worldpay from FIS

#1
Global Acquirer

100+

Supporting more than 100 airlines across the globe

8/10

We process for 8 of the top 10 largest airlines in the world



# 5 KEY OPTIMIZATION THEMES

How can you measure it?

What does good look like?

**Creating benchmarks** 

1

### **Customer Experience**

Optimizing the payment flow, look to book to pay, APMs, currencies, stored payment details

2

### Fraud & Chargebacks

Reducing fraud while keeping the good business, tools, process automation

3

#### Cost

Optimizing the setup to reduce payment costs, local vs international set-up, end-2-end cost, how to measure them 4

#### **Back-Office**

Reconciliation, sale to bank account, reducing variations

5

## **Supplier Payments**

Ease of use, time to cash, who takes the risk, cost