

Monthly Report

Cargo iQ Reporting Cycle

Every month, Cargo iQ issues reports that show consolidated airfreight industry data for the previous month.

This monthly report contains volume and performance data for airport-to-airport (A2A) movements.

Further reports are available to Cargo iQ members to improve their internal process– and data-quality and benchmark themselves to the industry.

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Volume & KPI Overview - November 2017

Airport to Airport	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	1,078,230	+ 38,216 (+ 4%)	+ 41,476 (+ 4%)	
% NFD	75%	- 1 %	- 4 %	

Door to Door	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	352,906	+ 6,687 (+ 2 %)	- 7,215 (- 2%)	
% POD	83%	- 0 %	+ 0 %	

GLOSSARY

NFD - Measure of on time 'Notification of freight and data* availability' at destination.

POD - Measure of freight delivered to consignee when promised.

A2A - Airport to airport

D2D - Door to door

Data Summary

Total A2A shipment volumes increased by 4% compared to last month. Compared to the previous year the A2A volume increased by 4%.

D2D volumes increased by 2% compared to last month and decreased by 2% compared to the previous year figures.

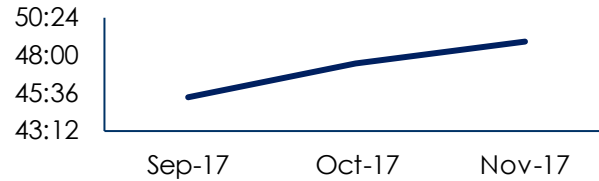
NFD and POD performances remained stable over the past months with only small variances.



Benchmarks - November 2017

Average A2A Journey Time

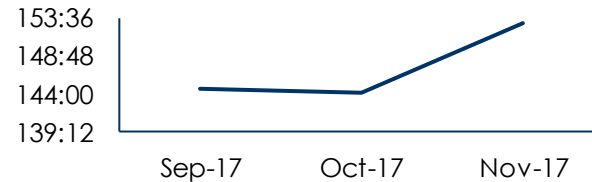
# Shipments	Average RCS to NFD Time [h]
892,123	48:55



Reporting Airlines (A2A): 20
Reporting Forwarders (D2D): 3

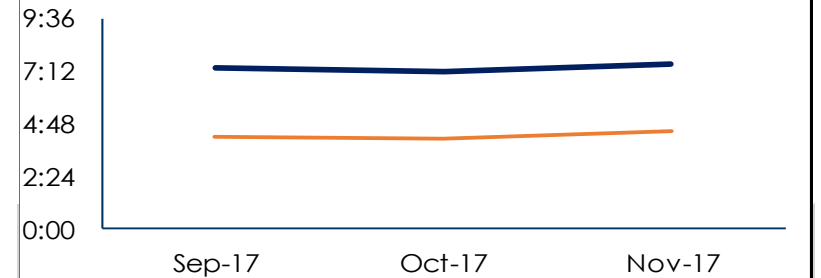
Average D2D Journey Time

# Shipments	Average PUP to POD Time [h]
290,086	152:48



Import Performance Average Time To Complete (%) NFD

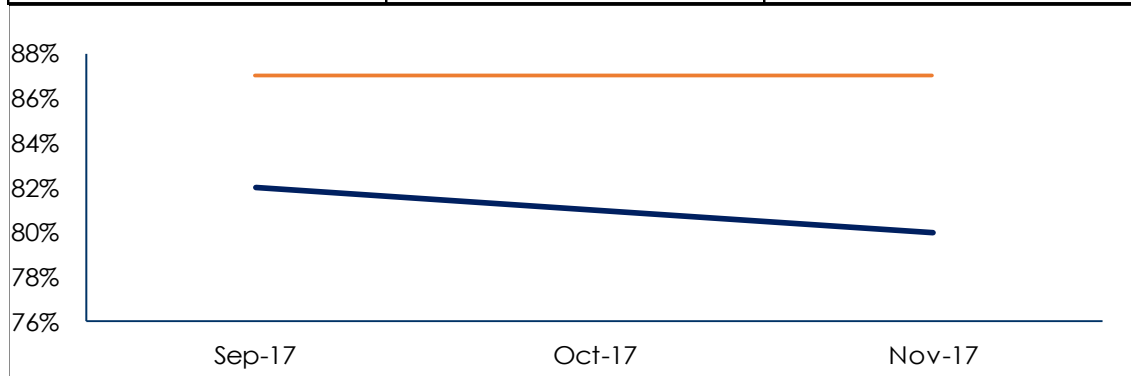
Time to complete NFD to 90%	Average Time to complete NFD
7:29	4:25



