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# **Two Sorts of Problems to be Resolved:**

- Regulations Inconsistent with ICAO Consumer Protection Principles

- How Courts Interpret Regulations



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#### The Problem Countries in the Region

#### **Dominican Republic**

Project of law: Increase compensation requirements for flights delays and cancelations, that include a refund for a percentage of the ticket price that would depend on the number of delay hours involved as well as Baggage damages and delays compensation requirements that exceed Montreal Convention limits.

#### Peru

Project of Law: To establish automatic compensation requirements for passengers in the case of flight delays and cancellations, conflicting with MC99

#### Ecuador

Project of law: To establish preferential pricing for a specific age group - the bill establishes a 25% reduction for air transport fares for all passengers from 18 to 29 years of age

#### Colombia

Project of law: To require airlines to establish insurance policies to guarantee that passengers will receive the services acquired or a refund in the case of an airline's insolvency (applicable to all tickets).

#### Argentina

Project of law – to impose fare bands establishing price ceilings and floors applicable to all domestic flights in the country and Court's interpretation – not enforcing the MC 99.

#### The Problem Brazil: Court's interpretations

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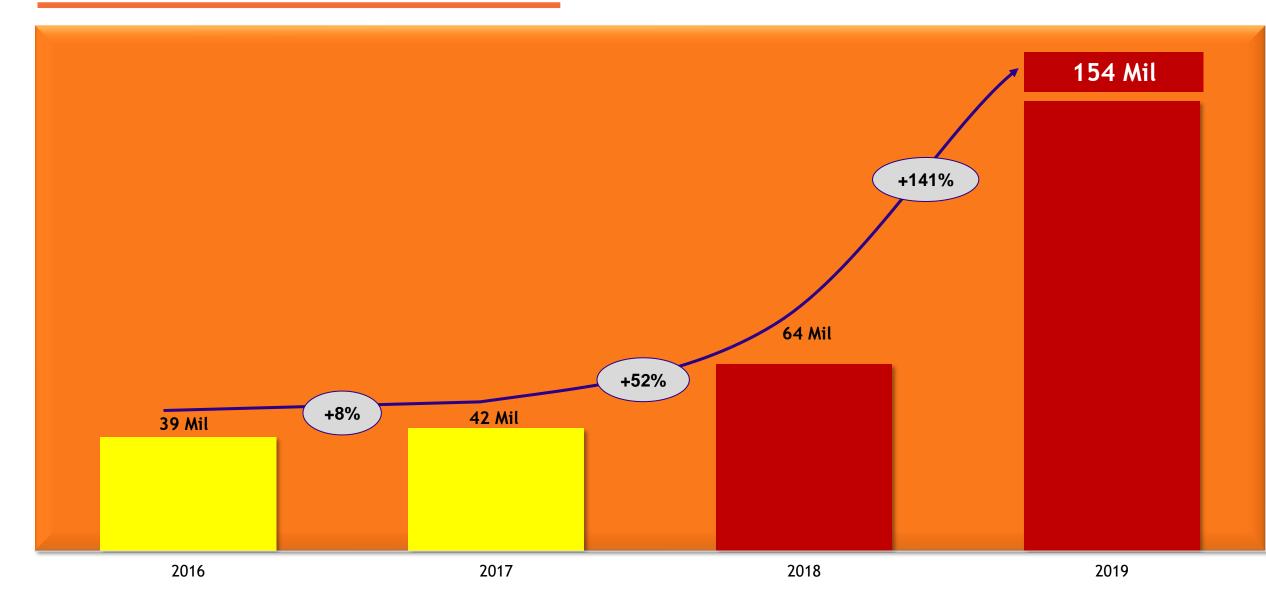
**Refusal to apply the 1999 Montreal Convention –** even after the decision from the Supreme Court – Tema 210. Presumed moral damage ("in re ipsa") and with punitive or pedagogical effect – in events of flight delays or cancellations, even if caused by force majeure / aviation safety, in addition to problems with baggage.

Result: Unprecedent Growth of judicialization.



