

IATA GROUND HANDLING CONFERENCE

Abu Dhabi, United Arab Emirates
16-18 May 2023

PROGRAM



IATA GROUND HANDLING CONFERENCE

Day 1 – Tuesday, 16 May 2023
Morning

08.00 – 09.00

Welcome coffee sponsored by **Denge**



09.00 – 09.10

Welcome

Cultural interlude

Introduction to IGHC, housekeeping, the program in brief,

S. Savage Senior analyst, Ground Operations, IATA;

G. Sansoa Assistant Manager Account and Program Management, IATA

Plenary

09.10 – 09.20

Aviation and ground handling prospects for 2023

Update on ground operations, from regional and global perspective, challenges and success stories, economic outlook

Monika Mejstrikova Director Ground Operations, IATA;

Plenary

09.20 – 09.35

Keynote

Antonaldo Neves CEO, Etihad Airways

Plenary

09.35 – 10.20

Voices of industry

A candid and forthright discussion between top-level executives from airlines and ground handlers.

Speakers:

Sohail Ali Senior Vice President – Middle East, Africa & Asia, British Airways

Faisal Albedah Managing Director & Chief Executive Officer, SAL

Rami Al-Haddad CIO, Menzies Aviation

Steve Allen CEO, dnata

Moderator:

Nick Careen Senior Vice President Operations, Safety and Security

Plenary

10.20 – 10.30

Celebi – Passion for Excellence

Atila Korkmazoğlu President GH & Cargo, EMEA

10.30 – 11.15

NETWORKING BREAK sponsored by **Menzies Aviation**
Exhibition



11.15 – 12.15

Leveraging technology for efficient, modern baggage operations

This session will demonstrate how technology can be used to make the changes needed to encourage travellers to use checked baggage.

Speakers:

Timos Korosis Airport System & Ground Product Development, Aegean Air

Nicole Hogg Portfolio Director, SITA Baggage

Charl Smit Head of Airside Operations - QAS

Moderator:

Getnet Taye Senior Manager Global Baggage Operations, IATA

Plenary


#IGHC



IATA GROUND HANDLING CONFERENCE

Day 1 – Tuesday, 16 May 2023
Afternoon

12.15 – 13.30

LUNCH BREAK sponsored by CAE 
Exhibition

13.30 – 14.45

Are autonomous vehicles “ramp-ready”?

We’ve extolled the features of autonomous GSE in the past, but are they really ready for the ramp? Learn how the industry is ensuring compatibility between the manual / analogue and the autonomous / digital.

Speakers:

Richard Fairchild Director Autonomous Projects, UK & Europe, Aurrigo;

Andrew. Moakes COO and Co-founder, Evitado;

Manuel Wehner Manager Autonomous Air Cargo Handling and Transport Organization, Fraunhofer Institute for Material Flow and Logistics (IML)

Moderator:

Sunny Bhatt Manager Ground Ops Innovation and Efficiency, IATA

Plenary

14.45 – 14.55

dnata’s journey to IATA’s 25by25

Oliver Mathwich Chief Commercial Officer – Airport Operations, dnata

14.55 – 15.30

NETWORKING BREAK
Exhibition

15.30 – 16.30

Digital cargo

Digitalization is transforming the cargo industry. The vision is an end-to-end digital logistics and transport supply chain where data is easily and transparently exchanged. Learn how to prepare for the transition to a technology platform that is ready for the new generation of digital natives who will be leading the logistics and transportation industry. A presentation will be followed by a case-study and panel discussion involving stakeholders who already started the process, sharing their firsthand insights and experience of end-to-end data collection during cold-chain transport.

Speakers:

Vivien Lau Man Yee Chief Executive, Jardine Aviation Group

Pramod Rao CEO, Nexshore Technologies.

Thomas Konietzko Executive Vice President Sales and Marketing, Celebi Aviation

Moderator:

Ildiko Marcze Project Manager, Digital Cargo, IATA

Plenary

17.00 – 19.00

Welcome Cocktail kindly hosted by AVIAPARTNER

Please join us for snacks and drinks while you network.



08.00 – 09.00 **Welcome coffee** sponsored by **Denge**

09.00 – 09.05 **Good morning**



09.05 – 09.50 **Ground Operations – time to celebrate**

Did you know ISAGO is 15 years old?

Join us for a step back in time and marvel at how far we have come. But it's not just our auditing programs, we are also continually expanding our already wide-ranging suite of ground operations standards, guidelines and programs. Join us as we take you through what is coming up next on IATA Ground Operation's agenda.

Speakers:

Iva Pluhackova Head of Operations and Standards, IATA

Massimo Cicetti Head of Innovation and Efficiency, IATA

Santiago Frau Planas Head of Accreditation and Program Management, IATA

Moderator:

Monika Mejstrikova Director Ground Operations, IATA

Plenary

09.50 – 10.30 **Recalibrating our approach to our greatest asset, our people - innovation in both strategy and behaviors**

Stuart Maddocks – Director, Clemorton Training and Development

Plenary

10.45 – 11.15 **NETWORKING BREAK**

Exhibition

11.15 – 12.00 **Predictive and prescriptive analytics – a model for improved safety in ground operations**

Case study: How advanced analytics are used to make predictions about future outcomes using a combination of historical data, statistical modeling, data mining and machine learning to identify ground operations risks and opportunities for improvement.

Speaker:

Brian Bartal Senior VP Safety & Compliance, Unifi

Plenary

12.00 – 12.45 **Optimizing resources for streamlined ramp operations**

Integrating predictive analysis and autonomous operations with real-time data and resources to sustain and optimize landside, terminal and airside operations.