Reporting Airlines: 19
This benchmark is illustrating the time it takes to satisfy the NFD KPI to 90% and the average time to complete the NFD (from ARR)

Import Performance % NFD Performed Within 6 Hours of Arrival

# Shipments Measured	% NFD performed within 6 Hours of Plan ARR	% NFD performed within 6 Hours of Actual ARR
726,965	80%	87%



Reporting Airlines: 19
Some airlines are still to implement the ARR as a mandatory milestone to be reported.

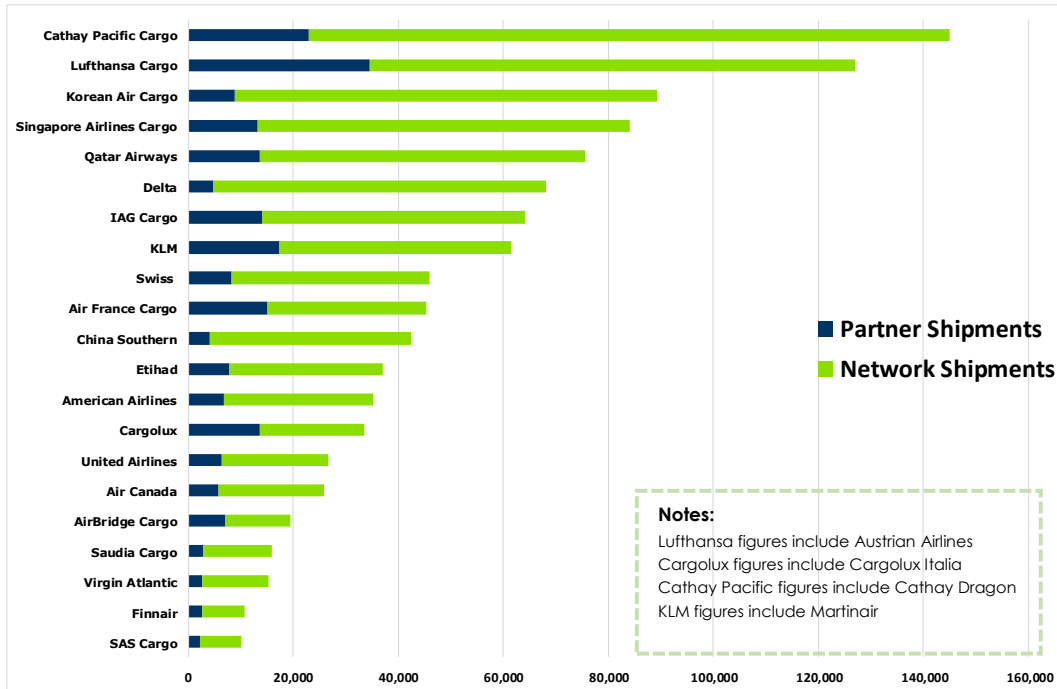


Airline Volume Data A2A - November 2017

A2A Shipments Measured This Month

Partners	This Month	Difference to previous month	Difference to previous year
Shipments Measured	215,315	+ 7,532 (+ 4%)	- 3,781 (- 2%)

