



Emergency Planning & Response Management

Classroom and In-Company Course

Design and execute an emergency plan with insight into ICAO, the National Transportation Safety Board, and State regulations.

Duration

5 days (40 hours)

Requirements

Participants should have a basic understanding of airline operations concepts prior to taking this course.

Goals

- Gain insight into the planning, development and execution of an emergency plan, and the parties and processes involved
- Appreciate the roles and responsibilities of the emergency planning specialist
- Improve your understanding of ICAO, the National Transportation Safety Board and State regulations
- Identify and outline potential issues in an emergency response situation

Who will benefit

- Emergency planning managers/inspectors
- Station managers
- Quality managers
- Security managers
- Operations managers
- Emergency and family assistance managers/coordinators

Key topics

- Responsibilities of the Airline
- The Emergency Response Organization
- Emergency Centers
- Alarm and Mobilization
- Airline Response Plan Development
- Accident Investigation / Preservation of Evidence - Flight Data and Voice Recorder
- Stations Emergency Procedures
- Humanitarian Response
- Cultural Differences
- Public Relations Procedures
- Technical Support
- Passenger Information Center
- Special Assistance Team Center
- Passenger Property Handling
- Security Procedures
- Insurance, Legal, Financial Procedures
- Response Plan Implementation

Activities

This course gives you practical experience using interactive exercises and case studies.

Certificate awarded

You will earn an IATA Certificate upon successful completion of this course.

You may also apply this course toward a diploma:

- [Diploma in Safety Management for Airlines](#)

Dates and registration online

<http://www.iata.org/training/courses/pages/talp04.aspx>