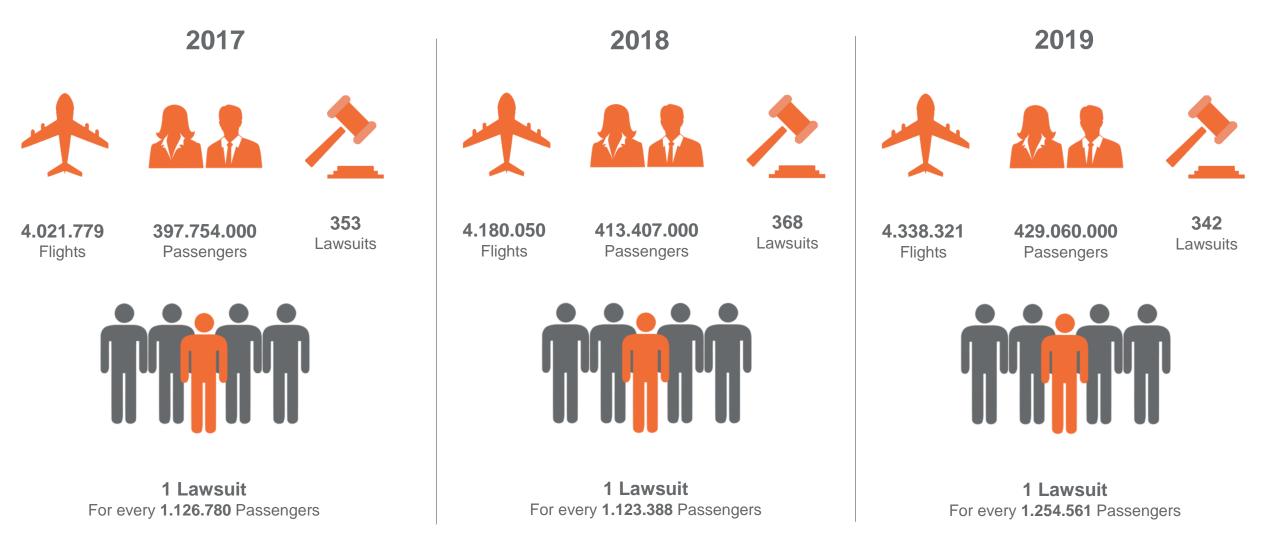
#### **Increase on Volume of Litigation in Brazil**

**Statistics – Domestic Air Carriage** 



# **Comparison Brazil vs. USA**

**Overview – United States** 



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# **Comparison Brazil vs. USA**

**Overview - Brazil** 



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# Comparison Brazil vs. USA Statistics Summary

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Brasil	2017	2018	2019	
Number of flights	7.263	7.300	5.913	
Passengers transported	2.757.432	2.800.698	2.549.978 11.225 1 lawsuit for each 1,8 flights	
Number of lawsuits filed	7.797	9.044		
% of lawsuits filed per flight operated	1 lawsuit for each 1,07 flights	1 lawsuit for each 1,2 flights		
% of lawsuits filed per passenger transported	1 lawsuit for each 353 passengers	1 lawsuit for each 309 passengers	1 lawsuit for each 227 passengers	
Estados Unidos	2017	2018	2019	
Number of flights	4.021.779	4.180.050	4.338.321*	
Passengers transported	397.754.000	413.407.000	429.060.000*	
Number of lawsuits filed	353	368	342*	
% of lawsuits filed per flight operated	1 lawsuit for each 11.393 flights	1 lawsuits for each 11.358 flights	1 lawsuit for each 12.685 flights	
% of lawsuits filed per passenger transported	1 lawsuit for each 1.126.780 passengers	1 lawsuit for each 1.123.388 passengers	1 lawsuit for each 1.254.561 passengers	

### Liability Project – IATA, ALTA and Airline Associations: Objectives



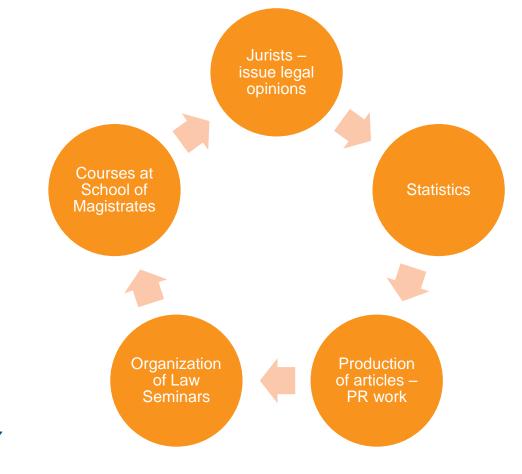
Expand the effects of the Supreme Court ruling issued when Tema 210 was reviewed based on its own terms – which justify the validity of the Montreal Convention in its entirety.