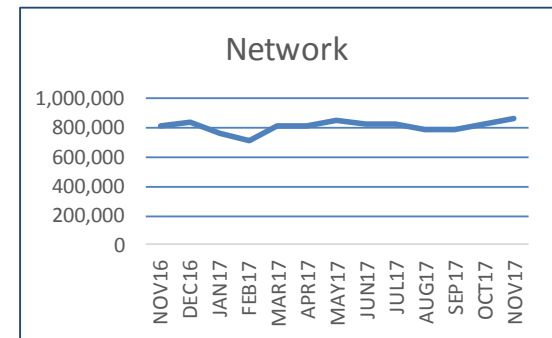
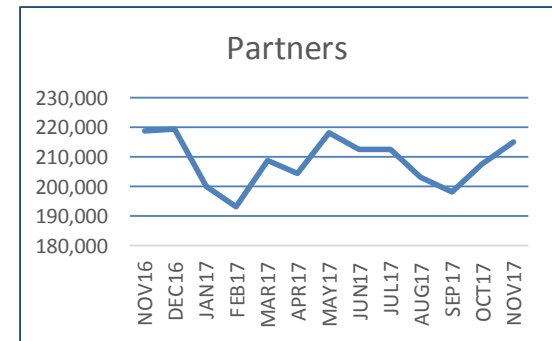
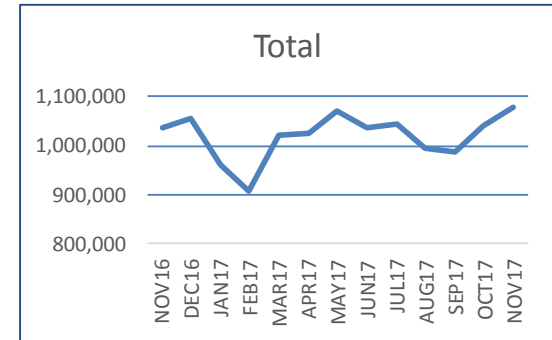
Network	This Month	Difference to previous month	Difference to previous year
Shipments Measured	862,915	+ 30,684 (+ 4 %)	+ 45,257 (+ 6 %)



Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes.

Network All other shipments measured to Cargo iQ standards by reporting Airlines.

Volume Trends





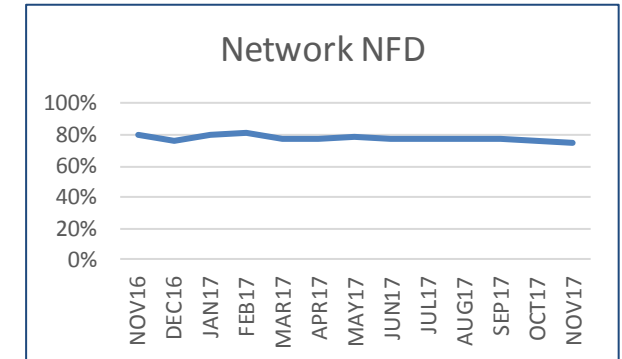
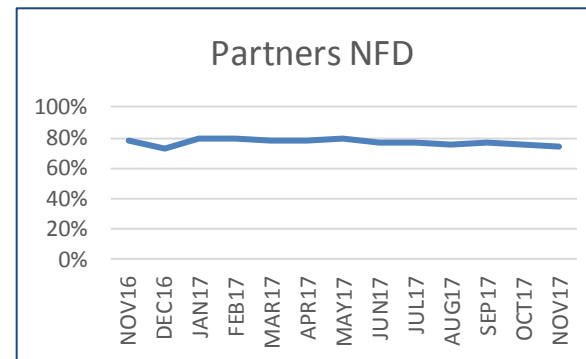
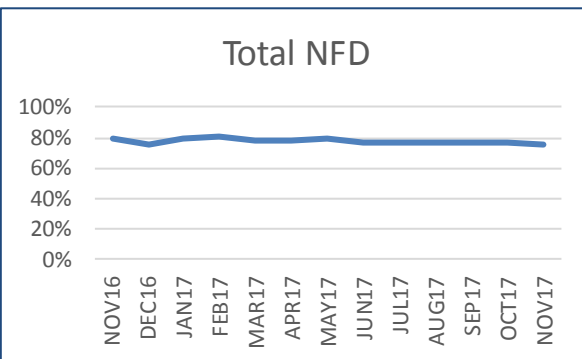
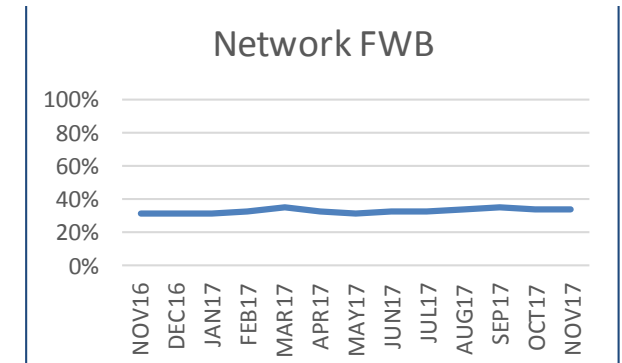
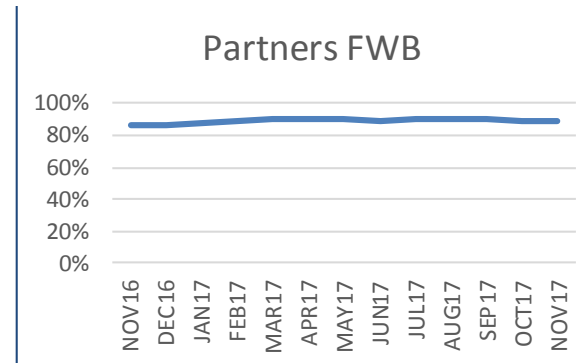
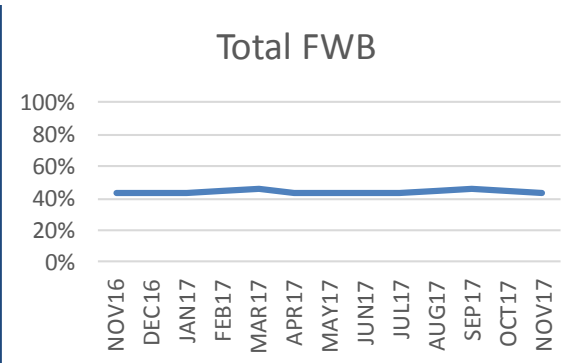
Quality Measures A2A - November 2017

