

Monthly Report

Cargo iQ Reporting Cycle

Every month, Cargo iQ issues reports that show consolidated airfreight industry data for the previous month.

This monthly report contains volume and performance data for airport-to-airport (A2A) movements.

Further reports are available to Cargo iQ members to improve their internal process– and data-quality and benchmark themselves to the industry.

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Volume & KPI Overview - April 2017

Airport to Airport	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	1,026,696	+ 3,227 (+ 0%)	+ 72,963 (+ 8%)	
% NFD	78%	+ 0 %	- 3 %	

Door to Door	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	324,602	- 30,369 (- 9%)	+ 23,573 (+ 8 %)	
% POD	86%	- 1 %	+ 1 %	

GLOSSARY

NFD - Measure of on time 'Notification of freight and data* availability' at destination.

POD - Measure of freight delivered to consignee when promised.

A2A - Airport to airport

D2D - Door to door

April Data Summary

Total A2A shipment volumes increased less than 1% compared to last month. Compared to the previous year the A2A volume increased by 8%.

D2D volumes decreased by 9% compared to last month and increased by 8% compared to the previous year figures.

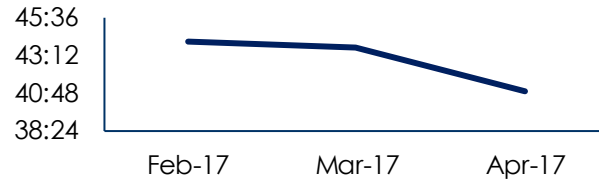
NFD and POD performances remained stable over the past months.



Benchmarks - April 2017

Average A2A Journey Time

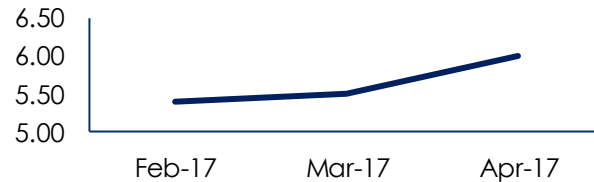
# Shipments	Average RCS to NFD Time [h]
1,102,709	40:55



Reporting Airlines (A2A): 19
Reporting Forwarders (D2D): 3

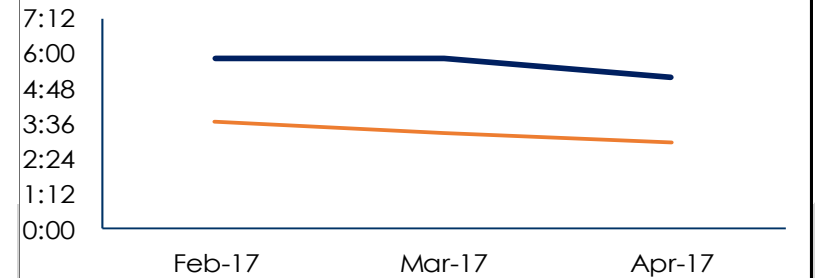
Average D2D Journey Time

# Shipments	Average PUP to POD Time [h]
184,901	143:48



Import Performance Average Time To Complete (%) NFD

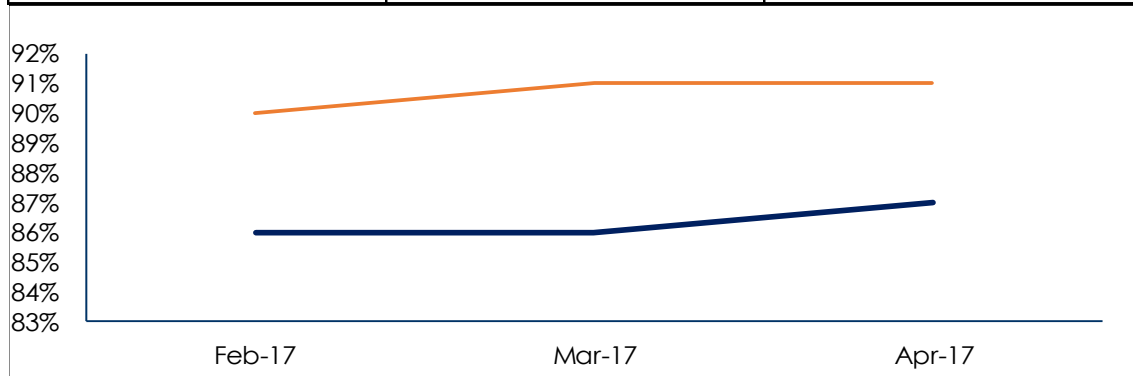
Time to complete NFD to 90%	Average Time to complete NFD
5:11	2:57



