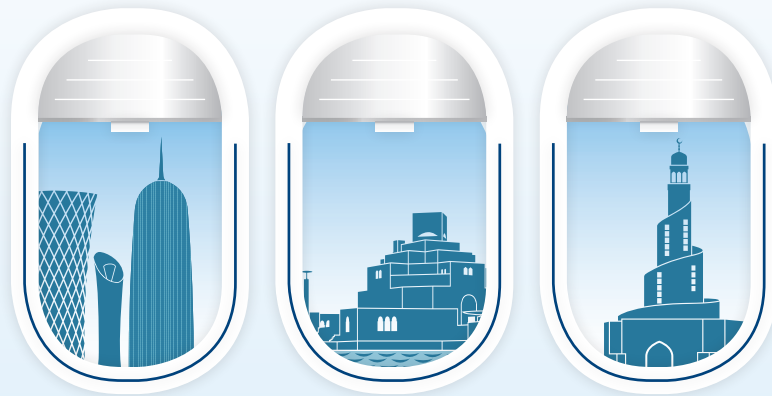




# IATA Cabin Operations Safety Conference

16-18 May, 2017 in Doha, Qatar



A g e n d a

## Day 1 Tuesday 16 May

0900 - 0915	<b>Welcome</b> <i>Preliminary address and safety information</i>
0915 - 0930	<b>Welcome to Doha</b> <i>Address from Qatar Airways</i>
0930 – 1015	<b>IATA Cabin Safety</b> <i>An update on the work of IATA in Cabin Safety</i> - Jonathan Jasper, Manager Cabin Safety, IATA
1015 – 1045	<b>Networking Break</b>
1045 – 1115	<b>IATA unruly passengers</b> <i>An update on the work of IATA in unruly passengers</i> - Tim Colehan, Assistant Director, External Affairs, IATA
1115 – 1145	<b>Human trafficking</b> <i>How can we address the growing problem of human trafficking?</i> - Sarah-Jane Prew, Editor, Cabin Safety Update
1145 – 1230	<b>When less isn't more</b> <i>What you should and shouldn't say to your nervous passengers</i> - Paul Tizzard, Program Director, Flying without fear
1230 - 1400	<b>Networking Lunch</b>
1400 - 1520	<b>Cabin Safety souq</b> <i>Rapid discussions on Cabin Safety's hottest topics</i>
1520 - 1545	<b>Networking Break</b>
1545 - 1645	<b>Cabin Safety souq</b> <i>Rapid discussions on Cabin Safety's hottest topics</i>
1645 – 1700	<b>Cabin Safety souq debrief</b>
	<b>Networking Cocktail</b>  <i>Kindly Sponsored by:</i> 

Program may be subject to change.



# Day 2 Wednesday 17 May

## Workshops

Delegates can select one morning and one afternoon workshop:

	Workshop 1	Workshop 2	Workshop 3
0930 - 1230	<b>Unruly passengers</b> <i>Tim Colehan</i> - IATA <i>Nader Al Rahahleh</i> - Qatar Airways <i>Philip Baum</i> – Aviation Security International	<b>Next generation training</b> <i>Martin Egerth</i> - Lufthansa Aviation training. <i>Alexandra Wolf</i> - Lufthansa	<b>Cabin Safety Action Group as part of a Safety Management System</b> <i>Warren Elias</i> – Qatar Airways <i>Justin Dsouza</i> – Qatar Airways <i>Rino Anastasio</i> – Alitalia <i>Marc Waye-Hive</i> – Qatar Airways
<b>1230 - 1330</b>	<b>Networking Lunch</b>		
	Workshop 4	Workshop 5	Workshop 6
1330 - 1630	<b>Unruly passengers</b> <i>Tim Colehan</i> - IATA <i>Nader Al Rahahleh</i> - Qatar Airways <i>Philip Baum</i> – Aviation Security International	<b>Next generation training</b> <i>Martin Egerth</i> - Lufthansa Aviation training. <i>Alexandra Wolf</i> - Lufthansa	<b>Effective passenger communication</b> <i>Jonathan Jasper</i> - IATA <i>Anabel Brough</i> - Emirates Airline
	<b>Gala Dinner (Black Tie / Formalwear)</b> <p style="text-align: center;">Kindly Sponsored by: </p>		

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## Day 3 Thursday 18 May

0900 - 0930	<b>Safety briefings to passengers – getting the message across</b> <i>Brett Molesworth PhD RPsych, Senior Lecturer, UNSW Australia</i>
0930 - 1000	<b>Interactive safety card</b> <i>Alexandros Kontotasios, PhD Student, University of Leeds, UK</i>
1000 - 1030	<b>Human behavior during an emergency</b> <i>Dr. Rebecca Grant, Senior Lecturer and Researcher, Centre for Mobility and Transport, Coventry University.</i> <i>Mark Stringfellow, PhD student, Centre for Mobility and Transport, Coventry University.</i>
1030 – 1100	<b>Networking Break</b>
1100 – 1130	<b>Cabin crew compliance monitoring</b> <i>Begoña Aranda Jimenez, Cabin Safety Officer, Air Europa</i>
1130 – 1200	<b>Ramp incident in Orlando</b> <i>Nuala Gill, Manager Safety Compliance &amp; Training Administration, Aer Lingus</i> <i>Mutsumi Saga-Walsh, Corporate Safety and Risk Manager, Aer Lingus</i>
1200 – 1230	<b>Cabin crew intentional non-compliance</b> <i>Branislava Nikolic, Manager Cabin Safety – Standards &amp; Procedures, Qatar Airways</i> <i>Anneline Van Den Berg, Manager Cabin First Aid Training, Qatar Airways</i>
1230 - 1400	<b>Networking Lunch</b>
1400 - 1500	<b>Panel discussion – Regulation and collaboration in Cabin Safety</b> <i>Martin Maurino, ICAO</i> <i>Carmen Barlow, South African Civil Aviation Authority</i> <i>Martin Ruedisueli, Swiss International, representing IATA COSTF</i> <i>Clare Cooper, Aurigny Air Services, representing Cabin Safety Liaison Group</i> <i>Thomas Kaminski, Jetblue, representing Airlines for America</i> <i>Yaser Farhood – Saudia, representing Gulf Cabin Safety Group</i>  <i>Hosted by Catherine Chan, Cathay Pacific Airways</i>
1500 - 1530	<b>Networking Break</b>
1530 – 1630	<b>Panel discussion – Inadvertent Slide Deployments update</b> <i>Dr. Steve Jarvis, Director Jarvis Bagshaw Ltd.</i> <i>Anabel Brough, Emirates Airline</i> <i>Kai Bredemeier, Airbus Industrie</i> <i>Carlos Dias, TAP Portugal</i>  <i>Hosted by Ruben Inion, Austrian Airlines</i>
1630 – 1700	<b>Maintaining a Safety First culture</b> <i>Warren Elias, Senior Manager Cabin Safety &amp; SEP Training, Qatar Airways</i>
1700 – 1715	<b>Close of COSC 2017</b> <i>Jonathan Jasper, Manager Cabin Safety, IATA</i> <i>Warren Elias, Senior Manager Cabin Safety &amp; SEP Training, Qatar Airways</i>

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