Total	This Month	V. Last Month	V. Last Year
% FWB	44%	- 1 %	+ 0 %
% NFD	75%	- 1 %	- 4 %

Partner	This Month	V. Last Month	V. Last Year
% FWB	89%	+ 0 %	+ 3 %
% NFD	74%	- 1 %	- 4 %

Network	This Month	V. Last Month	V. Last Year
% FWB	34%	+ 0 %	+ 2 %
% NFD	75%	- 1 %	- 4 %

Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes. **Network** All other shipments measured to Cargo IQ standards by reporting Airlines.



FWB - Measure of booking quality and accuracy of electronic data.

NFD - Measure of on time freight and document* availability' at destination. (* - paper documents or electronic shipment data)

Both measures are based on individual agreements between airlines and forwarders.



Members' A2A Performance Data - November 2017

% FWB correctly received by Airline	
REPORTING FORWARDER	Partner Shipments
Agility Logistics	78%
Aramex	
Cargomind	
CEVA	87%
DHL Global Forwarding	92%
Gefco	
Hellmann	
Kuehne + Nagel	92%
Panalpina	90%
Schenker	94%
SDV	84%
UTi Spain	
Average	89%

Various technical issues at airlines and their IT providers prevented several on-time availability data from being published.

Definitions

Partner Shipments

Shipments from Cargo IQ Reporting Forwarders carried by Cargo IQ Reporting Airlines across agreed lanes.

Network Shipments

All other shipments measured to Cargo IQ standards by Cargo IQ Reporting

Reporting Remarks

Cargo IQ is committed to the global implementation of its quality processes and where members do not reach the minimum threshold for reporting their individual performance scores are withheld to allow for realistic comparison of quality performance.

All reports represent members with different networks, product portfolios and Cargo IQ shipment-share compared to total volumes. No conclusions on their relative performance in the form of ranking should be drawn.

% on-time availability as per individual plan (NFD)			
REPORTING AIRLINE	Total	Partner Shipments	Network Shipments
Air Canada	71%	71%	70%
Air France Cargo	70%	72%	70%
AirBridge Cargo	67%	70%	66%
American Airlines	81%	81%	81%
Cargolux	37%	40%	36%
Cathay Pacific Cargo			
China Southern	61%	67%	61%
Delta	86%	76%	87%
Etihad	62%	66%	61%
Finnair			
IAG Cargo	75%	75%	75%
KLM	81%	81%	81%
Korean Air Cargo			
Lufthansa Cargo	84%	84%	85%
Qatar Airways	87%	76%	89%
SAS Cargo	78%	84%	76%
Saudia Cargo			
Singapore Airlines Cargo	96%	94%	96%
Swiss	77%	78%	77%
United Airlines	74%	78%	73%
Virgin Atlantic			
Average	75%	74%	75%

NFD - Measure of on time freight and document* availability at destination. (* - paper documents or electronic shipment data) based on individual agreements between airlines and forwarders.

Data Legend:

- Measuring over 90% of A2A Shipments
- Currently in Implementation Stage
- Measuring over 75% of A2A Shipments
- Below Minimum Reporting Level / Did Not Report Data