



# BSP DATA INTERCHANGE STANDARDS

## Information you need to manage your business

### What is DISH?

BSP data interchange standards allow passenger sales and ticketing information to be exchanged between travel agents and airlines for remittance and settlement purposes. These standards are defined within the Data Interchange Specifications Handbook (DISH), as Attachment A to PSC Resolution 750.

DISH serves as a development tool for a variety of applications in BSPs and other system interfaces within the travel industry. It defines the standard formats, technical specifications and data fields that support the following files and functions:

- Agent Reporting (RET)
- Airline Accounting/Sales (HOT)
- Credit Sales Invoicing (CSI)
- Ticket Inventory (TI)
- Credit Card Settlement Plan (CSP)
- Market Share Analysis Data (MSA)

### How are DISH standards developed?

- Established by the Passenger Services Conference (PSC), the BSP Data Interchange Specifications Group (BDISG) develops and maintains technical solutions for the provision of BSP related data for publication in the BSP DISH.
- Meetings of the BDISG are open to all IATA member airlines and to BSP business partners within the IATA Strategic Partnerships programme that provide agent reporting data (RET) to a BSP.
- Proposed amendments to DISH agreed at BDISG are endorsed by the PSC for adoption as an IATA standard with an effective date.
- IATA ensures that standards are implemented globally by all BSPs and business partners simultaneously, ensuring consistency and decreasing operational costs.

### Get involved and shape the standards

BDISG participants have the ability to propose and shape global standards based on business requirements. Member airlines are encouraged to take part in the group's activities and join future BDISG meetings.

To gain access to the BDISG private site containing BDISG meeting details and DISH related information, visit the BDISG website: [www.iata.org/workgroups/bdisg](http://www.iata.org/workgroups/bdisg)

DISH publications are located on the following public BSP DISH site: [www.iata.org/ps/publications/bspdish](http://www.iata.org/ps/publications/bspdish)

### What's next

- In January 2008, DISH Revision 20.2 was made available for those BSPs implementing Electronic Miscellaneous Documents (EMDs).
- Revision 20.3 addresses urgent industry requirements. Publication is planned for the first quarter of 2010.
- The BDISG is undertaking an intense study of the DISH standards that will support an electronic environment only. The objectives are to:
  - (a) simplify DISH by eliminating those data elements no longer used or adding value to revenue accounting
  - (b) redefine all DISH data elements deemed for retention and bring their provisions in line with PSC resolutions
  - (c) streamline DISH procedures, record structures and transactions
  - (d) integrate new IATA guidelines for RET validation processes