



29 April 2019

M E M O R A N D U M

PAC/RESO/662

TO: All Members,
Passenger Agency Conference Accredited Representatives

FROM: Director, FDS Operations, GDC

SUBJECT: **MAIL VOTE (A303)**
PAC1,2,3 (Mail A303)
Changes to Resolutions 820d and 820e

Background Information

During PAConf/41, a series of changes to the Travel Agency Commissioner Programme was discussed under agenda item R18. On the basis of acknowledging that there were concerns from Travel Agents raised through the Passenger Agency Programme Global Joint Council (PAPGJC), Conference had agreed on adoption to three out of the four papers, with R18.1 and R18.3 conditioned to changes that would be agreed with PAPGJC, prior to implementation.

Below is an extract of the PAConf/41 Results sheet reflecting the outcomes of the Conference discussions.

Item	Subject	Effective	Results and Comments
R18.1	Proposals for Travel Agency Commissioner Fund	1 Jun 2019	On a vote in principle, which is binding, PAConf adopted R18.1 subject to review by PAPGJC in January 2019 to see if any further changes can be agreed prior to implementation
R18.2	Travel Agency Commissioner Review of Conference Decision	n/a	Withdrawn
R18.3	Changes to Travel Agency Commissioner Resolution – Resolution 820e	1 Jun 2019	On a vote in principle, which is binding, PAConf adopted R18.3 subject to review by PAPGJC in January 2019 to see if any further changes can be agreed prior to implementation

R18.4	Changes to Requests for Interlocutory Relief by Agents	1 Jun 2019	Adopted
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During PAPGJC/34 that took place in January 2019, the Council agreed that a working group would work on the details and provide the Council with its recommendations in time for their discussion during PAPGJC/35. The working group met on 26 March 2019 and put forth their proposal to the Council. The Council had its 35th meeting on the 10 April and agreed to proceed with the proposed changes to Resolutions 820d and 820e, as indicated in this paper for Conference adoption.

Proposed Solution

It is proposed that Resolution 820d be amended as follows:

15. ~~in order to discuss issues of mutual concern, the Commissioners shall have the ability to meet annually in locations where IATA maintains regional offices. Costs for any such annual meeting shall be pre-authorized by the Agency Administrator, the Chairman of the WTAAA, the Secretary General of ECTAA and the Secretary General of UFTAA. As far as possible, the annual meeting should take place in conjunction to one of the PAPGJC meetings, to facilitate discussions and communication between the Travel Agency Commissioner's Office and the PAPGJC.~~

It is proposed that Resolution 820e should be amended as follows:

1.1 All disputes arising out of or in connection with matters enumerated in the present Section shall be finally settled, subject to review by arbitration pursuant to Section 4 herein, by the Commissioner, in accordance with this Resolution.

1.3 ~~Should the Commissioner receive a request for review that is outside of his or her jurisdiction as enumerated in the present Section, the Commissioner shall, in the case of a request initiated by an Agent or applicant, promptly refer the request to the Agency Administrator for review and resolution as may be appropriate; and in the case of a request for review initiated by the Agency Administrator, the Commissioner shall promptly return the request to the Agency Administrator. In each case, the Commissioner shall advise the Agent, applicant, or Agency Administrator, as the case may be, of the lack of jurisdiction under this Resolution. so inform the parties and recuse himself or herself from taking any action.~~

Effective date

The proposed effective date of these changes is 1 June 2019.

Proposed Action

Conference to adopt the changes to Resolutions 820d and 820e as shown in this paper.

The timetable for Mail Vote A303 is as follows:

Voting Period: 29 April – 10 May 2019

Filing Period: 11-24 May 2019
Effectiveness: 1 June 2019

To cast a vote, Members are asked to access the application from the following link:

<https://www.surveymonkey.com/r/A303>

Please note that no other form of voting will be accepted. Voting will conclude at close of business MAD time on **Friday, 10 May 2019**. Votes not cast by that deadline will be deemed to be affirmative.

In conformity with the Mail Vote procedure endorsed by PAConf in October 2009, this Mail Vote has been provided in advance to representatives of the agency associations ECTAA, UFTAA and WTAAA for review and/or comment. No comments were received.

Any Member seeking clarification on any aspect of the mail vote or the mail vote process is invited to contact the IATA Distribution Management team by email to distributionmanagement@iata.org.



Juan Antonio Rodriguez
Director, FDS Operations, GDC