Avoid awards for moral damages "in re ipsa" and with punitive purpose.



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#### How to achieve objectives





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#### **Effects of the Judicialization**

**Barriers for the entry of new airlines** - new airlines – would allow ticket sales at a lower cost.

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Increase of ticket fare - as a result of the need of transferring costs to the passenger.

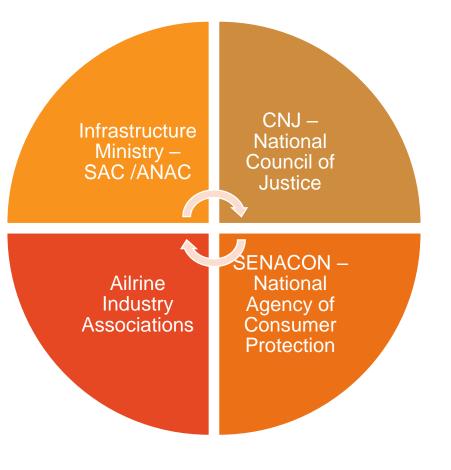


Emergence of opportunist LawTechs (websites) that foster litigation – Moral damages as a <u>"judicial commodity"</u>



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## Joint Efforts – Public and Private Sectors





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## Liability Project – Airline Associations Key Result - Law 14.034/20.



 Indemnification for extra-patrimonial damage (moral damage is included within the concept of extra-patrimonial damage) caused by flaws associated with air carriage services will be subject to evidence of damage and its significance, to be produced by the passenger as well as cargo shipper or consignee. Thus, the law will prohibit compensation for presumed (*in re ipsa*) moral damage.



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# Liability Project – Airline Associations Key Result - Law 14.034/20.

Airlines will not be held liable for flight delays if it presents evidences that, for causes beyond its control, it was impossible to adopt the necessary and sufficient measure to avoid the damage.

- landing or takeoff restrictions imposed by air traffic control authorities resulting from meteorological adverse conditions;
- landing or takeoff restrictions resulting from lack of airport infrastructure;
- restrictions for flights, landing and takeoffs determined by civil aviation authorities or other governmental authority; and,
- declaration of pandemic status or publication of rulings resulting therefrom, aiming at prohibiting or restricting air carriage services or airport operations.



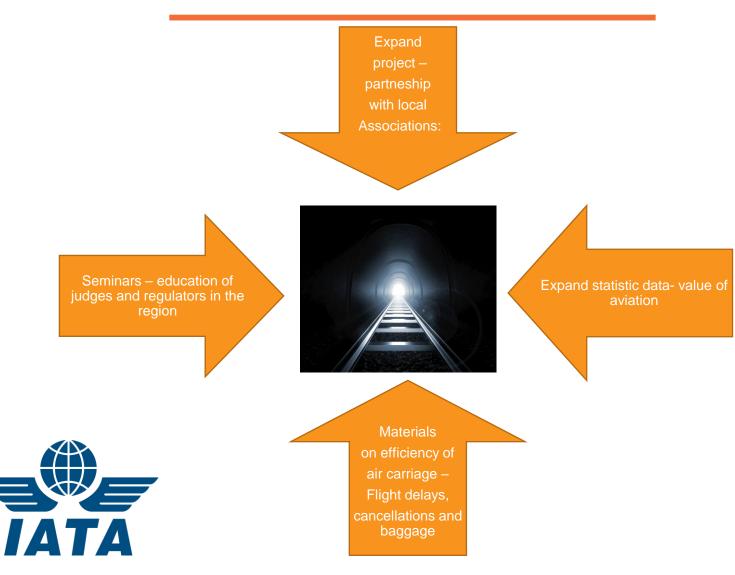
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### Liability Project Important Results - Precedents

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Supreme Court ruling – AF & AC cases – Tema 210	Art. 19 of the Montreal Convention enforced.	Art. 22 of the Montreal Convention enforced.	Art. 35 of the Montreal Convention 2-Years statutes of limitation must apply to both, property and moral damage.	Compensation for moral damages in flight delay or cancellations cannot be "in re ipsa".	Compensation for moral damages in baggage loss/delay cannot be "in re ipsa".	Airlines exempted from liability in force majeure situations – wheather/A TC, especially if assitance has been provided at airports.	Lawsuits filed by "Claims Management Companies" dismissed for irregular representation.

## Liability Project Next Steps



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#### Thank you

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