

Monthly Report

Cargo iQ Reporting Cycle

Every month, Cargo iQ issues reports that show consolidated airfreight industry data for the previous month.

This monthly report contains volume and performance data for airport-to-airport (A2A) movements.

Further reports are available to Cargo iQ members to improve their internal process– and data-quality and benchmark themselves to the industry.

CONTENTS

Volume & KPI Overview	1
Benchmarks	2
Airline Volume Data A2A	3
A2A Quality Measures	4
Members' A2A Performance	5

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Volume & KPI Overview - August 2017

Airport to Airport	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	987,548	- 6,641 (- 1%)	- 10,476 (- 1%)	
% NFD	77%	- 0 %	- 4 %	

Door to Door	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	340,133	- 16,997 (- 5%)	+ 16,336 (+ 5 %)	
% POD	85%	- 0 %	+ 1 %	

GLOSSARY

NFD - Measure of on time 'Notification of freight and data* availability' at destination.

POD - Measure of freight delivered to consignee when promised.

A2A - Airport to airport

D2D - Door to door

Data Summary

Total A2A shipment volumes decreased by 1% compared to last month. Compared to the previous year the A2A volume decreased by 1%.

D2D volumes decreased by 5% compared to last month and increased by 5% compared to the previous year figures.

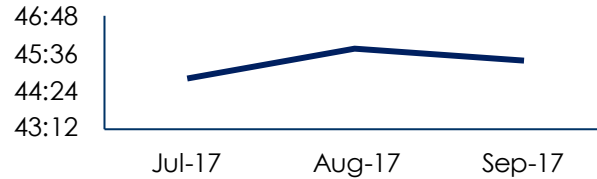
NFD and POD performances remained stable over the past months with only small variances.



Benchmarks - September 2017

Average A2A Journey Time

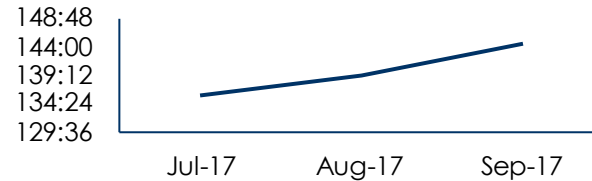
# Shipments	Average RCS to NFD Time [h]
872,120	45:21



Reporting Airlines (A2A): 20
Reporting Forwarders (D2D): 3

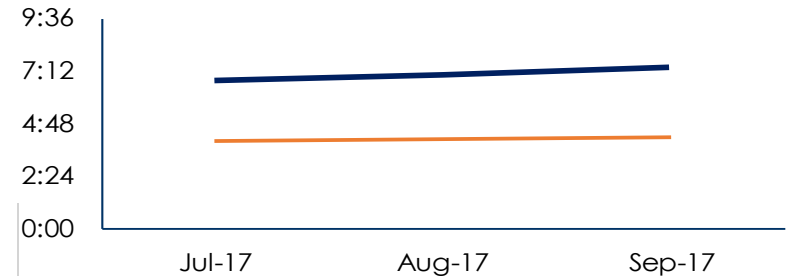
Average D2D Journey Time

# Shipments	Average PUP to POD Time [h]
246,906	144:29



Import Performance Average Time To Complete (%) NFD

Time to complete NFD to 90%	Average Time to complete NFD
7:22	4:10

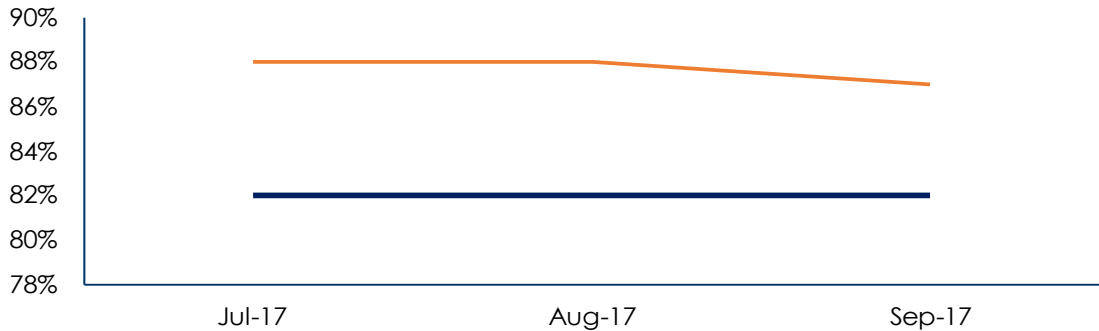


Reporting Airlines: 19

This benchmark is illustrating the time it takes to satisfy the NFD KPI to 90% and the average time to complete the NFD (from ARR)

