Air Canada Digital Identification
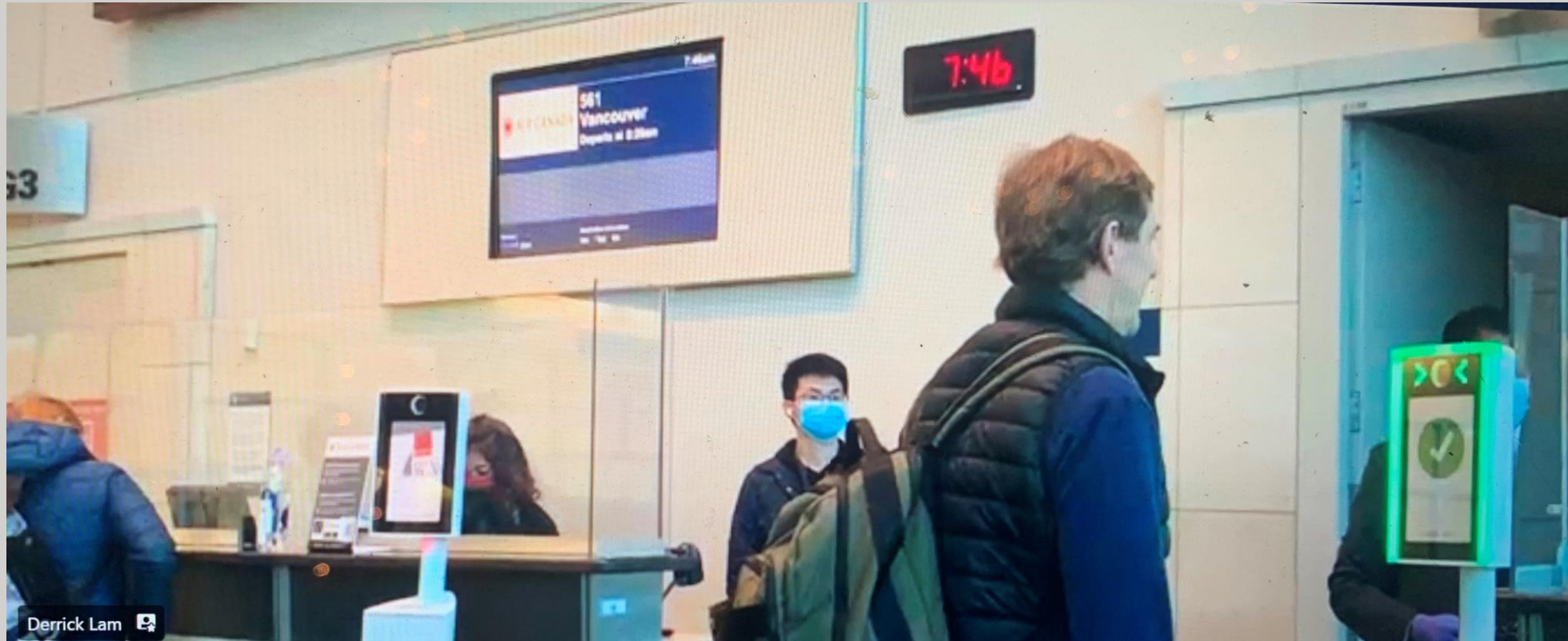
Derwin Cady

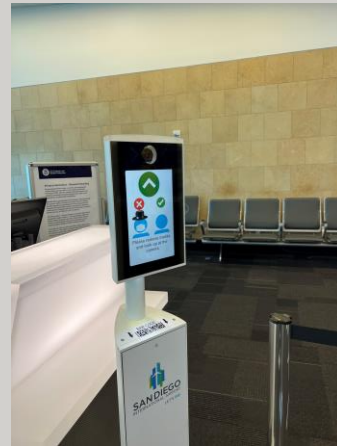**October 26, 2023**

US CBP Exit

AC airport now – US CBP Exit

biometric boarding functional at 13 US airports
(SFO, SAN, SEA, PDX, EWR, FLL, MIA, TPA, MSY, BWI, SJU, HNL, LAS)

