

Order Accounting in the New World

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#1 FAQ
Will ONE Order / Order
Accounting happen
before I retire?

YES

Journey from Revenue Accounting to Order Accounting

- 1 Customer-centric architecture that is mapped to customer journey and experience. Moving away from traditional Revenue Accounting to processes aligned with Modern Retailing
- 2 Launched FLX Order Accounting at Accelya Financial Summit in Madrid in July 2024,
 - Truly modular, API-based architecture, AI-powered
 - Real time processing and financial reporting
 - Built grounds up, AWS powered providing Scalability. High Availability and Reliability with Security and Compliance.
- 3 Coming soon “Implementation of Order Accounting”

Use Cases

What have we addressed

OMS INTERFACE

Standardized
interfaces from OMS

Based on real-time
messages

ORDER SALES

Sales Liability,
Receivables and
Payables including
ground suppliers use
cases

Reconciliation with
Payments

DELIVERY

Revenue Recognition
and Reporting for Air
and Non-Air services

Order Expiry /
Outdating

Order Closure

Interline through
traditional channels

ORDER CHANGES

Accounting of order
change scenarios

Service Cancellations

Use Cases

What is pending

SETTLEMENT



Order settlement for
Cash transactions
and
Suppliers through
Settlement with Orders



DELIVERY



Connecting to DCS etc.
for consumption of air
and non-air services
delivery messages



REFUNDS



Complex refund cases
with credits and multi-
usages like downgrade
refunds



DISRUPTIONS



Handling disruption of
service and customer
credits





Thank you

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