

# accelya



## Breaking free of legacy and putting airlines in control

Unlocking growth and innovation through open, built-for-the-future technology



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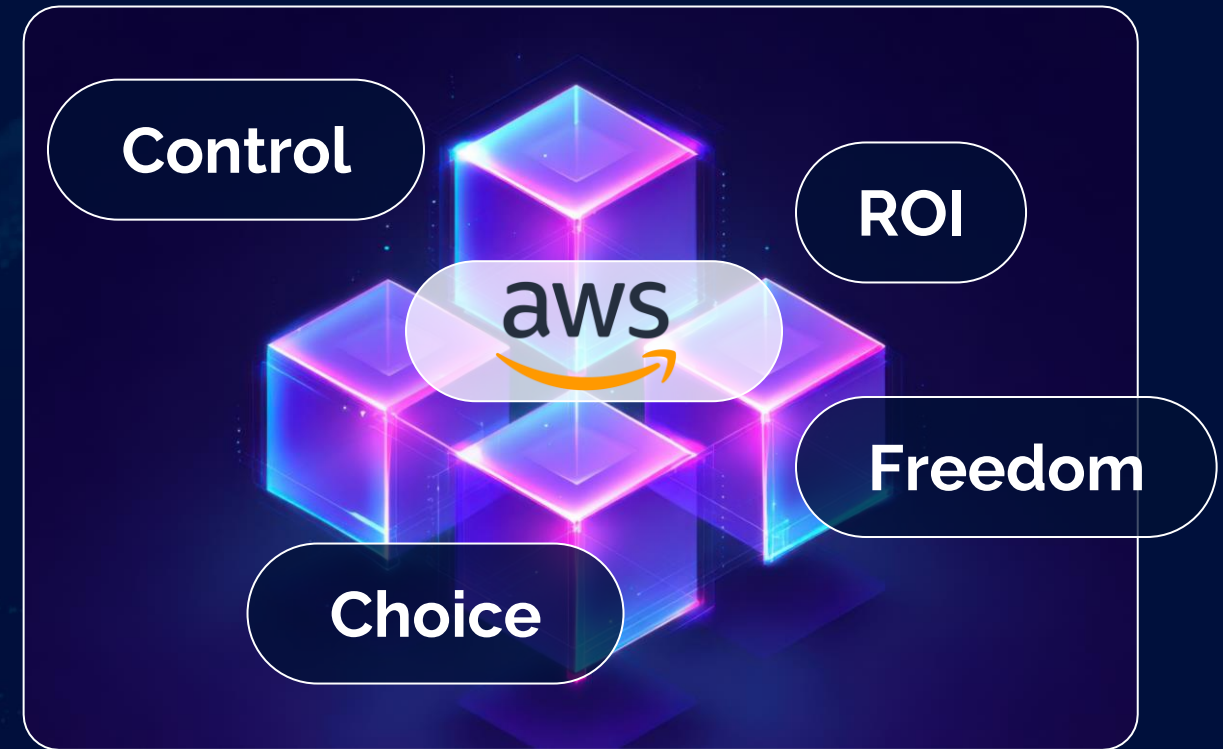
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# Breaking The Chains of Legacy

*Bringing Amazon-Style Retailing to Airlines*





# Building an open and efficient retailing ecosystem

*flydubai builds flexibility and control in its journey toward modern airline retailing.*





# The Power of Partnership





# Turning Data Into Insight

American  
Airlines



✓ Order Intelligence

✓ Proven at Scale

✓ Pragmatic AI



“Accelya is probably sitting on the largest amount of Order data in the industry — positioning it to build the most effective AI solution for servicing and financial settlement.”

— T2RL, *First View on FLX ONE Vision (2025)*



# FLX ONE Vision – Your Portal to full Order Integrity

**FLX ONE Vision** Order Search

FLX One Central > One Vision > Order Search

**Order Search**  
Apply filters to search for orders

All Filters Saved Filters

Filters 1

Search...