Import Performance % NFD Performed Within 6 Hours of Arrival

# Shipments Measured	% NFD performed within 6 Hours of Plan ARR	% NFD performed within 6 Hours of Actual ARR
693,606	82%	87%



Reporting Airlines: 19

Some airlines are still to implement the ARR as a mandatory milestone to be reported.

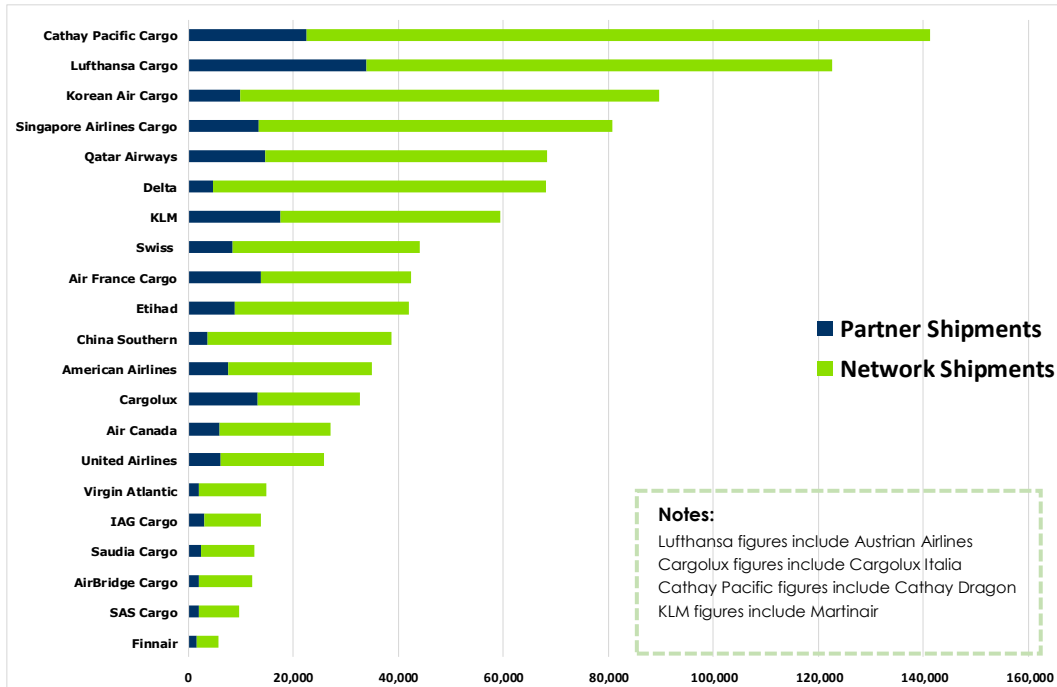


Airline Volume Data A2A - September 2017

A2A Shipments Measured This Month

Partners	This Month	Difference to previous month	Difference to previous year
Shipments Measured	198,368	- 5,212 (- 3%)	+ 10,754 (+ 6%)

