

Monthly Report

Cargo iQ Reporting Cycle

Every month, Cargo iQ issues reports that show consolidated airfreight industry data for the previous month.

This monthly report contains volume and performance data for airport-to-airport (A2A) movements.

Further reports are available to Cargo iQ members to improve their internal process– and data-quality and benchmark themselves to the industry.

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Volume & KPI Overview - May 2017

Airport to Airport	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	1,071,437	+ 44,741 (+ 4%)	+ 96,639 (+ 10%)	
% NFD	79%	+ 1 %	- 1 %	

Door to Door	This Month	Difference to previous month	Difference to previous year	13 month Trend
Shipments Measured	341,617	+ 17,015 (+ 5 %)	+ 36,767 (+ 12 %)	
% POD	86%	+ 0 %	- 0 %	

GLOSSARY

NFD - Measure of on time 'Notification of freight and data* availability' at destination.

POD - Measure of freight delivered to consignee when promised.

A2A - Airport to airport

D2D - Door to door

May Data Summary

Total A2A shipment volumes increased by 1% compared to last month. Compared to the previous year the A2A volume decreased by 1%.
 D2D volumes increased by 5% compared to last month and increased by 12% compared to the previous year figures.
 NFD and POD performances remained stable over the past months.



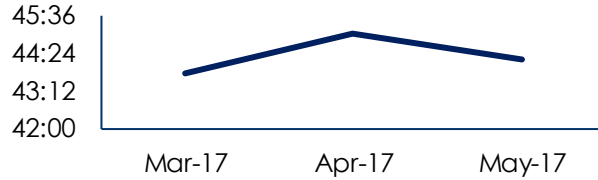
Benchmarks - May 2017

Average A2A Journey Time

# Shipments	Average RCS to NFD Time [h]
894,041	44:14



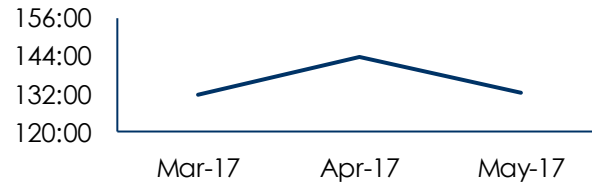
■ A2A Time ■ D2D Time



Reporting Airlines (A2A): 20
Reporting Forwarders (D2D): 3

Average D2D Journey Time

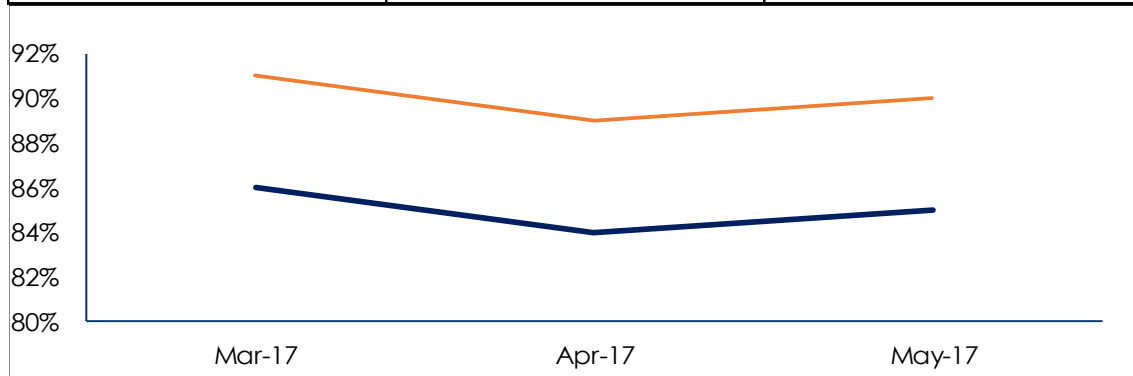
# Shipments	Average PUP to POD Time [h]
197,515	132:25



Import Performance

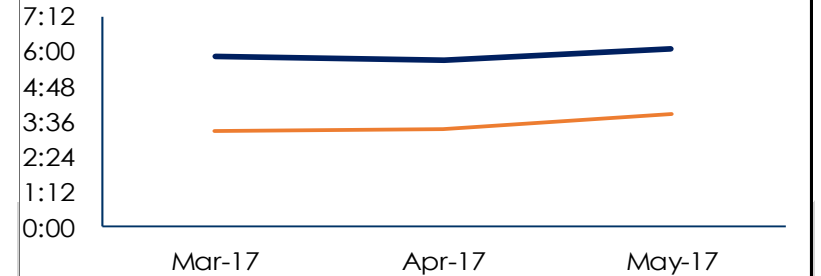
% NFD Performed Within 6 Hours of Arrival