Booking

Carrier 1

Operating Airline\*

Expected format: 2 characters

Flight

Departure

Arrival

O&D

Ticket

Status

Passenger

Date Range

Pricing

Payment

Service

Showing 1 - 20 of 10000 results

Download CSV

Order ID	Passenger Name	Departure	Arrival	Dep Date	Dep Time	Arr Date	Arr Time
220HKA577A2	NJ** BA*****			Jul 11 2024	17:55	Jul 11 2024	20:05
220HBXG46A2	NA*** PE**			Sep 30 2024	14:40	Oct 1 2024	10:25
220HZDT8TA3	MR KE*** GL***			Dec 5 2024	6:00	Dec 5 2024	9:50
220HLQ78WA2	CH*** MA*****			Dec 8 2024	10:10	Dec 8 2024	14:35
220HT8YU2A5	LE*** HO*****			Dec 22 2024	9:00	Dec 22 2024	10:35
724HR455ZA3	MR PH** SA*			Dec 23 2024	16:20	Dec 23 2024	17:15
220HX84J8A5	SA***** FE*****			Dec 29 2024	10:25	Dec 29 2024	13:05
220HP7X1KA2	FR***** HO*****			Jan 17 2025	11:30	Jan 17 2025	14:40
220HEWR7WA6	MR FE***** TO*****			Jan 17 2025	13:35	Jan 17 2025	15:05
220HYTJ2TA2	UM* DE*****			Jan 18 2025	16:25	Jan 19 2025	9:20
220H5UN1KA2	SA***** CH****			Jan 19 2025	17:50	Jan 20 2025	7:25
220HU3TWAA2	MI* BI			Jan 20 2025	12:55	Jan 20 2025	15:50
220HYTZJWA5	AM*** PA*****			Jan 22 2025	12:05	Jan 22 2025	15:15
220HXYS1WA3	MS HA**** WU			Jan 26 2025	19:15	Jan 26 2025	20:30
220HMEB2WA6	MR SA** SE*****			Jan 31 2025	15:40	Jan 31 2025	17:45
220HOP88TA2	PA**** BA*****			Feb 5 2025	6:15	Feb 5 2025	8:30
220HFHJNAA2	ER** PA****			Feb 16 2025	19:35	Feb 17 2025	5:20
220HXJQSKA2	MA***** SC*****			Feb 20 2025	11:30	Feb 20 2025	14:40
220HHX7HUA5	LI** RO*****			Feb 23 2025	8:35	Feb 23 2025	9:30
220HLWKP7A5	KE*** DE**			Feb 25 2025	15:05	Feb 26 2025	11:00

Accelya creates  
Modern Orders  
**ONE ORDER**

Single version of truth

Secure role-based  
Access

Unlimited Search

accelya

# FLX ONE Vision – Secure and fully redundant

PII & PCI Tokenization at source

## Basic Information

Title Name	Given Name	Middle Name	Surname	Passenger Type
-	TE*****	HR*****	TO*****	ADT

Full order history

All order changes captured

View Order by Version

FLX One Central > ... > Order Search > LH220HG3373A2

← LH220HG3373A2

Order Details | Order History

Change Records

- Nov 3 2025, 14:00 (UTC)
 

**Payment, Document changes** | Updated by xmlexp001 | v11.0

Payment of [REDACTED] committed for Order Item S72D17640-AD89-4C4A-B9C6-1-8

Document 22083184513611 issued for Passenger TE\*\*\*\*\* TO\*\*\*\*\*
- Nov 3 2025, 13:55 (UTC)
 

**Service changes** | Updated by xmlexp001 | v10.0

Service 1ST BAG UPTO50LB23KG 62LI158CM with ServiceID SRVS72D17640-AD89-4C4A-B9C6-1-8-PAX032D1-SGM032D1 status changed from Requested to Confirmed

Service 1ST BAG UPTO50LB23KG 62LI158CM with ServiceID SRVS72D17640-AD89-4C4A-B9C6-1-8-PAX032D1-SGM032D2 status changed from Requested to Confirmed
- Nov 3 2025, 13:54 (UTC)
 