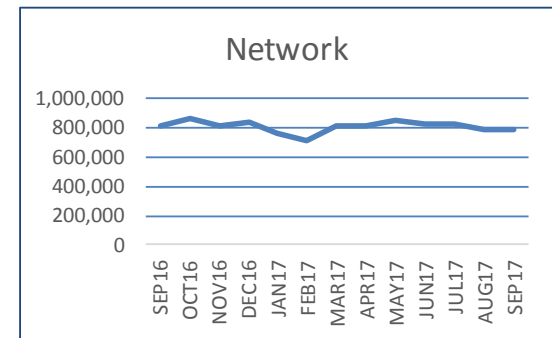
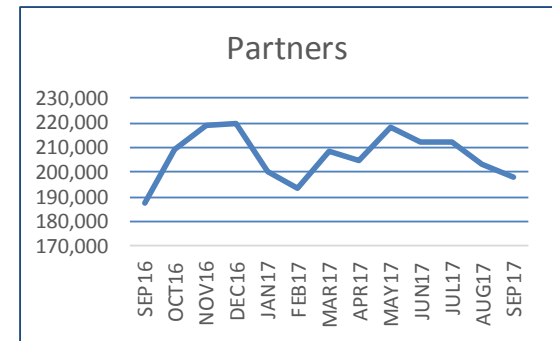
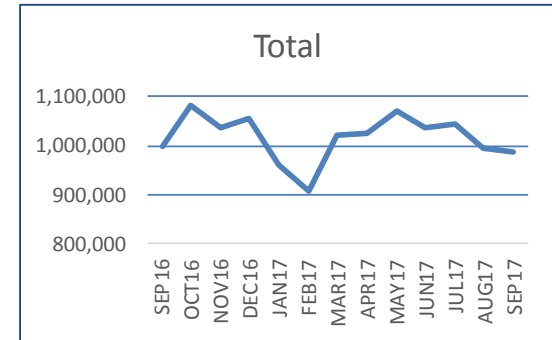
Network	This Month	Difference to previous month	Difference to previous year
Shipments Measured	789,180	- 1,429 (+ 0 %)	- 21,230 (- 3%)



Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes.

Network All other shipments measured to Cargo IQ standards by reporting Airlines.

Volume Trends





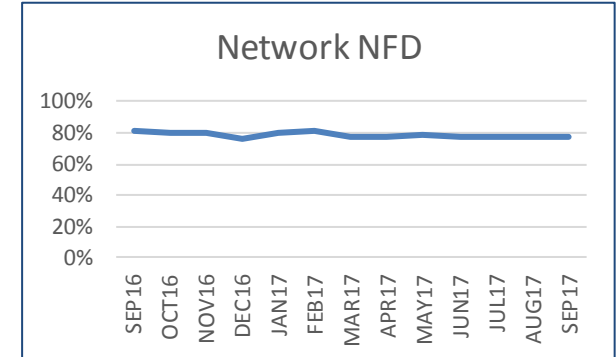
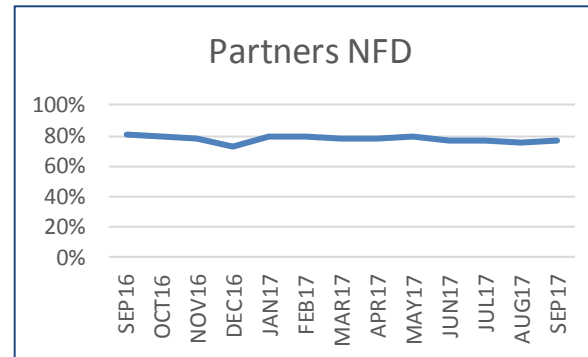
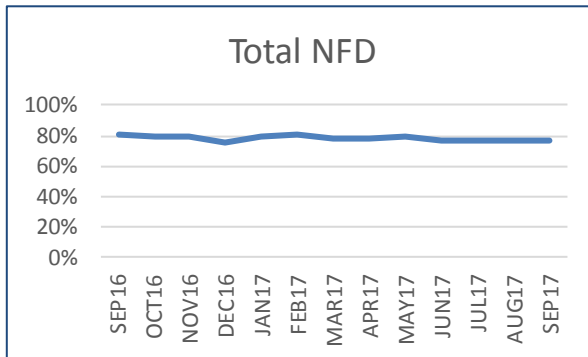
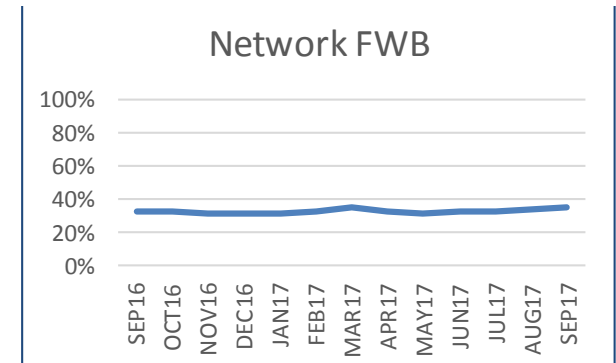
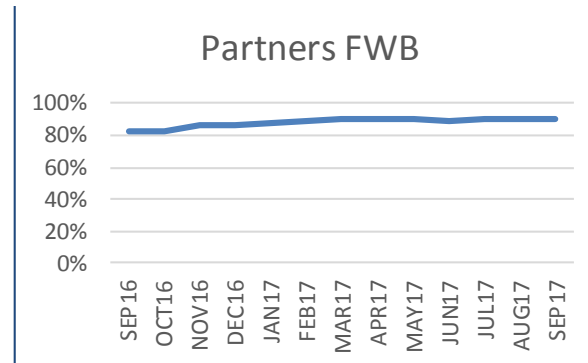
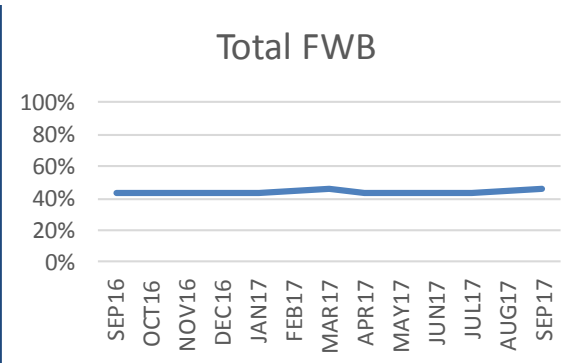
Quality Measures A2A - September 2017

