



**11<sup>th</sup> WORLD CARGO  
SYMPOSIUM**  
14-16 MARCH **2017**  
**ABU DHABI**

**FACES**

**Monday 13<sup>th</sup> March 2017**

**Agenda**



## Future Air Cargo Executives Summit

### Track Agenda

09:00 - 09:05

**Opening Remarks**  
Marc Voelkl & Nadia Diagne

09:05 - 09:20

**Welcome Address**  
Ashwin Bhat, Head of Cargo, Swiss WorldCargo

09:20 - 09:40

**Successful Career Path**  
Join us for an interactive session where leaders of the Air Cargo Industry share insights on their careers developments, their most important decisions and takeaways on how to become a successful leader.  
Speaker:  
**Darryl Judd, Chief Operating Officer, Global Operations, Logistics Executive**

09:40 - 10:40

**Driving Change and Innovation**  
The Air Cargo industry is facing the same challenges we see everywhere else: the need for change and innovation. It is imperative that leaders today are equipped with the necessary skills to drive change in a positive manner and garner the support of those within their teams, just as much as the support of their superiors. During this session, we will touch on the key requirements to drive organizational change and influence others around you.

- **The 7 Principles of Change** – What NOT to miss when driving Change
- **Fundamentals of managing the people side of change** – People management is paramount to the successful management of change and expectations
- **Influencing Others** – Use the particular communication styles necessary to get people on board

Speaker:  
**Edward Matti, Managing Partner, CCM Consultancy**

10:40 - 11:10

**Networking Break**

11:10 – 12:50

**Jump start innovation today - Interactive Working Session**  
An interactive and practical session, using problem solving processes to uncover opportunities within the FACES 2030 Vision for Air Cargo. A tool, named “Idea Navigator” will help you build support for innovative ideas.

Facilitator:  
**Edward Matti, Managing Partner, CCM Consultancy**



**12:50 - 13:00**      **Closing Remarks**  
Marc Voelkl & Nadia Diagne

**13:00 - 14:00**      **Networking Lunch**

**14:00 - 17:00**      **Horizon – The Innovation Forum**