Reporting Airlines: 14
This benchmark is illustrating the time it takes to satisfy the NFD KPI to 90% and the average time to complete the NFD (from ARR)

Import Performance % NFD Performed Within 6 Hours of Arrival

# Shipments Measured	% NFD performed within 6 Hours of Plan ARR	% NFD performed within 6 Hours of Actual ARR
799,157	87%	91%



Reporting Airlines: 14
Some airlines are still to implement the ARR as a mandatory milestone to be reported.

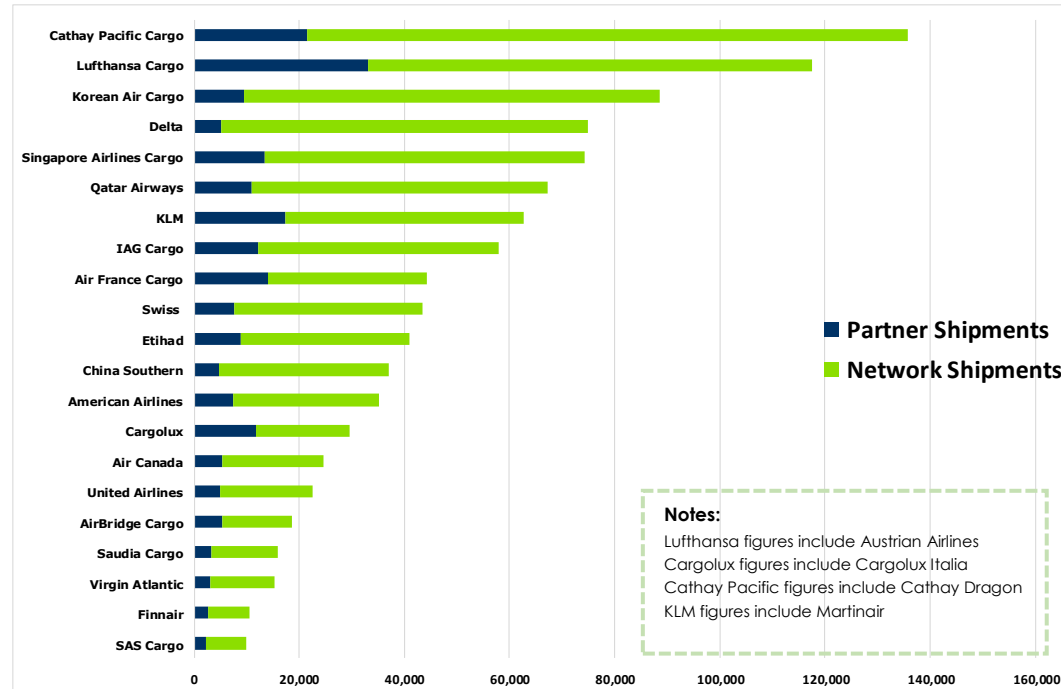


Airline Volume Data A2A - April 2017

A2A Shipments Measured This Month

Partners	This Month	Difference to previous month	Difference to previous year
Shipments Measured	204,836	- 4,017 (- 2%)	+ 15,537 (+ 8%)

