# Predictive Forecasting & Real Time Visibility

IATA World Financial Symposium Bangkok, Thailand 31st October 2024



## We evolved from an airline to five distinct verticals

AVIATION GROUP



**Aviation** 

**AVIATION SERVICES** 



Outsourcing

**LOGISTICS** 



teleport

First to Last Mile Fulfilment MOVE DIGITAL





pigbay



ikhlas.com

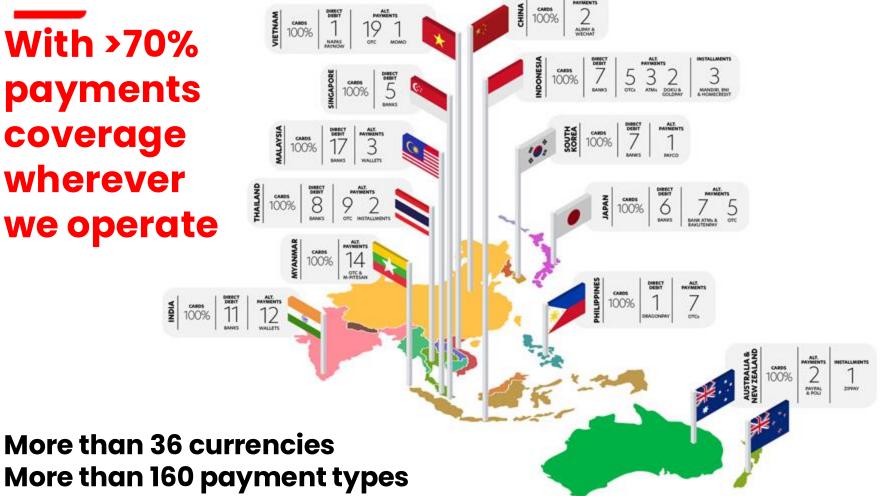
Consumer
Digital Platform

CAPITAL A
INTERNATIONAL



IP & Investment

With >70% payments coverage wherever we operate



We had to get more precise and surgical with our strategies

Enhanced payment orchestration augmented with Al engines generates a consistently accurate real-time view of transaction and liquidity flows



# Effective adoption had strings attached



### **LOW IMPACT**

### **MEDIUM IMPACT**

### **HIGH IMPACT**

Accomplishes single task of lower complexity



50%

Summaries and literature reviews



43%

Assistance with accessing information

Accomplishes single task of medium complexity



52%



contextualized emails



50%

**Employee** review

Generates or analyzes more than summarizing



55%

New content generation



67%

Data visualization and reports

75% Chatbot

Real-time

autonomous task

execution.



32%

Code generation



53% Automated workflow management system

Advanced generation or assessment based on multiple diverse inputs



53%

Product and services innovation



57%

Feedback and monitoring of the production process

High risk complex task



30%

Detection of fraudulent behavior or



55%

Automated cybersecurity management system

**STRATEGIC** 

# We learned a few critical painful lessons

WORLD'S BEST

- Clear Business Objectives
- Risk Management & Data Privacy
- 3 Change Management
- Culture Readiness
- 5 Stakeholder Management
- Partner Selection
- Performance Metrics
- Ethical Considerations