# Shipments Measured	% NFD performed within 6 Hours of Plan ARR	% NFD performed within 6 Hours of Actual ARR
677,785	85%	90%



Import Performance Average Time To Complete (%) NFD

Time to complete NFD to 90%	Average Time to complete NFD
06:05	03:53



Reporting Airlines: 19
This benchmark is illustrating the time it takes to satisfy the NFD KPI to 90% and the average time to complete the NFD (from ARR)

Reporting Airlines: 19
Some airlines are still to implement the ARR as a mandatory milestone to be reported.

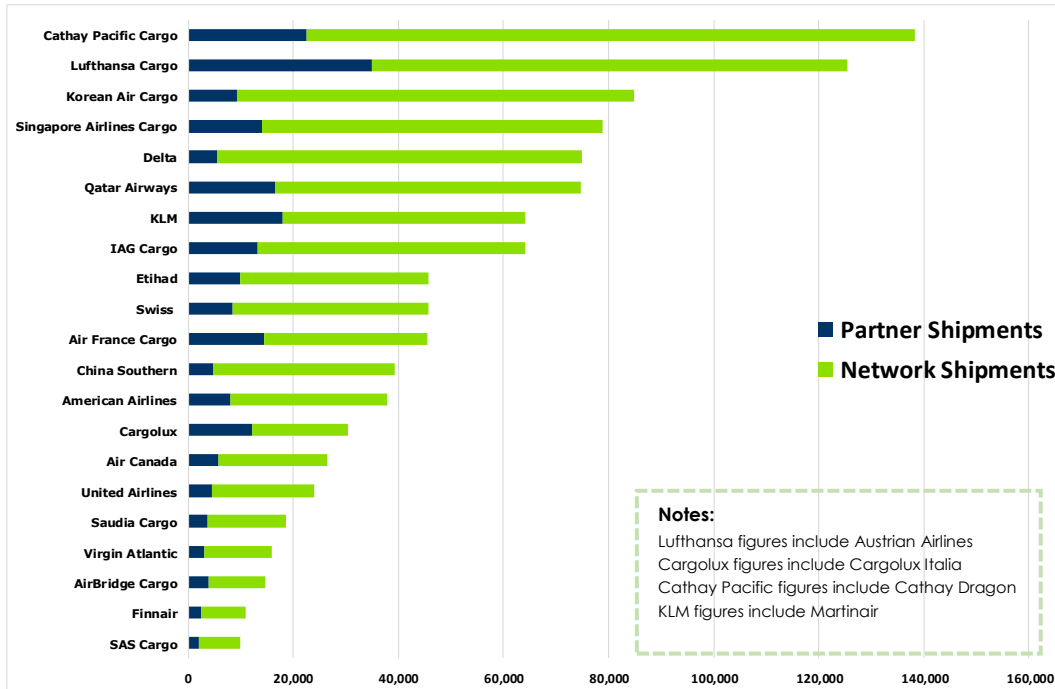


Airline Volume Data A2A - May 2017

A2A Shipments Measured This Month

Partners	This Month	Difference to previous month	Difference to previous year
Shipments Measured	218,131	+ 13,295 (+ 6%)	+ 25,681 (+ 13%)

