Envision a future where the baggage operation is driven by technology.

Supporting our frontline employees with advanced technologies to elevate their on-the-job experience.

- Autonomous Vehicles and Robotics
- Artificial Intelligence and Machine Learning
- End User App development
Future of **Baggage**

Autonomous Vehicles and Robotics

### Baggage Make Up
- Container/cart build up
- Early baggage processing
- Maximizing space (ULD)
- Segregating baggage by commodity

### Aircraft Onload/Offload
- Self-loading and offloading devices
- Advanced baggage segregation
- Full tracking of baggage on/off

### Terminating Baggage
- Baggage delivery and dispense
- Autonomous delivery
- Robotic dispense support
- Differentiates handling type (transfer bag vs terminating)
- 100% tracking of delivered bags
**Artificial Intelligence** is rapidly growing and is ready for *take-off* for Airline and Airport *operations*.

AI will drive better decision making in day-to-day baggage operations.

- Predictive planning
- Improved baggage recovery
- Passenger communication and awareness
Developing applications to enable front line employees to excel in their day-to-day tasks focused on their needs.

Employee focused tools which will support everyday tasks, made easy

- Reduced training demands
- Drives efficiency and productivity
- Fun and engaging