Total	This Month	V. Last Month	V. Last Year
% FWB	46%	+ 1 %	+ 3 %
% NFD	77%	- 0 %	- 4 %

Partner	This Month	V. Last Month	V. Last Year
% FWB	90%	+ 0 %	+ 7 %
% NFD	76%	+ 1 %	- 5 %

Network	This Month	V. Last Month	V. Last Year
% FWB	35%	+ 1 %	+ 2 %
% NFD	77%	- 0 %	- 4 %

Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes. **Network** All other shipments measured to Cargo IQ standards by reporting Airlines.



FWB - Measure of booking quality and accuracy of electronic data.

NFD - Measure of on time freight and document* availability' at destination. (* - paper documents or electronic shipment data)

Both measures are based on individual agreements between airlines and forwarders.



Members' A2A Performance Data - September 2017

% FWB correctly received by Airline	
REPORTING FORWARDER	Partner Shipments
Agility Logistics	81%
Aramex	
Cargomind	93%
CEVA	89%
DHL Global Forwarding	91%
Gefco	
Hellmann	66%
Kuehne + Nagel	94%
Panalpina	91%
Schenker	92%
SDV	85%
UTi Spain	
Average	90%

Various technical issues at airlines and their IT providers prevented several on-time availability data from being published.

% on-time availability as per individual plan (NFD)			
REPORTING AIRLINE	Total	Partner Shipments	Network Shipments
Air Canada	68%	69%	68%
Air France Cargo	74%	75%	74%
AirBridge Cargo	71%	83%	68%
American Airlines	79%	80%	79%
Cargolux	57%	61%	54%
Cathay Pacific Cargo			
China Southern	61%	65%	61%
Delta	86%	78%	87%
Etihad	67%	73%	66%
Finnair			
IAG Cargo	82%	84%	82%
KLM	80%	80%	81%
Korean Air Cargo			
Lufthansa Cargo	82%	82%	82%
Qatar Airways	88%	77%	91%
SAS Cargo	77%	82%	76%
Saudia Cargo			
Singapore Airlines Cargo	93%	95%	93%
Swiss	77%	79%	77%
United Airlines	79%	82%	79%
Virgin Atlantic			
Average	77%	76%	77%

NFD - Measure of on time freight and document* availability at destination. (* - paper documents or electronic shipment data) based on individual agreements between airlines and forwarders.

Definitions

Partner Shipments

Shipments from Cargo IQ Reporting Forwarders carried by Cargo IQ Reporting Airlines across agreed lanes.

Network Shipments

All other shipments measured to Cargo IQ standards by Cargo IQ Reporting

Reporting Remarks

Cargo IQ is committed to the global implementation of its quality processes and where members do not reach the minimum threshold for reporting their individual performance scores are withheld to allow for realistic comparison of quality performance.

All reports represent members with different networks, product portfolios and Cargo IQ shipment-share compared to total volumes. No conclusions on their relative performance in the form of ranking should be drawn.

Data Legend:

- Measuring over 90% of A2A Shipments
- Currently in Implementation Stage
- Measuring over 75% of A2A Shipments
- Below Minimum Reporting Level / Did Not Report Data