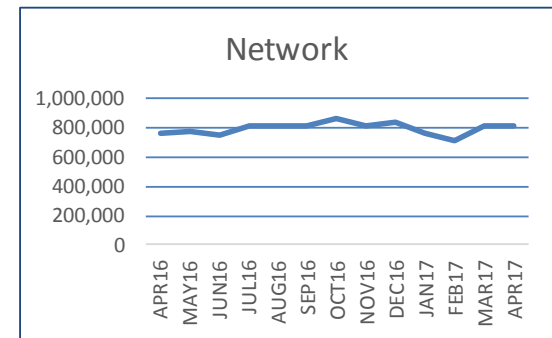
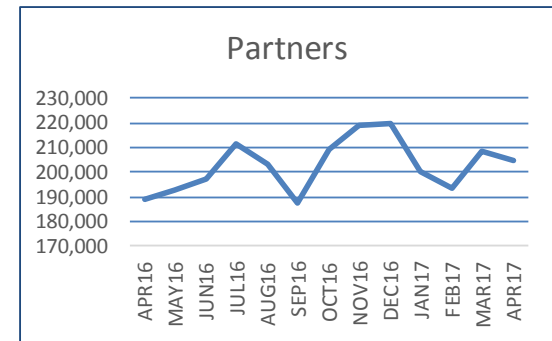
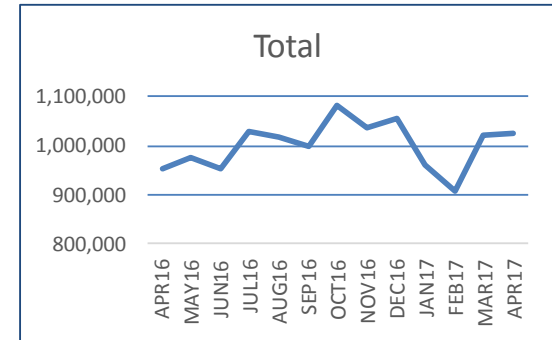
Network	This Month	Difference to previous month	Difference to previous year
Shipments Measured	821,860	+ 7,244 (+ 1 %)	+ 57,426 (+ 8 %)



Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes.

Network All other shipments measured to Cargo iQ standards by reporting Airlines.

Volume Trends





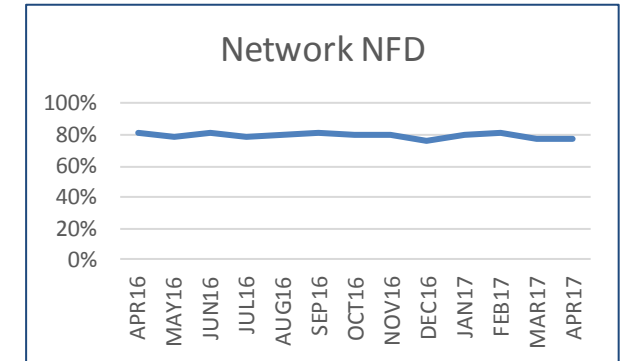
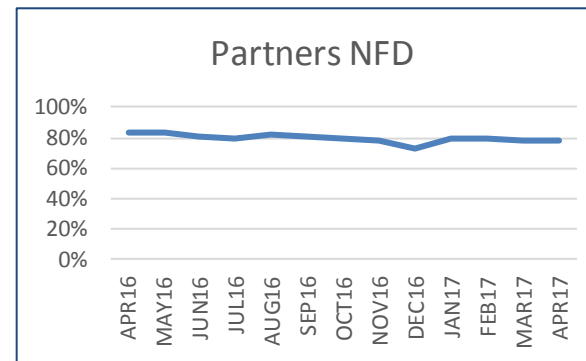
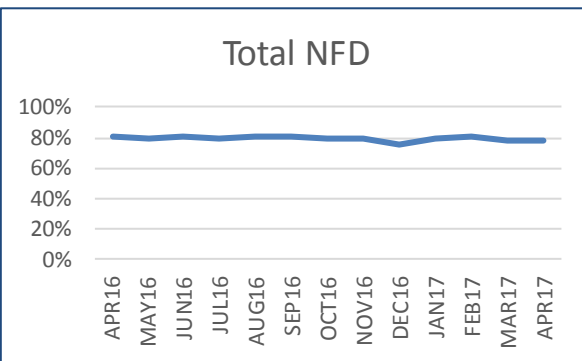
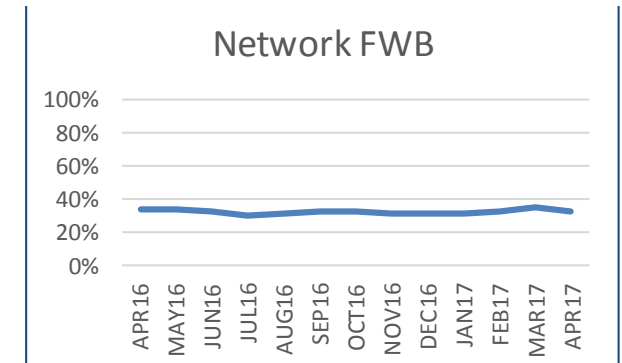
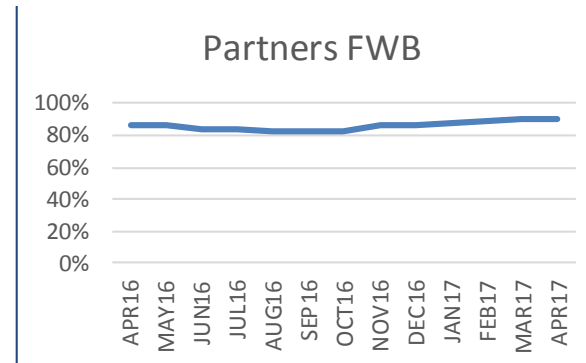
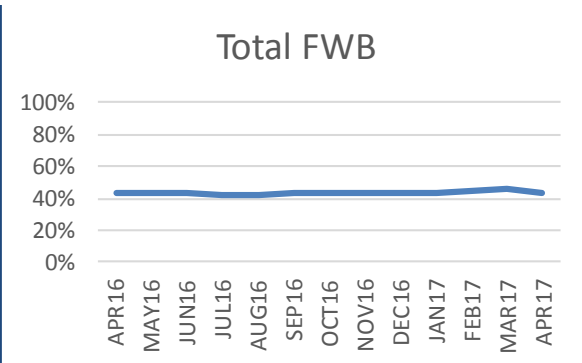
Quality Measures A2A - April 2017

