



Seamless travel

Make it a reality

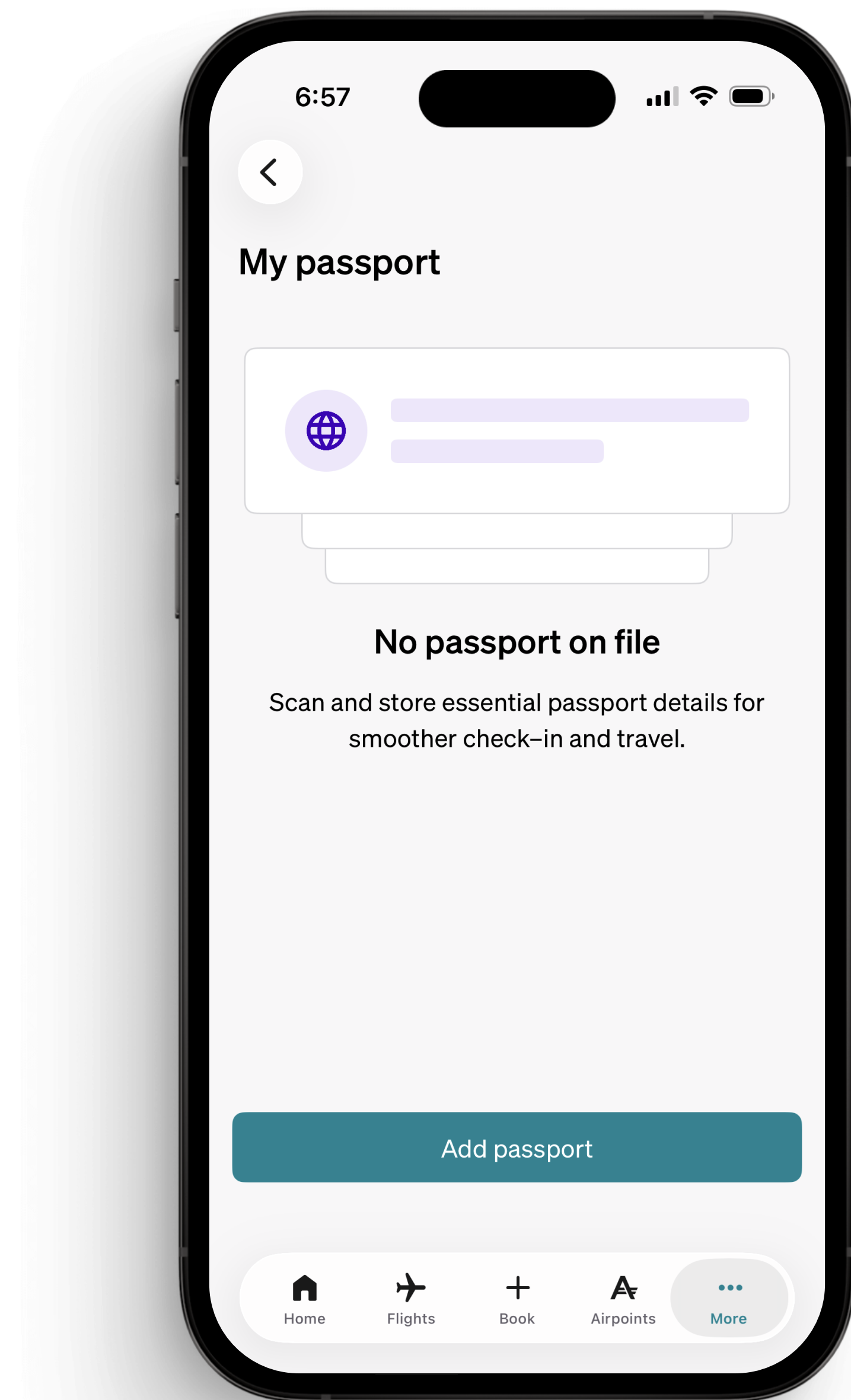
Anthony Kemp



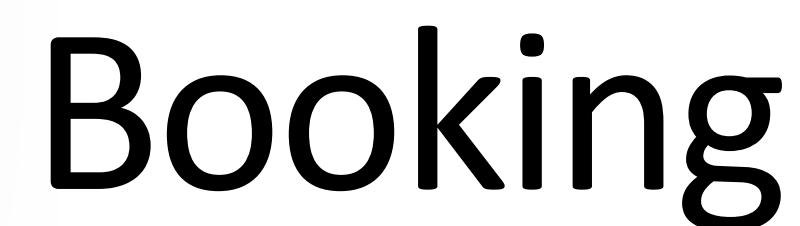
Vision

“Creating a world where travel flows effortlessly from door to destination.”

