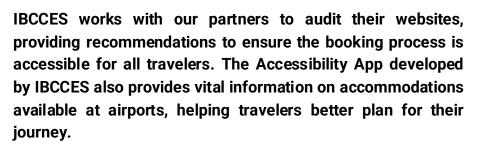
The Accessibility App provides seamless navigation to inclusive and accessible locations within the destination city, ensuring a smooth onward journey.



Traveling to final destination

Planning to travel and making necessary arrangements





IBCCES works with our partners to implement improved wayfinding, signage, and communication boards, making the journey through the airport less stressful and more inclusive and accessible.

IBCCES works with our partners to enhance signage, wayfinding, and staff training, ensuring a smooth experience during arrival and luggage collection.



and luggage collection

Arriving at destination airport

Adopting a culture of accessibility for air trave



Checking in and going through

security

Traveling to and arriving at the airport

IBCCES works with our partners to train onground staff in effective communication styles, ensuring they can provide the best service to all passengers during check-in and security.

IBCCES works with our partners to establish standards and provide training, ensuring passengers receive appropriate support during the boarding process and in-flight.



Arriving at the boarding gate and boarding the aircraft



Waiting for boarding

IBCCES works with our partners to create inclusive and accessible waiting areas, including low-sensory or quiet zones for travelers who need a calmer environment.



Adopting a culture of accessibility for air travel

Airlines and Airport Staff Training and Certification







Dubai International Airport

Orlando international Airport

Emirates City Check-Ins



Onsite review of facilities by IBCCES

Review of full 360-degree guest experience before and during visit

Sensory guides created by IBCCES for all attractions or interactive areas to empower guests to plan for their visit, understand sensory impacts, and feel comfortable

Comprehensive report that highlights recommendations to better serve visitors with sensory needs, autism, or other related needs

- ☑ Recommendations or changes can typically be implemented over time
- ☑ Share best practices
- ☑ Will not require structural changes or implementation

The Accessibility App

