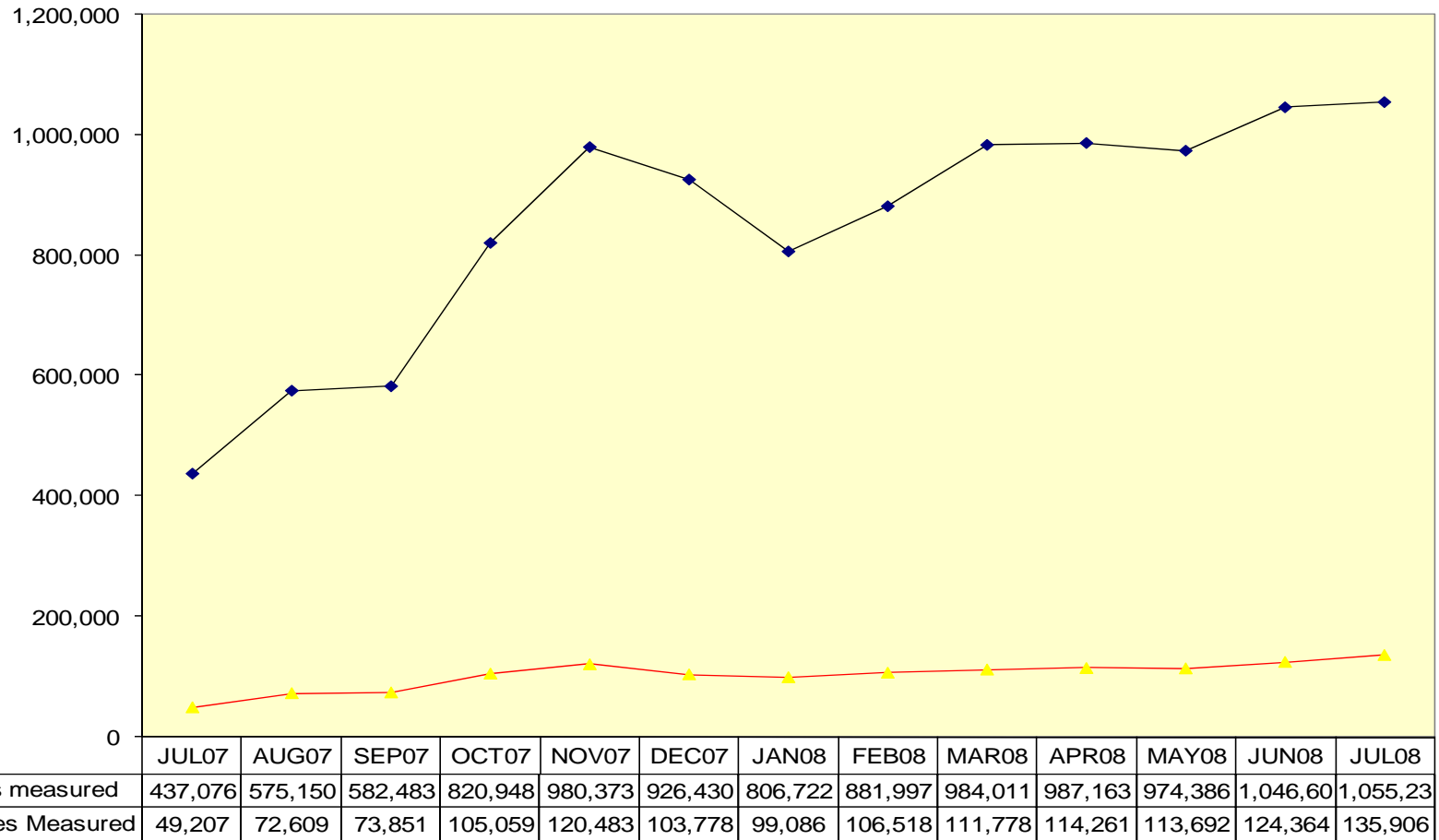
AIRLINE	
% On time "Notification of freight & Document availability" - Joint Airline/Forwarder performance	
AA	78%
AC	82%
AF	77%
AZ	26%
BA	85%
CV	73%
CX	93%
DL	78%
KE	91%
KL	77%
KZ	82%
LH	88%
LX	73%
OS	86%
SK	80%
SQ	96%
UA	81%
Average	83%

Summary

- This measurement focuses on the on time electronic transmission of the "Notification of Freight and Documents Availability" sent by Airlines to Forwarders. A 3% decrease over last month, but 13% points better than July 2007. This measure has been impacted this month by ongoing introduction problems with the new operations system at Swiss, which impacts upon their performance measures.