**Payment, Document changes** | Updated by xmlexp001 | v6.0

Payment of US\$ [REDACTED] committed for Order Item PE4CE8CE-54BB-44FC-B3CBe51w7thzm3v95-1-1

Document 22073213649373 issued for Passenger TE\*\*\*\*\* TO\*\*\*\*\*
- Nov 3 2025, 13:54 (UTC)
 

**Order Item changes** | Updated by xmlexp001 | v4.0

Total amount changed from USD [REDACTED]

Service 1ST BAG UPTO50LB23KG 62LI158CM with ServiceID SRVS72D17640-AD89-4C4A-B9C6-1-8-PAX032D1-SGM032D1 added within order item S72D17640-AD89-4C4A-B9C6-1-8

Service 1ST BAG UPTO50LB23KG 62LI158CM with ServiceID SRVS72D17640-AD89-4C4A-B9C6-1-8-PAX032D1-SGM032D2 added within order item S72D17640-AD89-4C4A-B9C6-1-8

Select an option

- Version 12.0 (Current)
- Version 11.0
- Version 10.0

# FLX ONE Vision for Discovery

Unrestricted

FLX ONE Central / One Vision

Order Search

Apply filters to search for orders

All Filters

Saved Filters

Filters

Search...

Booking

Carrier

Operating Airline\*

Ex. WA

Expected format: 2 characters

Flight

Departure

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O&D

Ticket

Status

Passenger

Date Range

Pricing

Payment

Service

Open Search

Over 1 Million  
possible Search  
criteria

flx AI VIATOR

list all orders with departure date of today where there are unconfirmed segments, include only orders where status is no Cancelled

Here are the orders with unconfirmed segments departing on 2025-11-03 (showing orders 1 to 10 of 43 total):

1. Order 220HY2M14A3

- Created: 2025-11-03 13:36:00Z

- Status: OPENED

- Flight: 12486 departing at 21:55

- Destination: LHR

- Passenger: RA\*\*\*\*\* Sp\*\*\*\*\*

- Total Amount: EUR 200.00

2. Order 082HNKX8ZA6

- Created: 2025-11-02 22:59:00Z

- Status: OPENED

- Flights: 5110 (07:00), 4369 (12:00), 1379 (Nov 18 22:25), 12711 (Nov 19 06:20)

- Destinations: LHR, GVA

- Passengers: AG\*\*\*\* wsLHzMZ HU\*\*\*\*\* and MA\*\*\*\* KDkaj9r QU\*\*\*\*\*

- Total Amount: EUR 200.00

3. Order 220H7G19ZA6

- Created: 2025-11-02 18:58:00Z

- Status: OPENED

- Flights: 16002 (20:55), 1405 (Nov 08 14:35)

- Destinations: LHR, GVA

- Passenger: DO\*\*\*\*\* VU\*\*\*\*\*

Send a message to Accelya AI

Large Language Model

Airline Specific Instance  
or Bring your own model

Trained for Travel /  
Airlines

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# How long does it take for your airline to surface this data?

for orders created today what is the breakdown of sales branch ID

U

for **orders**  
**created today**  
 what is the  
**breakdown** of  
**sales branch ID**



Here's the distribution of orders by sales branch ID for orders created on October 23, 2025:

The top sales branches by order volume are:

1. : 2,190 orders
2. : 648 orders
3. : 523 orders
4. : 154 orders
5. : 4 orders
6. : 13 orders
7. : 12 orders
8. : orders
9. : 5 orders
10. : 5 orders
11. : 5 orders
12. : 4 orders
13. : 4 orders
14. : 4 orders
15. : 4 orders
16. : 2 orders
17. : 2 orders
18. : 1 order
19. : 1 order

Total orders for the day: 3,912

Query analysis: Filtered orders created on October 23, 2025 (today) and grouped them by sales branch ID, sorted by frequency in descending order.

💡 \*If you would like more detailed information, please consider rephrasing or providing additional context so I can better assist you.\*

# How many times have you made a BI query only to get the wrong answers

Can you show the **same** but give me the **value** by Sales Branch

can you show the same but give me



Would you like to see:

1. Total monetary value (revenue) for each sales branch ID, or
2. Number of order items/services per sales branch ID, or
3. Both metrics together?

