





TURKISH AIRLINES Digital Identity & Seamless Travel **Initiatives**























Transforming our digital experience into a personalized, seamless and inspiring travel journey

Mobile First

AI Assistants

Always Connected Biometric Journey





What is Seamless Travel?





Self - enabled Airport Processes



Seamless Boarding



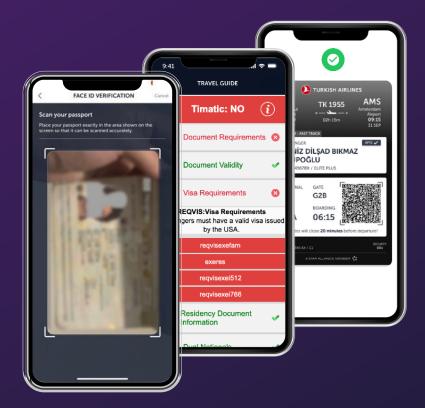




1. Moving Airport Processes to Home

"Passenger's can conduct most of the processes at home without having any stress"

- Secure APIS project
- Automated Document Checks & Travel
 Ready Center
- Pre Saved APIS (Wallet)







2. Seamless Airport Processes & Self Check-in

Self Check-in and
Biometrics Initiatives

- Kiosk & Self Bag Drops Kiosks 87 PortsSBD 16 Ports
- Biometric identification for Kiosks and SBDs
- Biometric Lounge Access









3. Seamless Boarding

- **ADB** Trial nhouse solution
- **IST** Trial Alliance level solution
- **HKG** Pready to go live within contactless directory PoC





Feature Plans

- Enhabling processing and usage of government backed digital ID solutions
- Creation of inhouse Digital ID Wallet and possible integrations with Apple & other industry wallets.









THANK YOU!