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politiche in favore delle persone con disabilità



European Disability Card and IT Wallet: An inclusive way of travel

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Evolution of App

Today: Digital documents

Digital documents in the IO app are usable for in presence\offline verification in Italy; the EDC (European Disability Card) is verifiable solely with a smartphone (via QR code) to access discounts and reduced fares.

Starting 2026: IT Wallet

Digital documents in the IO app (or stored in Private Wallets) can also be used online in Italy to securely and certified transmit the attributes contained in the EDC (e.g., need for an accompanying person, validity, necessary assistance) to websites and apps of private companies.

Next years: EUDI Wallet

Digital documents in the IO app (or stored in Private Wallets) can be used in presence\offline and online, including in a EU (or more) cross-border manner.

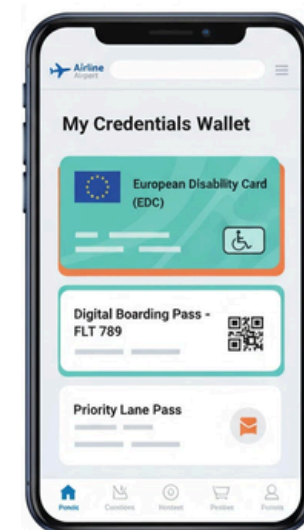
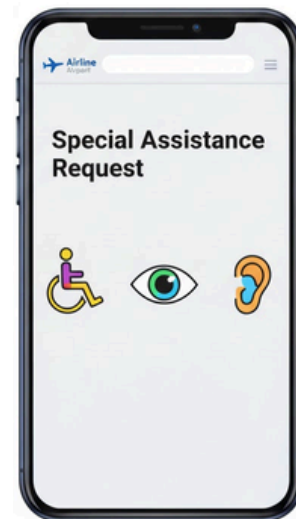


Stored info



- In the digital version, the same data printed on the physical card are present: Personal details, expiration date, serial number, need or not for an accompanying person ("A")
- In the digital version, it will be possible to add accessory features such as the type of assistance required (e.g. IATA PRM Codes) or accessory services (e.g. more info about the condition of disability)

A future use case: ticket booking



Admissibility and Discount eligibility

Her Wallet securely shares her Credentials with the airline app\website. She can use her digital EDC to request a dedicated discount on the ticket fare.

Assistance

Her Wallet selectively presents her European Disability Card (EDC), instantly transmitting her assistance needing info weeks in advance.

Private Wallet Integration

She can securely share and add her digital EDC credentials to the airline's private digital wallet to access supplementary, carrier-specific services.

Airport and Boarding

Upon her arrival at the airport, both assistance staff and the airline are already aware of her needs.

All images are for illustrative purposes only and do not correspond to the final version of the services



Thanks

More info: disabilita.governo.it/it/carta-europea-disabilita-ced/

Or send an email to m.pennone@governo.it