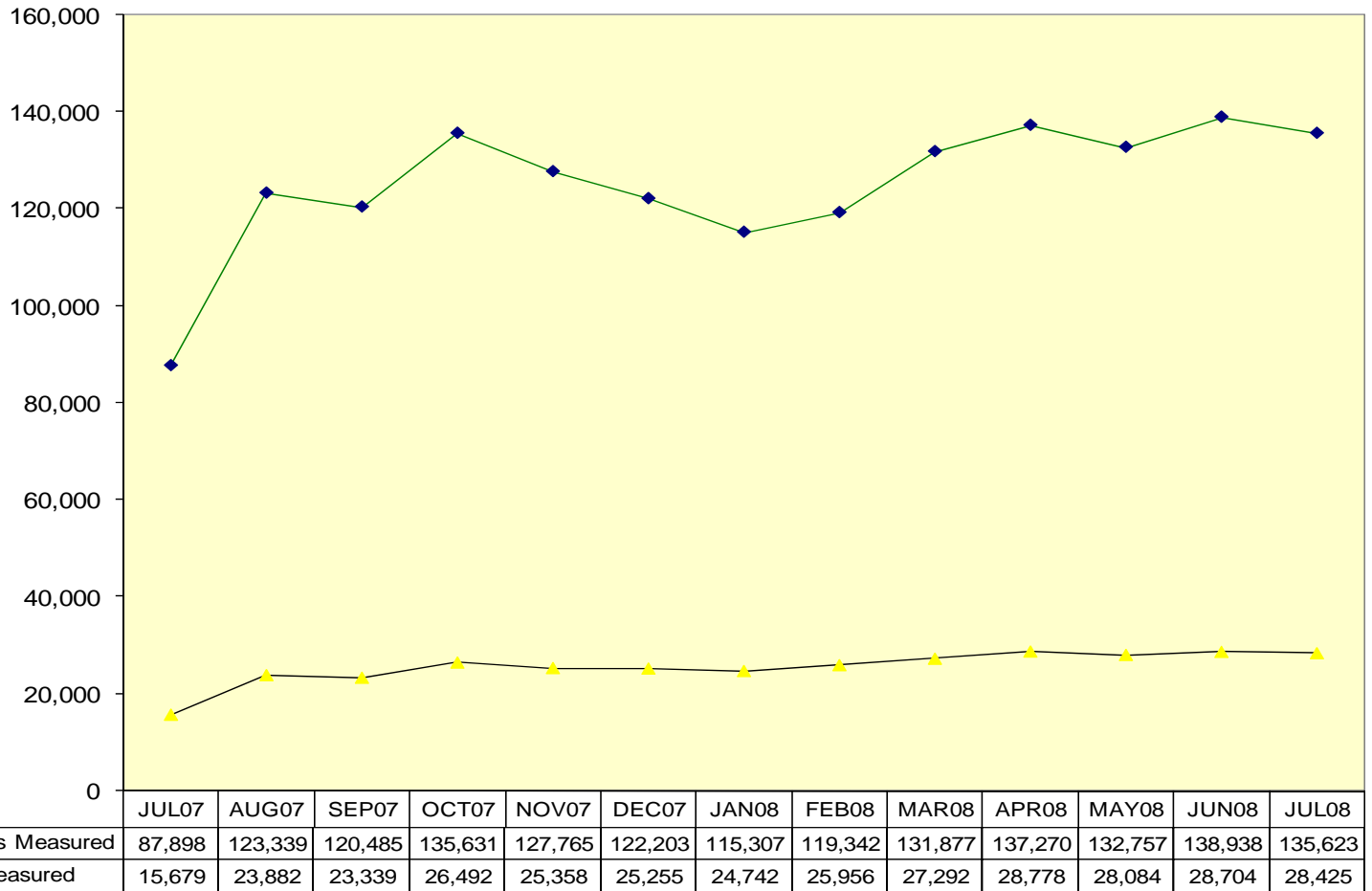
System-wide Monitoring Scope



One Million Shipments measured for the second consecutive month!



