



IATA OPERATIONAL COST REDUCTION ASSESSMENT (OCRA) GO Teams - 2009

Optimizing Airline Operations by increasing efficiency

Mission of GO Teams

Achieve cost reductions for aircraft operators in the main areas of Flight Operations (Crew and In-Flight Services), Technical Operations (Engineering & Maintenance), Ground Operations (Airport Operations) and their interactions in efficient Asset Management.

Objectives of GO Teams

- Optimize airline operational procedures and help airlines streamline industry best practices.
- Increase the number of GO Team visits as appropriate to maximize industry cost saving potentials and increase efficiencies.
- Identify excessive costs introduced by airline inefficiencies in the areas of Flight Operations, Technical Operations, Ground Operations and Asset Management.
- Provide specialist recommendations to remedy operational issues in the aforementioned areas of activity.
- Collaborate with OEMs and other suppliers to identify aircraft saving potentials and propose technology initiatives to airlines.

GO Team Visit

- The "GO Teams" are made up of specialists in the areas of Flight Operations, Technical Operations, Ground Operations and Asset Management. The actual number of specialists involved depends on the specific airline request regarding the number of areas under assessment.
- The scope of the visit will be customized to address each airline's individual interests.
- Filled out pre-questionnaires returned from participating airlines will be reviewed by our specialists in order to allow appropriate preparation in advance of team deployment.
- The team will spend approx.3-4 days with airline key personnel on-site for an in-depth analysis.
- Interviews and observations will be conducted in accordance with IATA's Best Practice manuals and checklists for areas of operations.
- After the visit, the airline will receive a detailed report including full recommendations on cost savings potentials.

Participation

- The OCRA is available to IATA member airlines on a cost recovery basis.
- For more information, or to schedule a GO Team visit, please contact ocra@iata.org