Our vision is to remove friction across every touchpoint — from booking and identity verification to boarding and arrival — delivering a truly connected, intuitive journey for every traveller.



Digital ID





AIR NEW ZEALAND



Trip to Istanbul



→ One way  1 passenger  Booking reference • JTCC7H


 Online check-in opens 24h prior to departure

Manage booking


Auckland to Istanbul

Wed, 5 Nov • 2 flights




 **AKL Auckland** • 10:10am


11h 10m flight time

 **HKG Hong Kong** • 4:20pm


Hong Kong

 **Cabin**

Economy (W)

 **Fare**


Economy


 **Bags**

1 bag (23kg)

>


17h 40m transit


 **HKG Hong Kong** • 10:00am⁺¹

 Departs Thu, 6 Nov


Hong Kong

11h 50m flight time

 **IST Istanbul** • 4:50pm⁺¹


 Arrives Thu, 6 Nov

Istanbul

 **NZ81**


Operated by Air New Zealand


BOEING 787-9


 **NZ4853**


Operated by Turkish Airlines


BOEING 777-300ER

 Select seats

 Add a bag

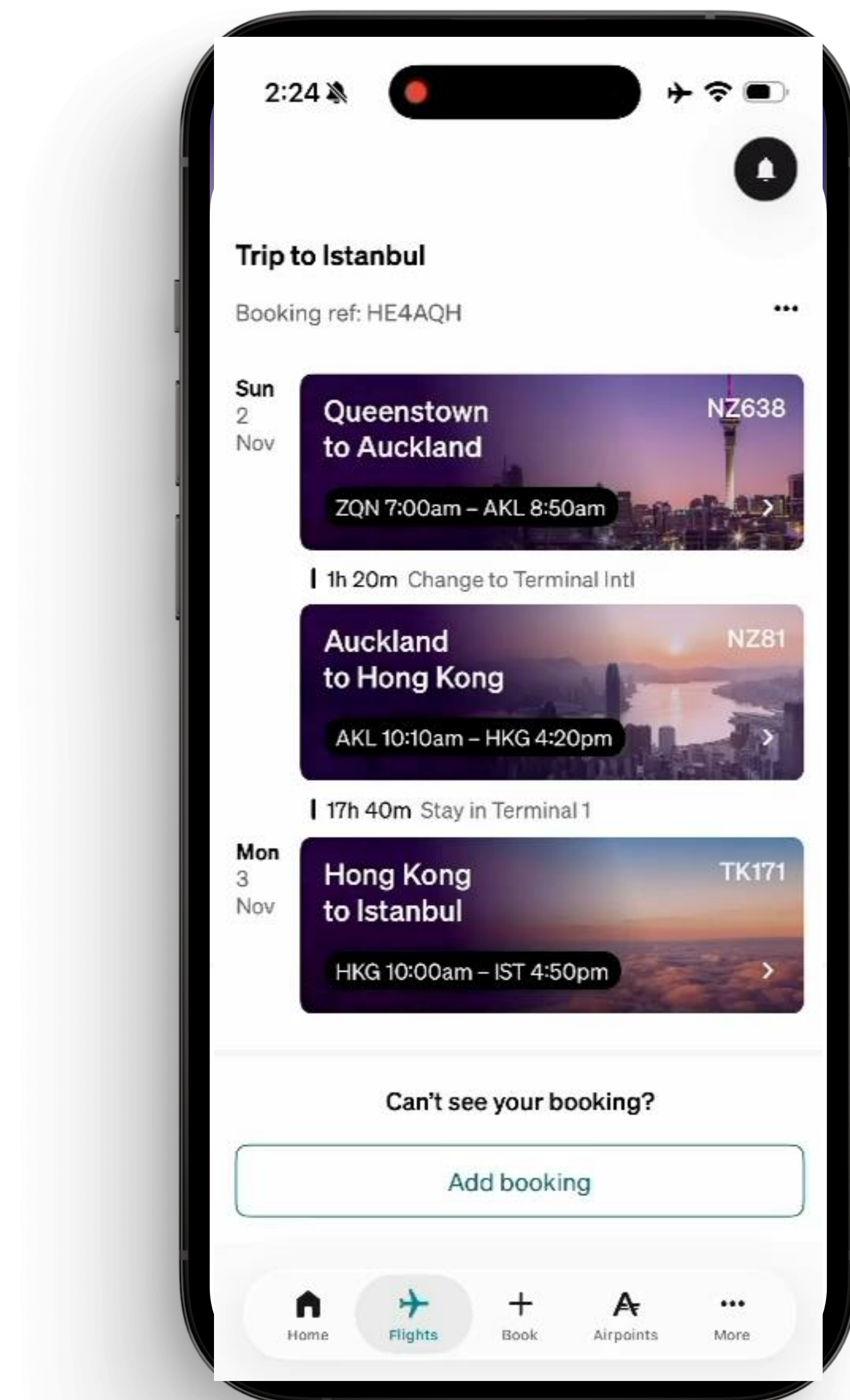
 Meals

 Upgrade

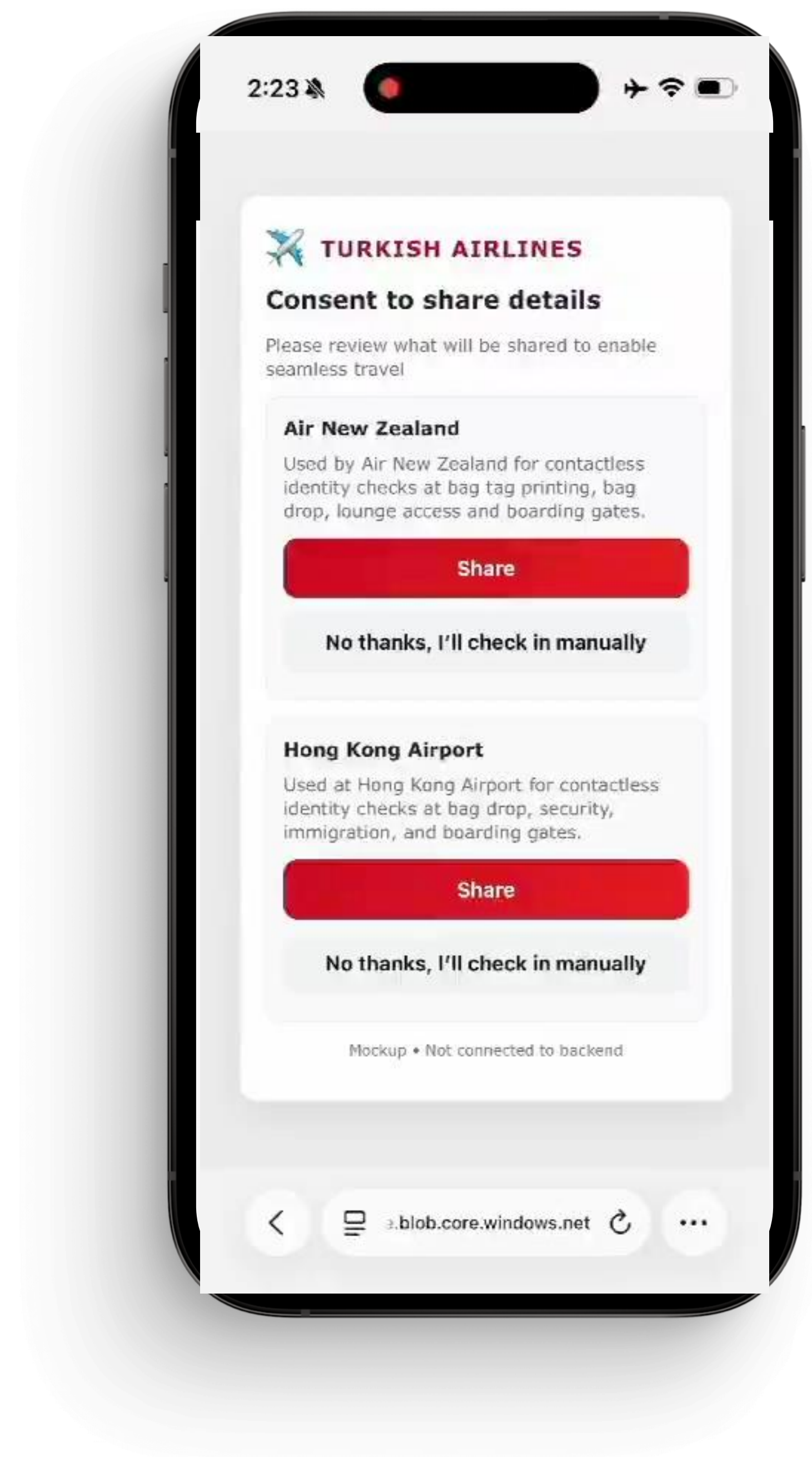
