



# Travel & Tourism Times

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## Check your passengers' travel documents straight from Amadeus Selling Platform

Developed with Amadeus, Timatic Script for Amadeus helps travel agents access and communicate clear passport, visa, and health regulations. Replacing the legacy cryptic Timatic, this new smart tool is available directly within the Amadeus Selling Platform (Classic and Connect) and gives personalized information based on destination, transit points, nationality, travel document, or residence country in just a few clicks. And it is updated more than 72 times a day, so the information you give is always accurate!

- Intuitive web-based interface: no training needed
- Short and easy-to-understand text: faster access to information
- No codes thanks to drop-downs with predictive search
- Regulations for up to five transit points
- Airport-specific information

Watch our **video** to see how Timatic Script for Amadeus can **make your life easier**, and **click here** to subscribe now.



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## Distribute your travel packages faster than your competitors

Most likely, your customers had a great summer holiday enjoying the travel packages that you have prepared well in advance. As a thoughtful, customer focused tour operator, what are you going to do to make sure your next season offers will be ready in time and will keep up with your sophisticated customers' needs?

Probably, you've already drafted your strategy around which products and services to offer, where and how to source them, selected the right itineraries to promote and on which channels to distribute them.

But what's **your strongest ally** in the execution of your next season's strategy? You know that the operational, back-office, and even customer-facing duties and tasks tour operators engage in before any season directly reflects business outcomes by the season's end.

To ensure an efficient and productive execution flow, your strategy must be backed by a **robust technology**. **AIDA tour operator solution can help you stay ahead of the curve, will enable you to boost sales and will save you time, while minimizing your internal costs.**



## Travel agents invited! IATA brings all parties together to overcome ADMs

When business partners collaborate, the whole travel industry benefits. Find out what agents and airlines have to say about working together to reduce Agency Debit Memos (ADMs)! The ADM Reduction Project team interviews two of its members: **United Airlines** and **Expedia**.

Watch the **interview** on [iata.org](http://iata.org)



## How big data will impact your customers' travel experience

To help the travel industry stay ahead of the digital curve, IATA is launching the **Aviation Data Symposium** (ADS). This first event, held in November in Miami, will bring airlines and travel trade experts together to debate on how to unlock the power of **big data** in today's economy, where data is the new currency.

Travel & tourism professionals will benefit from a specialized "**Passenger Sales and Distribution**" track; they will explore data collected and consumed at each step in the travel distribution value chain. Industry experts and technology specialists will also discuss how data-sharing will enable a more holistic understanding of each traveler - and ultimately offer a better, more personalized travel experience.

Explore best practices and innovative trends to support your business and your customers: **Register** today!



## Is your corporate travel agency collecting dust?

Are you aware of the technology trends that will change business travel over the next 12 months?

### **Big Data:**

Corporations and TMCs will explore their combined data to better understand their travelers' behaviors and adjust their programs and communications to their newly gained insights.

### **Personalization:**

Every business traveler is different: corporate travel management will have to become more personalized and take into account traveler demands, aspirations and preferences.

### **Sharing Economy:**

Corporations remain nervous about the sharing economy despite their next-gen travelers' interest in combining business and leisure travel; they will continue to encourage policy compliance and TMC booking.

### **Mobile Tech:**

Personalization will strengthen policy compliance, and mobile platforms will continue to reshape business traveler behavior (digital wallets, touch-of-a-button transportation services, mobile expense management)



In this era of uncertainty and disruption, staying ahead of business travel trends is more important than ever: keep your skills sharp and stay relevant with IATA Training.

**Don't get left behind!**

[FIND OUT MORE](#)

## Make them dream of you: promoting your destination to today's travel consumer



How do Belgium, Germany, Hungary, Ireland, Portugal, and Serbia influence the right travelers and attract significant tourism revenue using business intelligence? IATA and the European Travel Commission jointly investigated the challenges faced by Destination Marketing Organizations in the digitally-connected world, and the solutions available to them.

Find out what we learned in our white paper **From Dream to Plan to Stay and Beyond**.

### Featured supplier: Pestana Miami South Beach Hotel

Pestana Miami South Beach has an exclusive offer for IATA/IATAN ID Card holders. The art deco boutique hotel is located a couple mins away from Ocean Drive and fantastic South Beach, with its mild, crystalline waters. Now, IATA Travel Agents receive 40% Off when staying at Pestana Miami South Beach. Check out AgentExperience on how to book.



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