Bringing biometrics to Canada

- Government of Canada database **X**

- SATR **X**

- Airport Infrastructure **X**

Digital Identification: Air Canada approach

Create and prove the technology
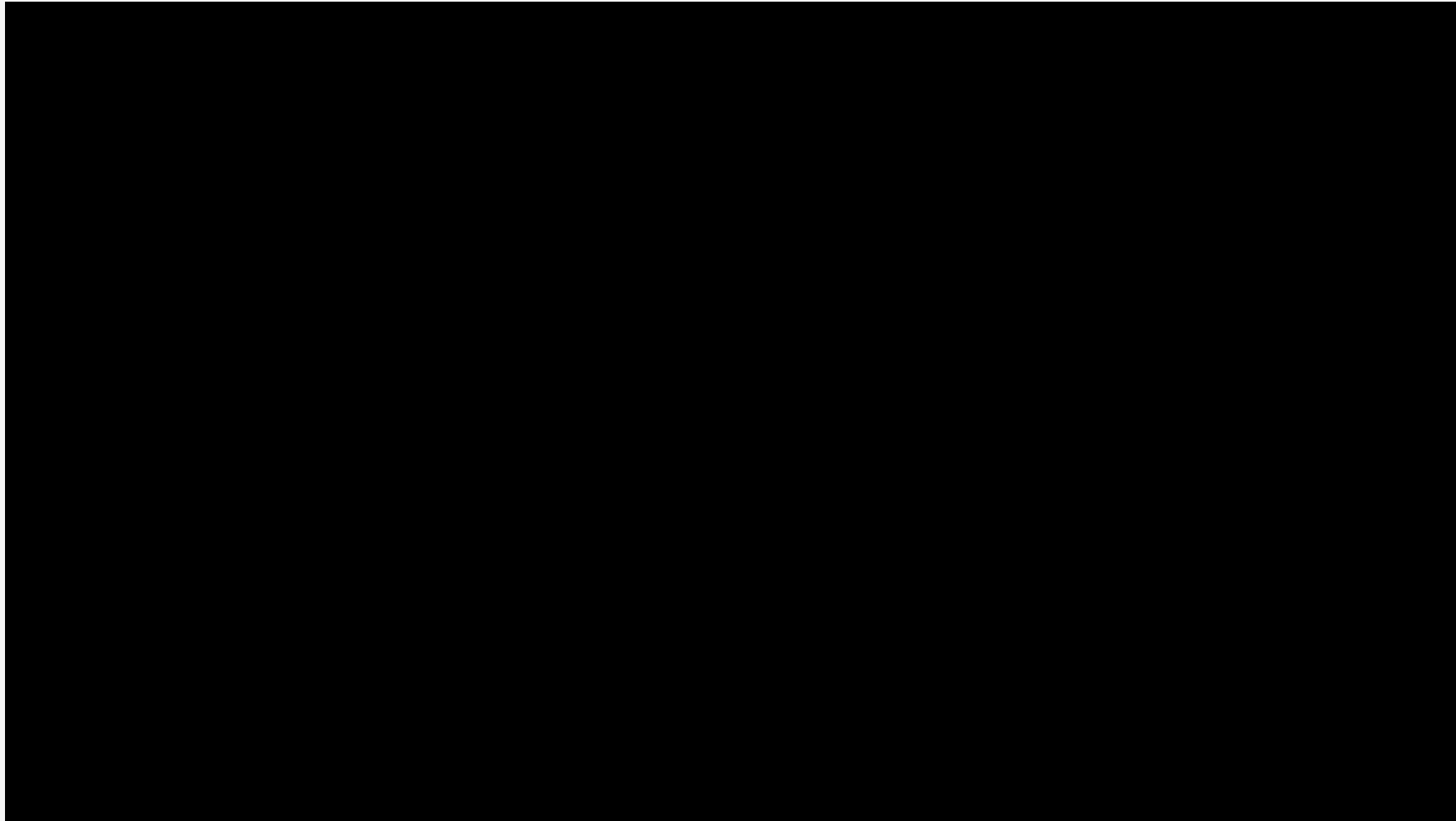
Government Support

Deliver value

Digital Identification – de-centralized solution

- The Digital ID is created by the customer on their mobile device.