 Change flights

Ready to Fly

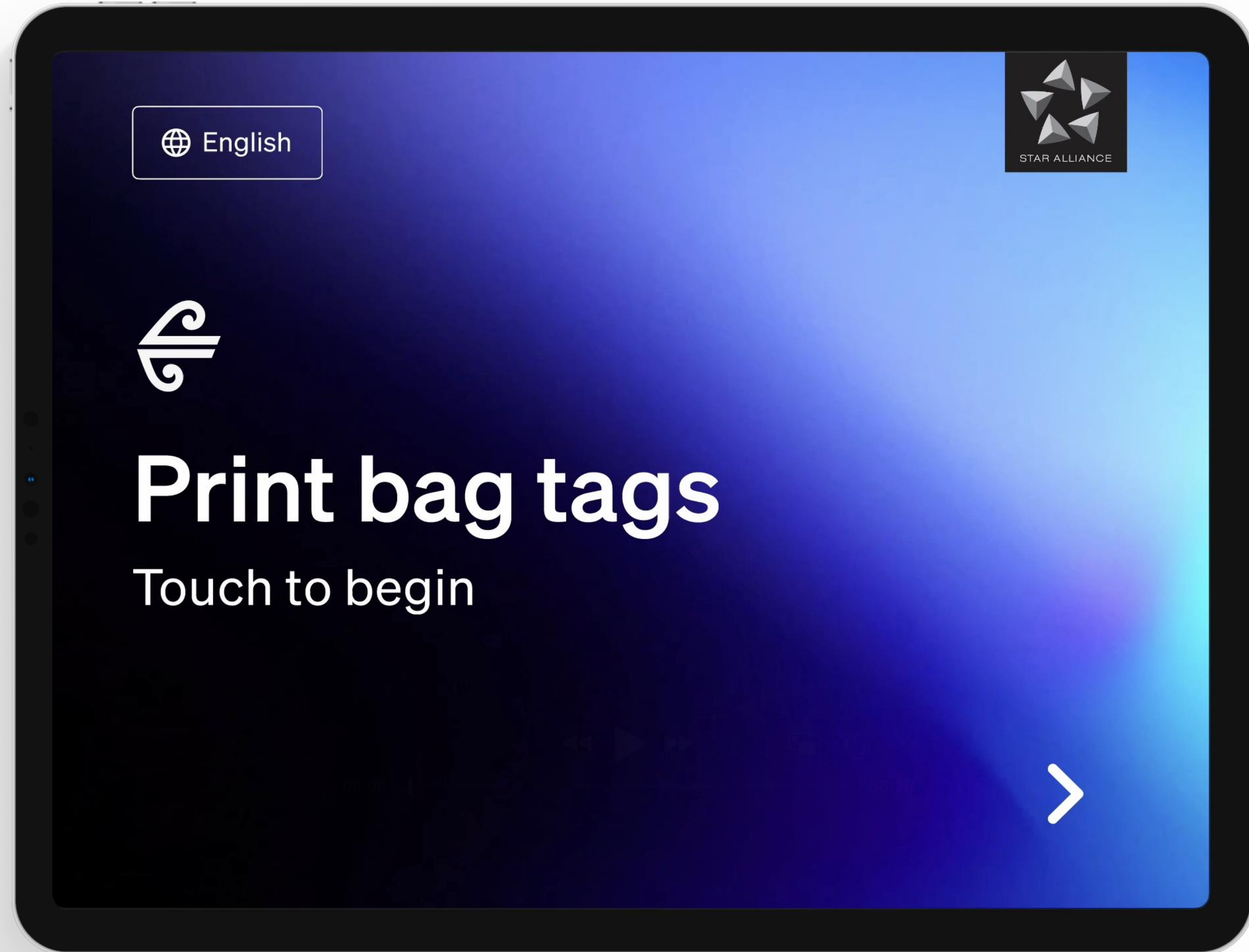
Air New Zealand All information is private and confidential



Nav Check-in



Web Check-in



Departure



Partnership



Te Tari Taiwhenua
Internal Affairs

- **Trust framework for digital identity**
- **New Zealand border control**
- **New Zealand travel declaration**



- **Travel Director**



Name change

Missing loyalty points

Protecting our customers

Account recovery

Fraud prevention



Questions?

