CABIN AND INFLIGHT OPERATIONS

DESIGNED FOR

- Aircraft manufacturers
- Aircraft cabin systems and equipment manufacturers
- Safety management software providers
- Seat manufacturers
- Manufacturers of innovative travel solutions, e.g.
  - Virtual reality suppliers (training and equipment)
  - Safety equipment manufacturers
  - Medical service providers
  - Smart baggage
  - Passenger comfort devices

AREAS OF ACTIVITY

- Cabin Operations and Design
- Cabin crew training (including virtual training)
- Special categories of passengers (training & equipment)
- Onboard medical equipment
- Electronic Flight Bag (EFB) - Cabin
- Onboard retail
- Onboard virtual reality
- Handling of medical incidents

CABIN AND INFLIGHT OPERATIONS STRUCTURE

Cabin Operations Safety Technical Group (COSTG)

Cabin Operations Safety Conference

EXCLUSIVE ACCESS TO MEETINGS & WORK GROUPS

CABIN OPERATIONS SAFETY TECHNICAL GROUP (COSTG) – by invitation only
Contact: Jonathan Jasper
Manager, Cabin Safety
E-mail: jasperj@iata.org
https://www.iata.org/whatwedo/workgroups/Pages/sacwg.aspx

The IATA Cabin Operations Safety Technical Group (COSTG) meets twice yearly and consists of IATA member airline Cabin Safety Specialists. The COSTG reviews all aspects of cabin operations and design in order to improve safety and operational efficiencies by developing recommended best practices for cabin operations. The COSTG is a “working group” of safety professionals with a goal to produce documentation and safety materials that will assist other airlines in setting up effective processes for the safe operation of commercial passenger aircraft. This work contributes to the reduction of incidents, accidents and costs to airlines.

The COSTG has developed toolkits in Turbulence Management, Inadvertent Slide Deployment Prevention and Safety Management System (SMS) in Cabin Operations as well as the Cabin Operations Safety Best Practice Guide.

The COSTG aims to support operators with tools of best practice suggestions to ensure the appropriate areas of safety management are incorporated into all airline cabin operations. The key elements of focus are:

- Cabin Emergency Equipment
- Compliance with standards and procedures
- Risk Assessment
- Fatigue Risk Management
- Cabin Safety Reporting
- Accident and Incident investigations; and
- Quality Control and Auditing
The group also reviews issues such as aircraft cabin systems and equipment design to enhance safety and operational efficiency.

**CABIN AND INFLIGHT OPERATIONS ISSUES**

**IATA CABIN OPERATIONS SAFETY**

Innovative products designed for improved passenger experience require assessment to ensure that they conform to existing certification and regulatory requirements and that any new safety hazards can be managed effectively.

IATA’s Cabin Operations Safety Technical Group works within the framework of IATA’s six point safety program [https://www.iata.org/whatwedo/safety/Pages/6-point.aspx](https://www.iata.org/whatwedo/safety/Pages/6-point.aspx) to ensure that member airlines around the world are kept up to date with innovative product and guidance materials to enable them to introduce them safely and easily.

**ADDITIONAL STRATEGIC PARTNERSHIPS’ BENEFITS**

**BRANDING**
- Recognition as a valuable supporter of IATA and the air transport industry
- Inclusion in the IATA Strategic Partnerships online directory
- Exclusive usage of the IATA Strategic Partnerships logo
- Promotion through the electronic quarterly newsletter, the Partner Brief, viewed by thousands of aviation industry contacts
- Monthly posting of Strategic Partners’ press releases on the IATA website

**IATA CLEARING HOUSE DISCOUNT**
Strategic Partners receive a substantial discount upon joining the IATA Clearing House:
The IATA Clearing House (ICH) provides the means to settle all the billed items sent to and from airlines around the world. Used by more than 400 airlines either directly or via special links, the ICH settles around USD 50 billion of interline billings every year. Its efficiency is so great that airline cash and settlement requirements are reduced by around 75%, and risks for all participants are minimized. [https://www.iata.org/services/finance/clearinghouse/Pages/index.aspx](https://www.iata.org/services/finance/clearinghouse/Pages/index.aspx)

**PUBLICATIONS**
Partners may purchase publications at a preferential rate: [www.iata.org/publications](http://www.iata.org/publications)

**COURSES**
Strategic Partners may attend, at a reduced fee, IATA training courses: [www.iata.org/training](http://www.iata.org/training)

- Aircraft Airworthiness
- Airline Ground Operations Safety Audit
- Airport Crisis Planning and Management
- Airside Accident Investigation
- Basic Airside Safety
- Cargo Warehouse and Ramp Safety Awareness
- Flight Operations Management
- Human Factors in Aviation Maintenance
- Integrated Safety Management System for Cargo
- Safety Management System
- Phraseology and Safety Training for Air Traffic Controllers and Pilots
- Safety and Quality Management Processes
- Unusual / Emergency Situations Training for Pilots and Air Traffic Controllers

**CONFERENCES**
Strategic Partners may attend, at a reduced fee, the IATA Cabin Operations Safety Conference [http://www.iata.org/events/Pages/cabin-safety.aspx](http://www.iata.org/events/Pages/cabin-safety.aspx)