



### FAST TRAVEL 2017 TARGETS Q4 UPDATE

#### REGULATORY APPROVALS (AS OF DEC 1, 2017)

MOBILE BOARDING PASS (MBP), HOME PRINTED BAG TAG (HPBT) AND/OR ELECTRONIC BAG TAG (EBT)

**TARGET 75% CURRENT 70.20% (+ 1.3 SINCE Q3)**

#### RECENT APPROVALS

MBP	HPBT	EBT
LEBANON, SRI LANKA, PHILIPPINES, TANZANIA, RWANDA, MAURITIUS, MONGOLIA, MACAU, INDONESIA, COOKS ISLANDS, NEW CALEDONIA, SAMOA, TONGA, VANUATU, FRENCH POLYNESIA, LAOS, BAHRAIN	TANZANIA, RWANDA, MONGOLIA, MACAU, LAOS	TANZANIA, RWANDA, MONGOLIA, MACAU, LAOS

#### GLOBAL FT PENETRATION (AS OF DEC 1, 2017)

**TARGET 80% BY 2020**

**Q3: 41.43% Q4: 43.12% (+1.69%)**

PROJECT	DEC 2017	SEPT 2017	CHANGE
CHECK-IN*	92.89%	92.80%	+0.09
BAGS READY TO GO*	44.54%	42.44%	+2.10
DOCUMENT CHECK	59.27%	58.46%	+0.81
FLIGHT REBOOKING*	77.69%	77.05%	+0.64
SELF BOARDING	60.59%	59.04%	+1.55
BAG RECOVERY	38.06%	37.44%	+0.62

\* MANDATORY FT PROJECTS

#### PLATINUM CARRIERS (AS OF DEC 1, 2017)

1	LH - DEUTSCHE LUFTHANSA AG	96.32%
2	AS - ALASKA AIRLINES INC.	96.18%
3	LX - SWISS INTERNATIONAL AIR LINES	95.10%
4	NZ - AIR NEW ZEALAND LTD.	91.86%
5	HA - HAWAIIAN AIRLINES, INC.	89.27%
6	SK - SCANDINAVIAN AIRLINES SYSTEMS	89.01%
7	QR - QATAR AIRWAYS Co. (W.L.L.)	86.45%
8	AA - AMERICAN AIRLINES INC.	84.75%
9	G3 - GOL TRANSPORTES AREOS LTDA.	84.61%
10	SV - SAUDI ARABIAN AIRLINES CORPORATION	83.89%
11	AC - AIR CANADA	82.90%
12	MS - EGYPTAIR	82.61%
13	TF - BRAATHENS REGIONAL AVIATION AB	80.74%
14	LA - LATAM AIRLINES GROUP S.A.	80.51%
TOP NON-PLATINUM CARRIERS		
15	QF - QANTAS AIRWAYS LTD.	79.46%
16	AF - AIR FRANCE	73.61%
17	CX - CATHAY PACIFIC AIRWAYS LTD.	72.17%
18	KL - KLM ROYAL DUTCH AIRLINES	68.54%
19	BR - EVA AIRWAYS CORPORATION	66.90%
20	VA - VIRGIN AUSTRALIA INT'L AIRLINES	66.68%
21	BE - FLYBE LTD.	66.33%
22	CA - AIR CHINA LTD.	66.31%
23	A3 - AEGEAN AIRLINES S.A.-AVIATION LTD	65.88%
24	UA - UNITED AIRLINES, INC.	64.94%

#### UPCOMING MEETINGS

FTWG43/PEMG17: FEB 26- MARCH 1, 2018  
INCHEON, S. KOREA

COMMENTS, CONTRIBUTIONS OR SUGGESTIONS:

[FASTTRAVEL@IATA.ORG](mailto:FASTTRAVEL@IATA.ORG)

### NEW AND NOTABLE:

#### HIGHLIGHTS: 2017 WORLD PASSENGER SYMPOSIUM

#### IATA REVEALS ALL ABOUT THE THINKING BEHIND THE NEW NEXTT INITIATIVE

NEXTT

ONE ID

TRAVEL COMMS

PERSONALIZATION

- FROM CONCEPT TO REALITY – BUILDING THE JOURNEY OF THE FUTURE, CLICK ON THE LINK ABOVE FOR THE RECENT FTE ARTICLE THAT OUTLINES THE BACKGROUND OF THE IATA/ACI NEXTT INITIATIVE
- NEXTT AIRPORTS: ACTIVELY INVOLVED IN PROJECTS BASED ON NEXTT CONCEPTS: AMSTERDAM SCHIPHOL AIRPORT (AMS), KEMPEGOWDA BANGALORE INT'L AIRPORT (BLR), DUBAI INT'L AIRPORT (DXB), LONDON HEATHROW AIRPORT (LHR) AND SHENZHEN BAO'AN INT'L AIRPORT (SZX)

#### HIGHLIGHTS: 2017 IATA GLOBAL PASSENGER SURVEY

SELF BOARDING

BIOMETRICS

SELF BAG DROP

- CLICK ON THE LINK ABOVE FOR DETAILED SURVEY RESULTS AND TRENDS IN FAST TRAVEL, BIOMETRICS AND MORE...

#### FTWG42 PREVIEW: JETBLUE - BOARDING IN A SNAP

SELF BOARDING

CBP

BIOMETRICS

- BACKGROUND INFO FOR THE UPCOMING FTWG PRESENTATION BY LILIANA PETROVA, DIRECTOR CUSTOMER EXPERIENCE PROGRAMS JETBLUE
- JETBLUE AND CBP COLLABORATE IN SELFIE BOARDING TRIALS AT BOS: A PAPERLESS, DEVICELESS SELF-BOARDING PROCESS THAT USES FACIAL RECOGNITION LINKED TO THE CBP DATABASE

### FTWG 42 MEETING HOMEWORK

PLEASE READ THE FOLLOWING TO PREPARE FOR OUR FTWG ONE ID WORKING SESSION DEC 7:

- THE ONE ID CONCEPT PAPER (E-MAIL TO FOLLOW)
- THE NEXTT PASSENGER JOURNEY STORYLINE FOR 2030