- The Digital Identity is stored securely on the customers device.

- The Digital ID is only shared upon consent by the customer.

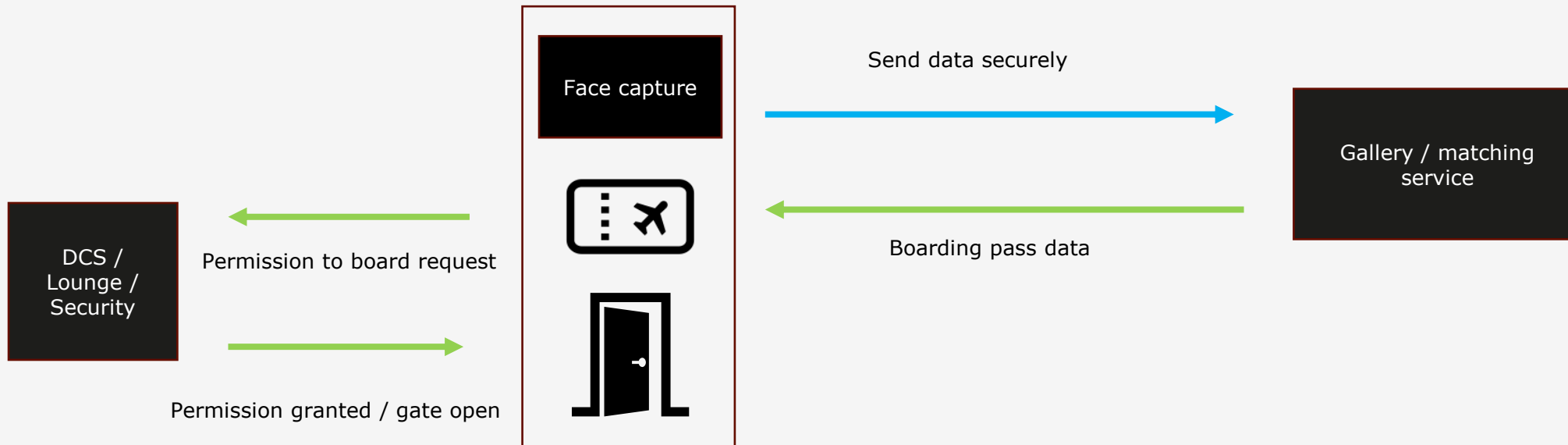- The Digital ID is deleted from all day-of galleries once the journey is complete.
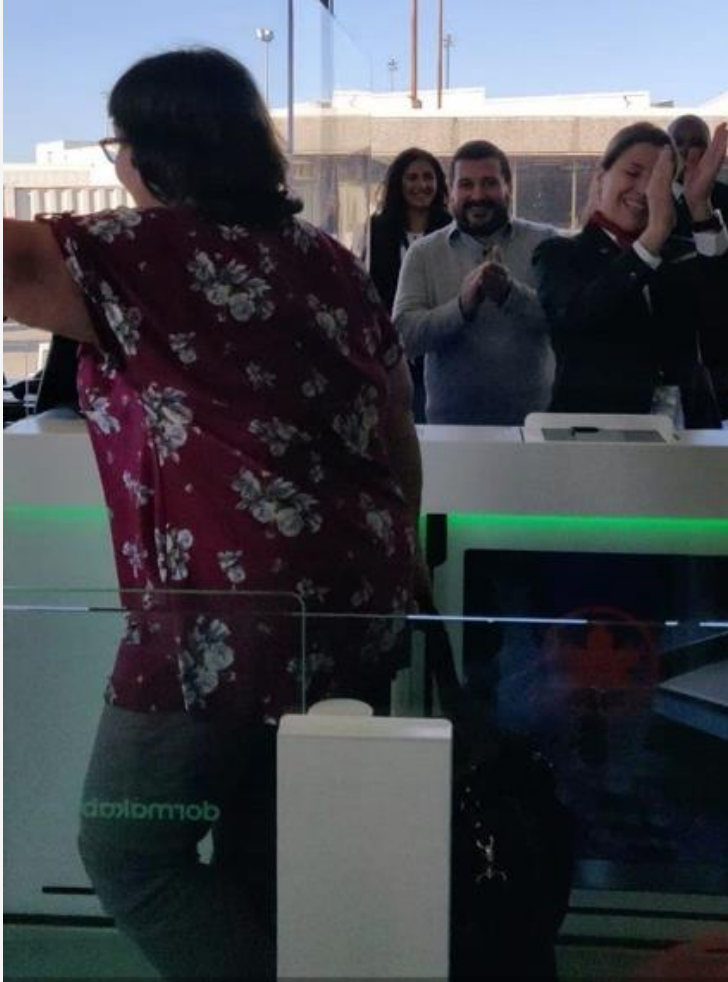
Explainer video

