



**7th IATA Cargo Claims & Loss Prevention Conference
08 to 10 November 2011**

Venue:





Day One – Tuesday, 08 November 2011

0800 – 0900	Registration and Networking
0900 – 0930	Welcome remarks
0930 – 0935	Update since CCLP/6 2010
0935 – 1030	Industry outlook + Focus on China
1030 – 1115	Networking Break
1115 – 1230	Judges' Corner An interactive discussion on legal cases submitted by Claims Managers from around the world with expert opinion from a panel of eminent lawyers.
1230 – 1330	Networking Lunch
1330 – 1445	Experts' Panel An interactive session involving discussion on actual claims cases submitted by participants with expert opinion from experienced claims managers
1445 – 1515	Impact of Natural Disaster on Carriers' Liability
1515 – 1600	Networking Break
1600 – 1700	Ground Handling Cargo – Liability and Loss Prevention
1700 – 1730	Lucky Draw
1800 – 1930	Welcome Cocktail



Day Two – Wednesday, 09 November 2011

0900 – 0945	Claims Department Management and Loss Prevention Program
0945 – 1030	The Impact of Enhanced Cargo Security Requirements on the Carrier's Liability: Regulatory and Contractual Aspects
1030 – 1115	Networking Break
1115 – 1230	Judges' Corner An interactive discussion on legal cases submitted by Claims Managers from around the world with expert opinion from a panel of eminent lawyers.
1230 – 1330	Networking Lunch
1330 – 1445	Experts' Panel An interactive session involving discussion on actual claims cases submitted by participants with expert opinion from experienced claims managers
1445 – 1515	Airmail – Liability under International Law and the IATA/ UPU Standard Agreement
1515 – 1600	Networking Break
1600 – 1700	e-AWB Implementation and its Associated Liability Issues (Panel)
1700 – 1730	Lucky Draw
1900 – 2100	Gala Dinner



Day Three – Thursday, 10 November 2011

0900 – 0930	Insurance Aspects of Cargo Claims Handling
0930 – 1030	Panel discussion – Special cargo (Dangerous Goods / Pharmaceutical / Perishables / Live animals / Valuables)
1030 – 1115	Networking Break
1115 – 1135	Air Carriage Involving Road / Air Interface and Road Feeder Services
1135 – 1150	Practical Instruction on AWB Completion – Clarification on Roles of Agent versus Forwarder
1150 – 1215	e-Claims
1215 – 1220	Date and Location of the next CCLP Conference
1220 – 1230	Lucky Draw



List of confirmed speakers:

- Barry ALEXANDER - Senior Associate, Clyde & Co US LLP
- Bart Banino – Partner, Condon & Forsyth
- Berno MULDER - Manager Special Services & Cargo Claims, Martinair Holland NV
- Carlos Manuel Tornero – Senior Legal Counsel, IATA
- Cheryl ORTIZ - Manager of Cargo Policy, Procedures & Compliance, United Airlines
- Dan SOFFIN - Consultant, Gates and Partners
- Dave SUHAJDA - Manager, Claims Administration, Atlas Air Inc/Polar Air Cargo Worldwide
- David Brennan – Assistant Director, Cargo Safety & Standards, IATA
- David HARRIS - Claim Advisor, Beaumont & Son, Aviation at Clyde & Co LLP
- Desmond Vertannes – Global Head of Cargo, IATA
- Dimitri de Bournonville – Partner, Gates and Partners, Brussels
- Francis Montbach – Partner, Mound Cotton Wollan & Greengrass
- Frederic Leger – Head of Business Process & Standards, IATA
- Jeannine NELSON - Loss Prevention & Claims Administrator, Amerijet International
- Jimmy HEBERT - Claims Manager, American Airlines Cargo
- Jin Yu-Lai – Managing Partner, Shanghai Kai-Rong Law Firm
- Michael Gill – Senior Legal Counsel, IATA
- Michael Moosberger – Manager, Economic Research Services, IATA
- Pierre FRUHLING - Partner, Field Fisher Waterhouse, Brussels
- Rainer Amann – Urwantschky Dangel Borst & Partner
- Zhi Yong Liao – Manager, Business Process & Standards, IATA