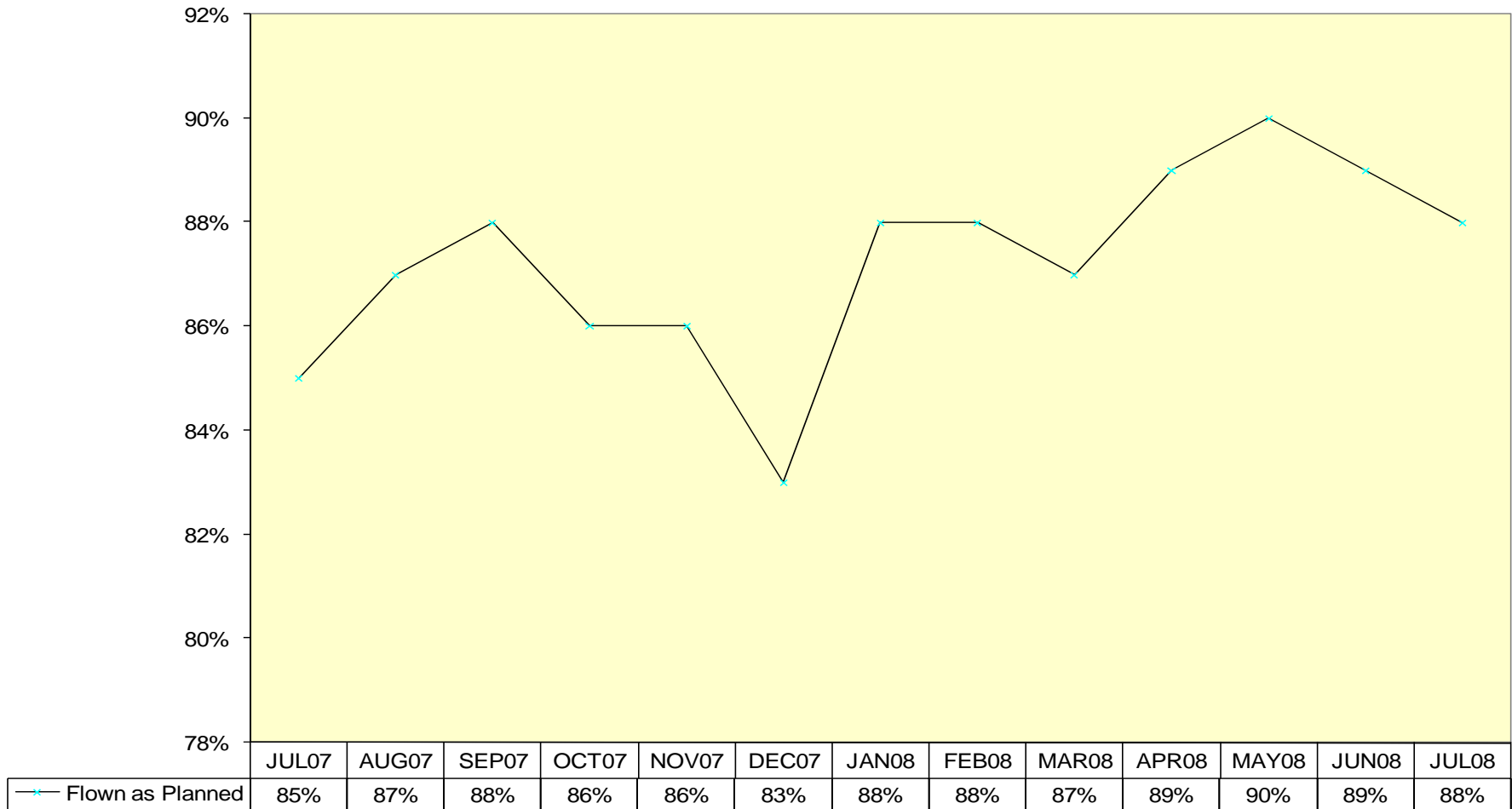
Phase 1 - Monitoring Scope



Phase 1 Shipments measured showed a less than 1% decrease over last month



Phase 1- Airline "Flown As Planned"