Touchpoint processing

Face capture

Send data securely

Gallery / matching service

Boarding pass data

DCS / Lounge / Security

Permission to board request

Permission granted / gate open

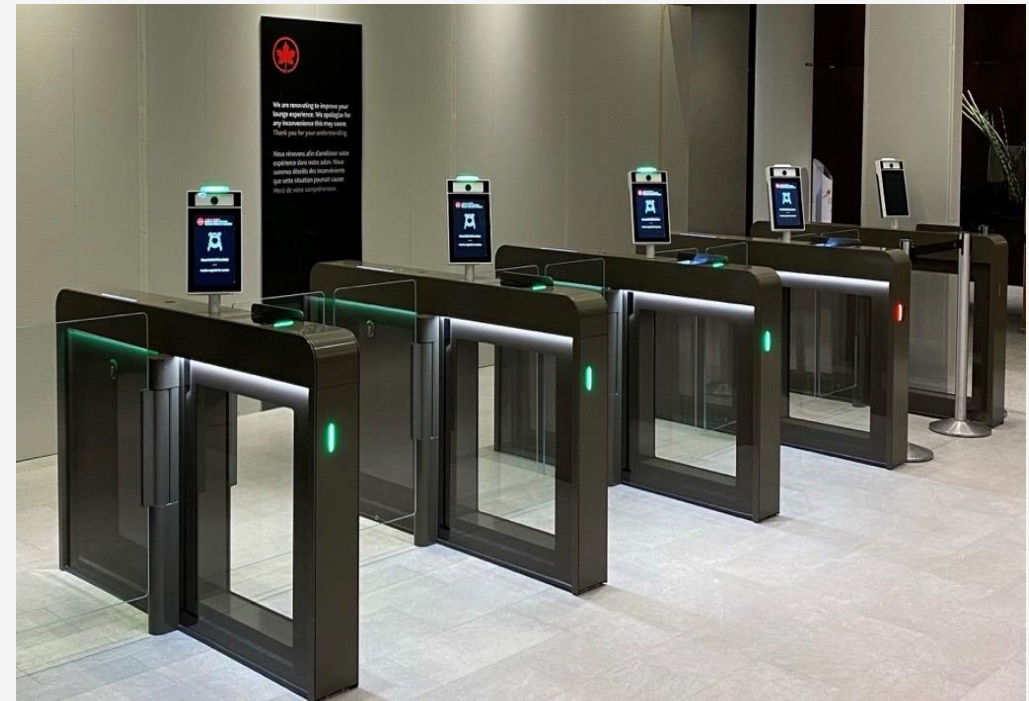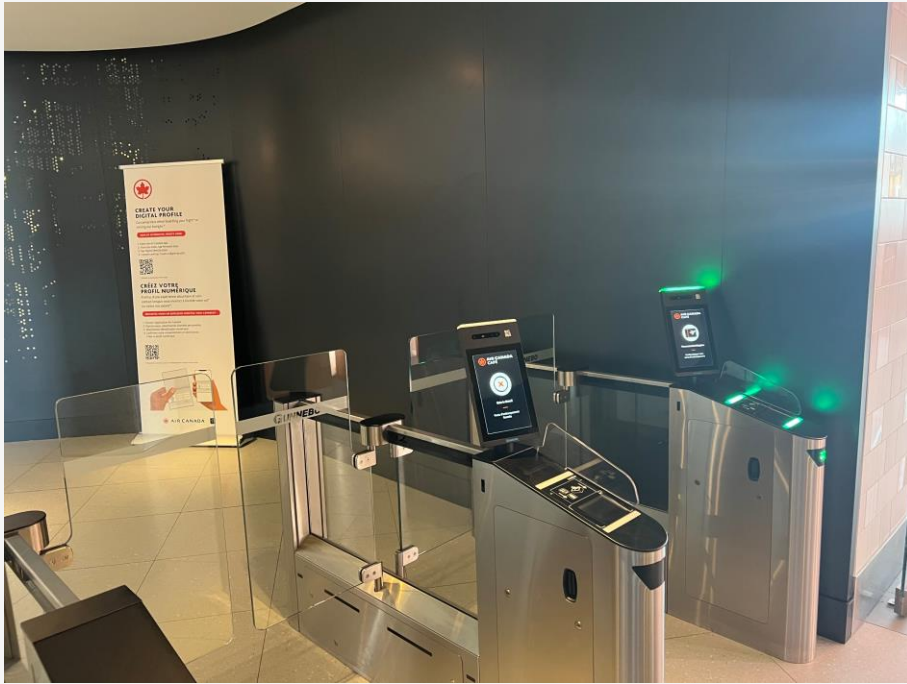# Digital Identification – test the tech
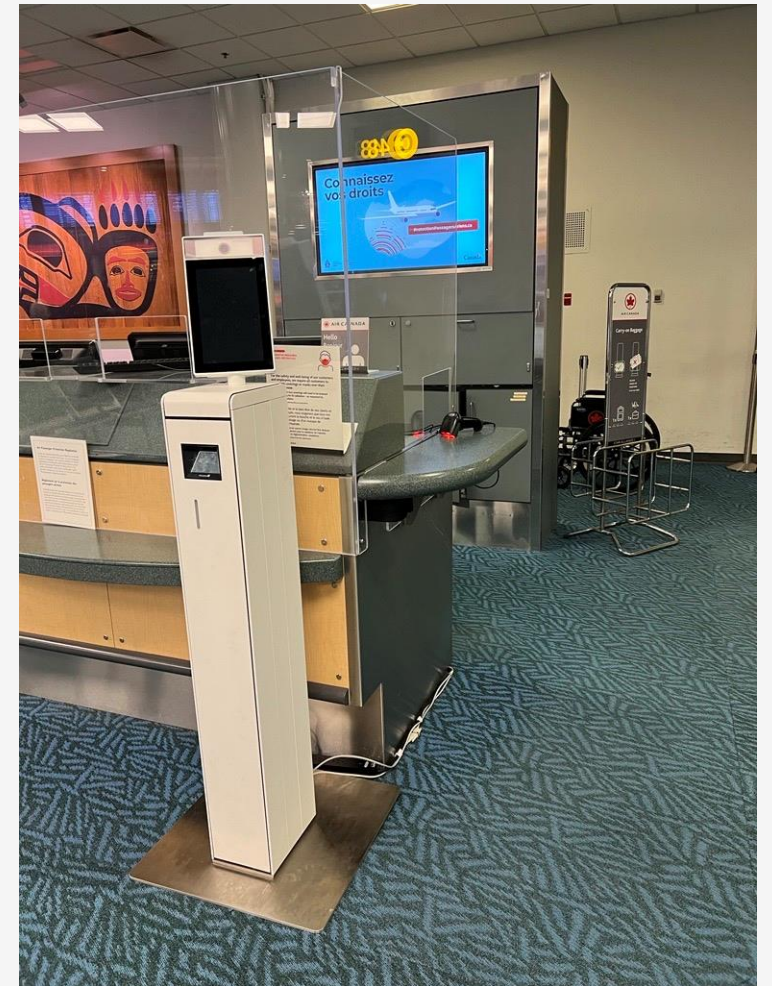
Going Live !!