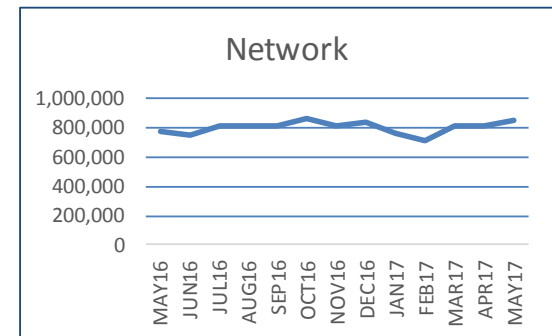
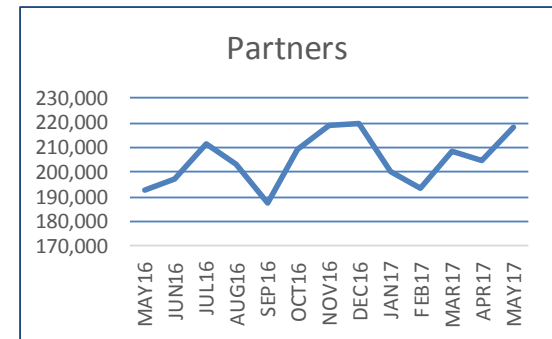
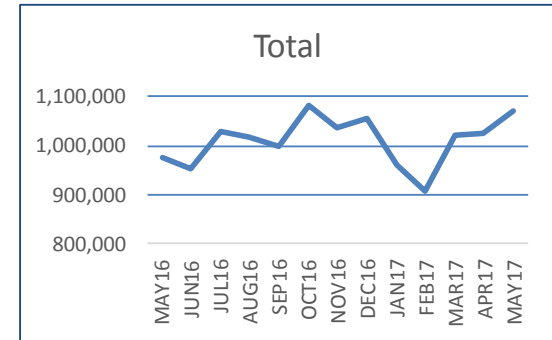
Network	This Month	Difference to previous month	Difference to previous year
Shipments Measured	853,306	+ 31,446 (+ 4 %)	+ 70,958 (+ 9 %)



Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes.

Network All other shipments measured to Cargo iQ standards by reporting Airlines.

Volume Trends





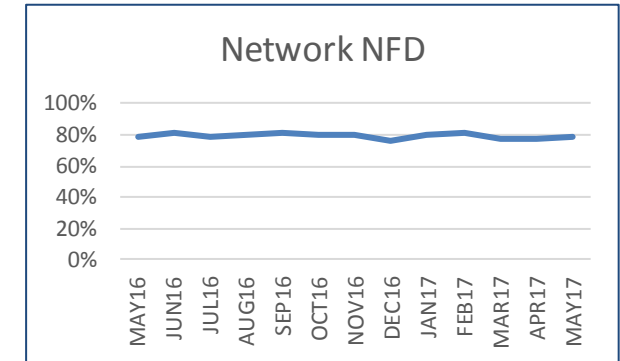
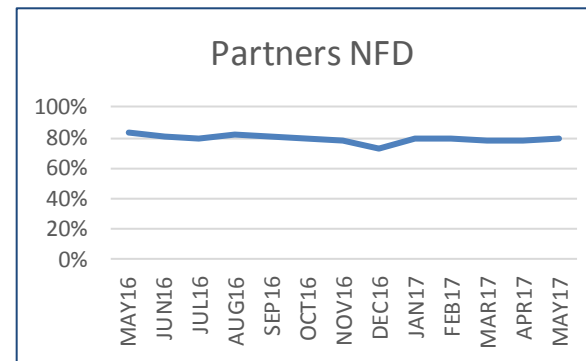
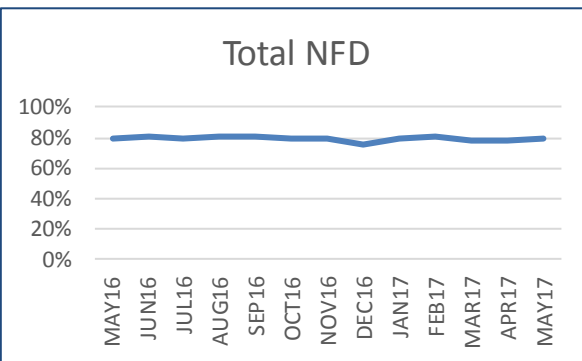
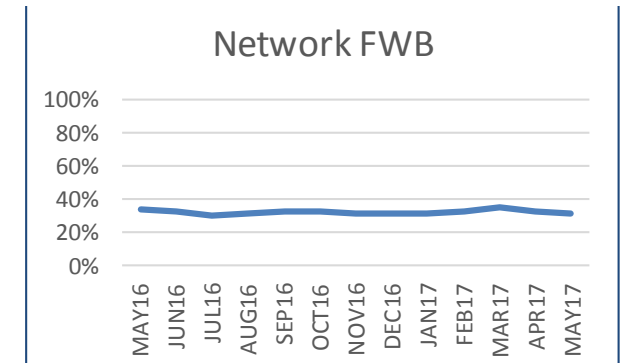
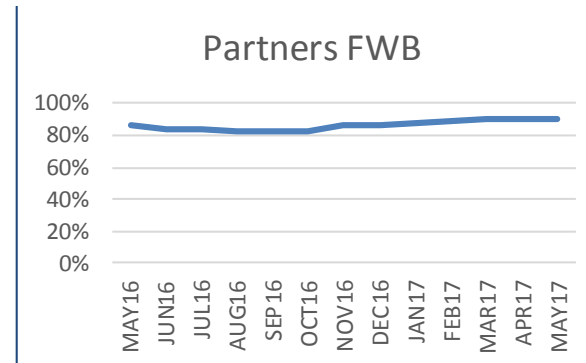
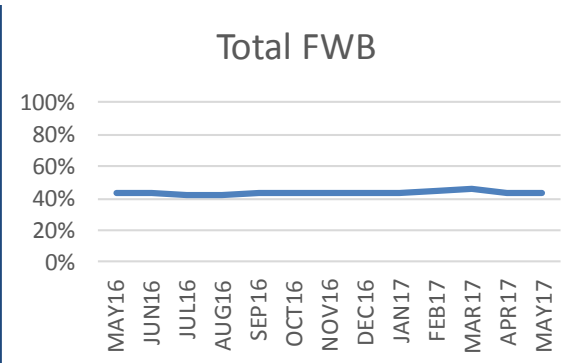
Quality Measures A2A - May 2017