Flown as Planned lost a further 1 percentage point this month



C2K Performance



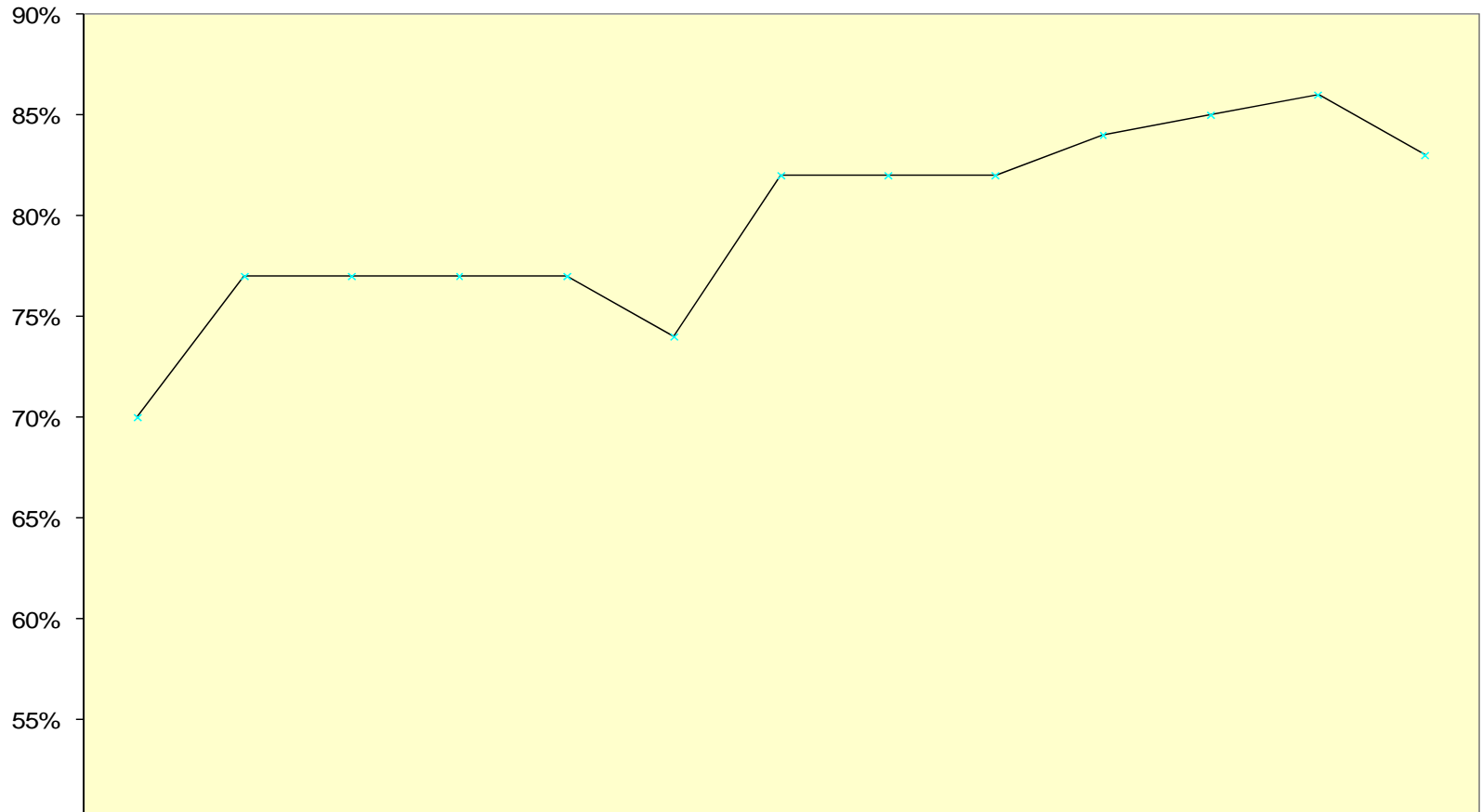
Forwarder FWB % Correct Received by Airline"



A 2% point decrease on last month, mostly attributable to system problems delaying messages.



Phase 1- Airline on time "Notification of Freight and Documents' availability"



	JUL07	AUG07	SEP07	OCT07	NOV07	DEC07	JAN08	FEB08	MAR08	APR08	MAY08	JUN08	JUL08
—x— NFD Availability	70%	77%	77%	77%	77%	74%	82%	82%	82%	84%	85%	86%	83%

A 3 % point decrease on last months performance, again mostly due to system problems causing messaging delays