





# Adopting a culture of accessibility for air travel

## Airlines and Airport Staff Training and Certification



Dubai International Airport

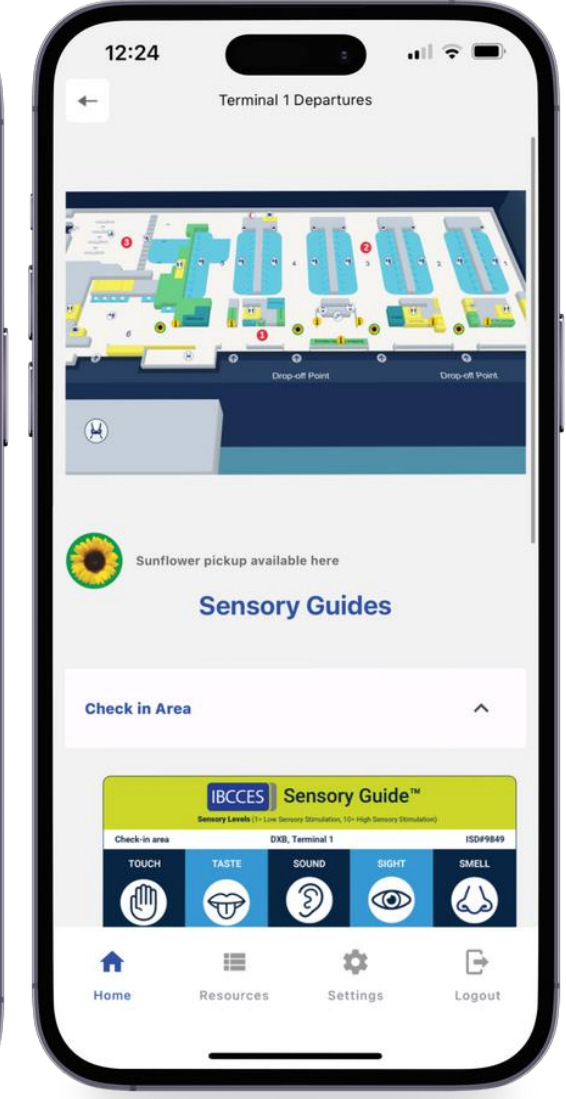
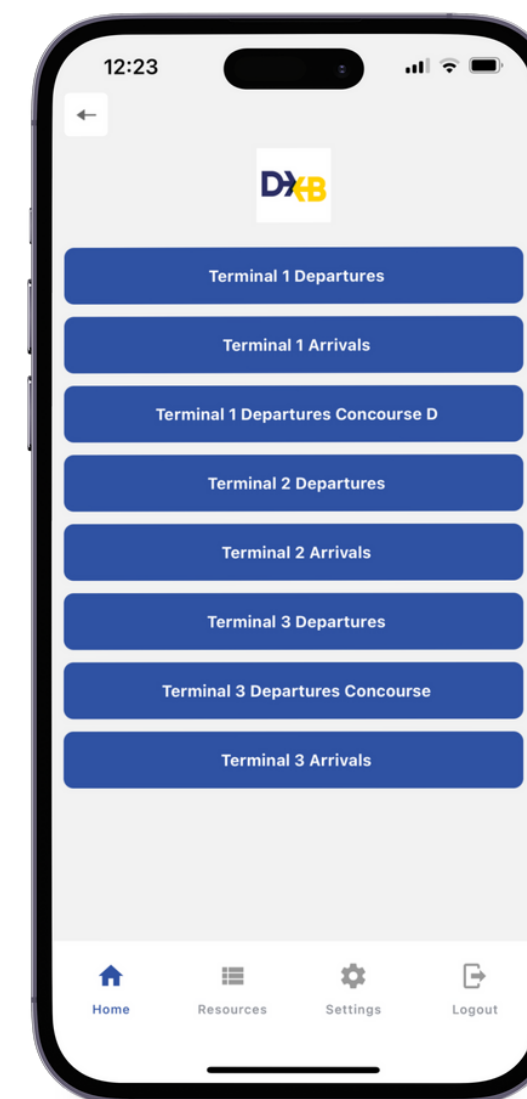


Orlando international Airport



Emirates City Check-Ins

## The Accessibility App



### Onsite review of facilities by IBCCES

Review of full 360-degree guest experience before and during visit

**Sensory guides** created by IBCCES for all attractions or interactive areas to empower guests to plan for their visit, understand sensory impacts, and feel comfortable

**Comprehensive report** that highlights recommendations to better serve visitors with sensory needs, autism, or other related needs

- ☑ Recommendations or changes can typically be implemented over time
- ☑ Share best practices
- ☑ Will not require structural changes or implementation