- Temporary Government of Canada exemption granted on January 31, 2023

- First lounge access February 1, 2023

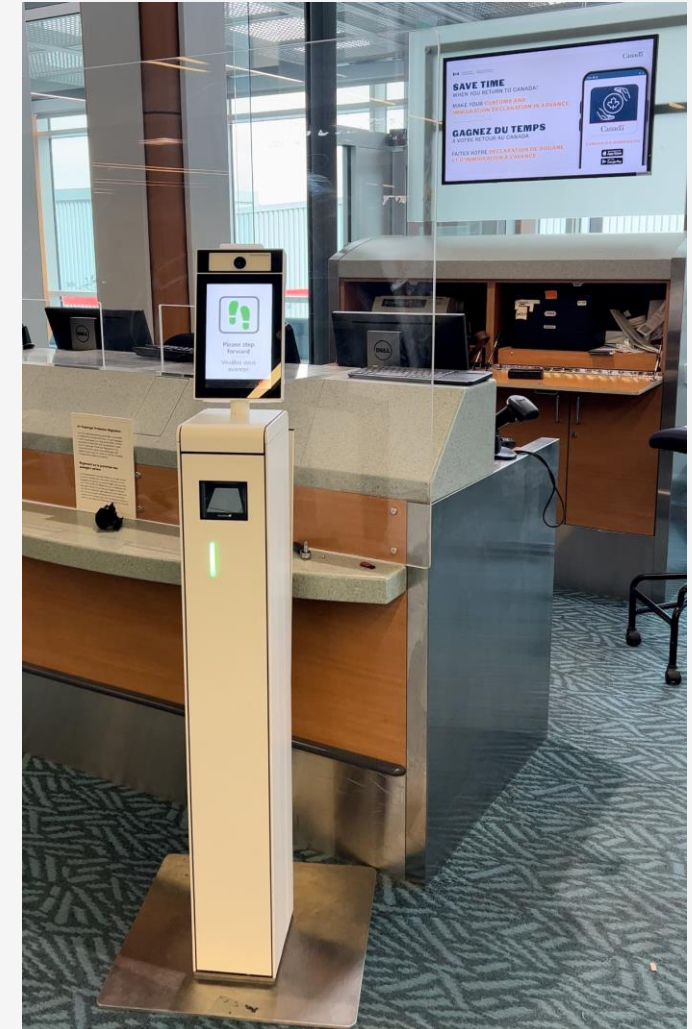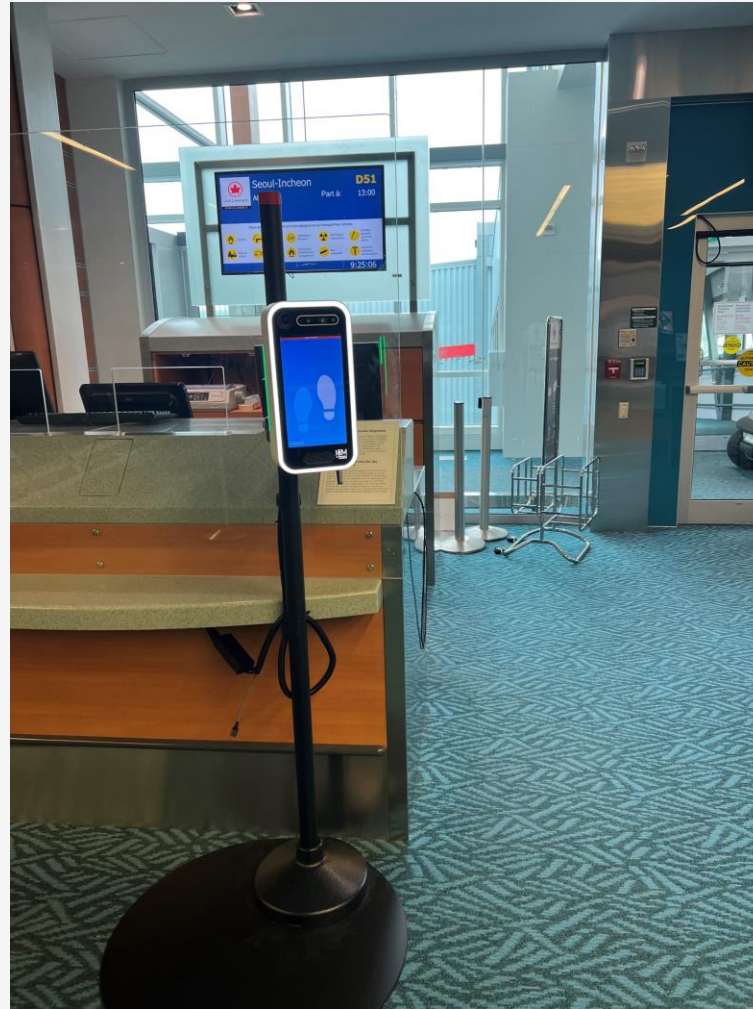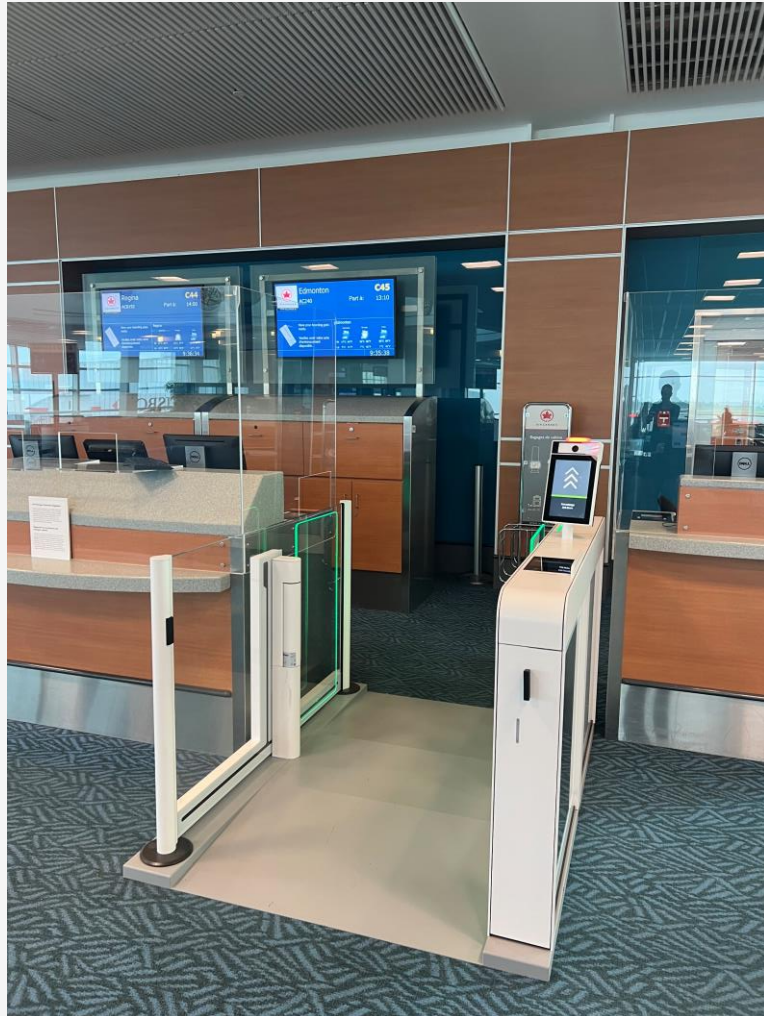- First passenger boarding on February 14, 2023

eGates at AC Café and Domestic Maple Leaf Lounge YYZ

eGate and Face Pod at AC Dedicated - YVR

eGate and Face Pods in Common Use - YVR

Digital Identification: Air Canada approach

Create and prove the technology ✅	Government Support ✅	Deliver value. Moving past PoC

- Digital Identity platform 40,000 enrolments
- Touchpoints deployed at airports to allow biometric access to lounge and flights.

- Transport Canada / Public Safety SATR exemption extended for 24 months.

- Biometric path in YVR.
- Launching biometric corridors
- Partner engagement and enhancement

Thank you

aircanada.com