



ADVISORY: REOPENING OF MIAMI OFFICE FOLLOWING HURRICANE IRMA

Dear Customers,

We are pleased to announce that our office in Miami has reopened and resumed operations as of Monday, 18 September following the temporary closure owing to disruptions from Hurricane Irma.

We ask for your patience as you may experience delays as we work through the backlog of inquiries and service requests, particularly with regard to inquiries via the Customer Portal.

Our remittance and settlement operations (CASS-USA) have NOT been impacted and the operations continue as usual.

We thank you for your continued understanding under these challenging circumstances.

Thank you,

Your Service Center Team

Last updated: 21 Sep. 2017