

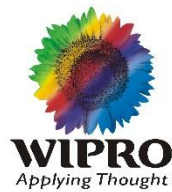


11th WORLD CARGO
SYMPOSIUM **2017**
14-16 MARCH
ABU DHABI

Cargo Operations & Handling
Excellence in Air Cargo Handling & Fast Cargo

Agenda

Sponsored by:



Cargo Operations & Handling

Excellence in Air Cargo Handling & Fast Cargo

Track Agenda

- 09:00 - 09:10** **Chairman's Welcome**
DeviPrasad Rambhatla, Vice President & Global Head – Travel, Transportation & Hospitality, Wipro
Safe, Secure, Fast and Efficient.
Is safety a real consideration in the outsourcing process? Is the current format fit for purpose? In an environment where outsourced operations accounts for nearly 70% of operations, how do airlines properly oversee that flight safety is fully embedded into their partner's culture. This session will look at how safety can be approached in today's operating environment.
- 09:10 - 09:40**
Bob Rogers, Senior Advisor, Nordisk Aviation Products
Operations and the Customer.
Does the air cargo customer get the best customer experience from operational and handling environments? What programs should the industry explore or endorse to improve the customer experience?
- 09:40 - 10:30**
Ashish Pradhan, Airline Practice Head – Travel, Transportation & Hospitality, Wipro
- 10:30 - 11:15** **Networking Break**
- 11:15 – 12:15**
It takes a village: A panel of airports and cargo ground handlers take a look at how they position themselves as logistics hubs, bring partners together and drive improvements for mutual benefits.
Moderator: David Ambridge, General Manager, Bangkok Flight Services
Panelists:
Nick Platts, Head of Cargo, Heathrow Airport
Jonas van Stekelenburg, Head of Cargo Schipol
Wrap up and conclusion
- 12:15 - 12:30**
DeviPrasad Rambhatla, Vice President & Global Head – Travel, Transportation & Hospitality, Wipro
- 12:30 – 14:00** **Networking Lunch**

