IATA

SIMPLIFIED INVOICING AND SETTLEMENT
BULLETIN

SIS

June 20th 2019 Issue 8/2019

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Dear SIS User, as per previous bulletin issued on 2nd May 2019, please be reminded of the upcoming security restriction for SIS IS-WEB access to be implemented **on 24-Jun-2019 with SIS Release 1.14.2.0 deployment**.

In order to keep the platform safe and not expose SIS and its integrated ICH solution, it is mandatory for all users concerned to proceed to a browser upgrade to the most recent version by contacting their IT department. Similar to the exercise conducted in August 2018, SIS access will be restricted with a reinforced browser control and only the below browsers will be accepted from the date of implementation:

- Chrome v60 and above
- Internet Explorer v11 (i.e. blocking all previous IE versions like IE9 / IE10)
- Edge v13 and above
- Firefox v60 and above
- Safari v12 and above

For users accessing SIS with browser Internet Explorer v11, a special attention is required to ensure the following configurations are made in the Internet Explorer browser settings to successfully access SIS after 24th June 2019. Use your IT department as necessary to help you for this important configuration check.

Step 1: Open Internet Explorer v11 browser.

Step 2: Press the ‘F12’ key on your keyboard to open the browser settings. Click on the tab titled “Emulation”.

Step 3: Refer to screenshot below and make changes to match configurations.

Step 4: Go to browser ‘Tools’; refer to screenshot below and make changes to match configurations.

Step 5: Save all changes and restart browser.

IMPORTANT NOTE: if you have not proceeded to the recommended upgrade prior to the date of 24-Jun-2019, your SIS access will be restricted (you will not be able to login) and you will be requested to upgrade immediately.

Kind regards,

SIS OPERATIONS TEAM
SIS - Simplified Invoicing and Settlement
IATA Global Delivery Center (GDC)
Financial Distribution Services
www.iata.org | www.iata.org/sis

INTERNATIONAL AIR TRANSPORT ASSOCIATION
International Air Transport Association
800 Place Victoria, P.O. Box 113
Montréal, Québec, H4Z 1M1
Canada

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