Total	This Month	V. Last Month	V. Last Year
% FWB	44%	+ 0 %	+ 0 %
% NFD	79%	+ 1 %	- 1 %

Partner	This Month	V. Last Month	V. Last Year
% FWB	90%	+ 0 %	+ 3 %
% NFD	79%	+ 1 %	- 5 %

Network	This Month	V. Last Month	V. Last Year
% FWB	32%	- 1 %	- 2 %
% NFD	79%	+ 1 %	+ 0 %

Partner Shipments from reporting Forwarders carried by reporting Airlines across agreed lanes. **Network** All other shipments measured to Cargo IQ standards by reporting Airlines.



FWB - Measure of booking quality and accuracy of electronic data.

NFD - Measure of on time freight and document* availability' at destination. (* - paper documents or electronic shipment data)

Both measures are based on individual agreements between airlines and forwarders.



Members' A2A Performance Data - May 2017

% FWB correctly received by Airline	
REPORTING FORWARDER	Partner Shipments
Agility Logistics	81%
Aramex	
Cargomind	92%
CEVA	89%
DHL Global Forwarding	93%
Gefco	
Hellmann	70%
Kuehne + Nagel	94%
Panalpina	91%
Schenker	92%
SDV	88%
UTi Spain	
Average	90%

Various technical issues at airlines and their IT providers prevented several on-time availability data from being published.

% on-time availability as per individual plan (NFD)			
REPORTING AIRLINE	Total	Partner Shipments	Network Shipments
Air Canada	77%	76%	77%
Air France Cargo	73%	74%	73%
AirBridge Cargo	79%	83%	78%
American Airlines	82%	82%	82%
Cargolux			
Cathay Pacific Cargo			
China Southern	68%	79%	67%
Delta	84%	79%	85%
Etihad			
Finnair			
IAG Cargo	78%	77%	78%
KLM	84%	83%	84%
Korean Air Cargo			
Lufthansa Cargo	87%	88%	87%
Qatar Airways	90%	78%	93%
SAS Cargo	80%	89%	78%
Saudia Cargo			
Singapore Airlines Cargo	93%	94%	92%
Swiss	78%	81%	77%
United Airlines	80%	81%	80%
Virgin Atlantic			
Average	79%	79%	79%

NFD - Measure of on time freight and document* availability* at destination. (* - paper documents or electronic shipment data) based on individual agreements between airlines and forwarders.

Definitions

Partner Shipments

Shipments from Cargo iQ Reporting Forwarders carried by Cargo iQ Reporting Airlines across agreed lanes.

Network Shipments

All other shipments measured to Cargo iQ standards by Cargo iQ Reporting

Reporting Remarks

Cargo iQ is committed to the global implementation of its quality processes and where members do not reach the minimum threshold for reporting their individual performance scores are withheld to allow for realistic comparison of quality performance.

All reports represent members with different networks, product portfolios and Cargo iQ shipment-share compared to total volumes. No conclusions on their relative performance in the form of ranking should be drawn.

Data Legend:

- Measuring over 90% of A2A Shipments
- Currently in Implementation Stage
- Measuring over 75% of A2A Shipments
- Below Minimum Reporting Level / Did Not Report Data