



World Cargo Symposium 2012

Time & Temperature Virtual Track

Wednesday – 14 March 2012



08:30 – 10:00

Chairman's opening remarks

Matt Preiss, Regional Customer Service Manager - Africa, MESA & Asia-Pacific, British Airways World Cargo

Technology & Innovation track

Welcome address

Oliver Evans, Chief Cargo Officer, Swiss International Airlines Ltd

What improvements and potential benefits are shippers expecting to derive from advances in Technology related to air cargo?

Meeting shipper expectations should be the goal of all service providers related to the air transport industry, but just how do they expect that Technology and Innovation will transform the cargo supply chain? What are their views as to what the air cargo supply chain will have to provide them with in order to meet their future service requirements?

Keynote speakers:

Karl-Heinz Schaluck, Global Category Lead Warehouse & Transport, Novartis Pharma AG

ULDs: will there be another revolution?

Forty years on from the introduction of containerized aircraft and ULDs, what are the latest developments of technology and innovation applying to ULDs? The panel will showcase the benefits of some specialized ULDs and accessories such as temperature-controlled, collapsible, and lightweight containers, fire containment cover, and RFID technology for automatic identification of ULDs. The panel will interact with the audience to exchange innovative ideas about what else would be expected from the next generation ULDs.

Moderator:

Urs Wiesendanger, Manager, Cargo Network Control - ULD Logistics, Air Canada

Panelists:

Chris Wren, AmSafe

James Everett, Director, MRO network, CHEP Aerospace Solutions

Nicolas Martin, Director QA & R/D, Environtainer

Ulf Hartmann, Technical Director, Driessen Air Cargo Equipment

10:00 – 11:00 Networking coffee break

11:00 – 12:30 Risks in Temperature – Controlled Distribution

**Operations
track**

What is the impact of direct sunlight on shipments covered with plastic sheets? If white plastic were used instead of transparent plastic to set up air freight cargo pallets, how much would this decrease the "greenhouse" effect caused by the sun? Become aware of the findings of a study on the use of brown, white and metallic parcels exposed to the sun on pallets together with the addition of transparent plastic. This study is useful for pharmaceuticals but could also be considered for general cargo.

Speaker:

Shirley Ann Feld, Global Quality Supply Chain Deputy Director, Sanofi-Aventis

Take It To The Limit – But Not More

Dangerous goods require particular attention and it starts with awareness. Can it go in the mail? What are the acceptable limits? Can it go on a passenger aircraft? Is it packaged correctly?

Although some dangerous goods should never have been accepted for carriage, they do get discovered at transit locations from time to time. What are the procedures that have to be followed when such incidents occur? Hear about the operational procedures the posts, forwarders, handlers and airlines must have in place for dangerous goods.

Moderator:

Dave Brennan, Assistant Director, Cargo Safety and Standards, International Air Transport Association (IATA)

Panelist:

Alan Wright, Vice President, Global Cargo Operations, Swissport

Dr. Gerhard Gompf, Director, Business Process Optimization Europe & Head of Global Airmail Control, Deutsche Post AG

12:30 – 14:00 Networking lunch

14:00 – 15:30 International Pharmaceutical Regulations

**Regulations
track**

Pharmaceutical professionals supply chain and logistics partners need to keep up to date on the global pharmaceutical requirements and regulatory changes. The panel members will address the international regulatory frameworks and how these are coordinated to ensure the highest quality standards are maintained to ensure compliance.

Keynote speaker: Dato' Eisah A.Rahman, Senior Director Of Pharmaceutical Services, Ministry of Health Malaysia

ULD Regulations: what are they and why now?

The majority of ULDs are required to perform a critical safety function during flight, preventing the movement of cargo during normal and extreme flight conditions. The requirement for ULDs to be able to perform this task is inherent in the aircraft operating documentation yet the air cargo industry, while relying

on ULDs to perform the essential daily task in moving cargo, is typically unaware of the importance of quality requirements in every aspect of ULD operations.

With IATA in the process of publishing ULD Regulations which will impact the entire industry learn why these are necessary, and the important value they will deliver to the entire industry.

Keynote speaker: Bob Rogers, Vice President, Industry Affairs, Nordisk Aviation Products

15:30 – 16:30 Networking coffee break

16:30 – 18:00 Promoting the Cargo Agenda through Advocacy

**Regulations
track**

Having governments change or adopt new regulations is not always straightforward. While many countries have been quick to modernize their regulatory structure to facilitate trade, others continue to lag behind creating bottlenecks or for air cargo. This session will look at what IATA is doing behind the scenes to encourage governments to modernize their regulations.

Keynote speaker: Jeff Poole, Director, Government and Industry Affairs, IATA

Regulatory compliance through audit (IOSA, ISAGO) and accreditation

How do companies demonstrate compliance with the regulatory requirements? An effective audit program together with accreditation of the processes is a sure way to achieve and maintain compliance. Learn how to navigate the complex world of accreditation and audit controls.

Moderator:

Nina Heinz, Head of Quality, LifeConEx, LLC

Panelists:

Joseph Chan, Manager Quality Assurance and Service Improvement, Jardine Airport Services

Pichuiyer Balasubramanian, Manager Cargo Global Operations Services, Emirates SkyCargo

Marcel Fujike, Vice-President Product Management & Business Development Global Airfreight, Kuenhe + Nagel

Chairman's closing remarks

Michael Woodall, Head of Aviation Security Regulatory Reform, UK Department for Transport