Our speakers will take you through the latest solutions as well as results of a wide-ranging research project that show how state-of-the-art optimization algorithms can resolve ground handling capacity issues, manage staff and improve quality of service.

Speakers:

Maher Abu Arja Senior Business Development Manager, SITA

Andy Walters Director, LEMAUREY

Sreedhar Gudla TCS Aviana

Moderator:

Massimo Cicetti Head of Innovation and Efficiency, IATA

Plenary

IATA GROUND HANDLING CONFERENCE

Day 2 – Wednesday, 17 May 2023
Afternoon

- 12.45 – 14.15** **LUNCH BREAK**
Exhibition
- 13.00 – 14.00** **Lunch workshop** kindly hosted by **Zafire**
Lou Read Commercial Executive, Zafire Aviation Software
HS 3
- 14.15 – 15.00** **Revolutionizing Airport Operations: The Benefits of Automating Below the Wing**
A candid discussion on future proofing our Airports – How we need to come together as an industry to make this happen.
Speakers:
Patricia Cortada Fontova SP Airports, MEA & AsiaPac, IAG
Christiaan Hen Chief Customer officer, Assaia
Gavin Jackson Aerodrome Project & Improvement Lead, Gatwick Airport
Lukas Skorupa EVP Commercial, Menzies Aviation
Harvey Tate Head of Hanger 51 Tech Innovation, IAG
Richard Vilton CEO & Co-founder, Emu Analytics
Moderator:
Santiago Frau Planas Head of Accreditation & Program Management, IATA
Plenary
- 15.00 – 15.10** **SAL, Logistics Champion**
Amer Abu Obeid Chief Commercial Officer, SAL
- 15.10 – 15.40** **NETWORKING BREAK**
Exhibition
- 15.40 – 17.00** **ISAGO Moving Forward (Workshop)**
A warm welcome is extended to all ground handlers to join us to discuss the latest on ISAGO.
See demonstrations of how to use IGOM and the IGOM Portal for your ISAGO audit preparation.
Experience the new ISAGO audit process which is supported by the new implementation checklists.
This is the place to be to streamline your audit preparation process.
Speakers:
Ground Operations Team
Alan Murray-Hayden Director Airlines, Airports and Security OCS, IATA
Moderator:
Santiago Frau Planas Head of Accreditation & Program Management, IATA
Conference Room BC
- 19.00 – late** **GALA NETWORKING DINNER**
ADNEC

#IGHC



IATA GROUND HANDLING CONFERENCE

Day 3 – Thursday, 18 May 2023
Morning

08.00 – 09.00

Welcome coffee sponsored by **Denge**



09.00 – 09.05

Good morning
Plenary

09.05 – 09.35

Abu Dhabi Airport

Abu Dhabi's new mid-field terminal is opening this year, promising an enhanced and smooth passenger experience embraced by the digitalization and use of advance biometric technology. Learn how innovation and technology have been key to ensuring the success of this project and how the use of AI will further elevate Abu Dhabi airports to the next GEN. .

Speaker:

Andrew Murphy Chief Information Officer, Abu Dhabi Airports
Plenary

09.35 – 10.25

Innovation in de-icing operations

Description including speakers, and sponsor if needed

Speakers:

Jessica Dawe Manager Charter of Professional Auditors, IATA

Ove Troen Chairman & CEO, MSG Aviation

Lasse Sandaker-Nielsen Advisor to MSG Aviation

Anders Larsen Chief Sales Officer, Vestergaard

Moderator:

Dimitri Rybkin Quality Manager Alliances & Suppliers, Etihad

Plenary

10.25 – 11.00

NETWORKING BREAK
Exhibition

11.00 – 12.00

Ground Operations Safety

Speakers:

Mohamed Maged Abdelhamid Safety Manager, Ground Operations Flight Safety, Emirates

Gokhan Yildiz Business Development Director EMEA, Intenseye

Melih Rifaioğlu Senior Enterprise Account Executive EMEA/APAC, Intenseye

Moderator:

Gurdeep Singh Senior Manager Ground Operations Safety & Standards, IATA

Plenary

12.00 – 12.30

Wrap-up / IGHC 2024

Kamil Alawadhi RVP Africa & Middle East, IATA

Plenary

12.30 – 13.30

LUNCH BREAK
Exhibition

#IGHC



IATA GROUND HANDLING CONFERENCE

Day 3 – Thursday, 18 May 2023
Afternoon

- 12.30 – 13.30** **LUNCH BREAK** sponsored by **Company**
Exhibition
- 13.30 – 15.00** **Regional workshop**
Focusing on regional ground handling challenges, risks and solutions
What are local and regional companies working on, success stories.
How do you perceive IATA's role and initiatives. Are we meeting your needs and addressing issues that are relevant to your situation?
Leaders:
Kashif Khalid Regional Director Airport Passenger Cargo Security & Facilitation, IATA
Emma Dayo Regional Manager Cargo and Ground Operations - AME, IATA
Presenters:
Monika Mejstrikova Director Ground Operations, IATA;
Massimo Cicetti Head of Innovation and Efficiency, IATA
Conference Room BC
- 13.30 – 15.00** **ISAGO Agent meeting**
(by invitation only)
Participation limited to ISAGO Agents
Speakers: S. Frau Planas; G. Sansoa; J. Dawe; B. Lawson
Conference Room AC
- 15.00 – 15.30** **NETWORKING BREAK**
- 15.30 – 16.30** **Regional workshop - continued**
(Focusing on regional ground handling challenges, risks and solutions
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