Total	This Month	V. Last Month	V. Last Year
% FWB	44%	- 2 %	+ 0 %
% NFD	78%	+ 0 %	- 3 %

Partner	This Month	V. Last Month	V. Last Year
% FWB	90%	+ 0 %	+ 4 %
% NFD	78%	+ 0 %	- 6 %

Network	This Month	V. Last Month	V. Last Year
% FWB	33%	- 3 %	- 1 %
% NFD	78%	+ 0 %	- 3 %

Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes. **Network** All other shipments measured to Cargo IQ standards by reporting Airlines.



FWB - Measure of booking quality and accuracy of electronic data.

NFD - Measure of on time freight and document* availability' at destination. (* - paper documents or electronic shipment data)

Both measures are based on individual agreements between airlines and forwarders.



Members' A2A Performance Data - April 2017

% FWB correctly received by Airline	
REPORTING FORWARDER	Partner Shipments
Agility Logistics	78%
Aramex	
Cargomind	96%
CEVA	89%
DHL Global Forwarding	93%
Gefco	
Hellmann	67%
Kuehne + Nagel	94%
Panalpina	91%
Schenker	93%
SDV	86%
UTi Spain	
Average	90%

FWB Data for Kuehne + Nagel has not yet recovered to normal levels this month as a result of ongoing messaging issues that have impacted the transmission / acknowledgement process.

Carriers continue to work on fixing this.

Various technical issues at airlines and their IT providers prevented several on-time availability data from being published.

% on-time availability as per individual plan (NFD)			
REPORTING AIRLINE	Total	Partner Shipments	Network Shipments
Air Canada	76%	77%	76%
Air France Cargo	70%	70%	70%
AirBridge Cargo	83%	86%	81%
American Airlines	82%	82%	82%
Cargolux			
Cathay Pacific Cargo			
China Southern	71%	83%	69%
Delta	81%	77%	82%
Etihad			
Finnair			
IAG Cargo	81%	80%	81%
KLM	83%	82%	84%
Korean Air Cargo			
Lufthansa Cargo	86%	86%	86%
Qatar Airways	85%	77%	86%
SAS Cargo	79%	85%	77%
Saudia Cargo			
Singapore Airlines Cargo	93%	95%	93%
Swiss	78%	82%	77%
United Airlines	79%	81%	78%
Virgin Atlantic			

NFD - Measure of on time freight and document* availability* at destination. (* - paper documents or electronic shipment data) based on individual agreements between airlines and forwarders.

Definitions

Partner Shipments

Shipments from Cargo IQ Reporting Forwarders carried by Cargo IQ Reporting Airlines across agreed lanes.

Network Shipments

All other shipments measured to Cargo IQ standards by Cargo IQ Reporting

Reporting Remarks

Cargo IQ is committed to the global implementation of its quality processes and where members do not reach the minimum threshold for reporting their individual performance scores are withheld to allow for realistic comparison of quality performance.

All reports represent members with different networks, product portfolios and Cargo IQ shipment-share compared to total volumes. No conclusions on their relative performance in the form of ranking should be drawn.

Data Legend:

- Measuring over 90% of A2A Shipments
- Currently in Implementation Stage
- Measuring over 75% of A2A Shipments
- Below Minimum Reporting Level / Did Not Report Data