Also, since orders can contain multiple currencies, should I:

- A. Show breakdown by each currency separately, or
- B. Convert all amounts to a specific currency (e.g., EUR)?

## Sample Queries..

Show me the  
**breakdown** of  
**paid seats**  
departing from  
XXX **today**?

show me the breakdown of paid seats for flights departing from [redacted] today

U

Unrestricted

a

Here's the analysis of paid seat assignments for [redacted] departures on November 3, 2025:

Distribution of seat types and revenue:

1. Standard seats (n): 305 seats - Revenue: EUR/USD [redacted]
2. Choice seats (ch): 288 seats - Revenue: EUR/USD 6, [redacted]
3. Window seats (w): 130 seats - Revenue: EUR/USD 2 [redacted]
4. Aisle seats (a): 116 seats - Revenue: EUR/USD [redacted]
5. Extra legroom seats (o): 60 seats - Revenue: EUR/US [redacted]
6. Limited recline seats (l): 21 seats - Revenue: EUR/US [redacted]
7. Front cabin seats (fc): 10 seats - Revenue: EUR/USD [redacted]
8. Unspecified type (9): 2 seats - Revenue: EUR 0.00
9. Individual seat (i): 1 seat - Revenue: EUR 0.00

Total seats sold: 933

Mixed currency transactions in EUR and USD were recorded for most seat types.

Query analysis: Filtered orders for [redacted] departures on November 3, 2025, looking only at paid seat assignments. Results are grouped by seat characteristics and sorted by quantity, including revenue totals per seat type.

💡 \*If you would like more detailed information, please consider rephrasing or providing additional context so I can better assist you.\*



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# Pro Active Customer Assistance

How many  
Orders with  
**departure date**  
for **today** are in  
**first class** but  
customer has  
**not included**  
**loyalty?**



how many orders with departure dates for today are in first class but customer has not included loyalty



There are 9 active First Class orders departing today (2025-10-24) where passengers have not provided loyalty program information.

Query analysis: Filtered orders by:

- Flight departure date: October 24, 2025
- First Class cabin codes (F/A/P) or booking classes
- Excluded cancelled orders
- Excluded orders where passengers provided loyalty program numbers
- Counted unique order IDs matching these criteria

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💡 \*If you would like more detailed information, please consider rephrasing or providing additional context so I can better assist you.\*

# Enable Service Desk to quickly resolve

Can you list these **Orders**?

The screenshot shows a chat window with a light blue header and a white body. The header contains a search icon and a user profile icon. The body contains a message from the AI assistant, which lists 9 active First Class orders. The message is preceded by a blue speech bubble icon. The list of orders is numbered 1 through 4, with the remaining 5 orders not visible. Each order entry includes the order number, the order ID, the flight number, the flight operator, the route, the departure time, the base fare, and the status. The chat window has a footer with a text input field and a send button.

can you list these orders 

 Here are the 9 active First Class orders with flights departing on October 24, 2025, without loyalty numbers:

1. Order [724HLLD8UA6](#)
  - Flight: 8404 (operated by )
  - Route:
  - Departure: 16:25
  - Base Fare: 158
  - Status: OPENED
2. Order [724HZ93AZA6](#)
  - Flight: 8404 (operated by )
  - Route: 724HZ93
  - Departure: 16:25
  - Base Fare: 158
  - Status: OPENED
3. Order [724HW7B2JA2](#)
  - Flight: 1068 (operated by )
  - Route:
  - Departure: 06:55
  - Status: OPENED
4. Order [1220HGP3QWA6](#)
  - Flight: 15666/ 9493 (operated by )

Send a message to Accelya AI  

# New Arline Landing in FLX

Ethiopian  
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Ethiopian is now live with NDC



FLX  
ONE  
Order Accounting

W!ZZ



O

Offer

O

Order



Settle

D

Deliver

accelya

# Bringing the scale & experience you need

## Freedom to Innovate

