

NEWGEN ISS

Situation

IATA's Settlement Systems (ISS) offer tremendous value to the industry by facilitating distribution and the settlement of funds between Travel Agents/Freight Forwarders and Airlines.

However, the rules of these systems were established decades ago, using a one-size-fits-all approach which does not address the different needs, concerns and risks faced by Travel Agents today.

The **New Generation of IATA Settlement Systems (NewGen ISS)** aims at transforming the current ISS business model for Airlines and Travel Agents. The vision is to deliver pro-active, value added services with greater customer focus, which will enable ISS to be:

- **Faster:** Improved cash flow management
- **Safer:** Increased protection of monies
- **Cheaper & Easier:** Measures to lower the costs for participants and simplify processes
- **More Relevant:** Additional ways to do business with new payment methods and a choice of accreditation models
- **Customer Centric:** Driving choice and flexibility for agents and airlines

Areas of Focus

NewGen ISS will deliver industry-wide solutions that can better serve the needs of both Airlines and Travel Agents, in the following areas of focus:

Accreditation

- A range of accreditation models reflecting a wider array of agencies.
- Travel agents will be able to choose which model best suits their business.

Risk Management

Creation of a more secure environment for all participants through:

- Fitting risk management to agents' choice of accreditation and participation terms
- Measures to further protect the integrity of the system

Global Insurance Solution

Introduction of global default insurance, a new voluntary financial security type offering:

- Reliable coverage for carriers
- Lower costs and increased flexibility for agents

Alternative Methods of Payment

Analysis & implementation of IATA EasyPay, an additional industry payment method. Based on a pay-as-you-go model, EasyPay will facilitate:

- Potential reduction of financial securities
- New accreditation schemes
- A more robust and flexible system

All proposed initiatives will be subject to governance review and approval.

